

## Shu Pei (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Monday, 25 June 2018 11:02 AM  
**To:** 'Motor Claim - III'; assignments  
**Cc:** 'Zuhaidah Samsuri'; Admin A  
**Subject:** RE: Accident involving SLL1445M & SHD3661G on 22/06/2018 (PRE-REPAIR SURVEY REQUEST)  
**Attachments:** image019.wmz; image024.emz

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claim - III [mailto:motorclaim@iii.com.sg]  
**Sent:** Monday, 25 June 2018 10:36 AM  
**To:** Torque 5 Assessment <assessment@torque5.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>  
**Cc:** Zuhaidah Samsuri <aida@iii.com.sg>  
**Subject:** RE: Accident involving SLL1445M & SHD3661G on 22/06/2018 (PRE-REPAIR SURVEY REQUEST)

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SLL1445M](#) and let us have your report urgently.

This claim will be handled by [Ms Aida](#).

\*Kindly upload this survey request email to merimen.

Thank You.

*Best Regards,*

**Gabriel Wee**

Motor Claims Dept.

**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

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**From:** Torque 5 Assessment [<mailto:assessment@torque5.com>]  
**Sent:** 25 June, 2018 9:51 AM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

Cc: [assessment@torque5.com](mailto:assessment@torque5.com)

Subject: RE: Accident involving SLL1445M & SHD3661G on 22/06/2018 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter and your email below.

Thank you for your reply.

We are agreeable to your list of surveyor – LKK Auto Consultants Pte Ltd as the SJE for this matter.



Kindly make the necessary arrangements.

*Warmest Regards,*

*Heng Lee Yi*

Administrative Assistant | Motor Claims Department

Hotline (65) 6452 4457 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54  
Premier @ KB, Singapore 415875

[www.torque5.com](http://www.torque5.com)



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**From:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Sent:** Monday, 25 June, 2018 9:12 AM  
**To:** Torque 5 Assessment <[assessment@torque5.com](mailto:assessment@torque5.com)>  
**Cc:** [sam.chang@torque5.com](mailto:sam.chang@torque5.com); [eric.lee@torque5.com](mailto:eric.lee@torque5.com); [claims@torque5.com](mailto:claims@torque5.com)  
**Subject:** RE: Accident involving SLL1445M & SHD3661G on 22/06/2018 (PRE-REPAIR SURVEY REQUEST)

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.



*Best Regards,*  
**Gabriel Wee**  
Motor Claims Dept.  
**India International Insurance Pte Ltd**

64 Cecil Street | #05 IOB Building | Singapore 049711  
Tel: 6347 6100, Ext - 248

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**From:** Torque 5 Assessment [<mailto:assessment@torque5.com>]  
**Sent:** 23 June, 2018 11:01 AM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Cc:** [assessment@torque5.com](mailto:assessment@torque5.com); [sam.chang@torque5.com](mailto:sam.chang@torque5.com); [eric.lee@torque5.com](mailto:eric.lee@torque5.com); [claims@torque5.com](mailto:claims@torque5.com)  
**Subject:** Accident involving SLL1445M & SHD3661G on 22/06/2018 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Sun Gan , to notify you of the aforesaid accident involving our client's vehicle SLL 1445 M and your insured's vehicle SHD 3661 G on 22/06/2018.

Please find enclose our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SHD 3661 G for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

**Contact Person:** Stephanie Teo (9147 8841)

**Contact Email:** [assessment@torque5.com](mailto:assessment@torque5.com)

VEH IN (Date & Time) : 22/06/2018 10.35AM

PRS ARRANGEMENT (Date & Time) : 23/06/2018 11.00AM

PRS ACKNOWLEDGEMENT

Appointed Surveyor :  
(Name & Signature)

Date & Time of Inspection :

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report



and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

*Warmest Regards,*

*Heng Lee Yi*

Administrative Assistant | Motor Claims Department

**Hotline** (65) 6452 4457 | **Fax** (65) 6452 4584

**Address** 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54  
Premier @ KB, Singapore 415875

[www.torque5.com](http://www.torque5.com)



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India International Insurance Pte Ltd.

Registration No. 198703792-K

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