

Surveyor

Menmen

ASSIGNMENT (Office)

From (Person)

Irene fuy

of

CTI

Date/Time

22/6/18 @ 4:06pm

Estimated Cost:

Bill to:

OD/TP WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No:

3JE 8610S

Insured:

SJP 5946K

at Workshop info:

Motor Image

Tel:

8611 8195

of

19 Lorong 8 tua puyoh

Policy No:

DMPCSN1615631701

Claim No:

SNM18D0147202

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 17/03/2018

25/06/2018 @ after 10 am

CA / REV / REP. / REV 24 HRS

lup

H.O.D. Endorsement

Date/Time:

4:15pm @ 22/6/18

Person Contacted

Daniel

Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	3JE 8610S - x
	SJP 5946K - NA/CTI 18002090/r3
	labour 420 (Red: 3987.36; 90%)

D.O.A. 01/02/2018

REF: CTI

ASSIGNMENT

From: Date: 25/6/2018

Estimated Cost:

OD (TP) / WS / TP RES / OD RES / EVA / INV / MY

To inspect Vehicle No: SJE 8610 S

at Workshop no:

of 19 laong & toa Payoh

Insured:

Policy No:

Claims No:

Sum Insured:

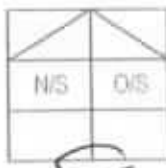
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Ball or Market Value:

IDAC Accident Report: Consistent? Yes or No

GIA / PR Seen: Consistent? Yes or No

Est. Repairs: days Res: Yes or No

Lump Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS (up)

Date: Person Contacted:

Vehicle: IN / OUT

Veh No: SJE 8610 S Yr Reg: 01 16

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour:

Sp Reading:

Eng No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal

L/Bal

D.O.A.

Rear

R/Bal

L/Bal

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time: Action / Instruction

26/6 Pk 1212 Catherin

RECEIVED 25 OCT 2018

Date/Time: File Path to:

25/10 Typist

Date/Time: File Return to:

☐

: Prelim Report

☐

: Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation

1. 5 + RS 14

1. Photos

1. Other:

Add Fee:

☐

Site Insp. (\$

☐

Interview (\$

☐

Tech. Insp. (\$

☐

Weekend (\$

Report Format:

Lump Sum / L.B.I. (\$

Tp

420

TOTAL

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Jun 2018		22 Jun 2018 16:06 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	MOHAMAD ZAMANI BIN MOHD NAIF, ID: S8227033G		
Main Claimant:	SO KAI LAM, ID: S2606417A		
Vehicle Reg. No.:	SJE8610S	Date of Loss:	17/03/2018 10:00 - :59
Claim Type:	TP / SNM18D01472C02	Policy/Cover Note No.:	DMPCSN1615631701 (Comprehensive)
Vehicle Reg. No. (Insured):	SJP5946K	Policy No. (Claimant):	VA1/GA309128
		Excess:	S\$0.00
Repairer:	Motor Image Enterprises Pte Ltd (Toa Payoh) 19 Lorong B Toa Payoh, 319255 Toa Payoh - Tel: 67038104		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Irene Tay Hui Ping - 638986192]		
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 03/07/2018]		
Driver/Custodian (Insured):	MOHAMAD ZAMANI BIN MOHD NAIF (35 / Male), NRIC: S8227033G		
Adj Asg. Remarks:	EST \$3420, XING GUO QIANG SELECTED AS SJE.		

ASSOCIATED MAIL RECEIVED

There are no mail for this case.

[View All](#)[Compose Case Mail](#)

ALL ASSOCIATED TASKS

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

MOTORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

ESTIMATE : ACCIDENT/BOOY REPAIRS
WORKSHOP : TOA PAYOH
CONTACT NO : 64730333
REFERENCE : INR/IC/CHI/0699/2018
DATE : 13-APR-2018

AXA INSURANCE SINGAPORE PTE LTD
8 SHENTON WAY
#27-01 AXA TOWER
S(048811)
TEL : 63387288
FAX : 68804838/ 3382522
MS LINA EXT: 824

