

Veron Chen (LKKAUTO)

From: Michael Flanders <michael@mrtuningasia.com>
Sent: Thursday, 26 July 2018 6:27 PM
To: Admin-D (LKKAUTO); 'Elaine Ngu'; SUR
Cc: Lynn Leo; assignments
Subject: RE: Third Party Claim - SJH7578T / FM2240X

Hi Again Elaine,

I'm following up my email to you from yesterday. Can you please confirm for me what is the loss of use? I would also like to know when the claim will be settled and payment will be processed?

Thanks.

Best regards,

Michael Flanders
General Manager | Mob: +65 9235 8911
MR Tuning Asia

michael@mrtuningasia.com

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Singapore 159724

MRTuningAsia.com | [Facebook](#)

Prestige & Performance Vehicle Tuning & Maintenance

Ph: +65 6542 1151 | MRTuning.com.au | McElreaRacing.com | n2c.com.au

From: Michael Flanders
Sent: Wednesday, 25 July 2018 4:21 PM
To: 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>; 'Elaine Ngu' <elaine_ngu@sg.msig-asia.com>; 'SUR' <sur@lkkauto.com>
Cc: Lynn Leo <lynnleo@exquisitemarques.com.sg>; assignments@lkkauto.com
Subject: RE: Third Party Claim - SJH7578T / FM2240X

Hi Elaine,

I believe you should have received the surveyor's finalisation report by now. Can you please confirm what is the loss of use?

Thanks.

Best regards,

Michael Flanders
General Manager | Mob: +65 9235 8911
MR Tuning Asia

michael@mrtuningasia.com

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Singapore 159724

MRTuningAsia.com | [Facebook](#)

Prestige & Performance Vehicle Tuning & Maintenance

From: Nivitha (LKK Auto) <admin-d@lkkauto.com>

Sent: Friday, 20 July 2018 9:22 AM

To: 'Elaine Ngu' <elaine_ngu@sg.msig-asia.com>; Michael Flanders <michael@mrtuningasia.com>; 'SUR' <sur@lkkauto.com>

Cc: Lynn Leo <lynnleo@exquisitemarques.com.sg>; assignments@lkkauto.com

Subject: RE: Third Party Claim - SJH7578T / FM2240X

Dear Elaine,

Thank you for the email.

Dear Veron,

Kindly assist.

FYNA Our Ref : CS/MSG18011414/R1vd3

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elaine Ngu [mailto:elaine_ngu@sg.msig-asia.com]

Sent: Friday, 20 July 2018 8:49 AM

To: Michael Flanders <michael@mrtuningasia.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: Lynn Leo <lynnleo@exquisitemarques.com.sg>

Subject: RE: Third Party Claim - SJH7578T / FM2240X

Our ref: MSC/V/18-000849

Dear Micheal

Good morning to you.

We are still waiting for surveyor finalisation report and we will revert to you once the report is up.

Dear Catherine

Please assist to uplaod your surveyor's report into Merimen urgently as third party workshop is chasing for settlement.

Thank you.

Have a great week ahead!

Elaine Ngu

Senior Executive, Claims Services (Motor)

Direct line +65 6594 2540 | Direct fax +65 6225 7402 | elaine_ngu@sg.msig-asia.com



MSIG



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From: Michael Flanders [<mailto:michael@mrtuningasia.com>]

Sent: Thursday, 19 July, 2018 3:13 PM

To: Elaine Ngu <elaine_ngu@sg.msig-asia.com>

Cc: Lynn Leo <lynnleo@exquisitemarques.com.sg>

Subject: RE: Third Party Claim - SJH7578T / FM2240X

Hi Again Elaine,

Just checking you received my email from yesterday? I would like to get this claim settled as quick as possible.

Thanks.

Best regards,

Michael Flanders

General Manager | Mob: +65 9235 8911

MR Tuning Asia

michael@mrtuningasia.com

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