

Carl.

REF:

III

ASSIGNMENT

From:

Date:

26/06/2018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SLL1445M

at Workshop n/s

Torque 5

of

8 kaki Bukit Ave 4 #01-49 premier

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

9

days

Res.: Yes or No

Lum Sum:

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

1 up

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLL1445M

Yr Regn:

15 Feb 2017

Type: M Car / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Harrier

cc 1986

Colour:

Maroon

A/C: Insured / Std / NI / NA

Sp. Reading

23735

T/Radio: Insured / Std / NI / NA

Eng/No:

ZSU 6000 88883

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD / R/P or

Tyre Size:

F:

235/55 R18

R:

11

BS: DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

26-06-18

Survey held at

w/s

2330 pm

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

45: +15,000 (RED: P)

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

1) S + RE 01

2) Photos

3) Others

TOTAL

Report Format :

Lump Sum / L.B.I. (\$)

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Insp (\$)

☐

Weekend (\$)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL		Ref : CC4/III18011516/jb3		
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 25-06-2018		
		Code : III2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHD 3661G	Veh. Inspected	SLL 1445M	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	25/06/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	22/06/2018	Inspection Date		
Survey held at	TORQUE 5 PTE LTD 8 KAKI BUKIT AVENUE 4 #01-50 PREMIER @ KAKI BUKIT SINGAPORE 415875			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Torque 5 Pte Ltd
No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-50 Singapore 415875
Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. & GST Reg. No.: 201313221G

ESTIMATION REPORT

Vehicle No : SLL1445M
Make & Model : TOYOTA, HARRIER PREMIUM 2.0
CVT, ZSU600088883
Year of Manufacture : 2016

Estimation No. : E18060048
DOA : 22/06/2018

No	Description	Qty	U/P	Amt
Section: List Items				
1	Front grille assy / <i>le</i>	1.00	598.10 /	598.10 ✓
2	Front grille logo / <i>le</i>	1.00	120.00 /	120.00 ✓
3	Head lamp (LH) <i>X</i> <i>nn</i>	1.00	2,116.70 <i>X</i>	2,116.70
4	Head lamp (RH) <i>X</i> <i>CRA</i>	1.00	2,116.70 /	2,116.70 ✓
5	Front bumper / <i>le</i>	1.00	1,582.30 /	1,582.30 ✓
6	Front bumper retainer (LH) <i>X</i>	1.00	99.50 <i>X</i>	99.50
7	Front bumper retainer (RH) <i>X</i>	1.00	99.50 <i>X</i>	99.50
8	Front bumper bracket (LH) <i>X</i> <i>nn</i>	1.00	84.80 <i>X</i>	84.80
9	Front bumper bracket (RH) <i>X</i>	1.00	84.80 <i>X</i>	84.80
10	Front bumper reinforcement <i>X</i>	1.00	609.70 <i>X</i>	609.70
11	Front bumper sponge <i>X</i> <i>CRA</i>	1.00	332.70 /	332.70 ✓
12	Front bumper lower grille <i>X</i> <i>CRA</i>	1.00	194.60 /	194.60 ✓
13	Front bumper towing cap <i>X</i>	1.00	79.60 <i>X</i>	79.60
14	Front bumper fog lamp (LH) <i>X</i>	1.00	392.30 <i>X</i>	392.30
15	Front bumper fog lamp (RH) <i>X</i>	1.00	392.30 <i>X</i>	392.30
16	Front bumper fog lamp garnish (LH) <i>X</i>	1.00	140.00 <i>X</i>	140.00
17	Front bumper fog lamp garnish (RH) <i>X</i>	1.00	140.00 <i>X</i>	140.00
18	Front bumper fog lamp chrome piece (LH) <i>X</i>	1.00	0.00 <i>X</i>	0.00
19	Front bumper fog lamp chrome piece (RH) <i>X</i>	1.00	0.00 <i>X</i>	0.00
20	Front bumper lower garnish <i>X</i>	1.00	1,891.20 <i>X</i>	1,891.20
21	Front bumper undercover <i>X</i>	1.00	301.70 <i>X</i>	301.70
22	Support panel <i>X</i>	1.00	2,136.70 <i>X</i>	2,136.70
23	Support panel top garnish <i>X</i> <i>le</i>	1.00	546.00 /	546.00 ✓
24	Support panel side panel (LH) <i>X</i>	1.00	260.30 <i>X</i>	260.30

Continue on next page...



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ESTIMATION REPORT

Vehicle No : SLL1445M
Make & Model : TOYOTA, HARRIER PREMIUM 2.0
CVT, ZSU600088883
Year of Manufacture : 2016

Estimation No. : E18060048
DOA : 22/06/2018

No	Description	Qty	U/P	Amt
25	Support panel side panel (RH) X	1.00	260.30	X 260.30
26	Condenser X	1.00	1,895.40	X 1,895.40
27	Radiator X	1.00	1,860.30	X 1,860.30
28	Radiator side bracket (LH) X	1.00	180.00	X 180.00
29	Radiator side bracket (RH) X	1.00	180.00	X 180.00
30	Tailgate / Bmc	1.00	3,659.50	/ 3,659.50 ✓
31	Tailgate absorber (LH) X	1.00	312.70	X 312.70
32	Tailgate absorber (RH) X	1.00	312.70	X 312.70
33	Tailgate logo / MC	1.00	84.50	/ 84.50 ✓
34	Tailgate emblem - Harrier - MC	1.00	81.00	/ 81.00 ✓
35	Tailgate top panel X	1.00	0.00	X 0.00
36	Tailgate outer handle X	1.00	261.20	X 261.20
37	Tailgate lock X	1.00	981.00	X 981.00
38	Tailgate weather strip / Twi	1.00	499.20	/ 499.20 ✓
39	Tailgate lamp (LH) X	1.00	483.40	X 483.40
40	Tailgate lamp (RH) X	1.00	483.40	X 483.40
41	Tailgate inner trim (LH) X	1.00	610.35	X 610.35
42	Tailgate inner trim (RH) X	1.00	610.35	X 610.35
43	Rear bumper - Re	1.00	1,895.30	/ 1,895.30 ✓
44	Rear bumper retainer (LH) = } Re	1.00	133.60	/ 133.60 ✓
45	Rear bumper retainer (RH)	1.00	133.60	/ 133.60 ✓
46	Rear bumper bracket (LH) X	1.00	123.70	X 123.70
47	Rear bumper bracket (RH) X	1.00	123.70	X 123.70
48	Rear bumper reinforcement X	1.00	825.20	X 825.20
49	Rear bumper sponge P - CMA	1.00	141.20	/ 141.20 ✓

Continue on next page...



