

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Wednesday, 11 July 2018 4:03 PM
To: 'Teo, Grace'
Cc: 'Gnoh, Pau Loong'; sur@lkkauto.com; 'Nivitha (LKK Auto)'; assignments@lkkauto.com
Subject: RE: CMTD1802447/GPL - SUV(LKK)/ GBD4866Y & RU4105G ACC ON 07/06/2018
Attachments: RU 4105G - Preli Advise.pdf

Dear Grace,

Enclosed preliminary revised for RU 4105G.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Tuesday, 26 June 2018 10:49 AM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments@lkkauto.com
Cc: 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>; sur@lkkauto.com
Subject: RE: CMTD1802447/GPL - SUV(LKK)/ GBD4866Y & RU4105G ACC ON 07/06/2018

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace [<mailto:grace.teo@sompo.com.sg>]
Sent: Tuesday, 26 June 2018 8:25 AM
To: admin-d@lkkauto.com; assignments@lkkauto.com
Cc: Motor Claims <motorclaims@abwin.com.sg>; Ivan Teo <ivanteo@abwin.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Subject: CMTD1802447/GPL - SUV(LKK)/ GBD4866Y & RU4105G ACC ON 07/06/2018

Our Reference: CMTD1802447/GPL

Dear **LKK AUTO**,

Please make arrangement to conduct the survey for RU4105G.

Please be informed that Gnoh Pau Loong the handler of this case.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555 | **F:** 6221 3147



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From: Motor Claims [<mailto:motorclaims@abwin.com.sg>]

Sent: Monday, June 25, 2018 5:34 PM

To: Gnoh, Pau Loong

Cc: Ivan Teo; Chan, Shu Hui Agnes; Ye, Yong Kang Melvin; Teo, See Ling; Teo, Grace

Subject: RE: CMTD1802447/GPL - NR/ GBD4866Y & RU4105G ACC ON 07/06/2018

Dear Paul

We appoint LKK Auto Consultants to survey the vehicle.

Thank you

Regards

ABWIN 安穩

Abwin Service Pte Ltd

No. 8 Kaki Bukit Avenue 4

#07-48 Premier@Kaki Bukit Gate 2

Singapore 415875

Linda Liao

Motor Claim Executive

DID +65 6713 9417 HP:9751 9596

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From: Gnoh, Pau Loong [<mailto:PauLoong.Gnoh@sompo.com.sg>]
Sent: Monday, 25 June, 2018 10:35 AM
To: Motor Claims <motorclaims@abwin.com.sg>
Cc: Ivan Teo <ivanteo@abwin.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Teo, See Ling <seeling.teo@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>
Subject: RE: CMTD1802447/GPL - NR/ GBD4866Y & RU4105G ACC ON 07/06/2018
Importance: High

Without Prejudice

Dear Ms Linda,

With reference to your email below, we would like to direct settle this case, however, based on our driver's statement and sketch below,
Our driver mentioned that he only hit the left front headlamp of RU4105G.

While we note that your client's damage may have previous damage at the front lower bumper area which is not related to the accident.

To be fair and impartial, we suggest to appoint an independent surveyor to assess based on the accident circumstances and taking the vehicle
Height measurement, to advise us if the bumper damage is consistent to this accident.

Please assist to select below our panel of surveyor below.

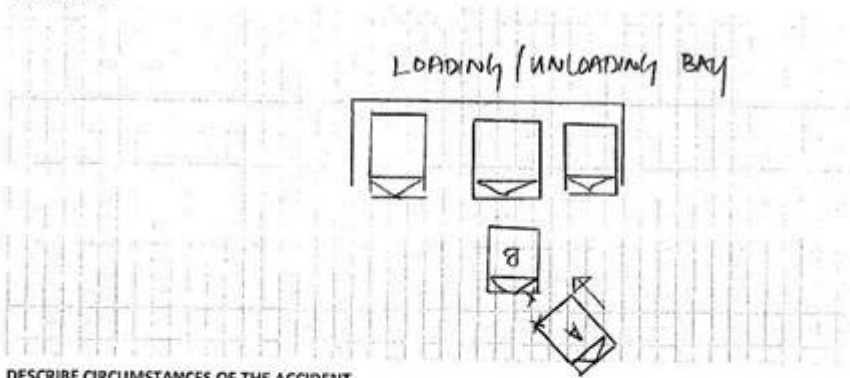
In addition to this email, please confirm that once the surveyor provides their verification on damages, we seek your confirmation that your client will
Abide by the surveyor's survey report.

Please advise and confirm, thank you.

