

Lundani

cc 4 / 11180

11495

N ea39

Naz

ASSIGNMENT

DOI:

26/6/18

Date / Time:

25/6/18

Registered in Merimen:

8/7/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHO 3793 J

Name of Insured:

CTPL

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

18/6/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Ng Kian Kah

Driver Tel No.:

98336984

(V/L: YES / NO)

Claim No.:

MCT18060544

Policy No.:

MUM0015

Make / Model:

T. Prius

Place of Accident:

Tiong West st 61

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

FBK 528 m



INSRS:

WSP:

Tel:

Liability:

RMKS:

Shure Lead



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

10/7

Hchur

5/7

12.7.18

8.8.18

10/7 Hchur - M/LINZ18073804/Kishin, mms
 SHO 3793 J - M/LINZ18073804/Kishin, mms
 SHO 3793 J - M/LINZ18073804/Kishin, mms

5/7 Pending surveyor's assignment sheet.

12.7.18 SEEK MANDATE TO REQUEST FOR OVD VIDEO.

RECD OVD VIDEO SHOW TP OVERTAKE FROM THE RIGHT WHILE OVD
 MAKE A UTURN, Q TP TRAVEL ALONG CHEVRON.

8.8.18 SEEK APPROVAL TO REJECT TP CLAIM.

MANDATE APPROVE TO REJECT TP CLAIM.

EMAIL WSP TO REJECT TP CLAIM.

Reject Case

By (staff): Shen
 Approved by: Lm
 Date: 30-08-18

STAGE DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

0

(Agreed / Assessed) BOLA S/N No.:

HL

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle /up

2) Report Format:

TP

3) Survey fee:

480.

COMPONENT
 21/8/18

22/03/2003

ASS. REC. BY:

REF: CS3

III 1801495

24d3

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person):

Gabriel Wee

of

III

Date/Time:

25/6/18 @ 2:28pm

Estimated Cost:

Bill to:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

FBK 528M

Insured:

SHD 37931

at Workshop in/s:

Sincere Lead Automotive

Tel:

8510 9999

of

38 woodlands ind. park Fl #05-13

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

18/06/2018

CA / REV / REP. / REV 24 HRS

lup)

26/06/2018

H.O.D. Endorsement:

Date/Time:

3:11pm @ 25/6/18

Person Contacted:

Xia Foong

Vehicle IN OUT

Date/Time

Action/Instruction (X) Estimate

FBK 528M - NS/INC1801125/K/sb

DOA: 18/06/2018

SHD 37931 - NS/INC1801125/K/sb

DOA: 18/06/2018

04/7/2018

Received call from Raymond check liability. if clear they will withdraw lawyer.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	5038D
Vehicle Details	
Vehicle No.:	FBK528M
Vehicle to be Exported:	Yes
Intended De-registration Date:	06 Jul 2018
Vehicle Make:	VESPA
Vehicle Model:	PX15
Primary Colour:	Black
Manufacturing Year:	1985
Engine No.:	VLXIM585731
Chassis No.:	VLXIT635095
Maximum Power Output:	-
Open Market Value:	\$0.00
Original Registration Date:	14 Aug 1985
First Registration Date:	14 Aug 1985
Transfer Count:	12
Actual ARF Paid:	\$0.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	31 Mar 2023
COE Category:	D - Motorcycle
COE Period(Years):	10
PQP Paid:	\$1,721.00
COE Rebate Amount:	\$814.00
Total Rebate Amount:	\$814.00
Message	
Please note that the National Environment Agency (NEA) is offering an incentive for the owner of this motorcycle to deregister the motorcycle on or before 5 April 2023.	
This motorcycle is currently eligible for an incentive of \$3,500 from NEA. If the COE is renewed from now till its deregistration on or before 5 April 2023, the incentive will be reduced to \$2,000. The last registered owner of this motorcycle will receive the incentive from NEA.	
This motorcycle will no longer be allowed for use on Singapore's roads after 30 June 2028.	
For more information, please visit http://www.nea.gov.sg/mtcincentive or contact NEA at 1800-2255-632.	

