

INS. CASE OWNER:

CC 4/LPC 180 11384, K1/Kn3m

LKK:

IDAC:

Surveyor:

Awk

DOI:

ASSIGNMENT

21/6/18

Date / Time:

21/6/18

Registered in Merimen:

Pre-assign / CCU / FTE

SFA 33116



Insured Vehicle No.:

Name of Insured:

Yew Lea Tiang Annie

Insured Tel No.:

HP:

46663991

Excess Sec II :SS

D.O.A.:

21/6/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

12/18/18/VPO5/020695

Policy No.:

217VPO5/14374

Make / Model:

M.T. Lancer

Place of Accident:

Mount Elizabeth Lane

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SHA 2506 U



INSRS:

WSP:

Tel:

Liability:

RMKS:

ADHE  
10/04/18

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

12/07/18

SHA 2506 U - CS1/2018/04/06/01/02/03/04/05/06/07/08/09/10/11/12/13/14/15/16/17/18/19/20/21/22/23/24/25/26/27/28/29/30/31/32/33/34/35/36/37/38/39/40/41/42/43/44/45/46/47/48/49/50/51/52/53/54/55/56/57/58/59/60/61/62/63/64/65/66/67/68/69/70/71/72/73/74/75/76/77/78/79/80/81/82/83/84/85/86/87/88/89/90/91/92/93/94/95/96/97/98/99/100/101/102/103/104/105/106/107/108/109/110/111/112/113/114/115/116/117/118/119/120/121/122/123/124/125/126/127/128/129/130/131/132/133/134/135/136/137/138/139/140/141/142/143/144/145/146/147/148/149/150/151/152/153/154/155/156/157/158/159/160/161/162/163/164/165/166/167/168/169/170/171/172/173/174/175/176/177/178/179/180/181/182/183/184/185/186/187/188/189/190/191/192/193/194/195/196/197/198/199/200/201/202/203/204/205/206/207/208/209/210/211/212/213/214/215/216/217/218/219/220/221/222/223/224/225/226/227/228/229/230/231/232/233/234/235/236/237/238/239/240/241/242/243/244/245/246/247/248/249/250/251/252/253/254/255/256/257/258/259/260/261/262/263/264/265/266/267/268/269/270/271/272/273/274/275/276/277/278/279/280/281/282/283/284/285/286/287/288/289/290/291/292/293/294/295/296/297/298/299/300/301/302/303/304/305/306/307/308/309/310/311/312/313/314/315/316/317/318/319/320/321/322/323/324/325/326/327/328/329/330/331/332/333/334/335/336/337/338/339/340/341/342/343/344/345/346/347/348/349/350/351/352/353/354/355/356/357/358/359/360/361/362/363/364/365/366/367/368/369/370/371/372/373/374/375/376/377/378/379/380/381/382/383/384/385/386/387/388/389/390/391/392/393/394/395/396/397/398/399/400/401/402/403/404/405/406/407/408/409/410/411/412/413/414/415/416/417/418/419/420/421/422/423/424/425/426/427/428/429/430/431/432/433/434/435/436/437/438/439/440/441/442/443/444/445/446/447/448/449/450/451/452/453/454/455/456/457/458/459/460/461/462/463/464/465/466/467/468/469/470/471/472/473/474/475/476/477/478/479/480/481/482/483/484/485/486/487/488/489/490/491/492/493/494/495/496/497/498/499/500/501/502/503/504/505/506/507/508/509/510/511/512/513/514/515/516/517/518/519/520/521/522/523/524/525/526/527/528/529/530/531/532/533/534/535/536/537/538/539/540/541/542/543/544/545/546/547/548/549/550/551/552/553/554/555/556/557/558/559/560/561/562/563/564/565/566/567/568/569/570/571/572/573/574/575/576/577/578/579/580/581/582/583/584/585/586/587/588/589/590/591/592/593/594/595/596/597/598/599/600/601/602/603/604/605/606/607/608/609/610/611/612/613/614/615/616/617/618/619/620/621/622/623/624/625/626/627/628/629/630/631/632/633/634/635/636/637/638/639/640/641/642/643/644/645/646/647/648/649/650/651/652/653/654/655/656/657/658/659/660/661/662/663/664/665/666/667/668/669/670/671/672/673/674/675/676/677/678/679/680/681/682/683/684/685/686/687/688/689/690/691/692/693/694/695/696/697/698/699/700/701/702/703/704/705/706/707/708/709/710/711/712/713/714/715/716/717/718/719/720/721/722/723/724/725/726/727/728/729/730/731/732/733/734/735/736/737/738/739/740/741/742/743/744/745/746/747/748/749/750/751/752/753/754/755/756/757/758/759/760/761/762/763/764/765/766/767/768/769/770/771/772/773/774/775/776/777/778/779/780/781/782/783/784/785/786/787/788/789/790/791/792/793/794/795/796/797/798/799/800/801/802/803/804/805/806/807/808/809/810/811/812/813/814/815/816/817/818/819/820/821/822/823/824/825/826/827/828/829/830/831/832/833/834/835/836/837/838/839/840/841/842/843/844/845/846/847/848/849/850/851/852/853/854/855/856/857/858/859/860/861/862/863/864/865/866/867/868/869/870/871/872/873/874/875/876/877/878/879/880/881/882/883/884/885/886/887/888/889/890/891/892/893/894/895/896/897/898/899/900/901/902/903/904/905/906/907/908/909/910/911/912/913/914/915/916/917/918/919/920/921/922/923/924/925/926/927/928/929/930/931/932/933/934/935/936/937/938/939/940/941/942/943/944/945/946/947/948/949/950/951/952/953/954/955/956/957/958/959/960/961/962/963/964/965