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ESTIMATION REPORT

Vehicle No : SLL1445M
Make & Model : TOYOTA, HARRIER PREMIUM 2.0
CVT, ZSU600088883
Year of Manufacture : 2016

Estimation No. : E18060048
DOA : 22/06/2018

No	Description	Qty	U/P	Amt
50	Rear bumper reflector (LH) X - CFA	1.00	131.70	131.70 ✓
51	Rear bumper reflector (RH) - CFA	1.00	131.70	131.70 ✓
52	Rear bumper lower garnish - RE	1.00	682.70	682.70 ✓
53	Tail lamp (LH) X NN	1.00	691.20	691.20 X
54	Tail lamp (RH) X - CFA	1.00	691.20	691.20 ✓
55	Rear fender (LH) - repair X	1.00	1,311.20	1,311.20 X
56	Rear fender (RH) - repair X	1.00	1,311.20	1,311.20 X
57	Rear fender inner trim (LH) X	1.00	961.10	961.10 X
58	Rear fender inner trim (RH) X - RE	1.00	961.10	961.10 ✓
59	Rear end panel X - BUC	1.00	966.70	966.70 ✓
60	Rear end panel top garnish X - RE	1.00	423.10	423.10 ✓
61	Exhaust pipe X repair	1.00	1,317.60	1,317.60 X
62	Exhaust pipe heat shield X	1.00	0.00	0.00 X
63	Exhaust pipe mounting X	2.00	112.60	225.20 X
64	Exhaust pipe gasket X	1.00	96.30	96.30 X
Spare tyre panel - DIS 489.90				Amt S\$
" " Board - RE 508.90				10% 40,353.10
" " sponge - CFA 308.10				Discount (0.00%) S\$ 0.00
				Subtotal S\$ 40,353.10

Section: Special Nett Items

65	Front grille clips - AEC	1.00	50.00	50.00 20
66	Head lamp clips (LH) X NN	1.00	30.00	30.00 X
67	Head lamp clips (RH) X NN	1.00	30.00	30.00 X
68	Front bumper clips - AEC	1.00	50.00	50.00 40
69	Front bumper undercover clips X NN	1.00	50.00	50.00 X

Continue on next page...



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ESTIMATION REPORT

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CVT, ZSU600088883
Year of Manufacture : 2016

Estimation No. : E18060048
DOA : 22/06/2018

No	Description	Qty	U/P	Amt	
70	Tailgate inner trim clips / MCL	1.00	50.00	50.00	20
71	Rear number plate X NN	1.00	50.00	50.00	X
72	Rear bumper clips / MCL	1.00	50.00	50.00	40
73	Rear bumper reverse sensor - DM	1.00	350.00	350.00	200
74	Tail lamp clips (LH) X NN	1.00	30.00	30.00	X
75	Tail lamp clips (RH) X NN	1.00	30.00	30.00	X
76	Rear fender inner trim clip (LH) X NN	1.00	50.00	50.00	X
77	Rear fender inner trim clip (RH) X NN	1.00	50.00	50.00	X
78	Rear end panel top garnish clips / MCL	1.00	50.00	50.00	20
79	Rear end panel top garnish sealant X NN	1.00	80.00	80.00	X
				Amt S\$ 1,000.00	340
				Discount (0.00%) S\$ 0.00	
				Subtotal S\$ 1,000.00	

Section: Labour Items

80	To R&R front accident affected areas	1.00	800.00	800.00	200
81	To putty & respray front accident affected areas	1.00	800.00	800.00	200
82	To rust proof front accident affected areas	1.00	60.00	60.00	X NN
83	To R&R aircon condensor & refill gas	1.00	200.00	200.00	X NN
84	To check wiring layout & head lamp focus	1.00	80.00	80.00	30
85	To check, diagnose & reset any fault codes	1.00	350.00	350.00	X
86	To R&R rear accident affected areas	1.00	1,250.00	1,250.00	600 800
87	To putty & respray rear accident affected areas	1.00	1,250.00	1,250.00	600 800
88	To rust proof rear accident affected areas	1.00	80.00	80.00	60
89	To R&R tailgate mechanism	1.00	200.00	200.00	60
90	To R&R rear luggage compartment	1.00	80.00	80.00	60.

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Co. & GST Reg. No.: 201313221G

ESTIMATION REPORT

Vehicle No : SLL1445M
Make & Model : TOYOTA, HARRIER PREMIUM 2.0
CVT, ZSU600088883
Year of Manufacture : 2016

Estimation No. : E18060048
DOA : 22/06/2018

No	Description	Qty	U/P	Amt
91	To R&R rear bumper reverse sensor & check function	1.00	80.00	80.00
92	To check wiring layout of tail lamp	1.00	200.00	200.00
93	To R&R exhaust pipe assy	1.00	80.00	80.00
94	To check for water / oil seepage	1.00	150.00	150.00
95	To do wheel alignment - after	1.00	0.00	0.00

Amt S\$ 5,660.00

Discount (0.00%) S\$ 0.00

Subtotal S\$ 5,660.00

9 Days.

Lump Sum Repair.

After repair photos.