OWNER'S NAME : SO KAI LAM
ADDRESS : APT BLK 182 PUNGGOL CENTRAL
#07-311
S(620192)
TELEPHONE NO : 9272 3735

TYPE OF CLAIM : THIRD PARTY CLAIM
POLICY NO : VA1/GA309128
VEHICLE NO : SJES6188
MODEL CODE : SJ5CK7C
MODEL/YEAR : FORESTER 2.0I-L AWD CVT
ENGINE NO : FR20Y155140
CHASSIS NO : JF15J5KC5FG062420
MILEAGE : 1 KM
DATE IN : 13/04/2018
LIABILITY : 0.00
EXCESS CLAUSE : 0.00
ESTIMATE BY : KUAN WEI LOONG**
ACCIDENT DATE : 13/04/2018

Print Date : 13/04/2018
Print Time : 09:01:10

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	20/03/2018 12:57
Date Of Accident	17/03/2018 10:00
Exact Location Of Accident	AFTER WOOLAND CHECKPOINT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJE8610S
Insured/Policyholder	
Name Of Registered Owner	SO KAI LAM
NRIC No	S2606417A
Email Address	RSKLSO65@GMAIL.COM
Mobile Phone No	(LOCAL) +65-92723735
Alternative Phone No	OFFICE-92723735

Vehicle Particulars

Manufacturer	SUBARU
Model	FORESTER-2.0 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	VA1/GA309128
Cover Note Number	

Driver

Name of Driver	SO KAI LAM
NRIC No	S2606417A
Date Of Birth	15/08/1961
Occupation	INDOOR
Date Of Driving Pass	16/12/1991
Driving Experience	26 YEARS AND 3 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-92723735
Fax Number	
Contact Number	OFFICE-92723735
Email Address	RSKLSO65@GMAIL.COM

Address	BLK 192 PUNGGOL CENTRAL #07-311
Postcode	820192
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	4
Passenger 1	NAME: : SUEN KA YIN GENDER: : FEMALE
Passenger 2	NAME: : SO WING YI GENDER: : FEMALE
Passenger 3	NAME: : SO KWAN KIT GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO STATEMENT

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	FILE BIG, WILL PROVIDE TO WORKSHOP
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJP5946K
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	MOHAMAD ZAMANI BIN MOHD NAIF
NRIC/Passport Number	S8227033G

Contact Number	90097114
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN

TO → JB



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

my car SJE8610S have stopped after that
SJP5946K hit my back bumper
location at Woodland / country after customer
date: 19/3/18 at 10:00am

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

20/3/18

Driver's Signature
(If driver is not the policyholder)
Date & Time:

20/3/18

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:





redefining / insurance

SO KAI LAM
BLK 192 PUNGGOL CENTRAL
#07-311
SINGAPORE 820192

Policy Schedule

Your SmartDrive Comprehensive Flexi

Your policy snapshot

Policyholder name	SO KAI LAM	Policy number	VA1 / GA309126
Cover	Comprehensive	FIN / NRIC	S2806417A
Period of Insurance	from 28/01/2018 to 27/01/2019 (both dates inclusive)		

Premium breakdown

Gross Premium after 50% NCD	SGD 1,259.17
Total Discounts	- SGD 293.21
7% GST	SGD 67.62
Final Premium	SGD 1,033.58

Your benefits highlights

(refer to Policy Wording for full terms and conditions)

SmartDrive Comprehensive Flexi Benefits

- 24/7 Towing & Transportation in Singapore or Overseas
- Windscreen Replacement with Excess OR Repair your windscreen at your preferred location and get \$50 cash reward with no excess
- Loss or Damage
- Legal Liability
- Workshop of Your Choice
- Medical and dental expenses up to \$1,000 per person for you, your named drivers and your immediate family members
- Reimbursement of 110% of your car's market value in the event of total loss due to flood (without Basic Own Damage Excess)

Claim Protector Pack Benefits

- Basic own damage excess waiver
- No Claim Discount Protector

Add-on Benefits

- Personal accident benefit of up to \$ 50,000.00 for you and your named drivers
- Courtesy car Standard in Singapore up to ten (10) days

