

22/03/2002

SS. REC. BY:

REF: CS/CTI18011466/R/rd3st

Special Instruction:

Surveyor

Meimner

From (Person):

RASHI
Jowyn Tay

ASSIGNMENT (Office)

of CTI

Date/Time: 22/6/18 @ 4:24pm

Estimated Cost:

Bill to:

OD (TP) WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SJW 5394R

Insured:

SGR 3290G

at Workshop m/s

Comfort Delgro (penden)

Tel:

6338 8778

of 1

45 punden Road

Policy No:

DMHCSN1726151801

Claim No:

SNM18D03038C02

Sum Insured:

Excess:

Make of Veh:

D.O.A. 15/06/2018

(Client's Record)

CA / REV / REP. / REV 24 HRS up

H.O.D. Endorsement:

Date/Time:

26/6/18 @ 10:28am

Person Contacted:

Kent

Vehicle:

IN/OUT

| Date/Time | Action/Instruction (✓) Estimate | |
|-----------|---|-----------------|
| | SJW 5394R - NA/CTI18011024/24 | DOA: 15/06/2018 |
| | SGR 3290G - NA/CTI18011024/24 | DOA: 15/06/2018 |
| 24/9/18 | Veh not sent in for repair. Pending liability | |
| 29/10/18 | Veh not sent in for repair. Pending liability | |

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
|------|-------------|---------------|--|---------|---------------|------------|--|
| Main | 22 Jun 2018 | | 22 Jun 2018 16:24 Assign | | | | New Assignment Cancel Case |

| | | | | |
|------|-----------|---------------|-----------|--------------------------|
| Main | Reference | Claim Details | Documents | Show All |
|------|-----------|---------------|-----------|--------------------------|

CLAIM SUBFOLDER DETAILS [Created by insurer]

| | | | |
|-----------------------------|--|------------------------|----------------------------------|
| Insured: | M/S S4R, Co. Reg. No.: 53319498M | | |
| Main Claimant: | CHARN TZE CHOONG, ID: S8115713H | | |
| Vehicle Reg. No.: | SJW5394R | Date of Loss: | 15/06/2018 18:00 - :59 |
| Claim Type: | TP / SNM18D03038C02 | Policy/Cover Note No.: | DMHCSN1726151801 (Comprehensive) |
| Vehicle Reg. No. (Insured): | SGR3290G | Policy No. (Claimant): | A28991020TMP |
| | | Excess: | S\$0.00 |
| Repairer: | ComfortDelGro Engineering Pte Ltd (Pandan) 45 Pandan Road, 609286 Eunos - Tel: 6338 8778 | | |
| Handling Insurer: | China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Jowyn Tay - 6389 6174] | | |
| Claimant's Insurer: | MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 03/07/2018] | | |
| Driver/Custodian (Insured): | YANG CHIN (35 / Male), NRIC: S8371886B, Tel: +6594311149 | | |
| Adj Asg. Remarks: | EST \$8630, CASE WITH SJE. | | |

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|-------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
| No results. | | | | | | | | | |

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

| | |
|----------------------------|-------------------------------------|
| Date Of Report | 16/06/2018 11:01 |
| Date Of Accident | 15/06/2018 18:40 |
| Exact Location Of Accident | BLK 296C BUKIT BATOK ST 22 CAR PARK |
| Country/State of Loss | SINGAPORE |

DETAILS OF OWN VEHICLE

| | |
|-----------------------------|----------------------|
| Vehicle Registration Number | SJW5394R |
| Insured/Policyholder | |
| Name Of Registered Owner | CHARN TZE CHOONG |
| NRIC No | S8115713H |
| Email Address | CHESHIRE02@YAHOO.COM |
| Mobile Phone No | (LOCAL) +65-97603659 |
| Alternative Phone No | OFFICE-97603659 |

Vehicle Particulars

| | |
|--|--------------------------------|
| Manufacturer | FIAT |
| Model | PUNTO EVO-1.4 16V MULTIAIR (M) |
| Exact Purpose for which vehicle was being used at time of accident | PRIVATE USAGE |
| Are you claiming under your own insurance policy for repair to your vehicle? | NO |
| If No, Please state action to be taken | THIRD PARTY |
| Vehicle Category | PRIVATE CAR |

Insurance Company

| | |
|---------------------------|--------------------------------------|
| Name of Insurance Company | MSIG INSURANCE (SINGAPORE) PTE. LTD. |
| Type Of Coverage | THIRD PARTY |
| Fleet Policy | NO |
| Policy Number | A28991020TMP |
| Cover Note Number | |

Driver

| | |
|----------------------|-----------------------|
| Name of Driver | CHARN TZE CHOONG |
| NRIC No | S8115713H |
| Date Of Birth | 10/05/1981 |
| Occupation | INDOOR |
| Date Of Driving Pass | 23/01/2008 |
| Driving Experience | 10 YEARS AND 4 MONTHS |
| Gender | MALE |
| Mobile Number | (LOCAL) +65-97603659 |
| Fax Number | |
| Contact Number | OFFICE-97603659 |
| Email Address | CHESHIRE02@YAHOO.COM |

| | |
|---|--------------------------------------|
| Address | 464 CHOA CHU KANG AVENUE 4 #13-29 |
| Postcode | 680464 |
| Was driver an employee of the Insured's Company | NO |
| If No, Relationship of the Driver with the Insured | OWNER |
| Vehicle Registration Number of Driver's Own Vehicle | - |
| | - |
| Insurance Company of Driver's Own Vehicle | - |
| | - |

General Information of the Accident

| | |
|--------------------|-------------------------------|
| Type Of Accident | COLLISION - HEAD ON COLLISION |
| Weather Conditions | CLOUDY |
| Road Surface | DRY |

Other Information

| | |
|---|-----|
| Was any foreign vehicle involved in this accident? | NO |
| Number of vehicles involved in the accident | |
| Was any body injured in the Accident? | NO |
| Was any injured conveyed to hospital by ambulance? | NO |
| Was any other material or property damaged? | YES |
| I have been approached by unknown person(s) soliciting/offering accident claims assistance. | NO |
| Number of Passengers (Including Driver) | 1 |