/966/967/968/969/970/971/972/973/974/975/976/977/978/979/980/981/982/983/984/985/986/987/988/989/990/991/992/993/994/995/996/997/998/999/1000/1001/1002/1003/1004/1005/1006/1007/1008/1009/1010/1011/1012/1013/1014/1015/1016/1017/1018/1019/1020/1021/1022/1023/1024/1025/1026/1027/1028/1029/1030/1031/1032/1033/1034/1035/1036/1037/1038/1039/1040/1041/1042/1043/1044/1045/1046/1047/1048/1049/1050/1051/1052/1053/1054/1055/1056/1057/1058/1059/1060/1061/1062/1063/1064/1065/1066/1067/1068/1069/1070/1071/1072/1073/1074/1075/1076/1077/1078/1079/1080/1081/1082/1083/1084/1085/1086/1087/1088/1089/1090/1091/1092/1093/1094/1095/1096/1097/1098/1099/1100/1101/1102/1103/1104/1105/1106/1107/1108/1109/1110/1111/1112/1113/1114/1115/1116/1117/1118/1119/1120/1121/1122/1123/1124/1125/1126/1127/1128/1129/1130/1131/1132/1133/1134/1135/1136/1137/1138/1139/1140/1141/1142/1143/1144/1145/1146/1147/1148/1149/1150/1151/1152/1153/1154/1155/1156/1157/1158/1159/1160/1161/1162/1163/1164/1165/1166/1167/1168/1169/1170/1171/1172/1173/1174/1175/1176/1177/1178/1179/1180/1181/1182/1183/1184/1185/1186/1187/1188/1189/1190/1191/1192/1193/1194/1195/1196/1197/1198/1199/1200/1201/1202/1203/1204/1205/1206/1207/1208/1209/1210/1211/1212/1213/1214/1215/1216/1217/1218/1219/1220/1221/1222/1223/1224/1225/1226/1227/1228/1229/1230/1231/1232/1233/1234/1235/1236/1237/1238/1239/1240/1241/1242/1243/1244/1245/1246/1247/1248/1249/1250/1251/1252/1253/1254/1255/1256/1257/1258/1259/1260/1261/1262/1263/1264/1265/1266/1267/1268/1269/1270/1271/1272/1273/1274/1275/1276/1277/1278/1279/1280/1281/1282/1283/1284/1285/1286/1287/1288/1289/1290/1291/1292/1293/1294/1295/1296/1297/1298/1299/1300/1301/1302/1303/1304/1305/1306/1307/1308/1309/1310/1311/1312/1313/1314/1315/1316/1317/1318/1319/1320/1321/1322/1323/1324/1325/1326/1327/1328/1329/1330/1331/1332/1333/1334/1335/1336/1337/1338/1339/1340/1341/1342/1343/1344/1345/1346/1347/1348/1349/1350/1351/1352/1353/1354/1355/1356/1357/1358/1359/1360/1361/1362/1363/1364/1365/1366/1367/1368/1369/1370/1371/1372/1373/1374/1375/1376/1377/1378/1379/1380/1381/1382/1383/1384/1385/1386/1387/1388/1389/1390/1391/1392/1393/1394/1395/1396/1397/1398/1399/1400/1401/1402/1403/1404/1405/1406/1407/1408/1409/1410/1411/1412/1413/1414/1415/1416/1417/1418/1419/1420/1421/1422/1423/1424/1425/1426/1427/1428/1429/1430/1431/1432/1433/1434/1435/1436/1437/1438/1439/1440/1441/1442/1443/1444/1445/1446/1447/1448/1449/1450/1451/1452/1453/1454/1455/1456/1457/1458/1459/1460/1461/1462/1463/1464/1465/1466/1467/1468/1469/1470/1471/1472/1473/1474/1475/1476/1477/1478/1479/1480/1481/1482/1483/1484/1485/1486/1487/1488/1489/1490/1491/1492/1493/1494/1495/1496/1497/1498/1499/1500/1501/1502/1503/1504/1505/1506/1507/1508/1509/1510/1511/1512/1513/1514/1515/1516/1517/1518/1519/1520/1521/1522/1523/1524/1525/1526/1527/1528/1529/1530/1531/1532/1533/1534/1535/1536/1537/1538/1539/1540/1541/1542/1543/1544/1545/1546/1547/1548/1549/1550/1551/1552/1553/1554/1555/1556/1557/1558/1559/1560/1561/1562/1563/1564/1565/1566/1567/1568/1569/1570/1571/1572/1573/1574/1575/1576/1577/1578/1579/1580/1581/1582/1583/1584/1585/1586/1587/1588/1589/1590/1591/1592/1593/1594/1595/1596/1597/1598/1599/1600/1601/1602/1603/1604/1605/1606/1607/1608/1609/1610/1611/1612/1613/1614/1615/1616/1617/1618/1619/1620/1621/1622/1623/1624/1625/1626/1627/1628/1629/1630/1631/1632/1633/1634/1635/1636/1637/1638/1639/1640/1641/1642/1643/1644/1645/1646/1647/1648/1649/1650/1651/1652/1653/1654/1655/1656/1657/1658/1659/1660/1661/1662/1663/1664/1665/1666/1667/1668/1669/1670/1671/1672/1673/1674/1675/1676/1677/1678/1679/1680/1681/1682/1683/1684/1685/1686/1687/1688/1689/1690/1691/1692/1693/1694/1695/1696/1697/1698/1699/1700/1701/1702/1703/1704/1705/1706/1707/1708/1709/1710/1711/1712/1713/1714/1715/1716/1717/1718/1719/1720/1721/1722/1723/1724/1725/1726/1727/1728/1729/1730/1731/1732/1733/1734/1735/1736/1737/1738/1739/1740/1741/1742/1743/1744/1745/1746/1747/1748/1749/1750/1751/1752/1753/1754/1755/1756/1757/1758/1759/1760/1761/1762/1763/1764/1765/1766/1767/1768/1769/1770/1771/1772/1773/1774/1775/1776/1777/1778/1779/1780/1781/1782/1783/1784/1785/1786/1787/1788/1789/1790/1791/1792/1793/1794/1795/1796/1797/1798/1799/1800/1801/1802/1803/1804/1805/1806/1807/1808/1809/1810/1811/1812/1813/1814/1815/1816/1817/1818/1819/1820/1821/1822/1823/1824/1825/1826/1827/1828/1829/1830/1831/1832/1833/1834/1835/1836/1837/1838/1839/1840/1841/1842/1843/1844/1845/1846/1847/1848/1849/1850/1851/1852/1853/1854/1855/1856/1857/1858/1859/1860/1861/1862/1863/1864/1