Vehicle details

Make & Model of Vehicle	SUBARU FORESTER 2.0	Year of manufacture	2015
Vehicle registration number	SJES610S	Type of Use	Private use
Body type	SUV	Engine capacity (c.c.)	1995
Seating capacity (excl driver)	4	Engine number	FB20Y155140
Off-Peak car	No	Chassis number	JF1SJ5KCSFG062420

Insured's Estimated Market Value	Market Value at the time of Loss (including accessories and spare parts)
Limitation to use	As per Certificate of Insurance
Finance Loan Company	DBS BANK LTD

Excess applicable (refer to Policy Wording for other applicable Excesses)

AXA Insurance Pte Ltd (199903512M)
8 Shenton Way, #24-01, AXA Tower,
Singapore 068811
Customer Centre, #B1-01

1 of 2

Date: 20/3/18

To: Owner of Vehicle Number: SSE 8610 S

The following has been advised to you via your workshop, Motor Image through their staff, Boon chla

Please tick the applicable box if you had been advice on the content as seen below:

- ☒ You had been advised by the workshop that in the event that you wish to claim against your own policy, there is a Fourteen (14) days clause whereby the claim must be made within the stipulated timeframe from the day of occurrence.
- ☐ You had been advised by the workshop on the liability and merits of the case accordingly.
- ☐ You had been advised by the workshop on the claims procedure for the type of claim that you will be making due to this accident.
- ☐ There will be delay to your vehicle repair due to the unavailability of spare parts locally and there is no other option except to indent it from overseas.
- ☐ The Estimation waiting time for the spare parts to arrive is _____
The estimated arrival time does not include the repair period.
- ☐ You will be driving the vehicle out despite being advised by the workshop mechanic personnel that the vehicle may not be road worthy.
- ☐ For vehicles below Three (3) years old, your insurance company will use only genuine or parts to repair your vehicle.

For vehicles above Three (3) years old, your insurance company will be carrying out r using any combination of genuine original parts and/or original equipment manufs (OEM) parts.
- ☐ You had been advised by the workshop of the Twelve (12) months warranty for Paint repairs on workmanship related to the accident.
- ☐ For vehicles below Five (5) years old, you had been advised by the workshop to check local distributor on your warranty status.
- ☐ Others _____

Signed and acknowledge by:

[Signature]
Name and signature of policyholder/ authorised driver

Name and signature of workshop personnel including company stamp

MOTORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

ESTIMATED LABOUR CHARGES FOR ACCIDENT VEHICLE REGN NO SJE86108

S/NO	JOB CODE	NATURE OF JOB	ESTIMATED CHARGES	SURVEYOR'S RECOMMENDATION
1	TPCLAIM	CONDUCT BODYWORK REPAIR (THIRD PARTY CLAIM)		
2	22/001	CONDUCT TP CLAIM CHINA TAIPING DATE:17/03/2018 TIME:1000HRS LOCATION:AFTER WOODLAND CHECKPOINT		
3	22/002	REPAIR/REPLACE REAR BUMPER AND REAR PANEL	<i>nn</i> 1680.00	X
4	22/003	RESPRAY REAR BUMPER AND REAR PANEL	840.00	<i>4201</i>
5	22/004	TO CONDUCT REAR PROTECTANT COATING	<i>nn</i> 500.00	✓
6	22/005	TO SUPPLY/INSTALL REVERSE SENSOR-2 EYES	<i>nn</i> 300.00	X
7	22/006	SUNDRIES <i>Nnn</i>	<i>nn</i> 100.00	X
TOTAL LABOUR CHARGES			3420.00	

MOTORIMAGE ENTERPRISES PTE. LTD.
 19 LORONG 8, TOA PAYOH
 SINGAPORE 319255

MATERIAL LIST FOR ACCIDENT VEHICLE REGN NO SJE86108

S/NO	PARTS DESCRIPTION	PARTS NUMBER	DAMAGED PARTS & PRICES			
			NETT	LIST	S/NETT	S/LIST REMARKS
1	SKIRT COMPL R -END PANEL	524018G0109P	288.00	X		
2	REAR BUMPER ASSY	577048G012	540.00	X		
3	BRKT CORNER R RH	577075G0060	18.00	X		
4	BRKT CORNER R LH	577075G0070	18.00	X		
5	BRKT SD R RH	577075G0080	14.40	X		
6	BRKT SD R LH	577075G0090	14.40	X		
7	BEAM COMPL R EU	577118G0219P	288.00	X		
8	COVER HOOK R	577318G010NN	12.60	X		
9	REFLEC AY RH	842818C000	20.40	X		
10	REFLEX AY LH	842818C010	20.40	X		
SUB TOTAL			1234.20	0.00	0.00	0.00
LESS DISCOUNT (NETT-20 %)			246.84	0.00	0.00	0.00
GRAND TOTAL			987.36	0.00	0.00	0.00
OVERALL TOTAL			987.36			

LEGEND: REMARKS(OK) = APPROVED, REMARKS(X) = NOT APPROVED

MOTORIMAGE ENTERPRISES PTE. LTD.
19 LORONG 8, TOA PAYOH
SINGAPORE 319255

SUMMARY OF ESTIMATE FOR VEHICLE REGN NO SJE86188

TOTAL LABOUR CHARGES	3420.00
TOTAL SPARE PARTS CHARGES	987.36
GRAND TOTAL	4407.36 *

* All charges do not include GST.

SURVEYOR'S PARTICULARS

NAME	:	
SURVEYED DATE	:	
AUTHORISED DATE	:	
EXCESS CLAUSE	:	0.00
LIABILITY	:	0.00
REMARKS	:	

Not Withheld
Resurvey After Paint
1 day
Kenneth (LKK)

PLS NOTE : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges & spare parts in the process of repairs, we shall inform you accordingly.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:



Motor Image Enterprises Pte Ltd
19 Lorong 8 Toa Payoh Singapore 319255
Service Centre Tel: (65) 6703 8101 / 102 Fax: (65) 6253 5535
25 Leng Kee Road Singapore 159097
Service Centre Tel: (65) 6703 8163 Fax : (65) 6479 1137
Website: www.motorimage.net



TAX INVOICE

GST Reg No. M2-0076975-9
Co. Reg No. 198702032R

Sales: INSURANCE CUSTOMER
Invoice No: L485731

**For cash sales, payment will be
endorsed on this invoice and no
separate receipt will be issued.**

DATE REC'D: 25-Jun-2018
SERVICE ADVISOR: KATHERINE
JOB No.: L482654
MILEAGE: 47948
ID:

NAME: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
ADDRESS: 3 ANSON ROAD
#15-00 SPRINGLEAF TOWER, S(079909)
TELEPHONE: 6389 6111
MODEL: FORESTER 2.0I-L AWD CVT
ENGINE No.: FB20Y155140
CHASSIS No.: JF1SJ5KC5FG062420
REGISTRATION No.: SJE86105

ITEMS CODE	DESCRIPTION OF REPAIRS	AMOUNT
1 TPCLAI	CONDUCT BODYWORK REPAIR (THIRD PARTY CLAIM) AGAINST SJP5946K - CHINA TAIPING	
2 REMARK	CONDUCT TP CLAIM CHINA TAIPING DATE:17/03/2018 TIME:1000HRS LOCATION:AFTER WOODLAND CHECKPOINT	
3 INS01	FOR ACCIDENT CAR OR REPAIR JOB QUOTATION, AN ADMINISTRATIVE CHARGE WILL BE IMPOSED IF VEHICLE	
4 INS02	IS WITHDRAW AND TOWED OUT FOR REPAIR. REFER TO STANDARD RATE CHART (REF. 0338).	
5 INS03	STORAGE CHARGES OF \$30/DAY WILL BE IMPOSED FROM THE DATE OF CONFIRMATION OF AUTHORISATION BY THE	
6 INS04	SURVEYOR SHOULD THE OWNER DECIDE NOT TO CARRY OUT THE REPAIR IN MOTORIMAGE ENTERPRISES PTE LTD.	
7 INS05	INSTRUCTIONS WILL BE TAKEN FROM THE OWNER ONLY. IF IT IS NOT POSSIBLE, AN AUTHORISATION LETTER FROM	
8 INS06	THE OWNER IS REQUIRED.	
9 INS07	CUSTOMER ARE INFORMED AND ACCEPT THAT NUMBER OF DAYS FOR LOSS OF USE IS BASE ON THE FOLLOWING:	
10 INS08	NO.OF DAYS FOR LOSS OF USE RECOMMENDED BY INS.CO. APPOINTED SURVEYOR NO FURTHER CLAIM CAN BE ALLOWED	
11 INS09	CUST ACK THAT CLAIMS NOT EXCEEDING \$3,000 & ABOVE WILL HAVE TO BE REFER TO FIDREC DIRECTLY.	
12 REMARK	RESPRAY REAR BUMPER AND REAR PANEL	420.00
TOTAL(LABOUR)		420.00

Subtotal 420.00
GST(7%) 29.40
TOTAL \$449.40

DATE : 23-Oct-2018

CUSTOMER

MANAGER

The customer acknowledges and confirms by taking delivery of the vehicle and/or upon receipt of this invoice, either personally or by an agent that his/her complaints relating to the vehicle have been rectified to his/her satisfaction and that the Company's liability for defective work and/or materials will be limited to rectification works and/or replacement of parts without charge or at discounted charge, at the Company's option. The customer further acknowledges that any discrepancy in this invoice (with the exception of errors and omissions) must be brought to the Company's attention in writing within three(3) days from the date of this invoice failing which it will be deemed correct.

CUSTOMER

Not yet a DUO Member? Join us now at www.DUO.com.sg and start accumulating your points for your invoice today!

Certified True Copy

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Jun 2018		22 Jun 2018 16:06 Edit Adj Rpt	S\$420.00 Edit Estimates	S\$420.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured:	MOHAMAD ZAMANI BIN MOHD NAIF, ID: S8227033G								
Main Claimant:	SO KAI LAM, ID: S2606417A								
Vehicle Reg. No.:	SJE8610S	Date of Loss:	17/03/2018 10:00 - :59 [25 Months and 17 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / SNM18D01472C02	Policy/Cover Note No.:	DMPCSN1615631701 (Comprehensive)						
Vehicle Reg. No. (Insured):	SJP5946K	Policy No. (Claimant):	VA1/GA309128						
		Excess:	S\$0.00						
Repairer:	Motor Image Enterprises Pte Ltd (Toa Payoh) 19 Lorong 8 Toa Payoh, 319255 Toa Payoh - Tel: 67038101								
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Irene Tay Hui Ping - 638986192]								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 03/07/2018]								
Driver/Custodian (Insured):	MOHAMAD ZAMANI BIN MOHD NAIF (35 / Female), NRIC: S8227033G								
Adj Asg. Remarks:	EST \$3420, XING GUO QIANG SELECTED AS SJE.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJE8610S (SNM18D01472C02)
[SJP5946K]
TP
SO KAI LAM
Mar 17 2018 10:00AM
[MOHAMAD ZAMANI BIN MOHD NAIF]
Motor Image Enterprises Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Assessment Reports							1 per page		☒	
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Braddell)		Thumbnail	Print					
1	20/03/18 14:37	Accident Statement	1	Load HTML						
Photos/Images							3 per page		☒	
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Braddell)		Thumbnail	Print					
1	20/03/18 13:35	Accident Photo [Linked Accident Report Documents]	1	Load JPG	☒					
2	20/03/18 13:35	Accident Photo [Linked Accident Report Documents]	1	Load JPG	☒					
3	20/03/18 13:35	Accident Photo [Linked Accident Report Documents]	1	Load JPG	☒					
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11	20/03/18 13:35	Accident Photo [Linked Accident Report Documents]	1	Load JPG	☒					
12	20/03/18 13:40	Accident Photo [Linked Accident Report Documents]	1	Load JPG	☒					
13	20/03/18 13:40	Accident Photo [Linked Accident Report Documents]	1	Load JPG	☒					
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print					
1	25/10/18 11:38	General View	1	Load JPG	☒					
2	25/10/18 11:38	General View	1	Load JPG	☒					
3	25/10/18 11:38	General View	1	Load JPG	☒					
4	25/10/18 11:38	General View	1	Load JPG	☒					
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9	25/10/18 11:38	General View	1	Load JPG	☒					
10	25/10/18 11:38	General View	1	Load JPG	☒					
Documentation							1 per page		☒	
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Braddell)		Thumbnail	Print					
1	20/03/18 13:32	Sketch Plan [Linked Accident Report Documents]	1	Load TIF						
No	Finalized On	China Taiping Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print					
1	22/06/18 16:05	REPAIR EST	1	Load PDF						

Assessment Reports			1 per page	☒
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Braddell)	Thumbnail	Print
2	22/06/18 16:05	TP GIA	 Load PDF	
3	22/06/18 16:05	OI GIA	 Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	☒
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Braddell)	Thumbnail	Print
1	20/03/18 14:37	Accident Statement	 Load HTM	
Photos/Images			3 per page	☒
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Braddell)	Thumbnail	Print
1	20/03/18 13:35	Accident Photo	 Load JPG	☒
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13	20/03/18 13:40	Accident Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Braddell)	Thumbnail	Print
1	20/03/18 13:32	Sketch Plan	 Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CT118011410/TD3Q2

Date: 26/10/2018

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMPCSN1615631701
Claimant Vehicle No:	SJE8610S	Insured Vehicle No:	SJP5946K
Date of Loss:	17/03/2018	Nature of Claim:	TP
		Claim No:	SNM18D01472C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJE8610S	Engine No:	FB20Y155140
Make & Model:	SUBARU FORESTER, 2.0 (A)	Chassis No:	JF1SJ5KC5FG062420
Reg. Date:	28/01/2016 (Man. Year: 2015)	Odometer:	47947 km
Colour:	Metallic Blue		
Engine Capacity:	1995 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/60 R17	Rear Tyre Size:	225/60 R17
Front Left Side:	Yokohama 8 mm	Rear Left Side:	Yokohama 8 mm
Front Right Side:	Yokohama 8 mm	Rear Right Side:	Yokohama 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,087.36	0.00	1,087.36	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,320.00	420.00	2,900.00	87.35
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	4,407.36	420.00	3,987.36	90.47
+ GST 7.00/7.00% (S\$)	308.52	29.40	279.12	90.47
Nett Amount (S\$)	4,715.88	449.40	4,266.48	90.47

INSPECTION

Date of Assignment:	22/06/2018	
Date Inspected:	25/06/2018 Inspected At:	Motor Image Enterprises Pte Ltd (Toa Payoh) 19 Lorong 8 Toa Payoh Singapore 319255
Estimated Period of Repair:	1.0 days	

Adjuster: KENNETH KONG

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 25 Oct 2018)
Parts:	M1-SUV	SUBARU FORESTER 2.0 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJE8610S)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SKIRT COMPL R-END PANEL	Repair	288.00 FN	*- FN
2	1		*REAR BUMPER ASSY	Repair	540.00 FN	*- FN
3	1		*BRKT CORNER R RH	Serviceable	18.00 FN	*- FN
4	1		*BRKT CORNER R LH	Serviceable	18.00 FN	*- FN
5	1		*BRKT SD R RH	Repair	14.40 FN	*- FN
6	1		*BRKT SD R LH	Repair	14.40 FN	*- FN
7	1		*BEAM COMPL R EU	Repair	288.00 FN	*- FN
8	1		*COVER HOOK R	Serviceable	12.60 FN	*- FN
9	1		*REFLEC AY RH	Serviceable	20.40 FN	*- FN
10	1		*REFLEC AY LH	Serviceable	20.40 FN	*- FN
11	1		*SUNDRIES	Not Necessary	100.00 FS	*- FS

F=Franchise part. S=SpcNett. N=NettItemDisc.

Sub Total (S\$)	1,334.20	0.00
- Nett Item Discount on N Items 20.00/20.00% (S\$)	246.84	0.00
Total Parts (S\$)	1,087.36	0.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REPAIR /REPLACE REAR BUMPER AND REAR PANEL	New	1,680.00	0.00
2	RESPRAY REAR BUMPER AND REAR PANEL	New	840.00	420.00
3	TO CONDUCT REAR PROTECTOR COATING	New	500.00	0.00
4	TO SUPPLY /INSTALL REVERSE SENSOR -2EYES	New	300.00	0.00
Gross Labour Cost (S\$)			3,320.00	420.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >