

## Mei Kwan (LKKAUTO)

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**From:** Mei Kwan (LKKAUTO)  
**Sent:** Thursday, 28 June, 2018 12:25 PM  
**To:** 'claimsdept@sg.cntaiping.com'  
**Cc:** 'Sharon Han'; 'Angie Foo'; 'Lucas Lee'; Hsiao Tong (LKKAUTO); Joy Irene (LKKAUTO); Asher Sng (LKKAUTO); Admin A  
**Subject:** RE: Direct Settlement - Accident Involving SGH5132U (OI : CTI - SNM18D3125C02) and GBB2996D (TP : LKK REF - CC6/CTI18011543/Uea3) on 21/06/2018  
**Attachments:** leeSZ\_SNM18D03125C01-SGH5132U-LKKDirectSettlementAccidentLtr\_CLCR95.067.pdf; MJAS18080661-SGH5132U.PDF; LKK SURVEY PHOTO.pdf; TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf

### WITHOUT PREJUDICE

**Your ref: SNM18D3125C02**  
**LKK REF: CC6/CTI18011543/Uea3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: GBB 2996D

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

We have not authorized repairs.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lucas Lee [mailto:luucas.lee@sg.cntaiping.com]  
**Sent:** Tuesday, 26 June, 2018 5:12 PM  
**To:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving SGH5132U (OI : CTI - SNM18D3125C02) and GBB2996D (TP : LKK REF - CC6/CTI18011543/ea3) on 21/06/2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Sharon Han

**Lucas Lee**  
Claims Department (Motor)  
**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909  
Direct (65) 6389 6181  
Fax (65) 6222 7175/6224 7478  
Email: [lucas.lee@sg.cntaiping.com](mailto:lucas.lee@sg.cntaiping.com)  
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**From:** Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Monday, 25 June, 2018 7:23 PM

**To:** Claims Dept of CTI

**Cc:** Sharon Han; Angie Foo; Asher Sng (LKKAUTO); Joy Irene (LKKAUTO); Hsiao Tong (LKKAUTO); Admin A

**Subject:** Direct Settlement - Accident Involving SGH5132U (OI : CTI - TBA) and GBB2996D (TP : LKK REF - CC6/CTI18011543/ea3) on 21/06/2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Vfix Auto Service Pte Ltd - Kaki Bukit.

Enclosed herewith a copy of TP's GIA report for your perusal.

Please be informed that the estimated cost of repair and preliminary advice is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report and claim reference for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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