Gua Kiau - 8288 0282

26/6/18

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

List Items Subtotal S\$ 40,353.10

Special Nett Items S\$ 1,000.00
Subtotal

Labour Items Subtotal S\$ 5,660.00

Total S\$ 47,013.10

PAGE 5 OF 5

48750.01



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Co. & GST Reg. No.: 201313221G

Torque 5 Pte Ltd

ESTIMATION REPORT

Vehicle No : SLM4085T
Make & Model : INFINITI, Q30 1.5D DCT, SJKDAAH15U1019721
Year of Manufacture : 2016

Estimation No. : E18040075
DOA : 27/04/2018

No	Description	Qty	U/P	Amt
Section: List Items				
1	Front bumper / <i>ec</i> (1450)	1.00	0.00	0.00 2511.00
2	Front bumper clip / <i>ec</i> (50)	1.00 10	0.00 7.00	0.00 70.00
3	Front bumper retainer (LH) X <i>NN</i>	1.00	0.00	X 0.00 35.60
4	Front bumper retainer (RH) / <i>ec</i>	1.00	0.00	/ 0.00 35.60
5	Front bumper bracket (RH) X	1.00	0.00	X 0.00 250.00
6	Front bumper reinforcement X	1.00	0.00	X 0.00 1230.00
7	Front bumper sponge X / <i>CPA</i> (300)	1.00	0.00	/ 0.00 443.60
8	Front bumper fog lamp garnish (RH) / <i>scr</i> (350)	1.00	0.00	/ 0.00 290.00
9	Front bumper towing cap X	1.00	0.00	X 0.00 60.00
10	Front bumper lower grille X	1.00	0.00	X 0.00 420.00
11	Front grille assy X / <i>CPA</i> (750)	1.00	0.00	/ 0.00 1210.00
12	Front grille logo X	1.00	0.00	X 0.00 119.20
13	Front grille clip X	1.00 10	0.00 7.00	X 0.00 70.00
14	Front grille chrome piece X	1.00	0.00	X 0.00 212.30
15	Front panel X	1.00	0.00	X 0.00 1560.00
16	Front panel chrome piece	1.00	0.00	X 0.00 389.00
17	Head lamp (RH) / <i>CPA</i> (6000)	1.00	0.00	/ 0.00 4670.40
18	Head lamp clip (RH) X	1.00 2	0.00 15.00	X 0.00 30.00
19	Front fender (RH) X	1.00	0.00	X 0.00 920.00
20	Front fender cowling (RH) X	1.00	0.00	X 0.00 205.40
21	Front fender cowling clip (RH) X	1.00 10	0.00 7.00	X 0.00 70.00
22	Front fender inner panel (RH) X	1.00	0.00	X 0.00 1289.00
23	Front fender arch garnish (RH) X / <i>BL</i> (700)	1.00	0.00	/ 0.00 1200.00
24	Front fender arch garnish clip (RH) X / <i>ec</i> (30)	1.00 10	0.00 7.00	X 0.00 70.00
25	Support panel X	1.00	0.00	X 0.00 847.00
26	Support panel top garnish X	1.00	0.00	X 0.00 495.30
27	Support panel side bracket (LH) X	1.00	0.00	X 0.00 91.00

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Caro Gyp.
03/5.



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Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. & GST Reg. No.: 201313221G

ESTIMATION REPORT

Vehicle No : SLM4085T
Make & Model : INFINITI,Q30 1.5D DCT,SJKDAAH15U1019721
Year of Manufacture : 2016
Estimation No. : E18040075
DOA : 27/04/2018

No	Description	Qty	U/P	Amt
28	Support panel side bracket (RH) X	1.00	0.00	X 0.00 91.00
29	Condenser X	1.00	0.00	X 0.00 1160.00
30	Radiator X	1.00	0.00	X 0.00 1783.70
31	Washer tank X	1.00	0.00	X 0.00 460.00
8276				
10%: 7448.4				
Amt				S\$ 0.00
Discount (0.00%)				S\$ 0.00
Subtotal				S\$ 0.00

Section: Labour Items

32	To R&R accident affected areas	1.00	1,000.00	1,000.00 200
33	To putty & respray accident affected areas	1.00	1,000.00	1,000.00 200
34	To rust proof accident affected areas	1.00	60.00	60.00 X
35	To R&R aircon condenser & refill gas	1.00	200.00	200.00 X
36	To check wiring layout & head lamp focus	1.00	80.00	80.00 30
37	To check wheel alignment ? X	1.00	180.00	180.00 X
Ast Lee Yi				
3 Days.				
lump sum repair.				
After repair photos.				
Gmo Qiang.				
30/4/18.				
7878.4				
20%: 6300				
Amt				S\$ 2,520.00
Discount (0.00%)				S\$ 0.00
Subtotal				S\$ 2,520.00 430

List Items Subtotal S\$ 0.00
Labour Items Subtotal S\$ 2,520.00
Total S\$ 2,520.00

**Torque 5 Pte Ltd**

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Co. & GST Reg. No.: 201313221G

SUPPLEMENTARY REPORT

Vehicle No : SLM4085T Estimation No. : E18060036
Make & Model : INFINITI,Q30 1.5D DCT,SJKDAAH15U1019721 DOA : 27/04/2018
Year of : 2016
Manufacture

No	Description	Qty	U/P	Amt
<u>Section: List Items</u>				
1	Bearing	1.00	480.00	480.00
2	Knuckle	1.00	1,750.00	1,750.00
				Amt S\$ 2,230.00
				Discount (0.00%) S\$ 0.00
				Subtotal S\$ 2,230.00
<u>Section: Labour Items</u>				
3	To R&R front under carriage	1.00	280.00	280.00
				Amt S\$ 280.00
				Discount (0.00%) S\$ 0.00
				Subtotal S\$ 280.00

P: 12730.60 - 10%
= 11457.54

SN = 0

L: 890.00

12347.54

* 415 * 9880 @ 3 repair days

* requesting for 5 repair days

List Items Subtotal S\$ 2,230.00
Labour Items Subtotal S\$ 280.00
Total S\$ 2,510.00

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	2950I
Vehicle Details	
Vehicle No.:	SLL1445M
Vehicle to be Exported:	No
Intended De-registration Date:	27 Jun 2018
Vehicle Make:	TOYOTA
Vehicle Model:	HARRIER PREMIUM 2.0 CVT
Primary Colour:	Maroon
Manufacturing Year:	2016
Engine No.:	3ZRB880214
Chassis No.:	ZSU600088883
Maximum Power Output:	111.0 kW (148 bhp)
Open Market Value:	\$34,255.00
Original Registration Date:	15 Feb 2017
First Registration Date:	15 Feb 2017
Transfer Count:	0
Actual ARF Paid:	\$34,957.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	14 Feb 2027
PARF Rebate Amount:	\$26,217.00
Intended COE Rebate Details	
COE Expiry Date:	14 Feb 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$48,209.00
COE Rebate Amount:	\$41,632.00
Total Rebate Amount:	\$67,849.00

The information contained herein is correct as at 27 Jun 2018

OK

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, 25 June 2018 10:36 AM
To: Torque 5 Assessment; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: Zuhaidah Samsuri
Subject: RE: Accident involving SLL1445M & SHD3661G on 22/06/2018 (PRE-REPAIR SURVEY REQUEST)
Attachments: SLL1445M - GIA REPORT.PDF

10.48 @ 25/6/2018
Person @ Stephanie
Vehicle In
Arrange on 26/06/18

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLL1445M and let us have your report urgently.