Details of Police Action

| | |
|---|----|
| Was the accident reported to the police? | NO |
| If Yes, Please state which Police Station | |
| Was notice of intended Prosecution given? | NO |
| If Yes, against whom? | |

Circumstances of Accident

REFER ATTACHED SKETCH PLAN

Attachment(s)

| | |
|---|-----|
| Are accident photos available for attachment? | YES |
| Was there any video captured by Car Camera? | NO |
| Was there any audio recorded? | NO |

DETAILS OF OTHER VEHICLE PROPERTY 1

| | |
|-------------------------------------|---|
| Vehicle Registration Number | SGR3290G |
| Vehicle Make/Model/Colour | MERCEDES / UNKNOWN / BLACK |
| Details Of Properties | |
| Vehicle Category | PRIVATE CAR |
| Name of Driver | YANG CHIN |
| NRIC/Passport Number | S8371886B |
| Contact Number | 94311149 |
| Address | |
| Postcode | |
| Insurance Company Name | CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. |
| Nature Of Damage | |
| No. Of Passenger (Including Driver) | |

DECLARATION

1. Please report promptly the details of the accident or speed by the claims process.
2. This Form will be provided to you free of charge, the costs of which are borne by the insurer.
3. Information provided must be as truthful and accurate as possible, any willful misrepresentation or withholding of material facts may affect insurance companies to rescind policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. On false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers or the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyer's/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, law or court orders.

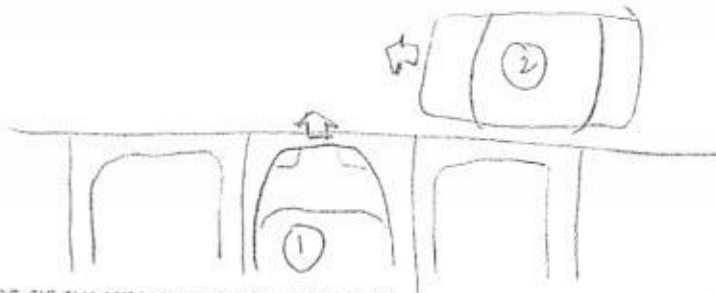


Policyholder's Signature
Date & Time:

Driver's Signature
If driver is not the policyholder:
Date & Time:

INFORTDELGRU ENGINEERING PTE LTD
45 PANDAN ROAD
SINGAPORE 609286
TEL 6336 8778 FAX 6262 6950

Reporting Centre Person's Signature
Name: Wong Chee Wei
ID No: G72180994



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

- 1) At approx 640pm, I was ~~coming~~ just coming out of the parking lot from (1).
- 2) (2) is a Mercedes private hire car. The passenger was rushing to airport - after the accident, passenger couldn't wait also for us to settle all the details. (1) + (2) (we) drivers met later after to settle.
- 3) (2) is travelling quite fast, exiting car park.
 - mother is a witness
 - I can ask for car videos from surrounding cars.
- 4) (1) bumper was torn out from right to left (see images)
- 5) (2) couldn't stop in time, and stopped about few meters from (1) car park lot.
- 6) (2) scratches our left bumper

DECLARATION

I/We declare the foregoing particulars are true in every respect

[Signature]

Poll/holder's Signature
Date: 3/11/14

Driver's Signature
(If driver is not the poll/holder)
Date: 3/11/14

IMFORTDELGRU ENGINEERING PTE LTD
45 PANDAN ROAD
SINGAPORE 609286
TEL: 6336 8778 FAX: 6262 6950

Recording Centre Personnel's Signature
Name: *Wong Chai Wei*
ID/IC/PHI No.: *G72180994*

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 5713H

Vehicle Details

Vehicle No.: SJW5394R
Vehicle to be Exported: No
Intended Deregistration Date: 17 Oct 2018
Vehicle Make: FIAT
Vehicle Model: PUNTO EVO 1.4M 16V MULTIAIR SKYDOME
Primary Colour: White
Manufacturing Year: 2010
Engine No.: 955A60001502215
Chassis No.: ZFA19900000629811
Maximum Power Output: 77.0 kW (103 bhp)
Open Market Value: \$17,686.00
Original Registration Date: 30 Mar 2010
First Registration Date: 30 Mar 2010
Transfer Count: 3
Actual ARF Paid: \$17,686.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 29 Mar 2020
PARF Rebate Amount: \$9,727.00

Intended COE Rebate Details

COE Expiry Date: 29 Mar 2020
COE Category: A - Car (1600cc & below)
COE Period(Years): 10
QP Paid: \$28,389.00
COE Rebate Amount: \$4,113.00
Total Rebate Amount: \$13,840.00

The information contained herein is correct as at 17 Oct 2018

OK



MSIG Insurance (Singapore) Pte. Ltd.
 4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807
 Tel +65 6827 7888, Fax +65 6827 7800
 Co. Reg. No. 200412212G - GST Reg. No. 20-0412212G

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
 (REPUBLIC OF SINGAPORE)
 THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
 OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1

Individual Ownership

PRIVATE MOTOR CAR - TP

Third Party

Certificate No. A 28991020 TMP

1. Index Mark and Registration Number of Vehicle

SJW5394R

2. Name of Policyholder

Charn Tze Choong

3. Effective Date of the Commencement of Insurance for the purposes of the Act

14/07/2017

4. Date of Expiry of Insurance

13/07/2018

5. Persons or Classes of Persons entitled to drive*

Charn Tze Choong

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use*

Use only for social domestic and pleasure purposes and for the Policyholder's business.

The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.