Calvin

REF:

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop n/s

of

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 1 days Res: Yes or No

Lum Sum: — % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No:

SHA 25064 Yr Regn: 29 Sep 2016

Type: M.Car / M.Cycle / Bus / Van / Lorry / T/O / Prime Mover /

Truck / Trailer or

Make:

Hyundai 240 C.C. 1685

Colour:

Blue A/C: Insured / Std / NI / NA

Sp. Reading:

22464 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

KMHLB414A64093610

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 205/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Capron

Front

Rear

R/Bal.

7 mm

R/Bal.

7 mm

L/Bal.

7 mm

L/Bal.

7 mm

D.O.A.

21/6/18

D.O.I.

22/6/18

Survey held at

LDHE (Loyang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

o/s. body minor

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

P/P 4100.00  
 CASH: 41,136.40 (92%)

Loose  
 PIP

Date/Time, File Pass to?

☐

: Prefl. Report

11

☐

: Final Report

Date/Time, File Return to?

12

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

1 S + RS, SI

1 Photos

1 Others

Add Fee:

☐

Site Insp \$

☐

Interview \$

☐

Tech. Insp \$

Report Format :

member of COMFORTDELGRO

Date/Time: 21.06.2018 17:42 Page : 1

am: ARC Repair TP(CLSO)1 JOB CARD Sales Order: 3833820 JC NO 305178303

DMER	REGN NO: SHA2506U	MILEAGE
S COMFORT TRANSPORTATION PTE LTD	MAKE: HYUNDAI	FUEL
DMER NO 7010045	MODEL: I-40	E 1/2 F
ESS 383 SIN MING DRIVE	YR OF MANU: 29.09.2016	DATE/TIME IN: 21.06.2018 14:40
Singapore SINGAPORE 575717	CHASSIS CODE: KMHLB41UMGU093610	TARGET DATE
65508755 (R) (P)		COMPLETION DATE/TIME
DMER CARD NO.		

