

INSURANCE

INS. CASE OWNER:

CC 4 / AIG1801 1782, R2/B669

LRC

IDAC

Surveyor:

Rasul

DOI:

ASSIGNMENT

2/6/18

Date / Time:

2/6/18

Registered in Meriton:

2/6/18

Pre-assign / CCU / FTE

SLU 24470



Insured Vehicle No.:

WOP KRUHA BINTI RAMIM

Claim No.:

Y82069W4054

Name of Insured:

Policy No.:

170004902

Insured Tel No.:

HP:

91198241

Make / Model:

MAZDA

Excess Sec II :SS

D.O.A.:

11/6/18

Place of Accident:

TAMPINES ARE1

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

GBC1787C

(V/L: YES / NO)

OI GIA REPORT (YES / NO) / TP GIA REPORT (YES / NO)

Insured Liability: %

Final? Yes / No



INSRS:
WSP:
Tel:
Liability:
RMKS:

CRUISE
AUTO CARE



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
20/6/18	Non-Reporting 1st (1st)	
	Non-Reporting 1st (2nd)	
	Non-Reporting 1st (Final)	
	Notification 1st (if non-pickup)	
	Call OI	
08/10/18 6:37PM	After call 1st to OI	14/11/18 chandra
	Documentation Check List: Handler Typist	
	Notification 1st (if non-pickup)	<input type="checkbox"/>
	After call 1st to OI	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA:	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE Date/Time: Sem By:

FINALIZATION Date/Time: Confirm with: Confirm by: MEB

Repair Cost: \$5,550 (4 days) Reduction: 23% Final Call

FINAL SETTLEMENT Date/Time: 02-10-18 Confirm with: TOLK Email Call

Final Liability: \$ 00 (Agreed / Assessed) BOLA S/N No.: 15

Repair Cost: \$1,658.30 OI CHANGED LANE TO TP.

Loss of Rental (LOR): \$ - (1 days)

Loss of Use (LOU): \$ 240.00 (5.60 x 4 days)

Loss of Income (LOI): \$ - (5 x days)

LOR only LOU only LOR + LOU LOR + LOI (Tick only one)

GIA/LTA Search: \$7.95

Medical: \$ -

Disbursement: \$ - (e.g. Tow/Independent)

Legal Cost: \$ -

Total: \$ 1,905.95 Global Sum \$:

FINAL PAYMENT Date/Time: 02-10-18 Confirm with: TOLK Email Call

Payee 1: \$1,905.95 Name 1: CRUISE AUTO CARE PTE LTD

Payee 2: (Strike if N.A.) \$ Name 2:

Payee 3: (Strike if N.A.) \$ Name 3:

COPY SENT
ALW 01

Person

ASSIGNMENT

From: _____ Date: 22/06/2018

Estimated Cost: _____

OD: WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: GBC 1783C

at Workshop no: Cruise Autocare

of 53 Ubi Ave 1 #03-53

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

Veh No: GBC 1783C Yr Regd: 2011 July

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: TOYOTA HIACE M C.C. 2582

Colour: WHITE A/C: Insured / Std / NI / NA

Sp. Reading: 229763 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTFHT02P400074548

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Order / Jammed / Leaked / Burnt or _____

Brake: Order / Jammed / Leaked / Burnt or _____

Mod: Nil / S/Rim / STD A/Rim or _____

Tyre Size: F: 195R15

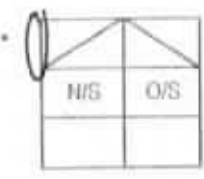
R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Ball or Market Value: _____

IDAC Accident Report Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 4 days Res: Yes or No

Lump Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS ^(up)

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Front _____ Rear _____

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. 11/06/18 D.O.I. 22/06/18

Survey held at Cruise Autocare

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

N/S FRF

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time : Action / Instruction

45: + 1550 CRED. = 458.58 23/6/18

Date/Time: File Pass to? : Prel. Report

File : Final Report

Date/Time: File Return to? _____

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

TOTAL _____

Add Fee: : Site Insp \$

: Interview \$

: Tech. days \$

: Weekend \$

Report Format : _____

Lump Sum / L.B. : \$ _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC4/AIG18011382/R1hb3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 22-06-2018



