

Hsiao Tong (LKKAuto)

From: Sujanti Pranoto <susu.p1977@gmail.com>
Sent: Thursday, 12 July 2018 11:39 AM
To: Hsiao Tong (LKKAuto)
Cc: Craig David
Subject: Re: ACCIDENT INVOLVING SLF 2770Z(AIG) / SKK 9409H/ OTHERS ON 22/06/2018

Dear Hsiao Tong,
as spoken just now, attached below are the photos taken at the accident site. As written in the report, my car actually stopped in time and did not hit the first car when it stopped abruptly. However, the 3rd car did not manage to stop in time and rammed into the rear of my car and the impact pushed my car to hit the 1st car. This is evident in the photos whereby the damage to the 1st car is minor. In my opinion, my insurance company should claim from the 3rd car for the damages that I have to pay to the 1st car.

As for the video of the accident, I did not submit it because I was not advised to submit and I did not know how to operate the camera until yesterday. Upon checking the video yesterday, the recording on the day of accident has been overwritten by new recording.

Hope the above is sufficient for you to make your fair evaluation.

Thank you

Regards
Sujanti

On 12 Jul 2018, at 9:55 AM, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

13 JULY 2018

Mr Lim Yew Kwee Victor/ Ms Sujanti Pranoto

Dear Sir/Madam,

Our Ref: CC6/AIG18011383/Upb3

ACCIDENT INVOLVING SLF 2770Z(AIG) / SKK 9409H/ OTHERS ON 22/06/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SKK 9409H against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

We would like to request a copy of your car video footage as stated in your accident report for our necessary action.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: chewht@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

















