

Veron Chen (LKKAUTO)

From: Elaine Ngu <elaine_ngu@sg.msig-asia.com>
Sent: Wednesday, 5 September 2018 9:04 AM
To: Michael Flanders; Veron Chen (LKKAUTO); Admin-D (LKKAUTO); SUR
Cc: Lynn Leo; assignments
Subject: RE: Third Party Claim - SJH7578T / FM2240X

Hi Michael

Good morning to you.

Please inform the case handler of AXA to write in request to LKK as they have to pay for the surveyor fee in order to have the full surveyor report.

Hope it clarifies.

Have a great week ahead!

Elaine Ngu

Senior Executive, Claims Services (Motor)

Direct line +65 6594 2540 | Direct fax +65 6225 7402 | elaine_ngu@sg.msig-asia.com



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> | Follow us



A member of **MS&AD INSURANCE GROUP**

From: Michael Flanders [mailto:michael@mrtuningasia.com]
Sent: Wednesday, 5 September, 2018 8:29 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; Elaine Ngu <elaine_ngu@sg.msig-asia.com>
Cc: Lynn Leo <lynnleo@mrtuningasia.com>; assignments <assignments@lkkauto.com>
Subject: RE: Third Party Claim - SJH7578T / FM2240X

Good Morning Elaine,

Can you please help to instruct LKK Auto Consultants to release the survey reports for this case to AXA Insurance who is the insurer of SJN1832S?

Thank you.

Best regards,

Michael Flanders
General Manager
MR Tuning Asia

michael@mrtuningasia.com

1010 Bukit Merah Lane 3,
#01-119, Singapore 159724
Ph: +65 6542 1151 | Mob: +65 9235 8911

MRTuningAsia.com | [Facebook](#)

Prestige & Performance Vehicle Tuning & Maintenance

MRTuning.com.au | McElreaRacing.com | n2c.com.au

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Sent: Monday, 3 September 2018 6:57 AM

To: Michael Flanders <michael@mrtuningasia.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Lynn Leo <lynnleo@mrtuningasia.com>; assignments <assignments@lkkauto.com>

Subject: RE: Third Party Claim - SJH7578T / FM2240X

Dear Michael,

Without our principal instruction, we are unable to release the survey report.

Kindly ask from MSIG OIC Elaine Ngu, their ref: MSC/V/18-000849

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Michael Flanders <michael@mrtuningasia.com>

Sent: Friday, 31 August 2018 6:02 PM

To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Lynn Leo <lynnleo@mrtuningasia.com>; assignments <assignments@lkkauto.com>

Subject: RE: Third Party Claim - SJH7578T / FM2240X

Good Afternoon,

MSIG have deemed their insured to be not at fault in this case but driver of vehicle SJN1832S who is insured by AXA Insurance.

Can you please help to forward your reports to AXA for this case? I am submitting the claim with them now.

Thank you.

Best regards,

Michael Flanders
General Manager
MR Tuning Asia

michael@mrtuningasia.com

1010 Bukit Merah Lane 3,
#01-119, Singapore 159724
Ph: +65 6542 1151 | Mob: +65 9235 8911

MRTuningAsia.com | [Facebook](#)

Prestige & Performance Vehicle Tuning & Maintenance

MRTuning.com.au | McElreaRacing.com | n2c.com.au

From: Nivitha (LKK Auto) <admin-d@lkkauto.com>

Sent: Friday, 20 July 2018 9:22 AM

To: 'Elaine Ngu' <elaine_ngu@sg.msig-asia.com>; Michael Flanders <michael@mrtuningasia.com>; 'SUR' <sur@lkkauto.com>

Cc: Lynn Leo <lynnleo@exquisitemarques.com.sg>; assignments@lkkauto.com

Subject: RE: Third Party Claim - SJH7578T / FM2240X

Dear Elaine,

Thank you for the email.

Dear Veron,

Kindly assist.

FYNA Our Ref : CS/MSG18011414/R1vd3

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elaine Ngu [mailto:elaine_ngu@sg.msig-asia.com]

Sent: Friday, 20 July 2018 8:49 AM

To: Michael Flanders <michael@mrtuningasia.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: Lynn Leo <lynnleo@exquisitemarques.com.sg>

Subject: RE: Third Party Claim - SJH7578T / FM2240X

Our ref: MSC/V/18-000849

Dear Micheal

Good morning to you.

We are still waiting for surveyor finalisation report and we will revert to you once the report is up.

Dear Catherine

Please assist to upload your surveyor's report into Merimen urgently as third party workshop is chasing for settlement.

Thank you.

Have a great week ahead!

Elaine Ngu

Senior Executive, Claims Services (Motor)

Direct line +65 6594 2540 | Direct fax +65 6225 7402 | elaine_ngu@sg.msig-asia.com



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | <http://www.msig.com.sg/> | Follow us



A member of **MS&AD INSURANCE GROUP**

From: Michael Flanders [<mailto:michael@mrtuningasia.com>]

Sent: Thursday, 19 July, 2018 3:13 PM

To: Elaine Ngu <elaine_ngu@sg.msig-asia.com>

Cc: Lynn Leo <lynnleo@exquisitemarques.com.sg>

Subject: RE: Third Party Claim - SJH7578T / FM2240X

Hi Again Elaine,

Just checking you received my email from yesterday? I would like to get this claim settled as quick as possible.

Thanks.

Best regards,

Michael Flanders

General Manager | Mob: +65 9235 8911

MR Tuning Asia

michael@mrtuningasia.com

1010 Bukit Merah Lane 3, #01-119

Singapore 159724

MRTuningAsia.com | [Facebook](#)

Prestige & Performance Vehicle Tuning & Maintenance

Ph: +65 6542 1151 | MRTuning.com.au | McElreaRacing.com | n2c.com.au

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.



This email has been checked for viruses by AVG antivirus software.

www.avg.com