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLU 2447D	Veh. Inspected	GBC 1783C
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	22/06/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	11/06/2018	Inspection Date	22/06/2018
Survey held at	CRUISE AUTOCARE PL 53 UBI AVE 1 PAYA UBI IND. PARK #03-53 SINGAPORE 408934		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

Asher

CRUISE AUTOCARE PTE LTD

QUOTATION

MS: AIG ASIA PACIFIC INSURANCE PTE. LTD.
TO: CLAIM DEPARTMENT
Fax: 6835 7416

Quotation No: QCA160188
Quote Date: 21-Jun-18
Contact No: 68416760
Fax No: 68413527

Veh No. GBC1783C		Make / Model: TOYOTA HIACE	
S/N	Description	LIST PRICE	Qty Amount
PARTS			
1	FRONT HEADLAMP, LH	1111-10 25%	\$636.00 1 \$636.00 <i>can X pr</i>
2	FRONT BUMPER BRACKET, LH		\$143.20 1 \$143.20 <i>can</i>
3	FRONT BUMPER	833-32	\$475.10 1 \$475.10 <i>can</i>
DISCOUNT GIVEN 25 %			(\$313.58)
SPECIAL NETT ITEM			
1	COMPANY REGISTRATION STICKER	270	\$20.00 1 \$20.00 <i>can</i>
2	ART WORK ON SLIDING DOOR		\$500.00 1 \$500.00 250
LABOUR			
1	LABOUR TO REMOVE DAMAGED PARTS, ALIGN AND REPLACE PARTS, PANEL BEAT FRONT LH DOOR AND LH SLIDING DOOR		\$400.00 300
2	SPRAY PAINTING ON FRONT LH DOOR AND LH SLIDING DOOR		\$600.00 500
3	CHECK ELECTRICAL		\$500.00 30
LUMP SUM 20% DISCOUNT			(\$582.15)

Sub Total \$2,008.58
GST @ 7% \$140.60
Total: \$2,149.18

Cruise Autocare Pte Ltd. _____
Signature of Customer _____



Rasul
Hp 90010068

4 days
48

22/06/18 @ 1055

Resurvey after repair

email: rasul@lkkauto.com

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature: _____
Date: _____

833.32
270.00
830.00

1933.32
20%
1546.68

45-1550
4 days

CRUISE AUTOCARE PTE LTD

QUOTATION

MS: AIG ASIA PACIFIC INSURANCE PTE. LTD.

TO: CLAIM DEPARTMENT

Fax: 6835 7416

Quotation No: QCA160188

Quote Date: 21-Jun-18

Contact No: 68416760

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Veh No. GBC1783C	Make / Model: TOYOTA HIACE			
<u>S/N</u>	<u>Description</u>	<u>LIST PRICE</u>	<u>Qty</u>	<u>Amount</u>
<u>PARTS</u>				
1	FRONT HEADLAMP, LH	\$636.00	1	\$636.00 <i>can</i>
2	FRONT BUMPER BRACKET, LH	\$143.20	1	\$143.20
3	FRONT BUMPER	\$475.10	1	\$475.10 <i>cut</i>
DISCOUNT GIVEN 25 %				(\$313.58)
<u>SPECIAL NETT ITEM</u>				
1	COMPANY REGISTRATION STICKER	\$20.00	1	\$20.00 <i>net</i>
2	ART WORK ON SLIDING DOOR	\$500.00	1	\$500.00 <i>250</i>
<u>LABOUR</u>				
1	LABOUR TO REMOVE DAMAGED PARTS, ALIGN AND REPLACE PARTS. PANEL BEAT FRONT LH DOOR AND LH SLIDING DOOR			\$400.00 <i>300</i>
2	SPRAY PAINTING ON FRONT LH DOOR AND LH SLIDING DOOR			\$600.00 <i>500</i>
3	CHECK ELECTRICAL			\$50.00 <i>30</i>
LUMP SUM 20% DISCOUNT				(\$502.15)

Sub Total \$2,008.58
GST @ 7% \$140.60
Total: \$2,149.18

Cruise Autocare Pte Ltd.

Signature of Customer

Rasul
Hp 90010068

4 days
4/3

22/06/18 @ 1055

Resurvey after repair


email: rasul@lkkauto.com

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

- Pre repair inspection request - GBC1783C VS SLU2447D (O) DOA 11/06/2018

From: Chan, Yoke Shi
To: ASSIGNMENTS@LKKAUTO.COM, admin-a@lkkauto.com
Cc: Tan, Lily (AIG), Fong, Andy-SY, Kaur, Baljit, Chin, Lee-Ying, Abu Kassim, Noor Marissa, Md Ishak, Mohd Imran, Lim, Sheng Yang, Supramaniam, Darshene, Mithoosingh, Aashweenjeetkaur, A
Sent: 21/06/2018 1:39:01 PM
Attachments:  [Fax0607.XF](#)

Hi,

Please refer to the enclosed request from **Cruise Autocare**.

Claim no : 28206920405G003
Case Owner : SHAWN WUI KAI JYE

If you have any queries/concerns, please let us know.
Kindly assist to assign Xing Guo Qiang as Single Joint Expert as requested.

Thank you.

Regards,

Yoke Shi @ Ashley
AIG
Claim Adjuster II, Singapore FNOL, Claims Operations - Auto
Shared Services - Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)
Menara Worldwide, Level 12, 19B Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
Tel +6 03 2719 0000 | Ext 1012102

yokeshi.chan@aig.com | www.aig.com

527pm @ 21/06/2018
person @ Mr Lau
Vehicle In
arrange on 22/06/2018

From: Cruise Autocare [mailto:cruiseac@singnet.com.sg]
Sent: Thursday, June 21, 2018 12:47 PM
To: Chan, Yoke Shi
Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim, Noor Marissa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Supramaniam, Darshene; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairidna
Subject: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLU2447D AND GBC1783C ON 11/06/2018

Dear Sir/Madam,

We would like suggest to engage

Xing Guo Qiang	LKK Auto Consultants Pte Ltd
----------------	------------------------------

Thanks
Tock

On 21/6/2018 11:31 AM, Chan, Yoke Shi wrote:

Without Prejudice

Your Reference : GBC1783C
Our Reference : 28206920405G003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client's/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Ricky Teng	RT Appraisal Pte Ltd
Elton Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufik	LKK Auto Consultants Pte Ltd

Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards,

Yoke Shi @ Ashley
AIG

Claim Adjuster II, Singapore FNOL Claims Operations - Auto
Shared Services - Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (867191-D)
Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
Tel: +6 03 2719 6000 | Ext: 1012102

yosashi.chen@aig.com | www.aig.com

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CIRUISE AUTOCARRE PTE LTD

Date: 21st June 2018

AIG ASIA PACIFIC INSURANCE PTE. LTD

TO: CLAIM DEPARTMENT

Fax: 6835 7416

Dear Sir,

REQUEST FOR PRE REPAIR INSPECTION

Please kindly arrange the PRE REPAIR INSPECTION for the following vehicle: GBC17B3C at 53 Ubi ave 1 #03-53 Singapore 408934.

The details of the accident are as follows:

1. DATE OF ACCIDENT: 11/06/2018 @ 1.600 HRS
2. YOUR POLICY HOLDER VEHICLE REGISTRATION NO.: SLU2447D
3. THE VEHICLE IS CURRENTLY AT 53 UBI AVE 1 #03-53 SINGAPORE 408934
4. WE WOULD LIKE TO ENGAGE YOUR APPOINTED SURVEYOR FOR THE SAID PRE AND SURVEY.

Yours Faith fully,



TOCK 97608848

53 Ubi Avenue 1, Paya Ubi Industrial Park #03-53 Singapore 408934
TEL: 6841 6760 FAX: 6841 3527
Email: cruiseac@singnet.com.sg

CRUISE AUTOCARE PTE LTD

Date: 17TH July 2019

AIG ASIA PACIFIC INSURANCE PTE. LTD.
TO: CLAIM DEPARTMENT
Fax: 6835 7416

Dear Sir/ Madam,

ACCIDENT INVOLVING SLU2447D & GBC1783C ALONG TAMPINES AVE 5 ON 11.06.2018 AT 1600HRS

1	COST OF REPAIR (WITH GST)	\$1,658.50
2	LOSS OF USE FOR 4 DAYS @ \$60 PER DAY	\$240.00
3	LTA SEARCH FEES	\$7.45
		<u>\$1,905.95</u>

We attached herein GBC1783C GIA report, LTA search receipt and our final repair bill. Please kindly let us have the acceptance letter and discharge voucher. Please kindly contact the undersigned at cruiseac@singnet.com.sg or 97608848.