Approved Insurers

for Chief Executive Officer



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

| | PASS DATE |
|--|-------------|
| Class 3 Motor Cars \leq 3000kg with \leq 7 passengers, exclusive of the driver, and other motor vehicles \leq 2500kg | 23 Jan 2008 |

NP 428A

Licence No: S8115713H

Accident Photo



Accident Photo



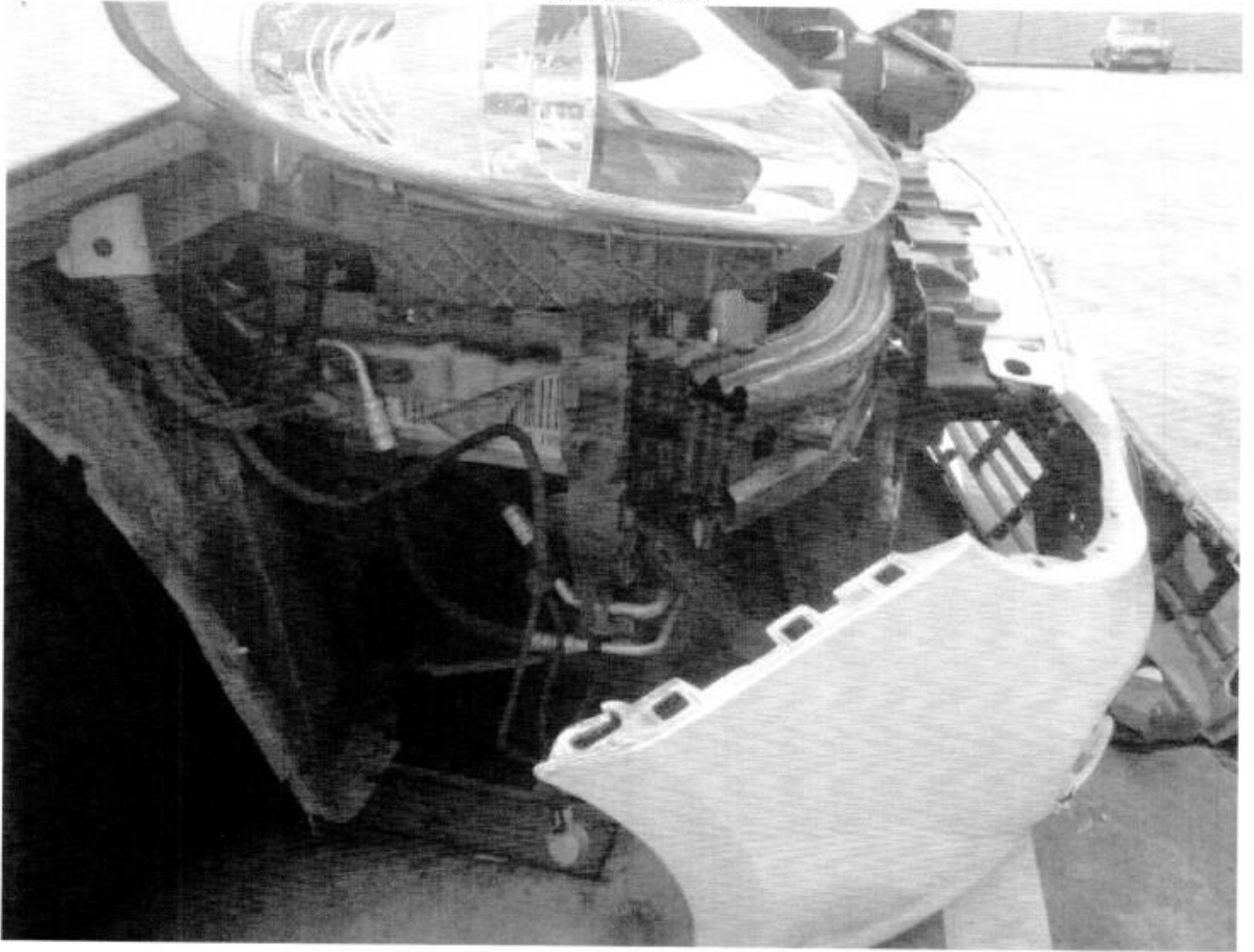
Accident Photo



Accident Photo



Accident Photo



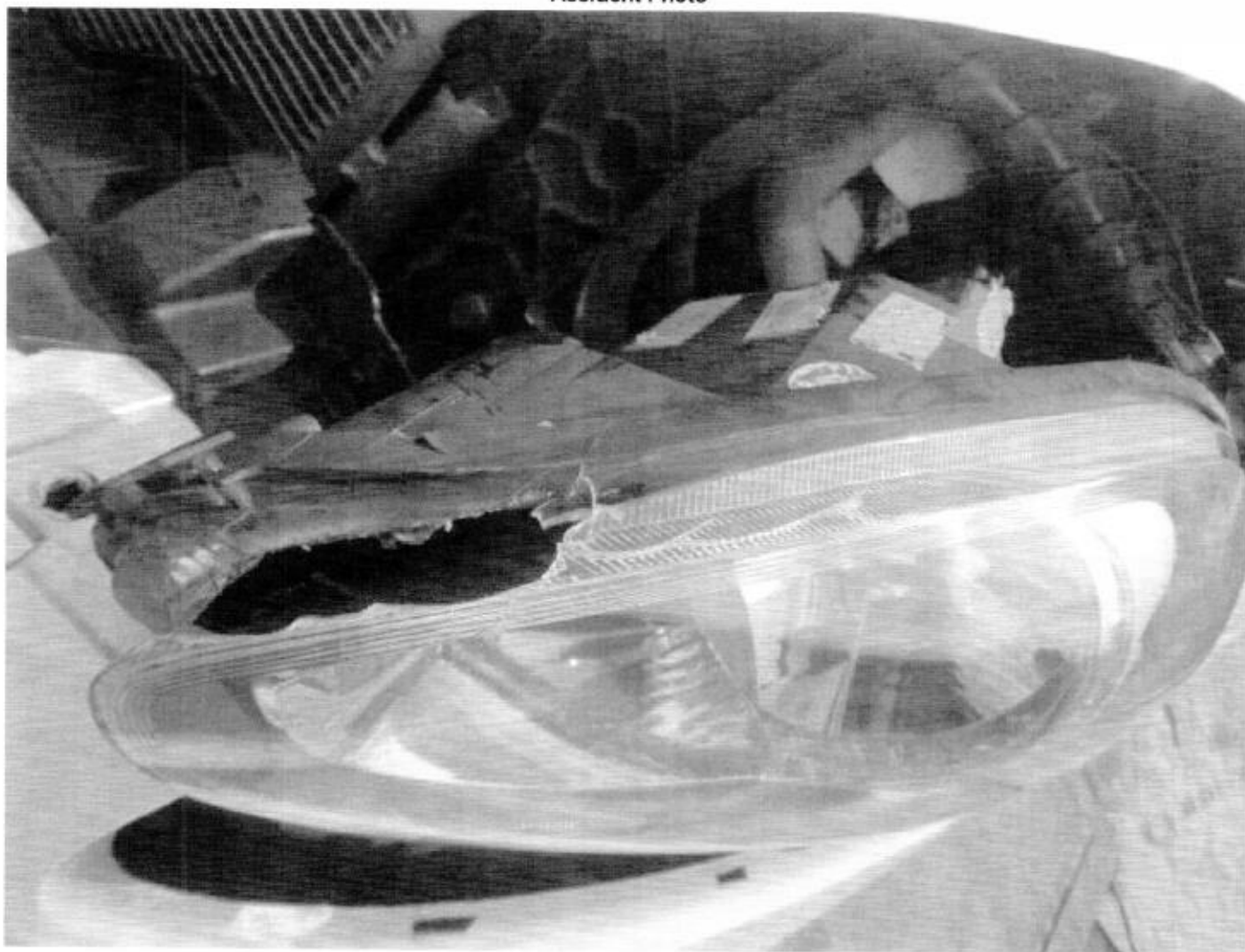
Accident Photo



Accident Photo



Accident Photo



Accident Photo



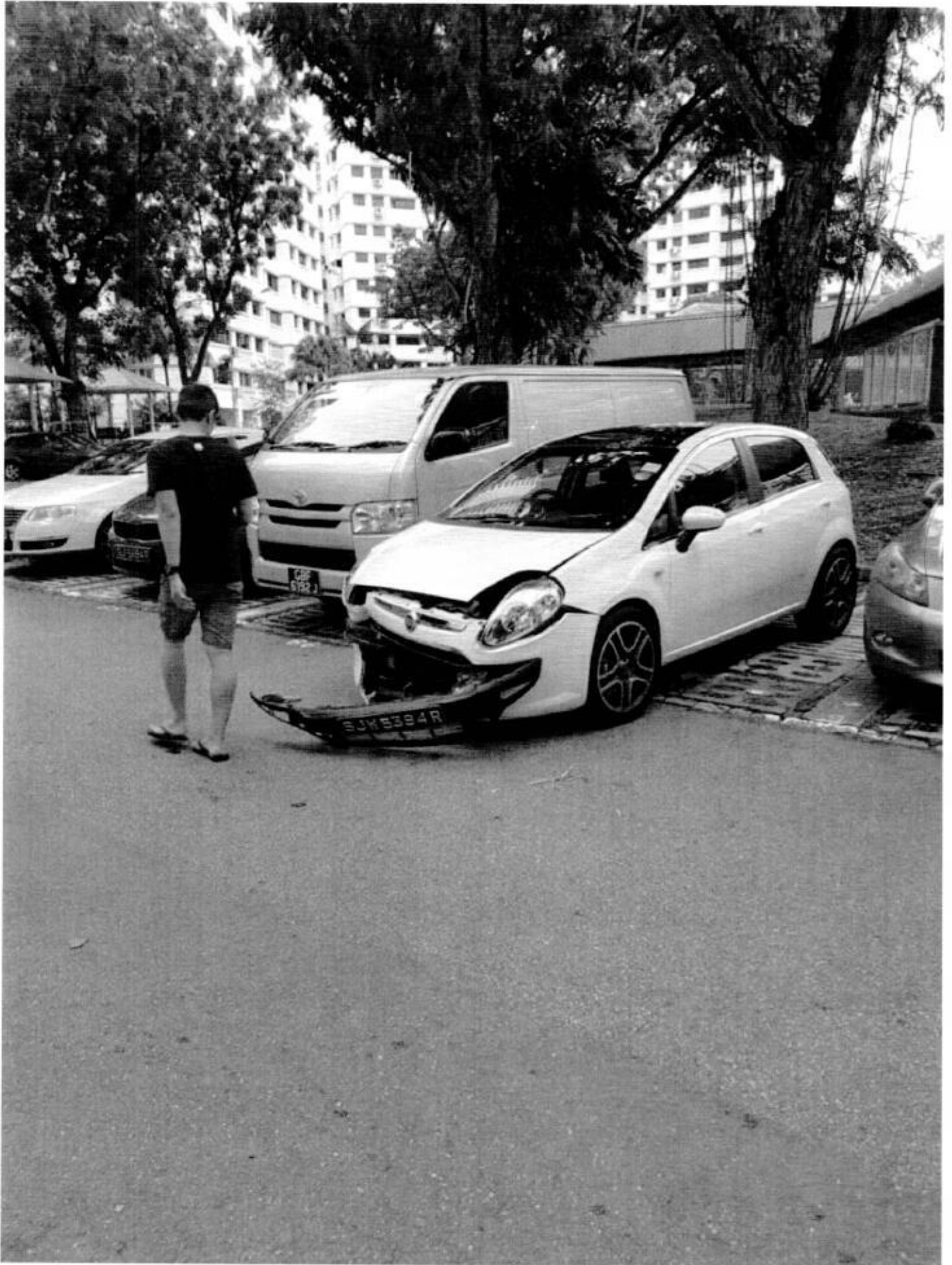
Accident Photo



Accident Photo



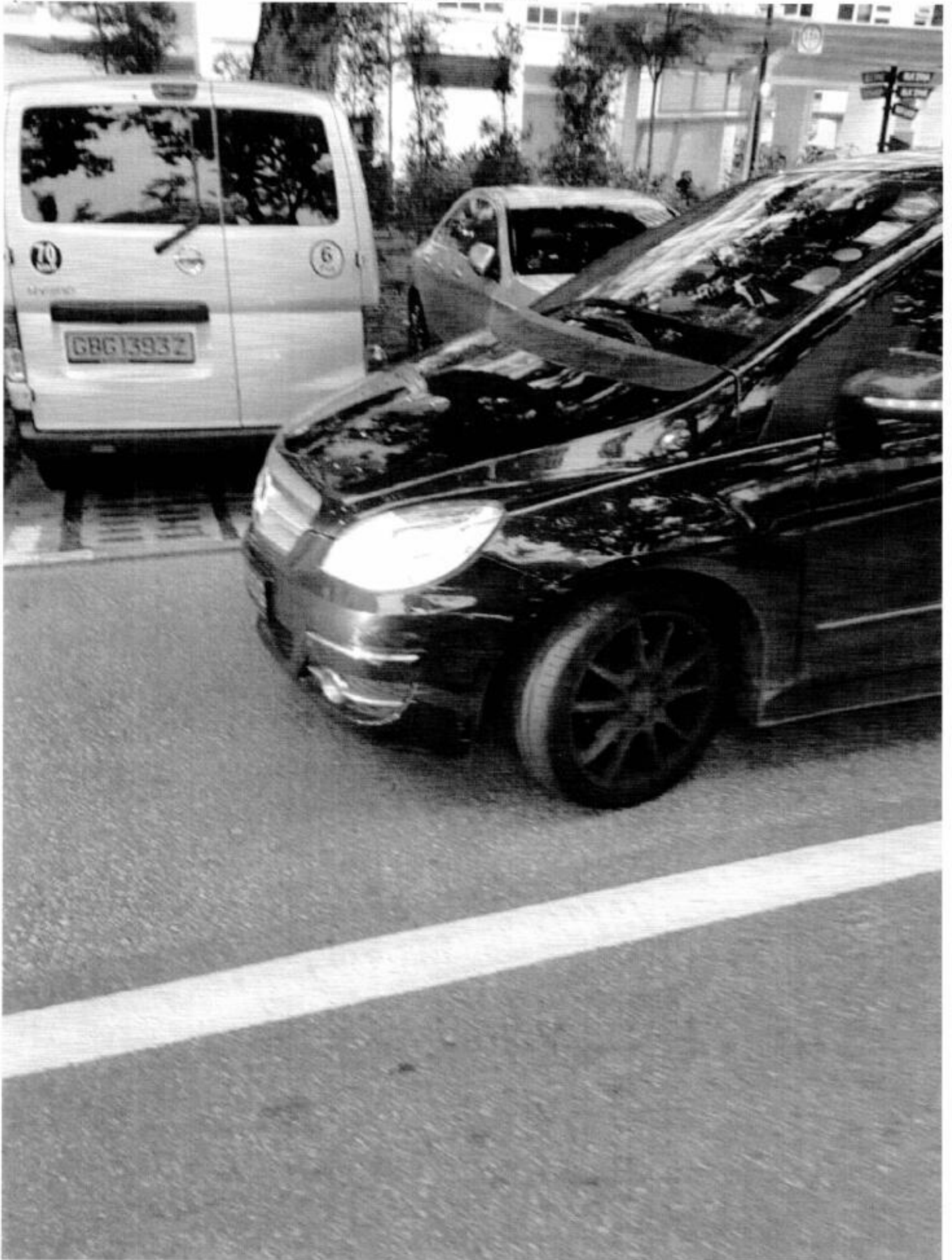
Accident Photo



Accident Photo



Accident Photo



Identification Card

REPUBLIC OF SINGAPORE

IDENTITY CARD NO. S8115713H



Name

CHARN TZE CHOONG
(ZENG ZICONG)

曾子聰

Race

CHINESE

Date of birth

10-05-1981

Sex

M