Pre-Repair Survey

	Motor Surveyor
1	Raleigh Services
2	LKK Auto Consultants
3	Priority Services

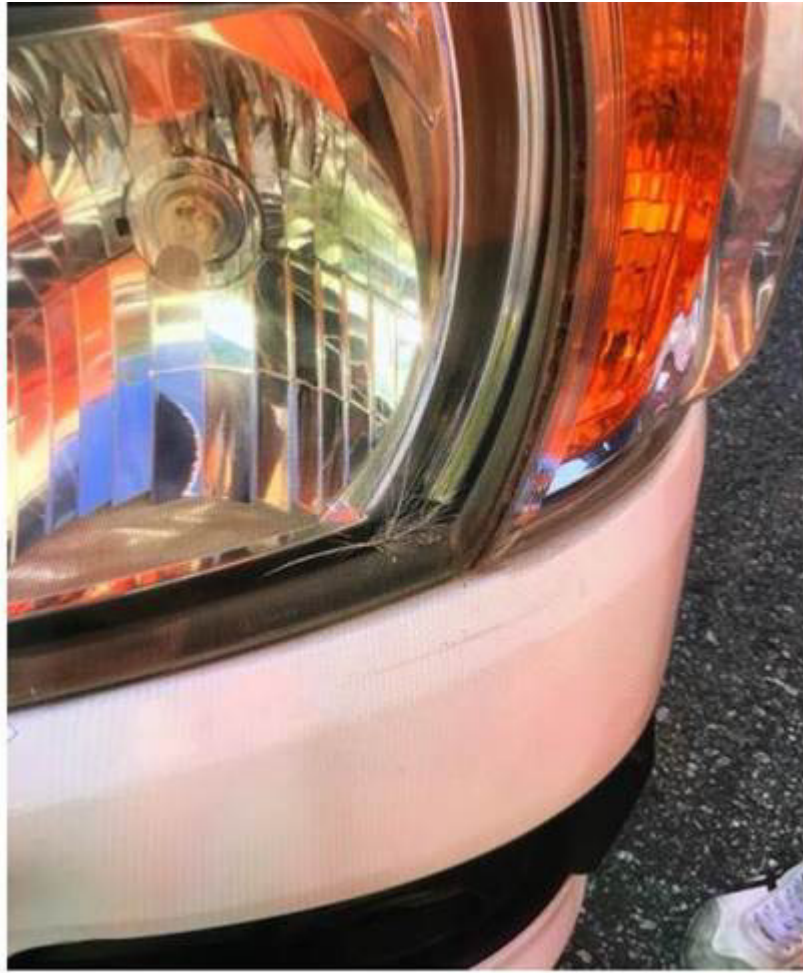
SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

WHILE REVERBINGLY, I ACCIDENTALLY HIT THE FRONT
HEADLAMP (LEFT) THERE WAS A SLIGHT CRACK. WAS
OF OTHER VEHICLE





Damage are to be verified by independent surveyor :



Best Regards
Gnoh Pau Loong
Claims Division
D: 6329 5217 | T: 6461 6555 | F: 6221 3147



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From: Motor Claims [<mailto:motorclaims@abwin.com.sg>]

Sent: Monday, 25 June, 2018 10:09 AM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Ivan Teo <ivanteo@abwin.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: RE: CMTD1802447/GPL - NR/ GBD4866Y & RU4105G ACC ON 07/06/2018

Dear Grace

Please advise liability as soon as possible.

Thank you
Regards

ABWIN 論輝

Abwin Service Pte Ltd

No. 8 Kaki Bukit Avenue 4

#07-48 Premier@Kaki Bukit Gate 2

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Linda Liao

Motor Claim Executive

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From: Teo, Grace [<mailto:grace.teo@sompo.com.sg>]
Sent: Monday, 11 June, 2018 5:21 PM
To: Motor Claims <motorclaims@abwin.com.sg>
Cc: Ivan Teo <ivanteo@abwin.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Subject: CMTD1802447/GPL - NR/ GBD4866Y & RU4105G ACC ON 07/06/2018

Our Claim Reference: CMTD1802447/GPL
Your Reference: RU4105G

Hi Linda,

We regret to inform that we are unable to revert on liability as we have yet to receive our insured's accident report.

Kindly advise should you still require us to conduct survey on a "Without Prejudice" basis.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147



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From: Motor Claims [<mailto:motorclaims@abwin.com.sg>]
Sent: Monday, June 11, 2018 5:22 PM
To: Teo, Grace
Cc: Ivan Teo; Gnoh, Pau Loong; Ye, Yong Kang Melvin
Subject: RE: CMTD1802447/GPL - GBD4866Y & RU4105G ACC ON 07/06/2018

Dear All

Please advise the liability as soon as possible.

Thank you
Regards

ABWIN 論壇

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No. 8 Kaki Bukit Avenue 4

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From: Teo, Grace [<mailto:grace.teo@sompo.com.sg>]

Sent: Monday, 11 June, 2018 2:01 PM

To: Motor Claims <motorclaims@abwin.com.sg>

Cc: Ivan Teo <ivanteo@abwin.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: CMTD1802447/GPL - GBD4866Y & RU4105G ACC ON 07/06/2018

Our Claim Reference: CMTD1802447/GPL

Your Reference: RU4105G

Hi Linda,

We acknowledged receipt of your claim documents.

Kindly re-direct your future motor claims survey request to motorsurvey@sompo.com.sg

Please be informed that Gnoh Pau Loong the handler of this case.

Kindly advise us when the vehicle is in for the survey.

Our in-house surveyor has proposed the vehicle to be left at your premises for the day or at least half a day/ few hours for survey.

Best Regards

Grace Teo

Claims Division

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From: Motor Claims [<mailto:motorclaims@abwin.com.sg>]

Sent: Friday, June 08, 2018 4:55 PM

To: claimsreport

Cc: Ivan Teo

Subject: Re: RU4105G Against GBD4866Y Date of accident : 07/06/2018

Dear Sir/ Madam

Please arrange survey before repair, the van not in.

Thank you

Regards

ABWIN 論
擇

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