Regards,

A handwritten signature in black ink is written over a circular stamp. The stamp contains the text "CRUISE AUTOCARE PTE LTD" around the perimeter and a small star symbol at the bottom.

Tock

53 Ubi Avenue 1, Paya Ubi Industrial Park #03-53 Singapore 408934
TEL: 6841 6760 FAX: 6841 3527
Email: cruiseac@singnet.com.sg



Our Ref: CC4/AIG18011382/R1hb3

14 MAY 2019

NOR AZURA BINTI RAHIM
259 BOON LAY DRIVE
#03-523
SINGAPORE 640259

Dear Sir/Madam,

**ACCIDENT INVOLVING SLU2447D & GBC1783C ALONG/AT TAMPINES AVE ON
11/06/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from GBC1783C against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


KHANCHNA
Case Handler
DID: 6841 2360
FAX: 6741 4108
Email: khanchna@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

AUTHORIZATION TO ACT

I, C & P Rent-A-Car (Pte) Ltd ("the third party claimant")

of 41 PANDAN ROAD SC609283 (address),

owner of GBC1783C (vehicle no.) hereby authorize

CRUISE AUTOCARS PTE LTD

("The workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my

Vehicle No. GBC1783C that was damaged pursuant to the

accident which occurred on 11/6/2018 (date) along _____

TAMPINES AVE 5 (location)

involving Vehicle No/s SLU2447D

("The accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 20 day of June (month) 20 18 (year)

Signed by "the third party claimant"

Signed by "the workshop"

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, CRUISE AUTOCARE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,658.50 (Repair Cost), S\$240.00 (Loss of Use/Rental), S\$7.45 (Disbursement) for vehicle no. GBC 1783C that was damaged pursuant to the accident which occurred on 11/06/2018 (date) along TAMPINES AVE 5 (location) involving vehicle no/s SLU 2447D.

This is pursuant to the inspection conducted on 22/06/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner C & P RENT-A-CAR (PTE) LTD ("the third party claimant") of vehicle no. GBC 1783C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to GBC 1783C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 06 (day) of 06 (month) 2019 (year)



MRB

Signed by appointed surveyor



Signed by "the workshop" (with chop)

CRUISE AUTOCARE PTE LTD

GST NO. 200412741G

MS: AIG ASIA PACIFIC INSURANCE PTE. LTD.

TO: CLAIM DEPARTMENT

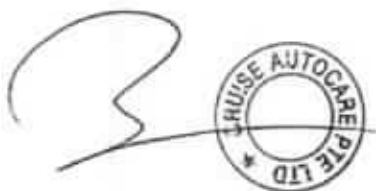
Fax: 6835 7416

Date: 17-Jul-19

Contact No: 68416760

Fax No: 68413527

Veh No.	GBC1783C	Make / Model:	TOYOTA HIACE
			<u>Amount</u>
1	ACCIDENT REPAIR ON <u>GBC1783C</u> FOR ACCIDENT ON <u>11.06.2018</u>		\$1,550.00



Cruise Autocare Pte Ltd.

Sub Total	\$1,550.00
GST @ 7%	\$108.50
Total:	\$1,658.50

53 Ubi Avenue 1, Paya Ubi Industrial Park #03-53 Singapore 408934
TEL: 6841 6760 FAX: 6841 3527
Email: cruiseac@singnet.com.sg