Country of birth

SINGAPORE

S8115713H

Identification Card

4 7 2 3 9 8 4



NRIC No. **S8115713H**

Date of issue

23-05-2011

Address

**APT BLK 464 CHOA CHU KANG AVENUE 4
#13-29
SINGAPORE 680464**

ACCIDENT REPAIR ESTIMATES

Our Ref:

Type of Claim : ☐ Own Damage
☒ 3rd Party
☐ Windscreen

Vehicle No. : **SJW5394R**
 Make & Model : FIAT / PUNTO EVO 1.4M 16V
 Year of Manufacture : 2010
 Chassis No. : ZFA19900000629811
 Engine No. : 955A60001502215
 Policy No. :
 Time of Accident : 18.40 P.M

Ins Company : CHINA TAIPING INS
 Excess :
 Date of Accident : 15.06.2018
 Suggested Days of Repair : 6 DAY

In-house Vehicle Assessor

Repair Estimates

Name : Wong Chee Wei
 Signature :
 Contact No : 68676919
 HP : 97239882

Parts (a) Cost / List Price Items \$7,400.00
 Less 10 % \$(740.00)
 (b) Nett Price Items
 Less %
 (c) Special Nett Items \$60.00
Total Parts Cost (Appendix A) \$6,720.00
Labour (Appendix B) \$1,910.00
Total Repair Cost \$8,630.00

The above total will be subjected to 7% G.S.T.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

Name of Surveyor : **RASUL**
 Company : **LKK AUTO CONSULTANTS P/L**
 Survey conducted on : **25/06/18** at **1120**

Remarks By Surveyor

(a) The repair of this vehicle is authorized / is not authorized until further notice.

(b) Recommended Days of Repair : **4** day(s)

(c) Resurvey : **Required** / Not Required

(d) Excess : \$

(e) Signature of surveyor : **RASUL**

Date: **25/06/18**

COMFORTDELGRO ENGINEERING PTE LTD

45 Pandna Road S (609286)

Tel: 68676919 Fax: 62626950

Appendix A

Spare Parts

Vehicle No. : **SJW5394R** Submit By : **Wong Chee Wei**
 Make & Model : **FIAT PUNTO EVO 1.4M 16V MULTIAIR SKYDOME** Year Manufacture : **2010**
 Chassis No. : **ZFA19900000629811** Engine No. : **955A60001502215**