This claim will be handled by Ms Aida.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Torque 5 Assessment [mailto:assessment@torque5.com]

Sent: 25 June, 2018 9:51 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: assessment@torque5.com

Subject: RE: Accident involving SLL1445M & SHD3661G on 22/06/2018 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter and your email below.

Thank you for your reply.

We are agreeable to your list of surveyor – LKK Auto Consultants Pte Ltd as the SJE for this matter.

Kindly make the necessary arrangements.

Warmest Regards,

Heng Lee Yi

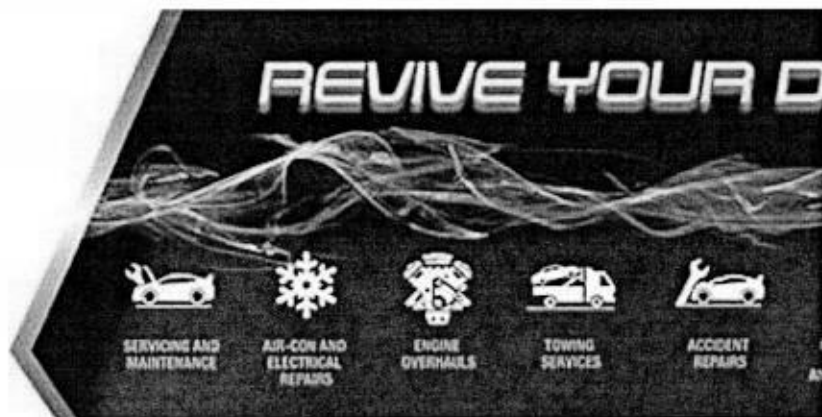
Administrative Assistant | Motor Claims Department



Hotline (65) 6452 4457 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Monday, 25 June, 2018 9:12 AM

To: Torque 5 Assessment <assessment@torque5.com>

Cc: sam.chang@torque5.com; eric.lee@torque5.com; claims@torque5.com

Subject: RE: Accident involving SLL1445M & SHD3661G on 22/06/2018 (PRE-REPAIR SURVEY REQUEST)

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.



Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Torque 5 Assessment [mailto:assessment@torque5.com]

Sent: 23 June, 2018 11:01 AM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: assessment@torque5.com; sam.chang@torque5.com; eric.lee@torque5.com; claims@torque5.com

Subject: Accident involving SLL1445M & SHD3661G on 22/06/2018 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Sun Gan , to notify you of the aforesaid accident involving our client's vehicle SLL 1445 M and your insured's vehicle SHD 3661 G on 22/06/2018.

Please find enclose our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SHD 3661 G for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: Stephanie Teo (9147 8841)

Contact Email: assessment@torque5.com

VEH IN (Date & Time) : 22/06/2018 10.35AM

PRS ARRANGEMENT (Date & Time) : 23/06/2018 11.00AM

PRS ACKNOWLEDGEMENT

Appointed Surveyor
(Name & Signature)

:

Date & Time of Inspection

:

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.



Warmest Regards,
Heng Lee Yi
Administrative Assistant | Motor Claims Department

Hotline (65) 6452 4457 | Fax (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.
Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Claim Audit

Problem..

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	25 Jun 2018 17:13	Cim Veh Model Changed	(204756) TOYOTA HARRIER 2.0 (A).	[A] Lau Shu Pei
2	25 Jun 2018 17:13	Cim Created	Reg No: SLL1445M. Acct Date: 2018/06/22. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Torque 5 Pte Ltd (Kaki Bukit)	[A] Lau Shu Pei
3	25 Jun 2018 17:13	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	25 Jun 2018 17:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/07/04	[A] Lau Shu Pei
5	25 Jun 2018 17:13	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
6	25 Jun 2018 17:13	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
7	25 Jun 2018 17:13	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lau Shu Pei
8	28 Jun 2018 12:00	Adj Adjuster Assigned	ADRIAN LING -> XING GUO QIANG	[A] Lau Shu Pei
9	28 Jun 2018 17:47	Adj Mandate Request	Cur.Req:0.00:PODS: LIABILITY: 100% REMARKS: BOLA 28 ; ASSESSED 0% ; 4 VEH.C HAIN. ID 3RD IN LINE.	[A] Joy Irene Bascao
10	29 Jun 2018 09:33	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/07/04	[I] Zuhaidah Bte Samsuri
11	29 Jun 2018 09:33	Adj Mandate Set	Approved:0.00.	[I] Zuhaidah Bte Samsuri
12	28 Nov 2019 15:51	Adj Rpt Initiated		[A] Asher Sng Rong Yi
13	28 Nov 2019 15:51	Cim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD. Insured ID: -> 199303821R.	[A] Asher Sng Rong Yi
14	28 Nov 2019 15:51	Cim Dtl Modified	JPJ Reg. Date: -> 2017/02/15.	[A] Asher Sng Rong Yi
15	28 Nov 2019 15:51	Cim Details Notified		[A] Asher Sng Rong Yi
16	28 Nov 2019 16:54	Adj Mandate Request	Cur.Req:17906.45:PODS: LIABILITY: 100% QUANTUM: (a) COR w/GST: \$16,050.00 + (b) LOR : \$1,820.00 (14days x \$130) + LTA : \$36.45 Total: a+b+c = \$17,906.45 VEH MODEL: TOYOTA HARRIER 1986cc PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS,	[A] Asher Sng Rong Yi

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2360595	28 Nov 2019 15:51:50	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLL1445M	SHD3661G	11.77

COR ERROR NOT ABLE TO GET WSP.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 17 February 2020 3:04 PM
To: Zuhaidah Samsuri
Subject: Your Ref: MCT18060729, ACCIDENT INVOLVING SHD 3661G AND SLL 1445M ON 22/06/2018

Hi Aida,

We refer to our tele-conversation.

ACCIDENT INVOLVING SHD 3661G AND SLL 1445M ON 22/06/2018

We would like to submit our report and close off the matter as we are not able to get in touch with the repairer.

Shall reopen for further action if third party return.

**Torque 5 Pte Ltd**

No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-50 Singapore 415875
Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. & GST Reg. No.: 201313221G

India International Insurance Pte Ltd

64 Cecil Street
#04/#05 IOB Building
Singapore 049711

Proforma Invoice

Inv No. : PF51810005

Date : 02 Oct 2018

Ref : 22/06/18

Currency : SGD

Terms : 30 Days

Veh No. : SLL1445M

#	Description	Qty	UOM	U/P	Disc	Amt
1	TO SUPPLY SPARE PARTS AND LABOUR FOR ACCIDENT REPAIR PARTS LUMP SUM AMOUNT	1.00		15,000.00	0.00	15,000.00

*I agree to the price as listed above and
affirm that the goods are received in good
condition.*

(Customer's Signature and Company Stamp)

Subtotal : S\$ 15,000.00
GST 7.0% : S\$ 1,050.00
Total : S\$ 16,050.00

For **TORQUE 5 PTE. LTD.**


TORQUE 5 PTE LTD
TORQUE5
(Authorised Signature)
No. 201313221G



Torque 5 Pte Ltd

No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-50 Singapore 415875
Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. Reg. No.: 201313221G

LETTER OF AUTHORISATION

Accident on 22/06/2018 along CTE SLE before Moulmein Exit
Involving vehicles SLL 1445 M, SHD 3 661 G, SCJ 9313 A, SHC 1323 B

In consideration of **Torque 5 Pte Ltd, 8 Kaki Bukit Ave 4, Premier @ Kaki Bukit #01-50 Singapore 415875**, repairing my/our motor vehicle no SLL 1445 M at my request, I/We, Sun Gan ("the claimant") of 81K 344 Anywhere Ave 3 #02-2212 S(560344) (address) bearing NRIC No S8362950I the owner of motor vehicle no SLL 1445 M, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings related to this accident that are necessary to prosecute the claims maintained by **Torque 5 Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith. In the event that my/our claim is unsuccessful due to untruthful statements from me/us, I/we undertake to pay to **Torque 5 Pte Ltd** the cost of repairs to my/our vehicle.

In the event that the settlement/payment cheque is being made in my/our favour, I/we hereby undertake to return the full amount to **Torque 5 Pte Ltd** account, within 7 days from receiving and clearance of the said settlement/payment cheque. Failing which, **Torque 5 Pte Ltd** will have the legal rights to take legal proceedings against me/us to recover the said sum, with further costs and disbursements to be incurred by me/us.

I/We further authorize **Torque 5 Pte Ltd** to settle the aforesaid claim in a manner that you deem fit and to utilize the monies to pay your charges without further reference to me/us. The payment to **Torque 5 Pte Ltd** shall amount to a good discharge of **Torque 5 Pte Ltd** obligation to me/us in respect of the settlement monies. This authorisation shall remain in force until revoked by me/us in writing to you, subject to terms and condition being agreed by both parties. I/We further understand that revocation is not allowed once your workshop has commenced on the repair of my/our vehicle.

Dated this 22 day of June (month) 20 18 (year)

Signed by "the claimant"

Name: Sun Gan

NRIC No: S8362950I



Signed by Torque 5 Pte Ltd

Name: Michelle



Invoice

SLL1445M
LIU YE
BLK 344 ANG MO KIO AVE 3
#02-2212
S(560344)

Invoice No : GPLIN0000854
Invoice Date : 12/7/2018
Due Date : 12/7/2018
VHA No : 0930
Referral ID : T012

Description :	Amount
Rental for 18 Day/s @ \$250 per Day	\$4,500

Vehicle No : SKT 5627 Z

Vehicle Description : Toyota Harrier 2.0A

Rental Period : 22/06/2018 to 10/07/2018

Total Amount Payable : \$4,500

GOOD WAY RENT-A-CAR PTE LTD

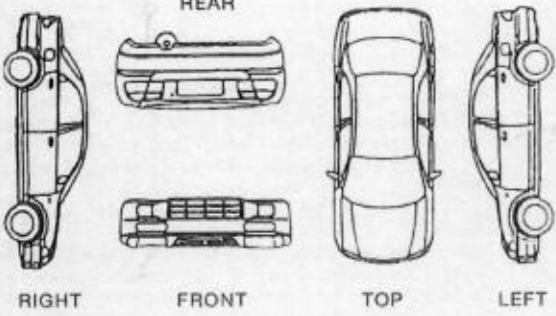

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875

Tel: 6315 8479 H/P: 9833 0807

VHA No: 0930854

UEN: 201505120D

VEHICLE RENTAL AGREEMENT


HIRER'S PARTICULAR		Vehicle No: SKT56272 Replace Veh No:	
Name: (as in I/C) LIM YE		Mileage Out: 59577 Mileage Out:	
NRIC/PASSPORT No: S83629514		Make & Model: TOYOTA HARRIER Auto / Manual Group:	
Address (Res): BLK 344 ANG MO KIO AVE 3 #02-2212 (560344)		Out : Date 22/06/2018 Time: 7300	
Name & Address of Employer:		HIRE / PERIOD EXPIRY Time:	
Occupation: Driving Exp:		NON-WAIVER EXCESS=\$ 3000	
Driving Licence No: D/L Type : Local / International		CHARGES	
Issue Date: Date of Birth: 21/11/83		Daily 18 @ \$ 250 per day \$4500	
Tel: (O) (R) HP/PG 91686670		Weekly @ \$ per week	
ADDITIONAL DRIVER'S PARTICULARS		Monthly @ \$ per month	
Name: (as in I/C)		Hours @ \$ per hour	
NRIC/PASSPORT No:		Others @ \$	
Address (Res):		CDW @ \$ per day/month	
Driving License No: D/L Type : Local / International		PAI @ \$ per day/month	
Issue Date: Date of Birth:		Delivery/Collection Service	
Occupation: Driving Exp:		SUB-TOTAL \$	
VEHICLE CHECK LIST		PETROL LEVEL	
D - DENTS S - SCRATCHES A - ACCIDENTS		Out E 1/4 1/2 3/4 F	
INDICATE: RIGHT FRONT TOP LEFT		In E 1/4 1/2 3/4 F	
		EXTENSION	
ACCESSORIES CHECK		Misc.	
<input type="checkbox"/> Ashtray <input type="checkbox"/> Cig Lighter <input type="checkbox"/> S/Tyre		TOTAL CHARGES \$	
<input type="checkbox"/> STD Tools <input type="checkbox"/> Jack <input type="checkbox"/> Hub Caps		Hirer's Signature 	
<input type="checkbox"/> Radio/Cass <input type="checkbox"/> CD <input type="checkbox"/> Cartridges		Additional Driver's Signature	

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given GOOD WAY RENT-A-CAR PTE LTD in connection with this agreement is true.

*IMPORTANT

- ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY GOOD WAY RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN " SINGAPORE OF HIRER / DRIVER " FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO GOOD WAY RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
10/7/18	7:22pm	60260	M. L. L. L.		

Land Transport Authority

Receipt Date/Time : 23 Jun 2018 / 09:51:40

Tax Invoice/Receipt

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHD3661G				
As at 22 Jun 2018/21:34:00				
Insurance Co: INDIA INTL INS PTE LTD				
1	Insurance Enquiry - SHD3661G Enquiry Fee 20180623095053081368	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	20180623095059634	Direct Debit: eNETS Debit (Internet Banking)		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Save as PDF

SEARCH RESULTS

Our Ref No: GR-18-096880

Date of Request: 26/06/2018

Your Ref No:

Online Purchase

Torque 5 Pte Ltd
No. 8 Kaki Bukit Ave 4,
#01-50
Singapore 415875

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 22/06/2018

Place of Accident: CE TWDS SLE

Client Vehicle No: SLL1445M

With reference to your search criteria for the accident report, the following documents were found to closely match your search criteria:

REQ. VEHICLE	ACCIDENT LOCATION	ACCIDENT DATE
SHD3661G	CTE TWDS ANG MO KIO AFTER MOULMEIN EXIT	22/06/2018 21:30
SCJ9313A	ALONG CTE towards amk	22/06/2018 21:40
SHC1323B	CTE TWDS AMK BEFORE MOULMEIN EXIT	22/06/2018 21:35

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

TAX INVOICE

Our Ref No: GR-18-096880
Date of Request: 26/06/2018

Your Ref No: Online Purchase

Torque 5 Pte Ltd
No. 8 Kaki Bukit Ave 4,
#01-50
Singapore 415875

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 22/06/2018
Place of Accident: CE TWDS SLE
Client Vehicle No: SLL1445M

DESCRIPTION	AMOUNT (\$S)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-096884

Date of Request: 26/06/2018

Your Ref No: Online Purchase

Torque 5 Pte Ltd
No. 8 Kaki Bukit Ave 4,
#01-50
Singapore 415875

Dear Sir/Madam,

Date of Accident: 22/06/2018

Vehicle No: SLL1445M

Place of Accident: CTE TOWARDS SLE BEFORE MOULMEIN EXIT

Involving Vehicle No: SHC1323B

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SHC1323B	CTE TOWARDS SLE BEFORE MOULMEIN EXIT	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-096885

Date of Request: 26/06/2018

Your Ref No: Online Purchase

Torque 5 Pte Ltd
No. 8 Kaki Bukit Ave 4,
#01-50
Singapore 415875

Dear Sir/Madam,

Date of Accident: 22/06/2018

Vehicle No: SLL1445M

Place of Accident: CTE TOWARDS SLE BEFORE MOULMEIN EXIT

Involving Vehicle No: SCJ9313A

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SCJ9313A	CTE TOWARDS SLE BEFORE MOULMEIN EXIT	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

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Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-096886

Date of Request: 26/06/2018

Your Ref No: Online Purchase

Torque 5 Pte Ltd
No. 8 Kaki Bukit Ave 4,
#01-50
Singapore 415875

Dear Sir/Madam,

Date of Accident: 22/06/2018

Vehicle No: SLL1445M

Place of Accident: CTE TOWARDS SLE BEFORE MOULMEIN EXIT

Involving Vehicle No: SHD3661G

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SHD3661G	CTE TOWARDS SLE BEFORE MOULMEIN EXIT	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

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...CLAIM SUBFOLDER...(Pending for Survey Report)

WP

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Jun 2018 Edit Reg		25 Jun 2018 00:00 Edit Adj Rpt	\$15,000.00 Edit Estimates	\$15,000.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Main Claimant:	SUN GAN, ID: S8362950I		
Vehicle Reg. No.:	SLL1445M	Date of Loss:	22/06/2018 21:00 - :59 [16 Months and 7 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT18060729	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SHD3661G	Policy No. (Claimant):	
		Excess:	
Repairer:	Torque 5 Pte Ltd (Kaki Bukit) No. 8 Kaki Bukit Ave 4, #01-50, 415875 Kaki Bukit - Tel: 64524457		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 04/07/2018]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- III_SG (06/12/2019): Alert - Adj Mandate Maintained - SLL1445M - Claim Handler: Zuhaidah Bte Samsuri
- III_SG (29/06/2018): Alert - Adj Mandate Approved (\$0.00) - SLL1445M - Claim Handler: Zuhaidah Bte S...

ALL ASSOCIATED TASKS




































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Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
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No results.