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	25 Jun 2018 Edit Reg		21 Jun 2018 00:00 Edit Adj Rpt	S\$1,550.00 Edit Estimates	S\$1,550.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	NOR AZURA BINTI RAHIM, ID: S9000579								
Main Claimant:	C & P RENT-A-CAR PTE LTD, Co. Reg. No.: 197900477H								
Vehicle Reg. No.:	GBC1783C	Date of Loss:	11/06/2018 00:00 - :59 [82 Months and 16 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 2820692040SG	Policy/Cover Note No.:	1700094902 (Comprehensive)						
Vehicle Reg. No. (Insured):	SLU2447D	Policy No. (Claimant):	SD18V01469/VCZ/R05						
Repairer:	Cruise Autocare Pte Ltd () 53 UBI AVE 1 PAYA UBI IND, PARK #03-53, 408934 Ubi - Tel:								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Kian-Meng] Kianmeng.Chan1@aig.com								
Claimant's Insurer:	Liberty Insurance Pte Ltd (HQ) - Tel: (65) 6221 8611								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 03/07/2018]								
ASSOCIATED MAIL RECEIVED			View All	Compose Case Mail					
• AIG_SG (25/06/2018): Request To Upload TP GIA Report									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*GBC1783C (2820692040SG)
[SLU2447D]
TP
C & P RENT-A-CAR PTE LTD
Jun 11 2018 12:00AM
[NOR AZURA BINTI RAHIM]
Cruise Autocare Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <input type="button" value="View in Browser"/>	
Video														1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)										Thumbnail	Print			
1	13/05/19 09:08	Video - Accident <small>From: OD - Reg. No: SLU2447D, Claimant: NOR AZURA BINTI RAHIM</small>											Load MP4	<input type="checkbox"/>		
Letters/Correspondences														1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	(Draft)	Third Party Express Settlement - Payment Breakdown											Edit	<input type="checkbox"/>		
Photos/Images														3 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	02/10/19 08:52	Odometer Reading											Load JPG	<input checked="" type="checkbox"/>		
2	02/10/19 08:52	Chassis Number											Load JPG	<input checked="" type="checkbox"/>		
3	02/10/19 08:52	General View											Load JPG	<input checked="" type="checkbox"/>		
4	02/10/19 08:52	General View											Load JPG	<input checked="" type="checkbox"/>		
5	02/10/19 08:52	General View											Load JPG	<input checked="" type="checkbox"/>		
6	02/10/19 08:52	General View											Load JPG	<input checked="" type="checkbox"/>		
7	02/10/19 08:52	General View											Load JPG	<input checked="" type="checkbox"/>		
8	02/10/19 08:52	General View											Load JPG	<input checked="" type="checkbox"/>		
9	02/10/19 08:52	General View											Load JPG	<input checked="" type="checkbox"/>		
10	02/10/19 08:52	General View											Load JPG	<input checked="" type="checkbox"/>		
11	02/10/19 08:52	General View											Load JPG	<input checked="" type="checkbox"/>		
12	02/10/19 08:52	General View											Load JPG	<input checked="" type="checkbox"/>		
13	02/10/19 08:52	General View											Load JPG	<input checked="" type="checkbox"/>		
14	02/10/19 08:52	General View											Load JPG	<input checked="" type="checkbox"/>		
15	02/10/19 08:52	General View											Load JPG	<input checked="" type="checkbox"/>		
16	02/10/19 08:52	General View											Load JPG	<input checked="" type="checkbox"/>		
17	02/10/19 08:52	General View											Load JPG	<input checked="" type="checkbox"/>		
18	02/10/19 08:52	General View											Load JPG	<input checked="" type="checkbox"/>		
19	02/10/19 08:52	General View											Load JPG	<input checked="" type="checkbox"/>		
20	02/10/19 08:52	General View											Load JPG	<input checked="" type="checkbox"/>		
21	02/10/19 08:52	General View											Load JPG	<input checked="" type="checkbox"/>		
22	02/10/19 08:52	General View											Load JPG	<input checked="" type="checkbox"/>		
23	02/10/19 08:52	General View											Load JPG	<input checked="" type="checkbox"/>		
24	02/10/19 08:52	General View											Load JPG	<input checked="" type="checkbox"/>		
25	02/10/19 08:52	General View											Load JPG	<input checked="" type="checkbox"/>		
26	02/10/19 08:52	General View											Load JPG	<input checked="" type="checkbox"/>		
27	02/10/19 08:52	General View											Load JPG	<input checked="" type="checkbox"/>		
28	02/10/19 08:52	General View											Load JPG	<input checked="" type="checkbox"/>		
29	02/10/19 08:52	General View											Load JPG	<input checked="" type="checkbox"/>		
30	02/10/19 08:52	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>		
31	02/10/19 08:52	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>		
32	02/10/19 08:52	Reinspection Photo											Load JPG	<input checked="" type="checkbox"/>		
Documentation														1 per page	<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)										Thumbnail	Print			
1	25/06/18 16:22	EMAIL FROM AIG DD 21062018											Load PDF	<input type="checkbox"/>		