TP**S/Order**

| S/No | Part Description | Qty | Cost Price | Nett Price | List Price | S- Nett Price | Disposition By Surveyor |
|------|-------------------------------|-----|------------|------------|------------|---------------|-------------------------|
| 1 | FR BUMPER | 1 | | | \$850.00 | | DE - |
| 2 | FR BUMPER SIDE RETAINER RH | 1 | | | \$85.00 | | DE - |
| 3 | FR BUMPER SIDE RETAINER LH | 1 | | | \$85.00 | | DE - |
| 4 | FR BUMPER BRACKET RH | 1 | | | \$120.00 | | DE - |
| 5 | FR BUMPER BRACKET LH | 1 | | | \$120.00 | | DE - |
| 6 | FR BUMPER LOWER BLACK GARNISH | 1 | | | \$350.00 | | DE - |
| 7 | FR BUMPER UPPER GRILLE | 1 | | | \$210.00 | | DE - |
| 8 | FR SUPPORT FRAME | 1 | | | \$980.00 | | CR - |
| 9 | FR BUMPER REINFORCEMENT UPPER | 1 | | | \$1,350.00 | | DE - |
| 10 | FR BUMPER REINFORCEMENT LOWER | 1 | | | \$450.00 | | DE - |
| 11 | FOG LAMP RH | 1 | | | \$150.00 | | DE - |
| 12 | FOG LAMP LH <i>photo?</i> | 1 | | | \$150.00 | | DE - |
| 13 | HEAD LAMP RH | 1 | | | \$1,250.00 | | DE - |
| 14 | HEAD LAMP LH | 1 | | | \$1,250.00 | | DE - |
| 15 | RADIATOR COOLANT | 1 | | | | 40 \$60.00 | DE - |
| 16 | | 1 | | | | | |
| 17 | | 1 | | | | | |
| 18 | | 1 | | | | | |
| 19 | | 1 | | | | | |
| 20 | | 1 | | | | | |
| 21 | | 1 | | | | | |
| 22 | | 1 | | | | | |
| 23 | | 1 | | | | | |
| 24 | | 1 | | | | | |
| 25 | | 1 | | | | | |
| 26 | | 1 | | | | | |
| 27 | | 1 | | | | | |
| 28 | | 1 | | | | | |
| 29 | | 1 | | | | | |
| 30 | | 1 | | | | | |

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Appendix B

Tel: 68676919 Fax: 62626950, 68676903

Vehicle No. : **SJW5394R**

Submit By : : **Wong Chee Wei**

Make & Model : FIAT

Year of Manufacture : 2010

[illegible]

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

Janice Lee (LKKAUTO)

From: CDGE Pandan Private Cars Crash Repair Counter <pandan_cr@sparkcarcare.com>
Sent: Monday, October 29, 2018 5:45 PM
To: Janice Lee (LKKAUTO)
Subject: Re: SJW 5394R

Hi Janice ,

Vehicle not yet repair ,Pending for liability clearance .

Thank you.

Wong Chee Wei
Pandan Crash Repair
ComfortDelgro Engineering Pte. Ltd.
DID 68676919

From: Janice Lee (LKKAUTO) <JaniceLee@lkkauto.com>
Sent: Monday, 29 October 2018 5:11:49 PM
To: CDGE Pandan Private Cars Crash Repair Counter
Subject: RE: SJW 5394R

Dear Chee Wei,

This is TP case. Insurer : SGR 3290G Insurance China Taiping DOA : 15/06/2018 ; DOI : 25/06/2018

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CDGE Pandan Private Cars Crash Repair Counter [mailto:pandan_cr@sparkcarcare.com]
Sent: Monday, October 29, 2018 5:07 PM
To: Janice Lee (LKKAUTO) <JaniceLee@lkkauto.com>
Subject: Re: SJW 5394R

Hi Janice ,

May i known more detail ,under what insurer and TP case or OD case

Thank you.

Wong Chee Wei
Pandan Crash Repair
ComfortDelgro Engineering Pte. Ltd.
DID 68676919

From: Janice Lee (LKKAuto) <JaniceLee@lkkauto.com>
Sent: Monday, 29 October 2018 4:38:15 PM
To: CDGE Pandan Private Cars Crash Repair Counter
Subject: SJW 5394R

Dear Sir/ Madam,

Kindly assist to check the status for the above mention case.

- SJW 5394R DOA: 15/06/2018

Have the vehicle been repair ? if yes, any finalize and resurvey photo?

Thank you.

Best Regards,

Jannice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

| Case | Notified | Est Submitted | Adj Assigned | Adj Rpt | Adj Submitted | Ins Auth'd | Status |
|------|-------------|---------------|--|---|---|------------|---|
| Main | 22 Jun 2018 | | 22 Jun 2018 16:24 Edit Adj Rpt | \$7,495.00 Edit Estimates | \$7,495.00 View Rpt | | Pending for Survey Report Cancel Case |

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

| | | | |
|-----------------------------|--|------------------------|--|
| Insured: | M/S S4R , Co. Reg. No.: 53319498M | | |
| Main Claimant: | CHARN TZE CHOONG , ID: S8115713H | | |
| Vehicle Reg. No.: | SJW5394R | Date of Loss: | 15/06/2018 18:00 - :59 [98 Months and 16 Days From LTA Reg Date (Man Yr)] |
| Claim Type: | TP / SNM18D03038C02 | Policy/Cover Note No.: | DMHCSN1726151801 (Comprehensive) |
| Vehicle Reg. No. (Insured): | SGR3290G | Policy No. (Claimant): | A28991020TMP |
| | | Excess: | S\$0.00 |
| Repairer: | ComfortDelGro Engineering Pte Ltd (Pandan) 45 Pandan Road, 609286 Eunos - Tel: 6338 8778 | | |
| Handling Insurer: | China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Jowyn Tay - 6389 6174] | | |
| Claimant's Insurer: | MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 | | |
| Adjuster: | LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 03/07/2018] | | |
| Driver/Custodian (Insured): | YANG CHIN (35 / Male), NRIC: S8371886B, Tel: +6594311149 | | |
| Adj Asg. Remarks: | EST \$8630, CASE WITH SJE. | | |

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

| Due Date | Priority | Type | Task Group | Subject | Handler | Assigned By | Completed On | Created On | Done? |
|-------------|----------|------|------------|---------|---------|-------------|--------------|------------|-------|
| No results. | | | | | | | | | |

Claim Documents

*SJW5394R (SNM18D03038C02)

[SGR3290G]

TP

CHARN TZE CHOONG

Jun 15 2018 6:00PM

[M/S S4R]
















