The information contained herein is correct as at 06 Jul 2018

OK

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, 25 June 2018 2:28 PM
To: Claims; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: Sundari Nagarajan - III
Subject: RE: Our client's vehicle no. FBK528M; Your insured's vehicle no. SHD3793J - PRI Notice
Attachments: SLG - Pre-Repair Inspection Notice (India) (FBK528M).pdf

Dear Sir / Mdm

This Pre-Repair Survey is on Without Prejudice Basis.

THIRD PARTY VEHICLE NO. : FBK528M
III INSURED VEHICLE NO. : SHD3793J
DATE OF LOSS : 18.06.18

We acknowledge receipt of your email.

In compliance to Pre-Action Protocol for NIMA cases, we note that

We disagree to the list of motor surveyors that you have proposed.

Therefore, we have appointed our surveyor LKK AUTO CONSULTANTS to conduct the pre-repair survey.

This claim is handled by **Sundari**.

Please let us have your client's accident report and repair estimate for our appointed surveyor to conclude his report.

****We would like to conduct a re-survey after spray painting. Please contact our surveyor to arrange.**

****Surveyor kindly upload this assignment to Merimen.**

Thank You.

Best Regards,

Gabriel Wee

Motor Claims Dept.
India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 248

From: Claims [mailto:claims@esthermoey.com]
Sent: 25 June, 2018 2:22 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: RE: Our client's vehicle no. FBK528M; Your insured's vehicle no. SHD3793J - PRI Notice

Your Attention is Drawn to the Confidentiality Notice Below:

=====

Dear sirs,

We refer to your email of even date.

Our client objects appointing your surveyors as a single joint expert.

We propose on the following surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

- 1) Lek Boon Hwee (Auto Performance Appraisal)
- 2) Hong Shi Yuan (Kelvin Automotive Appraising Services)
- 3) Michael Yap Teck Chye (Mc-Coy Appraiser Pte Ltd)
- 4) Ng Kong Beng Patrick (Carlink Consultancy)
- 5) Kelvin Teo (Kelvin Automotive Appraising Services)
- 6) Dixon Yeo (Treasure Appraisal Services)
- 7) Dennis Yap Teck Wee (Pal's Appraiser Pte Ltd)
- 8) Alan Cheong K.H. (CL Appraiser Pte Ltd)
- 9) Andy Yap Teck Lee (LCW Appraiser Pte Ltd)
- 10) Jaclyn Loh (Appraisal VP Pte Ltd)

Please let us know within two (2) working days whether you are agreeable to the appointment of any of the above motor surveyors as a single joint expert.

Thank you.

Yours sincerely,

Justin Yap

Secretary

Amy Lim Law Practice

claims@esthermoey.com

Tel: (+65) 9625 8742

Fax: (+65) 6904 8757

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Amy Lim Law Practice DOES NOT ACCEPT SERVICE OF COURT DOCUMENTS OR NOTICE OF ANY PROCEEDINGS BY FACSIMILE OR EMAIL

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Monday, 25 June 2018 1:47 PM

To: Claims <claims@esthermoey.com>

Subject: RE: Our client's vehicle no. FBK528M; Your insured's vehicle no. SHD3793J - PRI Notice

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee

Motor Claims Dept.

India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711

Tel: 6347 6100, Ext - 248

From: Claims [<mailto:claims@esthermoey.com>]

Sent: 25 June, 2018 12:43 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: Our client's vehicle no. FBK528M; Your insured's vehicle no. SHD3793J - PRI Notice

Your Attention is Drawn to the Confidentiality Notice Below:

=====

Dear Sirs,

We refer to our attached PRI Notice dated 25 June 2018 for your urgent attention.