JOB DESCRIPTION

Accident Date: 21.06.2018  
NATURE: 3P 21.06.18/B

NO LABOR CODE DESCRIPTION

CHECKED & PASSED OUT BY:

SERVICE ADVISOR CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

No.: SHA2506U FZ LONPAC

Vehicle No.: SHA2506U

Signature/Date Name of Service Advisor Date

Returned to Service Reception upon collection

To be kept by Security Guard

VEHICLE NO : SHA 2506U

MAKE :

**MODEL : HYUNDAI i40**

DATE 21/6/2018 16:43

$$\sqrt{2}$$

LONPAC  
RIGHT WING MIRROR

MODEL	: HYUNDAI i40		REG	DATE
Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Door Mirror (RH) <i>x 1 p2</i>			\$ 980.50
	<b>SUB TOTAL</b>			<b>\$ 980.50</b>
	<b>LESS 20%</b>			<b>\$ 196.10</b>
	<b>DISCOUNTED TOTAL</b>			<b>\$ 784.40</b>
	<b>Labour Charge</b>			<i>50</i>
	Panel Beating			\$ 250.00
	Spray Painting Charge			\$ 150.00
	Wiring Charge			\$ 50.00
	<b>TOTAL LABOUR</b>			<b>\$ 450.00</b>
	<b>ESTIMATE TOTAL</b>			<b>\$ 1,234.40</b>
<p><i>K. L. 11/11/14</i></p> <p><i>22/6/8 1024</i></p> <p><i>1 Py</i></p> <p><i>P/P</i></p> <p><i>Athe Per pth</i></p>				
<p>KK Auto Consultants hence notify the Reparer of the following:</p> <ul style="list-style-type: none"> <li>To resurvey before start spray painting</li> <li>To display of the car parts during resurvey</li> <li>Parts price to be quoted in confidence</li> <li>Third party to be agreed "Without Prejudice" basis</li> <li>To be kept in secret until agreed</li> <li>Supplier to be named or to be surveyed and is subject to the company's own Insurance Company</li> </ul> <p>Acknowledged by Reparer:</p> <p>Signature:</p> <p>Date:</p>				
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>				

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

REPAIR ESTIMATE\*

VEHICLE NO : SHA 2506U

DATE 21/6/2018 16:43

MAKE :

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Door Mirror (RH) <i>x 1 p/r</i>			\$ 980.50
	<b>SUB TOTAL</b>			<b>\$ 980.50</b>
	<b>LESS 20%</b>			<b>\$ 196.10</b>
	<b>DISCOUNTED TOTAL</b>			<b>\$ 784.40</b>
	<b>Labour Charge</b>			
	Panel Beating			<del>\$ 250.00</del>
	Spray Painting Charge			<del>\$ 150.00</del>
	Wiring Charge			<del>\$ 50.00</del>
	<b>TOTAL LABOUR</b>			<b>\$ 450.00</b>
	<b>ESTIMATE TOTAL</b>			<b>\$ 1,234.40</b>
<p><i>Kohli 11/11/14</i></p> <p><i>22/6/8 10204</i></p> <p><i>1 P/r</i></p> <p><i>P/P</i></p> <p><i>After Brn p Lb</i></p>				
<p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> <li>• To resurvey before/after spray painting</li> <li>• To display damaged part(s) during resurvey</li> <li>• Parts prices are subject to confirmation</li> <li>• Third party survey is on a "Without Prejudice" basis</li> <li>• No illegal modification(s) is allowed</li> <li>• Supplemental item(s) must be resurveyed and is subject to final approval from Insurance Company</li> </ul> <p>Acknowledged by Repairer</p> <p>Signature:</p> <p>Date:</p>				
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

COMFORTDELGRO ENGINEERING PTE LTD

Date: 25.06.2018

REPAIR ESTIMATE

Time: 19:27:35

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305178303  
REGN NO : SHA2506U  
MILEAGE : 0000000000  
MAKE : HYUNDAI  
MODEL : I-40  
DATE OF REGN : 29.09.2016  
DATE/TIME IN : 21.06.2018 14:40  
ACCIDENT DATE : 21.06.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

SUB-TOTAL : 0.00

JOB NATURE

0000 L	PANEL BEATING	50.00
0001 L	SPRAY PAINTING CHARGE	50.00

SUB-TOTAL : 100.00

TOTAL : 100.00

\_\_\_\_\_  
MVA NAME & SIGNATURE  
DATE :

\_\_\_\_\_  
AUTHORISED : YES / NO  
SURVEYOR NAME & SIGNATURE  
DATE :

# COMFORTDELGRO ENGINEERING

Our Job Ref No : 305178303  
Date : 25.06.2018

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508069  
Fax: 6546 8156

## FINALIZATION FORM

To : LKK  
Attn : KALVIN

Fax :


Vehicle Reg No. : SHA2506U Date of Accident : 21.06.2018


The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: LONPAC — SFA3311G
2. The finalized amount shall be:
  - (a) Spare Parts after List discount \$0.00
  - (b) Labour Charges \$100.00
  - Total for Part-By-Part Repair Cost \$100.00
  - (c.) Lumpsum Repair (if applicable)
  - Total for Lumpsum repair cost after Less: 20% \$0.00
  - Final Lumpsum Repair cost \$0.00

3. Estimated normal period for repairs: 1 working days.
4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days
5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature :   
Name : FAUZY BIN MOKHTAR  
Tel : 62148319  
Fax : 65468156

Signature :   
Name : Kaka  
Date : 26/6/18

## For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

**Nivitha (LKK Auto)**

---

**From:** ERIC WOO JUN KIAT <ericwoo@lonpac.com>  
**Sent:** Friday, 22 June 2018 11:48 AM  
**To:** assignments@lkkauto.com  
**Cc:** MT\_Claim\_SG  
**Subject:** Our ref: 17/18/18/VP05/020695 Accident involving SFA3311G & SHA2506U along Mount Elizabeth Link on 21/6/18  
**Attachments:** 22062018114614.pdf

22/6/18 @ 11:51 am  
vehicle in  
sur@ Kalvin

Dear Catherine / Nivitha,

Kindly refer to our attachment and email below.

Please proceed to conduct a survey of the vehicle SHA 2506U on without Prejudice Basis.

We look forward to receiving your report soon.

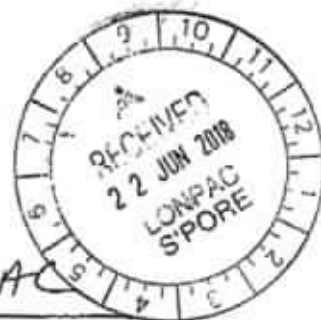
Thank you.

Best Regards,  
Eric Woo  
Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6279 9253 | Fax: (65) 6296 3767



# COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508989



LONPAC

Our Ref: 305178303  
Date: 22/6/18  
Time of Fax: 1000h

Via Fax: 629 62706  
Your Insured: SFA3311G  
Date of Acc: 21/6/18

Attn: Motor Claims Department  
Dear Sirs

SURVEY OF CLIENT'S DAMAGED VEHICLE REG NO. SH A25064

- Our client has engaged us to repair the above vehicle and submit claims against the other party/parties-involved in the accident

In accordance to the motor claims framework, we hereby request your presence at 59 Loyang Drive, Singapore 508989 to survey our client's damaged vehicle.

Enclosed, please find:

- i) Our initial estimate of repairs of the damaged vehicle;
- ii) Accident report made by our client.

I would appreciate it if you could call us to arrange for the survey of the vehicle:-

• Lim Kwok Eng	Tel: 6214 8316 or HP: 9824 0811
• Larry Ng Nyuk Phin	Tel: 6214 8315 or HP: 9230 2824
• Lim Tien Siong	Tel: 6214 8398 or HP: 9635 8546
• Chiang Liat Choon	Tel: 6214 8314 or HP: 9296 6006
• Jumanli Bin Masudin	Tel: 6214 8315 or HP: 9635 5305
• Fauzy Bin Mokhtar	Tel: 6214 8319 or HP: 8125 9176

Fax no. 6546 8156

PLS CALLED

Fauzy

If we do not hear from you within the next 48 hours, we shall deem that you have waived your rights to survey our client's vehicle and we shall proceed to engage independent surveyor without further reference to you. We henceforth reserve our rights to claim for Loss of Use and Loss of Rental during any delayed period of this survey arrangement.

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a Motor Surveyor-appointed by the Insurance company.

Thank you.

Yours faithfully

for Vice President  
Crash Repairs & Claims Recovery



**LONPAC INSURANCE BHD**  
(S98FC5635C)

Our Ref : 17/18/18/VP05/020695

5 July 2018

M/s LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1  
#01-25 Paya Ubi Industrial Pk  
Singapore 408933

Dear Sirs/Madam

**ACCIDENT REPORT OF SFA3311G**

We refer to the above matter.

We enclose a copy of insured's GIA report for your attention.

Yours faithfully

**GERALD POH**  
**SENIOR EXECUTIVE**  
**(CLAIMS)**  
Email : [mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)

From: GERALD POH WEE BIN  
Sent: Tuesday, 3 July, 2018 12:03 PM  
To: 'Vic (LKKAUTO)'  
Cc: 'mt\_claim@lonpac.com'  
Subject: ACCIDENT INVOLVING SFA3311G & SHA2506U ALONG MT ELIZABETH LINK ON 21.6.2018  
Attachments: 03072018114519.pdf

Our Ref: 17/18/18/VP05/020695

Dear Vic,

We attached a copy of insured's statement and photos of the side mirror of the taxi for your attention.

Without going to the issue of liability, kindly note the comments from our insured with regards to the side mirror and look into the consistencies of damage.

We shall forward the accident report to you upon receipt from our Insured.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

GERALD POH WEE BIN

---

**From:** Annie Yew [annie.yew@hotmail.com]  
**Sent:** Monday, 2 July 2018 9:08 AM  
**To:** GERALD POH WEE BIN  
**Subject:** Images of taxi of similar model

Gerald, see images of taxi of the same model has this blind spot mirror.

**From:** Annie Yew [annie.yew@hotmail.com]  
**Sent:** Monday, 2 July, 2018 9:06 AM  
**To:** GERALD POH WEE BIN  
**Subject:** Fwd: Clarifications on Accident along Mount Elizabeth Link on 21 June  
**Attachments:** Detailed report for accident on 21 June.pdf

Sent from my iPhone

Begin forwarded message:

**From:** Annie Yew <annie.yew@hotmail.com>  
**Date:** 30 June 2018 at 16:08:10 GMT+8  
**To:** "mt\_claim@lonpac.com" <mt\_claim@lonpac.com>  
**Cc:** TIEN SENG CHUA <benson@aia.com.sg>  
**Subject:** Clarifications on Accident along Mount Elizabeth Link on 21 June

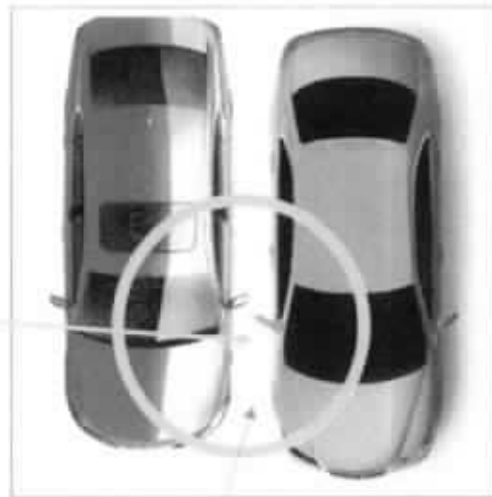
Dear Gerald,

Thank you for your letter dated 25th June with regards to this accident at Mount Elizabeth Link on 21 Jun.

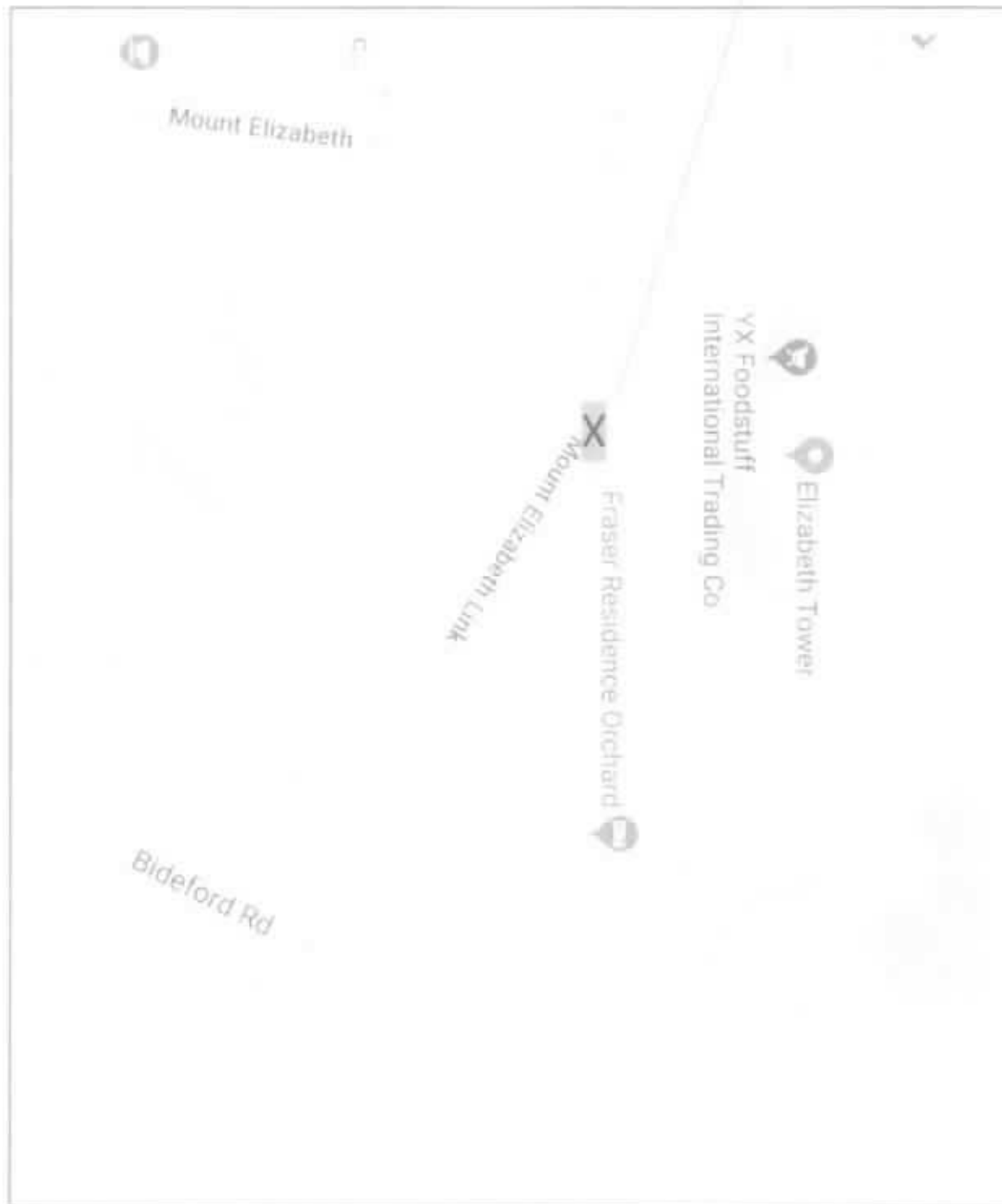
There is no injuries or damages as such, I have not reported this incident.  
I would classified as a scam as it was only a brush against each other side mirror.  
Please refer to the attached details which happen on 21 Jun around 13:25pm

Please feel free to contact me at 96663991 for further clarifications.

Annie.



My left side mirror  
brushed on his right-  
side mirror and my  
mirror retracted



Date: 21 Jun 2018

Time: 13:25pm

Venue: Mount Elizabeth Link towards Bideford road

The incident happened on 21 June 2018 around 13.25pm along Mount Elizabeth Link towards Bideford road outside Fraser Residence. At the point, the traffic light was RED and I tried to keep towards the right side of the road but my left-side mirror accidentally brushed on the right-side mirror of taxi SHA2506U and my side mirror was retracted (pls refer to image as below).



I got out of my car to confirm if there are any scratches on the taxi side mirror, but the taxi driver demanded \$300 to repair his side mirror (to change the whole side mirror). As my mirror has retracted, there should not be any damages but his unreasonable man insisted that his mirror is cracked. I explained and clarified with him that there is **no** possibility that my mirror can knocked into his mirror to cause the crack. The line is blind spot assist line but he is very persistence that I need to compensate him \$300. Pls refer to below images of his mirror. There are no scratches on his right-side mirror.

I had actually wanted to report "this scam" to Comfort Delgro but I hold back to let him make his living as being a cab driver is not easy. Please investigate this case seriously. I also have the video captured in my car camera. I did not file a report to "LonPac" about this accident as there is no damages or injuries to file claim for both the taxi and my car.

Please feel free to contact me at 96663991 for further assistance.

Regards,  
Annie Yew



He claimed that this line (blind spot assist) is a crack caused by vehicle and demanded me to pay him \$300 but I refused.



I had confirmed that there are no scratches on his side mirror.





## Vic (LKKAuto)

---

**From:** Annie Yew <annie.yew@hotmail.com>  
**Sent:** Monday, 16 July, 2018 4:06 PM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; Vic (LKKAuto)  
**Subject:** Re: ACCIDENT INVOLVING SFA3311G & SHA2506U ALONG MT ELIZABETH LINK ON 21.6.2018 LKK REF CC4/LPC18011384/K1ha3

Gerald,

Can you confirm that my NCD 50% maintain if I renew with Lonpac?

Annie

On 16 Jul 2018, at 15:39, GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

Hi Annie,

Our surveyor had reverted with their findings (as per email below).

The vehicle was surveyed on 22 June 2018 and we attached the photos (closed up view) taken at the time of the survey for your attention.

The estimate of \$1,234.40 submitted by the workshop had been adjusted to \$100.00 which is recommended by our surveyor for labour only.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

---

**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Friday, 13 July, 2018 5:05 PM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAuto); Calvin Ang (LKKAuto)

**Subject:** RE: ACCIDENT INVOLVING SFA3311G & SHA2506U ALONG MT ELIZABETH LINK ON 21.6.2018 LKK REF CC4/LPC18011384/K1ha3

Dear Gerald,

We refer further to our below email.

Please be informed that we confirmed in receipt of the Insured's GIA report and the photos. Insured photos doesn't show any closer view of the TP RH side mirror cover.

Our surveyor after inspection and further review of the damages to TP taxi, is in the view that the damages sustained to the TP vehicle is consistent to the nature of the accident.

Below inspection photos show the damages observed to the TP RH side mirror. A paint chip off with grazing nature damages were observed (circled).

<image002.jpg>

<image004.jpg>

<image008.jpg>

<03072018114519.pdf>

<16072018145634.pdf>

## Vic (LKKAUTO)

---

**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Monday, 16 July, 2018 3:40 PM  
**To:** Annie Yew  
**Cc:** MT\_Claim\_SG; Vic (LKKAUTO)  
**Subject:** FW: ACCIDENT INVOLVING SFA3311G & SHA2506U ALONG MT ELIZABETH LINK ON 21.6.2018 LKK REF CC4/LPC18011384/K1ha3  
**Attachments:** 03072018114519.pdf; 16072018145634.pdf

Hi Annie,

Our surveyor had reverted with their findings (as per email below).

The vehicle was surveyed on 22 June 2018 and we attached the photos (closed up view) taken at the time of the survey for your attention.

The estimate of \$1,234.40 submitted by the workshop had been adjusted to \$100.00 which is recommended by our surveyor for labour only.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

---

**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]

**Sent:** Friday, 13 July, 2018 5:05 PM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG; Admin A; Vic (LKKAUTO); Calvin Ang (LKKAUTO)

**Subject:** RE: ACCIDENT INVOLVING SFA3311G & SHA2506U ALONG MT ELIZABETH LINK ON 21.6.2018 LKK REF CC4/LPC18011384/K1ha3

Dear Gerald,

We refer further to our below email.

Please be informed that we confirmed in receipt of the Insured's GIA report and the photos. Insured photos doesn't show any closer view of the TP RH side mirror cover.

Our surveyor after inspection and further review of the damages to TP taxi, is in the view that the damages sustained to the TP vehicle is consistent to the nature of the accident.

Below inspection photos show the damages observed to the TP RH side mirror. A paint chip off with grazing nature damages were observed (circled).



## Khanchna (LKK Auto)

---

**From:** Khanchna (LKK Auto)  
**Sent:** Monday, 30 December 2019 2:55 PM  
**To:** Kazali Haji Selahudin  
**Cc:** Admin A  
**Subject:** RE: OFFER - ACCIDENT INVOLVING SHA2506U & SFA3311G [LONPAC] ON 21.6.2018  
**Attachments:** LONPAC DV.pdf

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We attach herewith a copy of the DV for your further action.

Kindly send us (LKK) all the documents below for our necessary action: -

- **hardcopy of the DV**

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*"Best Wishes for Merry Christmas & Happy New Year 2020"*

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Kazali Haji Selahudin <kazali@cdge.com.sg>  
**Sent:** Monday, 23 December 2019 2:29 PM  
**To:** Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** Re: OFFER - ACCIDENT INVOLVING SHA2506U & SFA3311G [LONPAC] ON 21.6.2018

Dear Khanchna,

Your proposed offer below is **accepted**. Kindly let us have your DV for our execution and early return. Thank you.

Best Regards

*Kazali Hj Selahudin*

Claims Department / ComfortDelGro Engineering Pte Ltd

Off: 6214 8736 / Fax: 6214 1843



Think Before Printing

**From:** Khanchna (LKK Auto) <khanchna@lkkauto.com>

**Sent:** Monday, 23 December 2019 11:55 AM

**To:** Kazali Haji Selahudin <kazali@edge.com.sg>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** OFFER - ACCIDENT INVOLVING SHA2506U & SFA3311G [LONPAC] ON 21.6.2018

**Without Prejudice**  
**(save as to costs)**

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 107.00
2. Loss of Rental (1 days x \$117)	\$ 117.00
3. LTA Search fee	\$ 7.49
4. Loss of Income (1 days x \$50)	\$ 50.00
<b>TOTAL</b>	<b>\$ 281.49</b>

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*"Best Wishes for Merry Christmas & Happy New Year 2020"*

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DiD: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

---

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly reply "no" and delete this message and its attachments immediately and please be advised that using, copying, distributing or disclosing any contents thereof is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd (Registration No. 199506048W)

---






## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD		Ref : CC4/LPC18011384/K1ka3n2		
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555		Date : 21-01-2020		
		Code : LPC2		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SFA 3311G	Veh. Inspected	SHA 2506U	
Policy No.	Z17VP05014774	Coverage (\$)	0.00	
Claim No.	17/18/18/VP05/020695	Excess (\$)	0.00	
Assign From	GERALD	Assign Date	22/06/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	HYUNDAI I40	c.c	1685	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	KMHLB41UMGU093610	Colour	BLUE	
Odometer	224464	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	205/60 R16	CAMPEON	7 mm	
L/H Front Tyre	205/60 R16	CAMPEON	7 mm	
R/H Rear Tyre	205/60 R16	CAMPEON	7 mm	
L/H Rear Tyre	205/60 R16	CAMPEON	7 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S WING MIRROR. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	21/06/2018	Inspection Date	22/06/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		1 Working Days		



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 2506U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	<b>REPLACEMENT OF PARTS</b>	TO REPAIR SEE LABOUR		
	FRONT DOOR MIRROR (RH)		980.50	-
	LESS 20% DISCOUNT		-196.10	-
			784.40	-
	<b>LABOUR</b>	NOT NECESSARY		
	PANEL BEATING.INCLUSIVE OF THE REPAIR OF FRONT DOOR MIRROR (RH).		250.00	50.00
	SPRAY PAINTING CHARGE.		150.00	50.00
	WIRING CHARGE.		50.00	-
<b>GRAND TOTAL</b>			<b>1,234.40</b>	<b>100.00</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>100.00</b>

Report Ref No. CC4/LPC18011384/K1ka3n2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.