ComfortDelGro Engineering Pte Ltd


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View
[View in Browser](#)


| Assessment Reports | | | 1 per page | <input checked="" type="checkbox"/> |
|--------------------|----------------|--|------------|-------------------------------------|
| No | Finalized On | ComfortDelGro Engineering Pte Ltd (Pandan) | Thumbnail | Print |
| 1 | 16/06/18 11:25 | Accident Statement | Load HTM | |
| 2 | 18/06/18 11:04 | Addendum Sheet | Load TIF | |
| 3 | 18/06/18 11:04 | Accident Statement Addm. #1 | Load HTM | |
| 4 | 19/06/18 17:12 | Addendum Sheet | Load TIF | |
| 5 | 19/06/18 17:12 | Accident Statement Addm. #2 | Load HTM | |
| 6 | 20/06/18 10:35 | Addendum Sheet | Load TIF | |
| 7 | 20/06/18 10:36 | Accident Statement Addm. #3 | Load HTM | |

| Photos/Images | | | 3 per page | <input checked="" type="checkbox"/> |
|---------------|-----------------|--|------------|-------------------------------------|
| No | Finalized On | ComfortDelGro Engineering Pte Ltd (Pandan) | Thumbnail | Print |
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| 2 | 18/06/18 10:59 | Accident Photo [Linked Accident Report Documents] | Load JPG | <input checked="" type="checkbox"/> |
| 3 | 18/06/18 10:59 | Accident Photo [Linked Accident Report Documents] | Load JPG | <input checked="" type="checkbox"/> |
| 4 | 18/06/18 10:59 | Accident Photo [Linked Accident Report Documents] | Load JPG | <input checked="" type="checkbox"/> |
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| 6 | 18/06/18 10:59 | Accident Photo [Linked Accident Report Documents] | Load JPG | <input checked="" type="checkbox"/> |
| 7 | 18/06/18 11:00 | Accident Photo [Linked Accident Report Documents] | Load JPG | <input checked="" type="checkbox"/> |
| 8 | 18/06/18 11:00 | Accident Photo [Linked Accident Report Documents] | Load JPG | <input checked="" type="checkbox"/> |
| 9 | 18/06/18 11:01 | Accident Photo [Linked Accident Report Documents] | Load JPG | <input checked="" type="checkbox"/> |
| 10 | 18/06/18 11:01 | Accident Photo [Linked Accident Report Documents] | Load JPG | <input checked="" type="checkbox"/> |
| 11 | 18/06/18 11:01 | Accident Photo [Linked Accident Report Documents] | Load JPG | <input checked="" type="checkbox"/> |
| 12 | 18/06/18 11:01 | Accident Photo [Linked Accident Report Documents] | Load JPG | <input checked="" type="checkbox"/> |
| 13 | 18/06/18 11:01 | Accident Photo [Linked Accident Report Documents] | Load JPG | <input checked="" type="checkbox"/> |
| 14 | 18/06/18 11:01 | Accident Photo [Linked Accident Report Documents] | Load JPG | <input checked="" type="checkbox"/> |
| 15 | 18/06/18 11:01 | Identification Card [Linked Accident Report Documents] | Load JPG | <input checked="" type="checkbox"/> |
| 16 | 18/06/18 11:01 | Identification Card [Linked Accident Report Documents] | Load JPG | <input checked="" type="checkbox"/> |
| No | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ) | Thumbnail | Print |
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| 2 | 21/11/18 13:08 | General View | Load JPG | <input checked="" type="checkbox"/> |
| 3 | 21/11/18 13:08 | General View | Load JPG | <input checked="" type="checkbox"/> |
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| Assessment Reports | | | 1 per page | <input checked="" type="checkbox"/> |
|--------------------|----------------|--|--|-------------------------------------|
| No | Finalized On | ComfortDelGro Engineering Pte Ltd (Pandan) | Thumbnail | Print |
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| 7 | 21/11/18 13:08 | General View |  Load JPG | <input checked="" type="checkbox"/> |
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| 52 | 21/11/18 13:08 | General View |  Load JPG | <input checked="" type="checkbox"/> |
| 53 | 21/11/18 13:08 | General View | Load JPG | <input checked="" type="checkbox"/> |









| Assessment Reports | | | 1 per page | <input checked="" type="checkbox"/> |
|--------------------|----------------|--|--|-------------------------------------|
| No | Finalized On | ComfortDelGro Engineering Pte Ltd (Pandan) | Thumbnail | Print |
| 54 | 21/11/18 13:08 | General View |  Load JPG | <input checked="" type="checkbox"/> |


| Documentation | | | 1 per page | <input checked="" type="checkbox"/> |
|---------------|----------------|--|--|-------------------------------------|
| No | Finalized On | China Taiping Insurance (Singapore) Pte. Ltd. (HQ) | Thumbnail | Print |
| 1 | 22/06/18 16:22 | REPAIR EST |  Load PDF | |
| 2 | 22/06/18 16:23 | OI GIA REPORT |  Load PDF | |

| No | Finalized On | ComfortDelGro Engineering Pte Ltd (Pandan) | Thumbnail | Print |
|----|----------------|---|--|-------|
| 1 | 16/06/18 11:20 | Sketch Plan [Linked Accident Report Documents] |  Load TIF | |

Linked Accident Report Documents

| Assessment Reports | | | View | View in Browser | <input checked="" type="checkbox"/> |
|--------------------|----------------|--|--|-----------------|-------------------------------------|
| No | Finalized On | ComfortDelGro Engineering Pte Ltd (Pandan) | Thumbnail | Print | |
| 1 | 16/06/18 11:25 | Accident Statement |  Load HTM | | |
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| 6 | 20/06/18 10:35 | Addendum Sheet |  Load TIF | | |
| 7 | 20/06/18 10:36 | Accident Statement Addm. #3 |  Load HTM | | |

| Photos/Images | | | 3 per page | <input checked="" type="checkbox"/> |
|---------------|----------------|--|--|-------------------------------------|
| No | Finalized On | ComfortDelGro Engineering Pte Ltd (Pandan) | Thumbnail | Print |
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| Documentation | | | 1 per page | <input checked="" type="checkbox"/> |
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| No | Finalized On | ComfortDelGro Engineering Pte Ltd (Pandan) | Thumbnail | Print |
| 1 | 16/06/18 11:20 | Sketch Plan |  Load TIF | |