Claim Documents

***SLL1445M (MCT18060729)**
[SHD3661G]
TP
SUN GAN
Jun 22 2018 9:00PM
[COMFORT TRANSPORTATION PTE LTD]
Torque 5 Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View In Browser ▼	
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3	02/07/18 08:37	TP ESTIMATE- MARKED	 Load PDF	
4	28/11/19 16:52	GIA SEARCH	 Load PDF	
5	28/11/19 16:52	RENTAL	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	26/06/18 08:51	Singapore Accident Statement	 Load PDF	

Documents Checklist

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Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18011516/GES3S2
Date: 18/02/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No: SLL1445M Insured Vehicle No: SHD3661G
 Date of Loss: 22/06/2018 Nature of Claim: TP Claim No: MCT18060729

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLL1445M
 Make & Model: TOYOTA HARRIER, 2.0 PREMIUM CVT (A) Engine No: 3ZRB880214
 Reg. Date: 15/02/2017 (Man. Year: 2016) Chassis No: ZSU600088883
 Colour: Maroon Odometer: 23735 km
 Engine Capacity: 1986 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 235/ 55 R18 Rear Tyre Size: 235/ 55 R18
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

<u>COST OF CLAIMS</u>	<u>Repairer's</u>	<u>Adjuster's</u>	<u>Difference</u>	<u>Diff %</u>
Parts	43,050.01	16,363.07	26,686.94	61.99
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,700.00	2,370.00	3,330.00	58.42
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	48,750.01	18,733.07	30,016.94	61.57
Approved Total (Overridden) (S\$)		15,000.00		
(S\$)	48,750.01	15,000.00	33,750.01	69.23
+ GST 7.00/7.00% (S\$)	3,412.50	1,050.00	2,362.50	69.23
Nett Amount (S\$)	52,162.51	16,050.00	36,112.51	69.23

INSPECTION

Date of Assignment: 25/06/2018
 Date Inspected: 26/06/2018 Inspected At: No. 8 Kaki Bukit Ave 4, #01-49
 Singapore 415875
 Estimated Period of Repair: 9.0 days Reparer: Torque 5 Pte Ltd

Adjuster: XING GUO QIANG**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but

any other liability under any other circumstances is hereby expressly excluded.

x

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 18 Feb 2020)
Parts:	M1-SUV	TOYOTA HARRIER 2.0 PREMIUM CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLL1445M)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT GRILLE ASSY	Deformed	598.10 F	*598.10 FL
2	1		*FRONT GRILLE LOGO	Necessary	120.00 F	*120.00 FL
3	1		*HEAD LAMP (LH)	Not Necessary	2,116.70 F	*- FL
4	1		*HEAD LAMP (RH)	Cracked	2,116.70 F	*2,116.70 FL
5	1		*FRONT BUMPER	Deformed	1,582.30 F	*1,582.30 FL
6	1		*FRONT BUMPER RETAINER (LH)	Not Necessary	99.50 F	*- FL
7	1		*FRONT BUMPER RETAINER (RH)	Not Necessary	99.50 F	*- FL
8	1		*FRONT BUMPER BRACKET (LH)	Not Necessary	84.80 F	*- FL
9	1		*FRONT BUMPER BRACKET (RH)	Not Necessary	84.80 F	*- FL
10	1		*FRONT BUMPER REINFORCEMENT	Not Necessary	609.70 F	*- FL
11	1		*FRONT BUMPER SPONGE	Cracked	332.70 F	*332.70 FL
12	1		*FRONT BUMPER LOWER GRILLE	Cracked	194.60 F	*194.60 FL
13	1		*FRONT BUMPER TOWING CAP	Not Necessary	79.60 F	*- FL
14	1		*FRONT BUMPER FOG LAMP (LH)	Not Necessary	392.30 F	*- FL
15	1		*FRONT BUMPER FOG LAMP (RH)	Not Necessary	392.30 F	*- FL
16	1		*FRONT BUMPER FOG LAMP GARNISH (LH)	Not Necessary	140.00 F	*- FL
17	1		*FRONT BUMPER FOG LAMP GARNISH (RH)	Not Necessary	140.00 F	*- FL
18	1		*FRONT BUMPER FOG LAMP CHROME PIECE (LH) (NPA)	Not Necessary	0.00 F	*- FL
19	1		*FRONT BUMPER FOG LAMP CHROME PIECE (RH) (NPA)	Not Necessary	0.00 F	*- FL
20	1		*FRONT BUMPER LOWER GARNISH	Not Necessary	1,891.20 F	*- FL
21	1		*FRONT BUMPER UNDERCOVER	Not Necessary	301.70 F	*- FL
22	1		*SUPPORT PANEL	Not Necessary	2,136.70 F	*- FL
23	1		*SUPPORT PANEL TOP GARNISH	Deformed	546.00 F	*546.00 FL
24	1		*SUPPORT PANEL SIDE PANEL (LH)	Not Necessary	260.30 F	*- FL
25	1		*SUPPORT PANEL SIDE PANEL (RH)	Not Necessary	260.30 F	*- FL
26	1		*CONDENSER	Not Necessary	1,895.40 F	*- FL
27	1		*RADIATOR	Not Necessary	1,860.30 F	*- FL
28	1		*RADIATOR SIDE BRACKET (LH)	Not Necessary	180.00 F	*- FL
29	1		*RADIATOR SIDE BRACKET (RH)	Not Necessary	180.00 F	*- FL
30	1		*TAILGATE	Buckled	3,659.50 F	*3,659.50 FL
31	1		*TAILGATE ABSORBER (LH)	Not Necessary	312.70 F	*- FL
32	1		*TAILGATE ABSORBER (RH)	Not Necessary	312.70 F	*- FL
33	1		*TAILGATE LOGO	Necessary	84.50 F	*84.50 FL
34	1		*TAILGATE EMBLEM - HARRIER	Necessary	81.00 F	*81.00 FL
35	1		*TAILGATE TOP PANEL (NPA)	Not Necessary	0.00 F	*- FL
36	1		*TAILGATE OUTER HANDLE	Not Necessary	261.20 F	*- FL
37	1		*TAILGATE LOCK	Not Necessary	981.00 F	*- FL
38	1		*TAILGATE WEATHER STRIP	Torn	499.20 F	*499.20 FL
39	1		*TAILGATE LAMP (LH)	Not Necessary	483.40 F	*- FL
40	1		*TAILGATE LAMP (RH)	Not Necessary	483.40 F	*- FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
41	1		*TAILGATE INNER TRIM (LH)	Not Necessary	610.35 F	*- FL
42	1		*TAILGATE INNER TRIM (RH)	Not Necessary	610.35 F	*- FL
43	1		*REAR BUMPER	Deformed	1,895.30 F	*1,895.30 FL
44	1		*REAR BUMPER RETAINER (LH)	Deformed	133.60 F	*133.60 FL
45	1		*REAR BUMPER RETAINER (RH)	Deformed	133.60 F	*133.60 FL
46	1		*REAR BUMPER BRACKET (LH)	Not Necessary	123.70 F	*- FL
47	1		*REAR BUMPER BRACKET (RH)	Not Necessary	123.70 F	*- FL
48	1		*REAR BUMPER REINFORCEMENT	Not Necessary	825.20 F	*- FL
49	1		*REAR BUMPER SPONGE	Cracked	141.20 F	*141.20 FL
50	1		*REAR BUMPER REFLECTOR (LH)	Cracked	131.70 F	*131.70 FL
51	1		*REAR BUMPER REFLECTOR (RH)	Cracked	131.70 F	*131.70 FL
52	1		*REAR BUMPER LOWER GARNISH	Deformed	682.70 F	*682.70 FL
53	1		*TAIL LAMP (LH)	Not Necessary	691.20 F	*- FL
54	1		*TAIL LAMP (RH)	Cracked	691.20 F	*691.20 FL
55	1		*REAR FENDER INNER TRIM (LH)	Not Necessary	961.10 F	*- FL
56	1		*REAR FENDER INNER TRIM (RH)	Deformed	961.10 F	*961.10 FL
57	1		*REAR END PANEL	Buckled	966.70 F	*966.70 FL
58	1		*REAR END PANEL TOP GARNISH	Deformed	423.10 F	*423.10 FL
59	1		*EXHAUST PIPE	Repair	1,317.60 F	*- FL
60	1		*EXHAUST PIPE HEAT SHIELD (NPA)	Not Necessary	0.00 F	*- FL
61	2		*EXHAUST PIPE MOUNTING	Not Necessary	225.20 F	*- FL
62	1		*EXHAUST PIPE GASKET	Not Necessary	96.30 F	*- FL
63	1		*SPARE TYRE PANEL	Distorted	789.90 F	*789.90 FL
64	1		*SPARE TYRE BOARD	Deformed	508.91 F	*508.91 FL
65	1		*SPARE TYRE SPONGE	Cracked	398.10 F	*398.10 FL
66	1		*FRONT GRILLE CLIPS	Necessary	50.00 FS	*20.00 FS
67	1		*HEAD LAMP CLIPS (LH)	Not Necessary	30.00 FS	*- FS
68	1		*HEAD LAMP CLIPS (RH)	Not Necessary	30.00 FS	*- FS
69	1		*FRONT BUMPER CLIPS	Necessary	50.00 FS	*40.00 FS
70	1		*FRONT BUMPER UNDERCOVER CLIPS	Not Necessary	50.00 FS	*- FS
71	1		*TAILGATE INNER TRIM CLIPS	Necessary	50.00 FS	*20.00 FS
72	1		*REAR NUMBER PLATE	Not Necessary	50.00 FS	*- FS
73	1		*REAR BUMPER CLIPS	Necessary	50.00 FS	*40.00 FS
74	1		*REAR BUMPER REVERSE SENSOR	Damaged	350.00 FS	*200.00 FS
75	1		*TAIL LAMP CLIPS (LH)	Not Necessary	30.00 FS	*- FS
76	1		*TAIL LAMP CLIPS (RH)	Not Necessary	30.00 FS	*- FS
77	1		*REAR FENDER INNER TRIM CLIP (LH)	Not Necessary	50.00 FS	*- FS
78	1		*REAR FENDER INNER TRIM CLIP (RH)	Not Necessary	50.00 FS	*- FS
79	1		*REAR END PANEL TOP GARNISH CLIPS	Necessary	50.00 FS	*20.00 FS
80	1		*REAR END PANEL TOP GARNISH SEALANT	Not Necessary	80.00 FS	*- FS
81	1		*REAR FENDER (LH)	Not Necessary	1,311.20 F	*- FL
82	1		*REAR FENDER (RH)	Not Necessary	1,311.20 F	*- FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	43,050.01	18,143.41
- List Item Discount on L Items 0.00/10.00% (\$\$)	0.00	1,780.34
Total Parts (\$\$)	43,050.01	16,363.07

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO R & R FRONT ACCIDENT AFFECTED AREAS	New	800.00	200.00
2	TO PUTTY & RESPRAY FRONT ACCIDENT AFFECTED AREAS	New	800.00	200.00
3	TO RUST PROOF FRONT ACCIDENT AFFECTED AREAS	New	60.00	0.00
4	TO R & R AIRCON CONDENSOR & REFILL GAS	New	200.00	0.00
5	TO CHECK WIRING LAYOUT & HEAD LAMP FOCUS	New	80.00	30.00
6	TO CHECK, DIAGNOSE & RESET ANY FAULT CODES	New	350.00	0.00
7	TO R & R REAR ACCIDENT AFFECTED AREAS	New	1,250.00	800.00
8	TO PUTTY & RESPRAY REAR ACCIDENT AFFECTED AREAS	New	1,250.00	800.00
9	TO RUST ROOF REAR ACCIDENT AFFECTED AREAS	New	80.00	60.00
10	TO R & R TAILGATE MECHANISM	New	200.00	60.00
11	TO R & R REAR LUGGAGE COMPARTMENT	New	80.00	60.00
12	TO R & R REAR BUMPER REVERSE SENSOR & CHECK FUNCTION	New	80.00	40.00
13	TO CHECK WIRING LAYOUT OF TAIL LAMP	New	200.00	0.00
14	TO R & R EXHAUST PIPE ASSY	New	120.00	120.00
15	TO CHECK FOR WATER / OIL SEEPAGE	New	150.00	0.00
16	TO DO WHEEL ALIGNMENT - AFTER (NPA)	New	0.00	0.00
Gross Labour Cost (\$\$)			5,700.00	2,370.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >