

Ong Chin Kiat

From: Woon Choo Kwok
Sent: Tuesday, 9 January 2018 5:28 PM
To: Ong Chin Kiat
Cc: Christopher Chionh; Foo Ai Ngoh; Jason Sim
Subject: FW: BLUESG - SLU4858M - Accident on 5/1/2018

Importance: High

Dear OCK

FYA

Best Regards

Woon Choo Kwok
Senior Administrative Officer, Claims Services
Direct line +65 6643 1330 | Direct fax +65 6225 7402 | woonchoo_kwok@sg.msig-asia.com



MSIG



Insurer Claims
Team of the Year
2016

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Agnes Lee
Sent: Tuesday, January 09, 2018 5:24 PM
To: Woon Choo Kwok <WoonChoo_Kwok@sg.msig-asia.com>
Subject: FW: BLUESG - SLU4858M - Accident on 5/1/2018
Importance: High

From: MingHao_Peh@iltasia.com [mailto:MingHao_Peh@iltasia.com]
Sent: 09 January 2018 16:27
To: Claims <claims@sg.msig-asia.com>
Subject: BLUESG - SLU4858M - Accident on 5/1/2018
Importance: High

MSD/VP/CP/18-000001

Dear Chin Kiat,

Please be informed of the above captioned new incident.

As MSIG is the new Insurer and still setting up the Merimen system for Client, Client is unable to log the GIA Report.

Please find the documents in the link below.

<https://ftp.iltasia.com/?ShareToken=0DF281B3A64EE3B61E8FB54F5667A6F26A6090A1>
Password: 123456

Kindly acknowledge receipt of the documents.

Thank you.

Best Regards,

Peh Ming Hao | Executive | Claims | Jardine Lloyd Thompson Pte Ltd

Co. Registration No. 196900157N

138 Market Street | #07-01 CapitaGreen | Singapore 048946

Tel : 6333 6311 | DID : 6411 9223 | Fax : 6333 6511

MingHao_Peh@jltasia.com | www.asia.jlt.com

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(Email Disclaimer)

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Accident Report

Date of Accident	5/01/2018	Time of Accident	10152pm
Date of Reporting	6/01/2018	Time of Reporting	0149Am
Location of Accident	Pan Island Expressway		
Vehicle Registration No.	SLU4858M	Company Registration No.	201617259H
Vehicle Make	Bluecar	Vehicle Model	Bluecar (A)
Registered Owner	Bluecar East Asia Pte. Ltd.	Office No.	3163 7900
Vehicle Category	Private / Commercial / Motorcycle / Bus		
Name of Insurance Co.	India / QBE / Liberty / Etiga / Tokio / Lonpac / EQ / Zurich / MSIG		
Type of Coverage	Comprehensive / Third Party / Third Party, Fire & Theft		
Policy No.	MSD/VPCP/18-000001		
Type of Claim	Own Damage	Third Party	Reporting Only
Name of Driver	Low Wen Hao Dwayne		
NRIC / FIN / Passport No.	S98133096	Date of Birth	28/04/1998
Residential No.	6784 1010	Mobile No.	9630 7178
Residential Address	BLK 127, Tampines St 11, #02-438 (S521127)		
Email Address	dwaynelow21@gmail.com		
Occupation Nature	Indoor / Outdoor Student	Gender	Male / Female
Licence Pass Date	01/09/2016	Years of Driving Experience	1 year 4 months
Driver Status	Owner / Non-Owner		
Relationship with Owner	BluesG		
Driver's Own Vehicle Registration No.	—		
Type of Accident			

Weather Condition Clear / Raining / Other: _____

Road Surface Condition Dry / Wet / Other: _____

Were you approached by anyone offering accident claim assistance? Yes / No

Was a police report made? Yes / No

Was any foreign vehicle involved in the accident? Yes / No

Was anybody injured during the accident? Yes / No

Was there any other vehicle or property damaged? Yes / No

Was there any video captured by your car camera? Yes / No

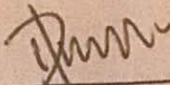
Number of passengers (including Driver) 1

Details of Other Vehicles	Vehicle B	Vehicle C	Vehicle D
Vehicle Registration No.	SHC8402K	SHA7675G	
Vehicle Make / Model	Hyundai i40	Hyundai i40	
Name of Driver	Koh Hsien Chih		
NRIC / FIN / Passport No.	S8018964H		
Contact No.			
Name of Insurance Co.			

Details of Witnesses	Person 1	Person 2	Person 3
Name	Koh Hsien Chih		
Contact No.			

Details of Injured Person	Person 1	Person 2	Person 3
Name			
Contact No.			

Driver's Declaration: I declare that the information given in this report is true and accurate to the best of my recollection and I bear full responsibility for all consequences arising out of or in connection with incomplete or inaccurate information submitted.


Signature of Driver

6/1/2018 0149 AM
Date & Time



SINGAPORE POLICE FORCE



G/20180106/2007

1 of 2

POLICE REPORT (NP299)

Report No. G/20180106/2007

Police Station Of Origin
Tampines N.P.C
6 Tampines Avenue 4 SINGAPORE 529682
Tel No: 1800-5871999

Date/Time Report Made 06/01/2018 01:06	Vide Report No.	Station Diary No. 16
Name Of Informant LOW WEN HAO DWAYNE	Address APT BLK 127 TAMPINES STREET 11 #02-438 SINGAPORE 521127	
ID Type / ID No. NRIC NO / S9813309G	Contact No. Home/Office Mobile 96307178	
Nationality SINGAPORE CITIZEN	Email Address	
Occupation Student	Sex Male	Age 19
Institution/School Name Singapore Polytechnic	Date of Birth 28/04/1998	Race Chinese
Date/Time Of Incident 05/01/2018 22:40	Location Of Incident PAN-ISLAND EXPRESSWAY SINGAPORE PIE Before Jalan Eunos Exit	

Brief details.

I am lodging this report for record purposes.

On 05/01/2018 at about 2242hrs, I was travelling along PIE towards Changi Airport. I was driving a Blue SG Rental Car Reg No: SLU4858M. Just before Eunos Exit, there were two taxis driving in front of me. The first taxi Reg no: SHA7675G make a sudden brake and stop causing the taxi in front of me Reg no: SHC8402K to brake immediately. I also steps on the brake however could not stop and avoid hitting the

Signature Of Officer Recording The Report:

G / Sr Staff Sgt MUHAMAD FAISAL BIN MOHD SALEH

Signature Of Interpreter:
Not applicable

Officer In-Charge Of Case:
G / Bedok Police Divisional Investigation Branch /
Staff Sgt MUHAMMAD KHIDHIR BIN MOHAMED
HASHIM
Contact No.: 62440000

Authentication Stamp

Signature Of Informant:

Date/Time:
06/01/2018 01:06

Classification Of Case:





**SINGAPORE
POLICE FORCE**



G/20180106/2007

2 of 2

POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. G/20180106/2007

taxi. I then came out of the car and discovered that the front bumper of my Blue SG car was badly damaged, the windscreen crack and also the air bag was deployed. The taxi rear bumper do not have any damaged. The taxi driver have two passengers and nobody informed they are injured.

I took details of the taxi driver and the vehicle Reg number and subsequently the taxi driver left the scene. I contacted Blue SG Support Hotline and was told to lodge a police report for their own follow up action and insurance claim.

Signature Of Officer Recording The Report:

G / Sr Staff Sgt MUHAMAD FAISAL BIN MOHD SALEH

Signature Of Interpreter:
Not applicable

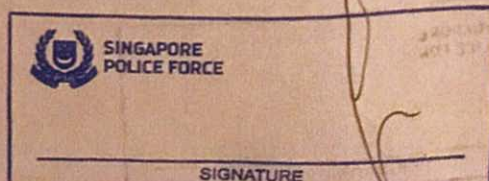
Officer In-Charge Of Case:
G / Bedok Police Divisional Investigation Branch /
Staff Sgt MUHAMMAD KHIDHIR BIN MOHAMED
HASHIM
Contact No.: 62440000

Authentication Stamp

Signature Of Informant:

Date/Time:
06/01/2018 01:06

Classification Of Case:



SKETCH PLAN

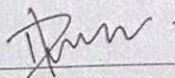
IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver.**
3. Information provided must be as **truthful and accurate as possible.** Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability.**
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:





Driver's Signature
(If driver is not the policyholder)
Date & Time: 9/1/18 2:00pm

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

A:SLU4858M C:SHA7675G
B:SHC8402K

SKETCH PLAN

PAN ISLAND EXPRESSWAY
ROAD SHOULDER

A  B  C 

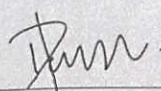
DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I rented the Car from Bukit Batok Station and wanted to park at the Simei Charging Station. While on the expressway, I was travelling at the speed of about 85km/h. When I was nearing Jalan Eunos exit, I was driving on the first lane. Vehicle C suddenly jammed ~~break~~ without explanation and vehicle B had no choice but to jam ~~break~~ brake as well. I was behind vehicle B and I jam brake as well but the brake wasn't fully effective for me to stop in time and I collided when the airbags got deployed and windscreen shattered but still in frame. All the drivers came out and driver B scolded driver C for braking hard for no reason. Driver C then said he will leave because vehicle B did not hit him. Driver B then exchanged details with me but left soon after because there was not a single scratch on his vehicle. After the car was towed to the empty carpark in Eunos, I then found out that the BluesG car front was made out of plastic which explained the damage to the car and leaving no scratch to the taxi made of steel. I then did the required.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time: 9/1/18 2:00pm

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