Documents Checklist

| DOCUMENTS CHECKLIST | Reset | Save | Print |
|--|-------|------|-------|
| There are no document checklists configured. | | | |

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI18011466/R1RD3S2
Date: 21/11/2018

REFERENCE

Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. Policy No: DMHCSN1726151801
Claimant Vehicle No: SJW5394R Insured Vehicle No: SGR3290G
Date of Loss: 15/06/2018 Nature of Claim: TP Claim No: SNM18D03038C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJW5394R
Make & Model: FIAT PUNTO EVO, 1.4 16V MultiAir (M)
Reg. Date: 30/03/2010 (Man. Year: 2010)
Colour: White
Engine Capacity: 1368 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price
Engine No: 955A60001502215
Chassis No: ZFA19900000629811
Odometer: 119908 km

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Fair Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 215/45R17 Rear Tyre Size: 215/45R17
Front Left Side: Goodyear 6 mm Rear Left Side: Goodyear 6 mm
Front Right Side: Goodyear 6 mm Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS | Repairer's | Adjuster's | Difference | Diff % |
|-------------------------------|-----------------|-----------------|-----------------|--------------|
| Parts | 6,720.00 | 6,565.00 | 155.00 | 2.31 |
| Miscellaneous Items | 0.00 | 0.00 | 0.00 | |
| Labour | 1,910.00 | 930.00 | 980.00 | 51.31 |
| Paintwork Labour | 0.00 | 0.00 | 0.00 | |
| Towing | 0.00 | 0.00 | 0.00 | |
| Gross Total (S\$) | 8,630.00 | 7,495.00 | 1,135.00 | 13.15 |
| + GST 7.00/7.00% (S\$) | 604.10 | 524.65 | 79.45 | 13.15 |
| Nett Amount (S\$) | 9,234.10 | 8,019.65 | 1,214.45 | 13.15 |

INSPECTION

Date of Assignment: 22/06/2018
Date Inspected: 25/06/2018 Inspected At: ComfortDelGro Engineering Pte Ltd (Pandan)
45 Pandan Road
Singapore 609286
Estimated Period of Repair: 4.0 days

Adjuster: MOHD RASUL

Manager: Janice Lee Si Hua

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

THE VEHICLE HAS NOT SEND IN FOR REPAIR.

(REPAIR COST NOT CONCLUDE)

(EXCLUDE CHECK ITEMS S\$135.00 NETT)

REPAIR DETAILS

Reference

| | | |
|----------------------|--|---|
| Part Source: | MRM-SG | Version: 1.0 (Last Synchronised: 21 Nov 2018) |
| Parts: | 144 | FIAT PUNTO EVO 1.4 16V MultiAir (M) (Catalogue:Merimen Singapore 1.0) |
| Labour: | Repairer's | (Price-denominated Standard List) |
| Print Code: | (Unsubmitted, no print-code for SJW5394R) | |
| Validity: | These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page | |
| Further Info: | Items/values not in reference catalogue are prefixed with an asterisk *. | |

Recommended Parts

| No. | Qty | Part No. | Particulars | Condition | Repairer's | Amount |
|-----|-----|----------|--------------------------------|-----------|--|-----------------|
| 1 | 1 | | *FR BUMPER | Deformed | 850.00 FL | *850.00 FL |
| 2 | 1 | | *FR BUMPER SIDE RETAINER RH | Necessary | 85.00 FL | *85.00 FL |
| 3 | 1 | | *FR BUMPER SIDE RETAINER LH | Necessary | 85.00 FL | *85.00 FL |
| 4 | 1 | | *FR BUMPER BRACKET RH | Necessary | 120.00 FL | *120.00 FL |
| 5 | 1 | | *FR BUMPER BRACKET LH | Necessary | 120.00 FL | *120.00 FL |
| 6 | 1 | | *FR BUMPER LOWER BLACK GARNISH | Deformed | 350.00 FL | *350.00 FL |
| 7 | 1 | | *FR BUMPER UPPER GRILLE | Deformed | 210.00 FL | *210.00 FL |
| 8 | 1 | | *FR SUPPORT FRAME | Cracked | 980.00 FL | *980.00 FL |
| 9 | 1 | | *FR BUMPER REINFORCEMENT UPPER | Bent | 1,350.00 FL | *1,350.00 FL |
| 10 | 1 | | *FR BUMPER REINFORCEMENT LOWER | Cut | 450.00 FL | *450.00 FL |
| 11 | 1 | | *FOG LAMP RH | Missing | 150.00 FL | *150.00 FL |
| 12 | 1 | | *FOG LAMP LH | *Check | 150.00 FL | *- FL |
| 13 | 1 | | *HEAD LAMP RH | Scratched | 1,250.00 FL | *1,250.00 FL |
| 14 | 1 | | *HEAD LAMP LH | Broken | 1,250.00 FL | *1,250.00 FL |
| 15 | 1 | | *RADIATOR COOLANT | Necessary | 60.00 FS | *40.00 FS |
| | | | | | Sub Total (\$\$) | 7,460.00 |
| | | | | | - List Item Discount on L Items 10.00/10.00% (\$\$) | 740.00 |
| | | | | | Total Parts (\$\$) | 6,720.00 |
| | | | | | | 6,565.00 |

F=Franchise part. S=SpcNett, L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

| No | Particulars | Lab.Type | Repairer's | Amount |
|--------------------------|--|----------|------------|--------|
| <u>Labour Items</u> | | | | |
| 1 | TO REMOVE / REPLACE / STRAIGHTEN, PANEL BEAT, REALIGN: FRONT SUPPORT FRAME, FR BUMPER, DAMAGED AREA. | New | 1,200.00 | 600.00 |
| 2 | TO PUTTY, RESPRAY: FR BUMPER AND DAMAGED AREA. | New | 500.00 | 200.00 |
| 3 | TO CHECK WIRE. | New | 60.00 | 30.00 |
| 4 | TO VACUUM AND REFILL AIR CON GAS. | New | 150.00 | 100.00 |
| Gross Labour Cost (\$\$) | | | 1,910.00 | 930.00 |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >