Vic (LKKAuto)

From:	Eileen Bay Yee Ling (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) <eileenbay@smrt.com.sg>
Sent:	Thursday, 15 November, 2018 4:33 PM
To:	Thin Thin (LKKAuto)
Cc:	Admin A; Vivian Lau (LKKAuto); Olivia Lau (LKKAuto)
Subject:	RE: LOD - ACCIDENT INVOLVING SMB90A AND SKT2564R ON 18/06/2018 ALONG CCK AVE 4 *** LKK REF: CC3/AIG18011539/Vua3

WITHOUT PREJUDICE

Dear Thin Thin,

No CCTV. Please revert with offer asap.

Thanks and regards,

Eileen Bay
Claims and Insurance Agency
DID: +65 6556 3549 | E: eileenbay@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140

SMRT
AUTOMOTIVE

From: Thin Thin (LKKAuto) [mailto:thinthin@lkkauto.com]
Sent: 15 November 2018 15:57
To: Eileen Bay Yee Ling (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) <eileenbay@smrt.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Subject: RE: LOD - ACCIDENT INVOLVING SMB90A AND SKT2564R ON 18/06/2018 ALONG CCK AVE 4 *** LKK REF: CC3/AIG18011539/Vua3

"Without Prejudice"

Dear Eileen,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is unclear for the above mentioned case. There is no conclusive evidence to substantiate either party's version. Enclosed herewith is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request the CCTV footage / witness letter / evidence in order to seek further instruction from our principal.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eileen Bay Yee Ling (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses) <eileenbay@smrt.com.sg>
Sent: Thursday, 15 November 2018 3:54 PM
To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Subject: RE: LOD - ACCIDENT INVOLVING SMB90A AND SKT2564R ON 18/06/2018 ALONG CCK AVE 4 *** LKK REF: CC3/AIG18011539/Vua3
Importance: High

WITHOUT PREJUDICE
3rd reminder

Dear Thin Thin,

Please let us have the offer urgently.

Thanks and regards,

Eileen Bay
Claims and Insurance Agency
DID: +65 6556 3549 | E: eileenbay@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140

From: Eileen Bay Yee Ling (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses)
Sent: 04 October 2018 16:51
To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; 'Thin Thin (LKKAuto)' <thinthin@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'Vivian Lau (LKKAuto)' <vivianlau@lkkauto.com>
Subject: RE: LOD - ACCIDENT INVOLVING SMB90A AND SKT2564R ON 18/06/2018 ALONG CCK AVE 4 *** LKK REF: CC3/AIG18011539/Vua3
Importance: High

WITHOUT PREJUDICE
2nd reminder

Dear Thin Thin,

Our last reminder for bulk settlement dated on 19/9/18 refers.
Please revert with offer urgently.

Thanks and regards,

Eileen Bay

Claims and Insurance Agency
DID: +65 6556 3549 | E: eileenbay@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140

From: Eileen Bay Yee Ling (Auto Svcs/Ext Biz Svcs/Claims & IA/Buses)
Sent: 13 September 2018 14:51
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: RE: LOD - ACCIDENT INVOLVING SMB90A AND SKT2564R ON 18/06/2018 ALONG CCK AVE 4 *** LKK REF: CC3/AIG18011539/Vua3
Importance: High

WITHOUT PREJUDICE
Reminder

Dear Thin Thin,

Refer to our LOD dated on 17/7/18 and our bulk settlement request since 26/7/18.
Please revert and let us have your offer asap.

Thanks and regards,

Eileen Bay
Claims and Insurance Agency (Bus Team)
DID: +65 6556 3549 | E: eileenbay@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140

From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: 17 July 2018 17:45
To: Eileen Bay Yee Ling (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) <eileenbay@smrt.com.sg>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>
Subject: RE: LOD - ACCIDENT INVOLVING SMB90A AND SKT2564R ON 18/06/2018 ALONG CCK AVE 4 *** LKK REF: CC3/AIG18011539/Vua3

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC3/AIG18011539/Vua3	Thin Thin – 6841 2360

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eileen Bay Yee Ling (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [mailto:eileenbay@smrt.com.sg]
Sent: Tuesday, 17 July, 2018 5:06 PM
To: Admin A <admin-a@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>
Subject: LOD - ACCIDENT INVOLVING SMB90A AND SKT2564R ON 18/06/2018 ALONG CCK AVE 4

Our Ref: **BUS/06/18/5028/EB**

Dear Sir / Madam,

We claim on behalf of **SMRT BUSES LTD**, owner of the vehicle Reg. No.: **SMB90A**.
Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

Cost of Repair	$1,650.00
Loss of Use	$550.00 (2 days x $275.00)
LTA Search Fee	$7.00
Total	**$2,207.00**

We enclose the following documents:
1) Repair Invoice
2) LTA Search
3) SAS report

We look forward to your confirmation to settle our claims within 15 days from the date of this email.
Kindly issue payment in favour to **SMRT BUSES LTD**.

Thanks and regards,

Eileen Bay

Claims and Insurance Agency (Bus Team)
DID: +65 6556 3549 | E: eileenbay@smrt.com.sg
6 Ang Mo Kio Street 62
Singapore 569140