We would appreciate it if you could kindly arrange for the PRI Survey to be conducted later this afternoon at the following location:

Venue: **Sincere Lead Automotive**
Address: 38 Woodlands Industrial Park E1
#05-13
Singapore 757700
Contact: Xiao Foong @ 8510 9999

Thank you.

Yours sincerely,

Justin Yap

Secretary

Amy Lim Law Practice

claims@esthermoey.com

Tel: (+65) 9625 8742

Fax: (+65) 6904 8757

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Amy Lim Law Practice DOES NOT ACCEPT SERVICE OF COURT DOCUMENTS OR NOTICE OF ANY PROCEEDINGS BY FACSIMILE OR EMAIL

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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It may contain confidential and/or legally privileged information.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K



AMY LIM LAW PRACTICE

High Street Centre
1 North Bridge Road
#08-08
Singapore 179094
T: 9625 8742 / 9639 3110
F: 6491 5638
UEN: 533612301
We do not accept service by fax

Our Ref: 2018.1312.PD.SLG (FBK528M)
Your Ref: SHD3793J

25 June 2018

India International Insurance Pte Ltd
(Motor Claims Dept)
64 Cecil Street
#05-02 IOB Building
Singapore 049711
Attn: Motor Claims Department

BY EMAIL ONLY
motorclaim@iii.com.sg

Dear Sirs

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION
CLAIMANT: ABDUL AMMAR HANIF BIN ABDUL RAHIM
TRAFFIC ACCIDENT ON 18 JUNE 2018 AT 20:50 HRS AT THE JUNCTION OF
JURONG WEST STREET 61 & JURONG WEST AVENUE 4 INVOLVING
VEHICLES NO. FBK528M & SHD3793J

We are instructed by **ABDUL AMMAR HANIF BIN ABDUL RAHIM** to notify you of a road accident on 18 June 2018 at about 20:50 hrs at the junction of Jurong West Street 61 & Jurong West Avenue 4 involving our client's motorcycle registration number FBK528M and vehicle registration number SHD3793J driven by your insured at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our client's motorcycle has been damaged. Before our client proceed to repair the damaged motorcycle, please let us know within 2 working days (excluding any intervening Saturday, Sunday and Public Holiday) of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Venue: **Sincere Lead Automotive**
Address: 38 Woodlands Industrial Park E1
#05-13
Singapore 757700
Contact: Xiao Foong @ 8510 9999

Please liaise with the above workshop directly.

Yours faithfully

Esther Moey

Email: claims@esthermoey.com
encs

**PLEASE LET US KNOW THE DATE
OF THE PRE-REPAIR INSPECTION**

.....

Print Received Message

This mail is associated with :

***FBK528M (MCT18060544)**
[SHD3793J]

TP

ABDUL AMMAR HANIF BIN ABDUL RAHIM
Jun 18 2018 8:00PM
[COMFORT TRANSPORTATION PTE LTD]
Sincere Lead Automotive

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 08/08/2018 17:35 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - FBK528M - Claim Handler: Sundari Nagarajan

Approved:0.00.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 30 August 2018 11:44 AM
To: 'sincerelead@hotmail.com'
Subject: ACCIDENT INVOLVING FBK 528M AND SHD 3793J ON 18/06/2018
Attachments: ACCIDENT LOCATION.pdf; Video - Accident (17).MP4

Your Ref: FBK 528M
Our Ref: CC4/III18011495/Nea3

Without Prejudice

Hi Sir/Mdm,

We refer to the above matter.

ACCIDENT INVOLVING FBK 528M AND SHD 3793J ON 18/06/2018

We attached here with a copy of our insured's accident statement and our insured video for your easy reference.

Our principal has reiterated that the accident was caused due to the entire negligence of your client travel on the chevron to overtake from the right and collided into our insured vehicle.

We are of the opinion that liability is not in your client's favor.

Under such a circumstances, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's claim.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)