

## Asher Sng (LKKAUTO)

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**From:** Janet Tan <janet.tan@eqinsurance.com.sg>  
**Sent:** Friday, 7 December 2018 9:36 AM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Admin A  
**Subject:** FW: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving YP8874L (OI : EQI - DM18HO01661/JT) AND SHD195E (TP : LKK REF - CC3/EQI18011523/Keb3 ) on 21.06.2018

**Attachments:** LKK Inspection.pdf; LKK Adjustment.pdf; LKK Survey Photo.pdf; LKK Resurvey Photo.pdf; TP LOD.pdf

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Dear Asher,

Please proceed to offer up to \$22,702.39.

Regards,

Janet Tan  
Senior Executive | Claims



### EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

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**From:** Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]  
**Sent:** Thursday, November 29, 2018 3:28 PM  
**To:** Janet Tan <janet.tan@eqinsurance.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** [MANDATE REQUEST] RE: Direct Settlement - Accident Involving YP8874L (OI : EQI - TBA) AND SHD195E (TP : LKK REF - CC3/EQI18011523/Keb3 ) on 21.06.2018

Your ref : TBA

Our ref : CC4/QBE16019127/Keb3q2

Dear Sirs,

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the last vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **TRANS-CAB AUTO SERVICES PTE LTD**" at **\$22,702.39 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 124,845.11	\$ 21,658.94
2. Loss of Rental (10days x \$103.60)	\$ 1,036.00	\$ 1,036.00 (10days x \$103.60)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 125,888.56	\$ 22,702.39

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)

**Sent:** Monday, 2 July 2018 4:41 PM

**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving YP8874L (OI : EQI - TBA) AND SHD195E (TP : LKK REF - CC3/EQI18011523/Keb3 ) on 21.06.2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAuto)

**Sent:** Monday, 25 June 2018 7:21 PM

**To:** Janet Tan <[janet.tan@eqinsurance.com.sg](mailto:janet.tan@eqinsurance.com.sg)>

**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving YP8874L (OI : EQI - TBA) AND SHD195E (TP : LKK REF - CC3/EQI18011523/Keb3 ) on 21.06.2018

**WITHOUT PREJUDICE**

Dear Janet,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 195E at M/s Trans-cab Auto Services Pte Ltd.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Asher Sng (LKKAUTO)

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**Attachments:** LKK Inspection.pdf; LKK Adjustment.pdf; LKK Survey Photo.pdf; LKK Resurvey Photo.pdf; TP LOD.pdf

Your ref : TBA  
Our ref : (

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<b>Total</b>	<b>\$ 125,888.56</b>	<b>\$ 22,702.39</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shu Pei (LKKAUTO)  
**Sent:** Monday, 2 July 2018 4:41 PM



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 03/01/2019

**THIRD PARTY DIRECT SETTLEMENT**

Vehicle No.	YP 8874L (Insd Veh)	Your Ref. No. : DM18HO01661/JT
	SHD 195E (TP Veh)	Our Ref. No. : CC3/EQI18011523/Keb3s2
Date of Accident	21/6/2018	

Liability	100%	
Final Repair Cost	: \$ 21,658.94	(W/GST)
Loss of Income	: \$	days
Rental (If any)	: \$ 1,036.00	10 days
Others:	: \$ 7.45	
	: \$	
	22,702.39	
Final Settlement Sum	: \$ 22,702.39	
Remarks	: PLEASE SEND THE CHEQUE PAYMENT TO TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111	

**Payment Instruction: Payee's Breakdown**

1)	TRANS-CAB AUTO SERVICES PTE LTD	: \$ 22,702.39
		: \$

NUR SHAQILAH

LKK Auto Consultants Pte Ltd

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1806-203

Your Ref : EW7778M, YP8874L

Date : 27.September 2018

**EQ INSURANCE LIMITED**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD0195E AND EW7778M, YP8874L ON 21/06/18 07:45 AM  
ALONG CHOA CHU KANG ROAD**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	21,658.94
2.	Loss of Rental for <u>10</u> days @ \$ <u>103.6</u> per day	\$	1,036.00
3.	Loss of Income for _____ days @ \$ _____ per day	\$	0.00
4.	LTA Search Fee	\$	7.45
5.	Survey Fee	\$	0.00
	Total	\$	22,702.39

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to [claims@transcab.com.sg](mailto:claims@transcab.com.sg) (6603 1259)



Auto  
Consultants  
Pte Ltd

51 UBI AVE L, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 67414108

**Our Ref: CC3/EQI18011523/Keb3**

05 JULY 2018

**BRILLIANT STARS ENTERTAINMENT**  
208A SYED ALWI ROAD  
SINGAPORE 207741

Dear Sir/Madam,

**ACCIDENT INVOLVING YP 8874L / SHD 195E / OTHERS ON 21/06/2018**

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal EQ INSURANCE COMPANY LIMITED.

Please call us if you have further queries.

Yours faithfully,

Asher

*Case Handler*

DID: 6841 6051

FAX: 6741 4108

Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. **EQ INSURANCE COMPANY LIMITED**  
(Motor Claims Dept)

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

**Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD0195E and EW7778M, YP8874L along CHOA CHU KANG ROAD on 21/06/18 07:45 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 27 (day) of September 2018

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager



## EQ Insurance Company Limited

5 Maxwell Road, #17-00 Tower Block,  
MND Complex, Singapore 069110  
Tel: (65) 6223 9433 Fax: (65) 6223 4190

## DISCHARGE VOUCHER

Claim No: DM18HO01661/JT

In consideration of the offer/payment of the sum of **SINGAPORE DOLLARS: TWENTY TWO THOUSAND SEVEN HUNDRED TWO AND CENTS THIRTY NINE ONLY (S\$22,702.39)** by EQ Insurance Company Limited, I/we hereby accept such sum in full and final settlement of all claims (present or future), losses of use/injuries that I/we have or may have against **EQ Insurance Co. Ltd and/or BRILLANT STARS ENTERTAINMENT (the insurer, owner and driver of vehicle No. YP 8874L)** in connection with or in any way arising from the accident along/at CHOA CHU KANG ROAD on 21/06/2018 involving SHD 195E (your client) and YP 8874L (Insured with EQ Insurance Co Ltd).

It is further agreed that this offer is not to be deemed as an admission of liability on the part of **EQ Insurance Co. Ltd. and/or BRILLANT STARS ENTERTAINMENT (the insurer, owner and driver of vehicle No. YP 8874L)**.

Dated this 21 (day) of Dec (month) 2018 (year)

## CLAIMANT

Name : \_\_\_\_\_

Signature : \_\_\_\_\_

Address : **TRANS-CAB AUTO SERVICES PTE LTD**  
No. 2 Ang Mo Kio Street 63  
Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764

NRIC No. : Jasmine Tan  
S7405636I

## WITNESS

Name : ✓

Signature : \_\_\_\_\_

Address : **TRANS-CAB AUTO SERVICES PTE LTD**  
No. 2 Ang Mo Kio Street 63  
Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764

NRIC No. : Ng Wai Yin  
G2815702P

**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

**Tax Invoice / Debit Note**

<b>TO:</b> <b>EQ INSURANCE COMPANY LIMITED</b> 5 Maxwell Road #17-00 Tower Block, MND Complex 069110 Singapore  <b>ATTENTION:</b>	<b>INVOICE NO.</b> : INV1809-158 <b>DATE</b> : 27. September 2018 <b>REFERENCE NO</b> : AAD1806-203 <b>TERMS</b> : <b>DUE DATE</b> : 27. September 2018 <b>PAGE</b> : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD0195E; DOA 21.06.18 (PART BY PART-18)	1	21,658.94	21,658.94

<b>Total SGD Excl. GST :</b>	<b>20,242.00</b>
<b>7% GST :</b>	<b>1,416.94</b>
<b>Total SGD Incl. GST :</b>	<b>21,658.94</b>

\*\*\*\* TWENTY ONE THOUSAND SIX HUNDRED FIFTY EIGHT AND NINETY FOUR  
SGD ONLY \*\*\*\*

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. &amp; O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

27 September, 2018

To Whom It May Concern

Dear Sir / Madam,

Accident on 21/06/18 07:45 AM at CHOA CHU KANG ROAD

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD0195E. The taxi was hired to LEONG YEW SOON a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$103.6 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan  
General Manager

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

21-06-2018

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
<b>Accident No.</b>	AAD1806-203	<b>Accident Date</b> 21-06-2018
21/6/2018 07:45	30/6/2018 12:00	SHD0195E

Yours Faithfully,

**Trans-Cab Services Pte Ltd**



**Jasmine Tan**

**General Manager**

#### Vehicula Insurance Particolare Enquiry

### Vehicle Insurance Particulars Result

Vehicle No.	Incident Date/Time	Insurance Company Name
YP8874L	21 Jun 2018 / 07:45:00	EQ INSURANCE COMPANY LTD

Save as PDF