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
2	25/06/18 16:22	NOTICE & GIA REPORT		Load PDF
3	25/06/18 19:24	TP ESTIMATE- MARKED		Load PDF
4	14/05/19 10:34	LETTER TO OI		Load PDF
5	16/10/19 11:19	WORKSHOP INVOICE		Load PDF
6	16/10/19 11:19	AUTHORISATION TO ACT FORM		Load PDF
7	16/10/19 11:19	Release Voucher		Load PDF
8	16/10/19 11:19	LTA SEARCH		Load PDF
9	16/10/19 11:19	LOD		Load PDF
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	25/06/18 13:08	OI GIA REPORT		Load PDF

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SLU2447D (Insd veh)	Model:	TOYOTA HIACE 2.0 (M)
	GBC1783C (TP veh)		
Date of Accident:	11/06/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
Repair Estimate	:	\$	2,686.47	
Final Repair Cost	:	\$	1,658.50	
Loss of Use	:	\$	240.00	4.00 days at \$60.00 per day
Rental (if any)	:	\$	0.00	days
LTA / GIA Search Fee	:	\$	7.45	
Others:	:	\$	0.00	
	:	\$		
Final Settlement Sum	:	\$	1,905.95	
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)				
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability ____ 100 ____ (%)		
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No: _____		
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____				

Payment Instruction: Payee's Breakdown			
1)	Cruise Autocare Pte Ltd	:	\$ 1,905.95
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

16 Oct
2019

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG18011382/R1EB3Q2

Date: 16/10/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	1700094902
Claimant Vehicle No : GBC1783C	Insured Vehicle No :	SLU2447D
Date of Loss: 11/06/2018	Nature of Claim:	TP Claim No: 2820692040SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	GBC1783C	Engine No:	1KD2100960
Make & Model:	TOYOTA HIACE, 2.0 (M)	Chassis No:	JTFHT02P400074548
Reg. Date:	26/07/2011 (Man. Year: 2011)	Odometer:	229763 km
Colour:	White		
Engine Capacity:	2982 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	195 R15	Rear Tyre Size:	195 R15
Front Left Side:	OHTSU 6 mm	Rear Left Side:	OHTSU 6 mm
Front Right Side:	OHTSU 6 mm	Rear Right Side:	OHTSU 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	960.72	853.32	107.40	11.18
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,550.00	1,080.00	470.00	30.32
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	2,510.72	1,933.32	577.40	23.00
Approved Total (Overridden) (S\$)		1,550.00		
(S\$)	2,510.72	1,550.00	960.72	38.26
+ GST 7.00/7.00% (S\$)	175.75	108.50	67.25	38.26
Nett Amount (S\$)	2,686.47	1,658.50	1,027.97	38.26
+ Loss of Use (4.0 x S\$60.00/day) (S\$)		240.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		1,905.95		

INSPECTION

Date of Assignment:	21/06/2018	
Date Inspected:	22/06/2018 Inspected At:	Cruise Autocare Pte Ltd 53 UBI AVE 1 PAYA UBI IND. PARK #03-53 Singapore 408934
Estimated Period of Repair:	4.0 days	

Adjuster: MOHD RASUL

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
1	1		*FRONT HEADLAMP ,LH	Cracked	636.00 FL	*636.00 FL	
2	1		*FRONT BUMPER BRACKET ,LH	Serviceable	143.20 FL	*- FL	
3	1		*FRONT BUMPER	Cut	475.10 FL	*475.10 FL	
4	1		*COMPANY REGISTRATION STICKER	Necessary	20.00 FS	*20.00 FS	
					Sub Total (S\$)	1,274.30	1,131.10
					- List Item Discount on L Items 25.00/25.00% (S\$)	313.58	277.78
					Total Parts (S\$)	960.72	853.32

F=Franchise part. S=SpocNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	ART WORK ON SLIDING DOOR	New	500.00	250.00
2	LABOUR TO REMOVE DAMAGED PARTS ,ALIGN AND REPLACE PARTS .PANEL BEA FRONT LH DOOR AND LH SLIDING DOOR	New	400.00	300.00
3	SPRAY PAINTING ON FRONT LH DOOR AND LH SLIDING DOOR	New	600.00	500.00
4	CHECK ELECTRICAL	New	50.00	30.00
Gross Labour Cost (\$\$)			1,550.00	1,080.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >