

(5/20/00)

INS. CASE OWNER:

CC 4/ICS1801 1370, Prebby

LKK:

IDAC:

Surveyor:

RASM

DOI:

ASSIGNMENT

25/6/18

Date / Time:

26/6/18

Registered in Merit:

22/6/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

67933M

Name of Insured:

Hua Lai Renovation

Insured Tel No.:

HP:

8/5/18

Excess Sec II :\$5

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: UM 71R KM

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

0MCLV15001314

Policy No.:

MCLV13700152200

Make / Model:

F14

Place of Accident:

THOMSON RD

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SYK 1101J



INSRS:

WSP:

Tel:

Liability:

RMKS:

46



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

DATE / PIC

26/6/18
Asker

5.7.18 @ 9:09am CALLED OI NO RESPONSE.

Email WSP LIABILITY CLEAR.

21.3.19 ICS MERIT LOD SUBMITTED TO THRM, REQUEST SUBMIT REPORT AND CLEAR CASE.

STAGE

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI

ASHER 51.8

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ann. Lit:

Repair Cost:

\$5

OID REAR ENDED TP

Loss of Rental (LOR):

\$5

(days)

Loss of Use (LOU):

\$5

(5 x days)

Loss of Income (LOI):

\$5

(5 x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search:

\$5

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost:

\$5

1) Claim status: Normal/Reject/Private Settle / 07

2) Report Format:

T

3) Survey fee:

350

Total:

\$5

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

Name 1:

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

COPY SENT
26/7/18

7337B

TOTAL

The UIC / Chassis frame / Body Structure affected due to collision



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
ECICS LTD		Ref : CC4/ICS18011370/R1eb3		
7 TEMASEK BOULEVARD #10-01 SUNTEC TOWER ONE SINGAPORE 038987		Date : 22-06-2018		
		Code : ICS		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GZ 933M	Veh. Inspected	SJK 1101J	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	22/06/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	08/05/2018	Inspection Date	25/06/2018	
Survey held at	CYCLE & CARRIAGE INDUSTRIES (1986) PL 188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ)			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC4/ICS18011370/R1eb3

Date: 27.01.2018

The Motor Claims Department
M/s ECICS LIMITED

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SJK1101J

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 25.06.2018 at the premises of M/s Cycle & Carriage France Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	5,256.00
Revised Estimate Amount	: S\$	3,528.00
"Check" Items Amount	: S\$	983.00
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear N/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 4 days

Yours faithfully,

MOHD. RASUL
Licensed Appraiser



CYCLE & CARRIAGE

CYCLE & CARRIAGE FRANCE PTE. LIMITED
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens, Singapore 609339 Tel: (65) 6668 4501 Fax: (65) 6565 1240



CITROËN

Company Reg No. 200809327M
GST Reg No. M1-800111-X

ESTIMATE

Invoice Name & Address	Owner Name & Vehicle Info
Mr Vikneshvaran s/o Selvadurai	Cust No/Name FCV01515/Mr Vikneshvaran s/o Selvadurai
8 Sembawang Hills Drive	Reg No/Reg Date SJK1101J / 12/10/2017
Singapore 575887	Date In/Mileage / 0
Contact No	Chassis No VF73ABHZTHJ761274
	Engine No 10JBHD3086934
	Make/Model CIT/GC4P 1.6 BLUEHDI EAT6 INTENSIVE ML
	Colour/Trim PYM ROUGE RUBI / 1XF YATAGO GREY

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
FCV01515	CRDVCH	15/05/2018/ 09:07	TLC	442 / CocoLu	13487

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000				900 1200.00
TO RENEW REAR BUMPER, REPAIR TAILGATE				840 1200.00
E PNT98000				80 100.00
TO SPRAY PAINT FOR REAR BUMPER, TAILGATE				
E PNT88000				
TO REMOVE & INSTALL PARKING SENSOR				50.00
A 54900099				300.00
TO CHECK WIRING & ELECTRICAL SYSTEM				
A 54900099				20.00
TO CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM				
M SUNDY				
Sundry				
M REAR BUMPER	1.00	858.00	0.00	858.00
M BUMPER BRACKET	1.00	258.00	0.00	258.00
M BUMPER SKIRT	1.00	313.00	0.00	313.00
M BRACKET SET	1.00	101.00	0.00	101.00
M BRACKET SET LAT	1.00	101.00	0.00	101.00
M BUMPER BRACKET	1.00	296.00	0.00	296.00
M STIFFENER LH	1.00	59.00	0.00	59.00
M LOW RR PAN FIX	1.00	167.00	0.00	167.00
M TAIL-LIGHT LH COMPLEMENTAIRE	1.00	168.00	0.00	168.00

Estimate

Rasul

Hp 90010068

4 days

25/06/18 @ 1700

Repair by paint

LIK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Confirmed & accepted by

Signature:

Date:

Parts	2,321.00
Labour	2,915.00
Standard Menu	0.00
Specialist Job	0.00
Diagnostics Job	0.00
Sundry/Others	20.00
Total(w/o GST)	5,256.00

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for removal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



CYCLE & CARRIAGE

CYCLE & CARRIAGE FRANCE PTE. LIMITED

PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens, Singapore 609339 Tel: (65) 6568 4501 Fax: (65) 6565 1240



CITROËN

Company Reg No. 200606327M
GST Reg No. M8-850111-X

PRO-FORMA INVOICE

Invoice Name & Address

Mr Vikneshvaran s/o Selvadurai
8 Sembawang Hills Drive
Singapore 575887

Contact No Mobile: 91010535



Owner Name & Vehicle Info

Cust No/Name FCV01515/ Vikneshvaran s/o Selvadurai
Reg No/Reg Date SJK1101J / 12/10/2017
Date In/Mileage 25/06/2018/ 11359
Chassis/Package VF73ABHZTHJ761274 /CC1755
Engine No 1QJBHD3086934
Make/Model CIT/GC4P 1.6 BLUEHD1 EAT6 INTENSIVE ML
Colour/Trim PYM ROUGE RUBI / IXF YATAGO GREY

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CTP00073	Cash	11/01/2019/ 16:05	TLC	260 / AITing	13487	0

Description of Goods / Services

Qty Unit Price Disc% Amount

E PNT88000						✓ 900.00
REPLACE DAMAGED PARTS, REPLACE REAR BUMPER, REPAIR TAILGATE, AND ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME						
E PNT98000						✓ 840.00
RESPRAY ON REAR BUMPER, TAILGATE, AND ALL OTHER AFFECTED AREAS TO THE SAME						
E PNT88000						✓ 80.00
REMOVE & INSTALL PARKING SENSOR TO FACILITATE REPAIR						
A 54900099						✓ 50.00
CHECK WIRING & ELECTRICAL SYSTEM						
A 54900099						✓ 300.00
CONDUCT DIAGNOSTIC CHECK FOR CAR SYSTEM						
M SUNDRY						✓ 20.00
SUNDRY						
X BUMPER SKIRT	1.00	✓ 313.00	0.00			313.00
X BRACKET SET	1.00	✓ 101.00	0.00			101.00
X LOW RR PAN FIX	1.00	✓ 167.00	0.00			167.00
X REAR BUMPER	1.00	✓ 858.00	0.00			858.00
Z TEXT						
TP CLAIM ECICS GZ933M						
OOA : 08.05.18						
SURVEYOR RASUL LKK 25.06.18						
4 REPAIR DAYS						

Cycle & Carriage celebrates 120 years.
Visit www.cyclecarriage.com/120 for more info!

Parts	1,439.00		Nett	3,629.00
Labour	2,170.00	7% GST on	3629.00	254.03
Standard Menu	0.00			
Specialist Job	0.00		Total Payable	3,883.03
Diagnostics Job	0.00		Paid	0.00
Sundry/Others	20.00		Total Due	3,883.03
Total(w/o GST)	3,629.00			

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

VEHICLE NO : SJK 1101 J
 MODEL : CITROEN 1.6
 WIP : 13487

Material	:	\$	<u>1,439.00</u>
Labour	:	\$	<u>2,190.00</u>
Sub-Total	:	\$	<u>3,629.00</u>
	:		<u>-</u>
Less Excess	:	\$	<u>-</u>
Total	:	\$	<u>3,629.00</u>
GST 7%	:	\$	<u>254.03</u>
Grand Total	:	\$	<u>3,883.03</u>
Finalise By/Date	:	<u>LOI / 11/01/19</u>	

☒ REVERT BACK WITHIN 7 DAYS,
 OTHERWISE WILL PROCEED WITH INVOICING

☐ SURVEYOR'S REPORT REQUIRED

☒ REPAIR TOOK 4 WORKING DAYS + 2 Days (1) Weekends
 + 0 Days (0) Public Holiday
 TOTAL DAYS REPAIR TOOK = 6

☒ TP claim GZ933M

☒ Claim GIA / LTA fee \$2.00

☒ Claim Loss of ☐ Use / ☒ Rental

☐ Claim Medical Fee / Others

☐ Third Party Report -

ESTIMATE

Company Reg No. 200608327M
 GST Reg No. MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Mr Vikneshvaran s/o Selvadurai	Cust No/Name FCV01515/Mr Vikneshvaran s/o Selvadurai
8 Sembawang Hills Drive	Reg No/Reg Date SJK1101J / 12/10/2017
Singapore 575887	Date In/Mileage / 0
Contact No	Chassis No VF73ABHZTHJ761274
	Engine No 10JBHD3086934
	Make/Model CIT/GC4P 1.6 BLUEHDI EAT6 INTENSIVE ML
	Colour/Trim PYM ROUGE RUBI / IXF YATAGO GREY

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No
FCV01515	CRDVCH	15/05/2018/ 09:07	TLC	442 / CocoLu	13487

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000				900 1200.00
TO RENEW REAR BUMPER, REPAIR TAILGATE				840 1265.00
E PNT98000				80 100.00
TO SPRAY PAINT FOR REAR BUMPER, TAILGATE				
E PNT88000				
TO REMOVE & INSTALL PARKING SENSOR				50.00
A 54900099				300.00
TO CHECK WIRING & ELECTRICAL SYSTEM				
A 54900099				20.00
TO CONDCUT DIAGNOSTIC CHECK FOR THE CAR SYSTEM				
M SUNDRY				
Sundry				
M REAR BUMPER	1.00	858.00	0.00	858.00
M BUMPER BRACKET	1.00	258.00	0.00	258.00
M BUMPER SKIRT	1.00	313.00	0.00	313.00
M BRACKET SET	1.00	101.00	0.00	101.00
M BRACKET SET LAT	1.00	101.00	0.00	101.00
M BUMPER BRACKET	1.00	296.00	0.00	296.00
M STIFFENER LH	1.00	59.00	0.00	59.00
M LOW RR PAN FIX	1.00	167.00	0.00	167.00
M TAIL-LIGHT LH COMPLEMENTAIRE	1.00	168.00	0.00	168.00

Estimate

Rasul
 Hp 90000068

4 days

25/06/18 @ 1700

Refusing by paint

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Confirmed & accepted by
 Signature:
 Date:

Authorized signatory and company stamp

Parts	2,321.00
Labour	2,915.00
Standard Menu	0.00
Specialist Job	0.00
Diagnostics Job	0.00
Sundry/Others	20.00
Total(w/o GST)	5,256.00

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/ICS18011370/R1eb3

05 JULY 2018

HUA CAI RENOVATION
22 WOODLANDS LINK
#03-13
SINGAPORE 738734

Dear Sir/Madam,

**ACCIDENT INVOLVING GZ 933M & SJK 1101J AT / ALONG THOMSON RD
ON 08/05/2018.**

We refer to the above accident, we are the loss adjusters acting on behalf of M/s ECICS Limited, the Motor Insurer of GZ 933M on the reported accident on 08/05/2018.

Our Principal has received a Third Party property damage claim from the owner of SJK 1101J with regards to the above accident.

We will try our best to negotiate for an amicable settlement on best possible terms with Third Party under the terms and conditions of your motor policy. In this respect, the vehicle's premium/NCD may be affected as a result of the above claim.

In the event that you receive any letters/ court documents regards to the above accident matter, please do not reply or respond, you may forward to us directly for further handling and we will reply on your behalf.

Thank you.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. *ECICS Limited*
(Motor Claims Dept)

Catherine Chong (LKK Auto)

From: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Sent: Friday, 22 June, 2018 11:28 AM
To: assignments; Catherine Chong (LKK Auto)
Cc: Andre Chow En De; Edwin Abcede Caina; Tay Jian Ye; Don Bong Kiong Hua; ECICS Claims
Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2) ; Our ref DMCV1800031H

Hi Cath,

Please arrange survey on Monday after 4:30pm. thank you

Best regards

Coco

From: Janice Goh Siew Geok (ECICS, Claims) [mailto:Janice_Goh@ecics.com.sg]
Sent: Wednesday, 13 June, 2018 4:57 PM
To: Coco Lu Ting; assignments
Cc: Andre Chow En De; Edwin Abcede Caina; Tay Jian Ye; Don Bong Kiong Hua; ECICS Claims
Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2) ; Our ref DMCV1800031H

Without Prejudice

Dear Coco

Our insured has reported the accident to us.
Liability is clear for direct settlement.
We would like to appoint LKK for the PRS.

Aside to LKK

Please assist to arrange TP PRS and do direct settlement with them.

Thank you.

Regards,
Janice Goh
Claims Division
DID: +65 6303 0182
FAX: +65 6338 9267

ECICS Limited
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.

From: Coco Lu Ting [mailto:coco.lu@cyclecarriage.com.sg]
Sent: Wednesday, 6 June, 2018 8:34 PM
To: ECICS Claims; Valerie Yap Jia Pei (ECICS, Operations); Lionel Chua Kok Keong (ECICS, Claims); Phoebe Jay Xie

(ECICS, Claims)

Cc: Andre Chow En De; Edwin Abcede Caina; Tay Jian Ye; Don Bong Kiong Hua

Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2)

Dear Janice,

Please advise us the liability for this case, our customer is chasing us. Thank you

Best regards

Coco Lu

From: Coco Lu Ting

Sent: Wednesday, 23 May, 2018 9:59 AM

To: 'ECICS Claims'; Valerie Yap Jia Pei (ECICS, Operations); Lionel Chua Kok Keong (ECICS, Claims); Phoebe Jay Xie (ECICS, Claims)

Cc: Andre Chow En De; Edwin Abcede Caina; Tay Jian Ye; Don Bong Kiong Hua

Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2)

Dear Janice,

May I check is your insured report for the accident ?

Best regards

Coco Lu

From: ECICS Claims [<mailto:claims@ecics.com.sg>]

Sent: Friday, 18 May, 2018 8:55 AM

To: Coco Lu Ting; ECICS Claims; Valerie Yap Jia Pei (ECICS, Operations); Lionel Chua Kok Keong (ECICS, Claims); Phoebe Jay Xie (ECICS, Claims)

Cc: Andre Chow En De; Edwin Abcede Caina; Tay Jian Ye; Don Bong Kiong Hua

Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2)

Without Prejudice

Dear Coco

Thank you for your email.

Please be informed that our insured has not reported the accident to us. As such, we are unable to advise liability now.

Do you want to arrange the survey first?

Thank you.

Regards,

Janice Goh

Claims Division

DID: +65 6303 0182

FAX: +65 6338 9267

ECICS Limited

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.

From: Coco Lu Ting [<mailto:coco.lu@cyclecarriage.com.sg>]
Sent: Tuesday, 15 May, 2018 9:17 AM
To: ECICS Claims; Valerie Yap Jia Pei (ECICS, Operations); Lionel Chua Kok Keong (ECICS, Claims); Phoebe Jay Xie (ECICS, Claims)
Cc: Andre Chow En De; Edwin Abcede Caina; Tay Jian Ye; Don Bong Kiong Hua
Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2)

Dear officer in charge,

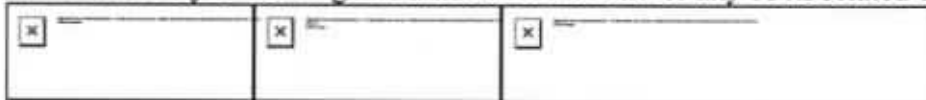
Please advise us the liability for this case, we attached the video footage and related documents for your reference.

Best regards

Coco Lu

From: PGMFP06 [<mailto:pgmfp6@cyclecarriage.com.sg>]
Sent: Tuesday, 15 May, 2018 8:33 AM
To: Coco Lu Ting
Subject:

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Shu Pei (LKKAUTO)

From: ECICS Claims <claims@ecics.com.sg>
Sent: Thursday, 28 June 2018 8:48 AM
To: Shu Pei (LKKAUTO); ECICS Claims
Cc: Admin A; Asher Sng (LKKAUTO)
Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2) ; Our ref DMCV1800031H
Attachments: GZ933M.PDF

Dear Shu Pei

As requested, please see attachment.
Thank you.

Regards,
Janice Goh
Claims Division
DID: +65 6303 0182
FAX: +65 6338 9267

ECICS Limited
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

***Please bear with us should we take longer to response as we are currently experiencing a high volume of claims.
Thank you for your kind patience and understanding.***

From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Wednesday, 27 June, 2018 7:08 PM
To: ECICS Claims
Cc: Janice Goh Siew Geok (ECICS, Claims); Admin A; Asher Sng (LKKAUTO)
Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2) ; Our ref DMCV1800031H

WITHOUT PREJUDICE

Dear Janice,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SJK 1101J at M/s Cycle & Carriage France Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 22 June 2018 11:32 AM

To: 'Coco Lu Ting' <coco.lu@cyclecarriage.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Andre Chow En De' <andre.chow@cyclecarriage.com.sg>; 'Edwin Abcede Caina' <edwin.caina@cyclecarriage.com.sg>; 'Tay Jian Ye' <jianye.tay@cyclecarriage.com.sg>; 'Don Bong Kiong Hua' <kionghua.bong@cyclecarriage.com.sg>; 'ECICS Claims' <claims@ecics.com.sg>

Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2) ; Our ref DMCV1800031H

Dear Coco,

Noted with thanks.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Coco Lu Ting [<mailto:coco.lu@cyclecarriage.com.sg>]

Sent: Friday, 22 June, 2018 11:28 AM

To: assignments <assignments@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; ECICS Claims <claims@ecics.com.sg>

Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2) ; Our ref DMCV1800031H

Hi Cath,

Please arrange survey on Monday after 4:30pm. thank you

Best regards

Coco

From: Janice Goh Siew Geok (ECICS, Claims) [mailto:Janice_Goh@ecics.com.sg]

Sent: Wednesday, 13 June, 2018 4:57 PM

To: Coco Lu Ting; assignments

Cc: Andre Chow En De; Edwin Abcede Caina; Tay Jian Ye; Don Bong Kiong Hua; ECICS Claims

Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2) ; Our ref DMCV1800031H

Without Prejudice

Dear Coco

Our insured has reported the accident to us.
Liability is clear for direct settlement.
We would like to appoint LKK for the PRS.

Aside to LKK

Please assist to arrange TP PRS and do direct settlement with them.

Thank you.

Regards,
Janice Goh
Claims Division
DID: +65 6303 0182
FAX: +65 6338 9267

ECICS Limited
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

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***Please bear with us should we take longer to response as we are currently experiencing a high volume of claims.
Thank you for your kind patience and understanding.***

From: Coco Lu Ting [<mailto:coco.lu@cyclecarriage.com.sg>]
Sent: Wednesday, 6 June, 2018 8:34 PM
To: ECICS Claims; Valerie Yap Jia Pei (ECICS, Operations); Lionel Chua Kok Keong (ECICS, Claims); Phoebe Jay Xie (ECICS, Claims)
Cc: Andre Chow En De; Edwin Abcede Caina; Tay Jian Ye; Don Bong Klong Hua
Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2)

Dear Janice,

Please advise us the liability for this case, our customer is chasing us. Thank you

Best regards

Coco Lu

From: Coco Lu Ting
Sent: Wednesday, 23 May, 2018 9:59 AM
To: 'ECICS Claims'; Valerie Yap Jia Pei (ECICS, Operations); Lionel Chua Kok Keong (ECICS, Claims); Phoebe Jay Xie (ECICS, Claims)
Cc: Andre Chow En De; Edwin Abcede Caina; Tay Jian Ye; Don Bong Klong Hua
Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2)

Dear Janice,

May I check is your insured report for the accident ?

Best regards

Coco Lu

From: ECICS Claims [<mailto:claims@ecics.com.sg>]

Sent: Friday, 18 May, 2018 8:55 AM

To: Coco Lu Ting; ECICS Claims; Valerie Yap Jia Pei (ECICS, Operations); Lionel Chua Kok Keong (ECICS, Claims); Phoebe Jay Xie (ECICS, Claims)

Cc: Andre Chow En De; Edwin Abcede Caina; Tay Jian Ye; Don Bong Kiong Hua

Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2)

Without Prejudice

Dear Coco

Thank you for your email.

Please be informed that our insured has not reported the accident to us. As such, we are unable to advise liability now.

Do you want to arrange the survey first?

Thank you.

Regards,

Janice Goh

Claims Division

DID: +65 6303 0182

FAX: +65 6338 9267

ECICS Limited

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

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***Please bear with us should we take longer to response as we are currently experiencing a high volume of claims.*

*Thank you for your kind patience and understanding. ***

From: Coco Lu Ting [<mailto:coco.lu@cyclecarriage.com.sg>]

Sent: Tuesday, 15 May, 2018 9:17 AM

To: ECICS Claims; Valerie Yap Jia Pei (ECICS, Operations); Lionel Chua Kok Keong (ECICS, Claims); Phoebe Jay Xie (ECICS, Claims)

Cc: Andre Chow En De; Edwin Abcede Caina; Tay Jian Ye; Don Bong Kiong Hua

Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2)

Dear officer in charge,

Please advise us the liability for this case, we attached the video footage and related documents for your reference.

Best regards

Coco Lu

From: PGMFP06 [<mailto:pgmfp6@cyclecarriage.com.sg>]

Sent: Tuesday, 15 May, 2018 8:33 AM

To: Coco Lu Ting
Subject:

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Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 21 March 2019 9:44 AM
To: 'ECICS Claims'
Cc: Admin A; Shu Pei (LKKAuto)
Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2) ; Our ref DMCV1800031H

Hi Janice,

We acknowledge your email below.

We will prepare and submit our report to you and close off the case at our end.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ECICS Claims <claims@ecics.com.sg>
Sent: Thursday, 21 March 2019 9:24 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>; ECICS Claims <claims@ecics.com.sg>
Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2) ; Our ref DMCV1800031H

Hi Asher

Thank you for your email.

We will handle this case. Please forward the survey report to us.

Thank you.

Best regards

Janice Goh

Senior Associate | Claims



DID (65) 6303 0182

Tel (65) 6337 4779

Email janice_goh@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

Sent: Thursday, 21 March 2019 9:19 AM

To: ECICS Claims

Cc: Admin A; Shu Pei (LKKAuto)

Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2) ; Our ref DMCV1800031H

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Janice,

We refer to the email below.

We are still pending LOD from the third party repairer.

Kindly advise if you like us to handler or submit our w/p report.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ECICS Claims <claims@ecics.com.sg>

Sent: Thursday, 21 March 2019 9:19 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; ECICS Claims <claims@ecics.com.sg>; Shu Pei (LKKAuto) <shupeai@lkkauto.com>

Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2) ; Our ref DMCV1800031H

Hi Asher

We have received LOD from C&C.

Please update us on the status.

Thank you.

Best regards

Janice Goh

Senior Associate | Claims



DID (65) 6303 0182

Tel (65) 6337 4779

Email janice_goh@ecics.com.sg Web www.ecics.com.sg

Address 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600.

From: ECICS Claims
Sent: Thursday, 28 June 2018 8:48 AM
To: Shu Pei (LKKAUTO); ECICS Claims
Cc: Admin A; Asher Sng (LKKAUTO)
Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2) ; Our ref DMCV1800031H

Dear Shu Pei

As requested, please see attachment.
Thank you.

Regards,
Janice Goh
Claims Division
DID: +65 6303 0182
FAX: +65 6338 9267

ECICS Limited
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

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Sent: Wednesday, 27 June, 2018 7:08 PM
To: ECICS Claims
Cc: Janice Goh Siew Geok (ECICS, Claims); Admin A; Asher Sng (LKKAUTO)
Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2) ; Our ref DMCV1800031H

WITHOUT PREJUDICE

Dear Janice,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SJK 1101J at M/s Cycle & Carriage France Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 22 June 2018 11:32 AM

To: 'Coco Lu Ting' <coco.lu@cyclecarriage.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Andre Chow En De' <andre.chow@cyclecarriage.com.sg>; 'Edwin Abcede Caina' <edwin.caina@cyclecarriage.com.sg>; 'Tay Jian Ye' <jianye.tay@cyclecarriage.com.sg>; 'Don Bong Kiong Hua' <kionghua.bong@cyclecarriage.com.sg>; 'ECICS Claims' <claims@ecics.com.sg>

Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2) ; Our ref DMCV1800031H

Dear Coco,

Noted with thanks.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Coco Lu Ting [<mailto:coco.lu@cyclecarriage.com.sg>]

Sent: Friday, 22 June, 2018 11:28 AM

To: assignments <assignments@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; ECICS Claims <claims@ecics.com.sg>

Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2) ; Our ref DMCV1800031H

Hi Cath,

Please arrange survey on Monday after 4:30pm. thank you

Best regards

Coco

From: Janice Goh Siew Geok (ECICS, Claims) [mailto:Janice_Goh@ecics.com.sg]

Sent: Wednesday, 13 June, 2018 4:57 PM

To: Coco Lu Ting; assignments

Cc: Andre Chow En De; Edwin Abcede Caina; Tay Jian Ye; Don Bong Kiong Hua; ECICS Claims
Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2) ; Our ref DMCV1800031H

Without Prejudice

Dear Coco

Our insured has reported the accident to us.
Liability is clear for direct settlement.
We would like to appoint LKK for the PRS.

Aside to LKK

Please assist to arrange TP PRS and do direct settlement with them.

Thank you.

Regards,
Janice Goh
Claims Division
DID: +65 6303 0182
FAX: +65 6338 9267

ECICS Limited
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

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Thank you for your kind patience and understanding.*****

From: Coco Lu Ting [<mailto:coco.lu@cyclecarriage.com.sg>]
Sent: Wednesday, 6 June, 2018 8:34 PM
To: ECICS Claims; Valerie Yap Jia Pei (ECICS, Operations); Lionel Chua Kok Keong (ECICS, Claims); Phoebe Jay Xie (ECICS, Claims)
Cc: Andre Chow En De; Edwin Abcede Caina; Tay Jian Ye; Don Bong Kiong Hua
Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2)

Dear Janice,

Please advise us the liability for this case, our customer is chasing us. Thank you

Best regards

Coco Lu

From: Coco Lu Ting
Sent: Wednesday, 23 May, 2018 9:59 AM
To: 'ECICS Claims'; Valerie Yap Jia Pei (ECICS, Operations); Lionel Chua Kok Keong (ECICS, Claims); Phoebe Jay Xie (ECICS, Claims)
Cc: Andre Chow En De; Edwin Abcede Caina; Tay Jian Ye; Don Bong Kiong Hua
Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2)

Dear Janice,

May I check is your insured report for the accident ?

Best regards

Coco Lu

From: ECICS Claims [<mailto:claims@ecics.com.sg>]

Sent: Friday, 18 May, 2018 8:55 AM

To: Coco Lu Ting; ECICS Claims; Valerie Yap Jia Pei (ECICS, Operations); Lionel Chua Kok Keong (ECICS, Claims); Phoebe Jay Xie (ECICS, Claims)

Cc: Andre Chow En De; Edwin Abcede Caina; Tay Jian Ye; Don Bong Klong Hua

Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2)

Without Prejudice

Dear Coco

Thank you for your email.

Please be informed that our insured has not reported the accident to us. As such, we are unable to advise liability now. Do you want to arrange the survey first?

Thank you.

Regards,

Janice Goh

Claims Division

DID: +65 6303 0182

FAX: +65 6338 9267

ECICS Limited

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

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*****Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.*****

From: Coco Lu Ting [<mailto:coco.lu@cyclecarriage.com.sg>]

Sent: Tuesday, 15 May, 2018 9:17 AM

To: ECICS Claims; Valerie Yap Jia Pei (ECICS, Operations); Lionel Chua Kok Keong (ECICS, Claims); Phoebe Jay Xie (ECICS, Claims)

Cc: Andre Chow En De; Edwin Abcede Caina; Tay Jian Ye; Don Bong Klong Hua

Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2)

Dear officer in charge,

Please advise us the liability for this case, we attached the video footage and related documents for your reference.

Best regards

Coco Lu

From: PGMFP06 [mailto:pgmfp6@cyclecarriage.com.sg]
Sent: Tuesday, 15 May, 2018 8:33 AM
To: Coco Lu Ting
Subject:

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...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	01 Apr 2019 11:08 Edit Reg		22 Jun 2018 00:00 Edit Adj Rpt	S\$3,629.00 Edit Estimates	S\$3,629.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: HUA CAI RENOVATION , Co. Reg. No.: 53097534C, Email: www.abcd@com.sg									
Main Claimant: VIKNESHVARAN S/O SELVADURAI , ID: S7827337B									
Vehicle Reg. No.: SJK1101J		Date of Loss: 08/05/2018 18:00 - :59 [6 Months and 26 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / DMCV1800031H		Policy/Cover Note No.: MCV17A00053300							
Vehicle Reg. No. (Insured): GZ933M		Policy No. (Claimant): 1700063356							
		Excess:							
Repairer: Cycle & Carriage France Pte Ltd (Pandan Gardens) (HQ) 209 PANDAN GARDENS, 609339 West Coast - Tel:									
Handling Insurer: ECICS Limited (HQ) - Tel: 63374779 /6303 0178 ... [Handled by Janice Goh - 6303 0182]									
Claimant's Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 09/07/2018]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJK1101J (DMCV1800031H)
[GZ933M]

TP

VIKNESHVARAN S/O SELVADURAI

May 8 2018 6:00PM

[HUA CAI RENOVATION]

Cycle & Carriage France Pte Ltd (Pandan Gardens)

Upload Documents			Upload Photos			Compose New Letter			View View in Browser	
Photos/Images									3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print
1	21/03/19 09:59	Odometer Reading							 Load JPG	<input checked="" type="checkbox"/>
2	21/03/19 09:59	Chassis Number							 Load JPG	<input checked="" type="checkbox"/>
3	21/03/19 09:59	General View							 Load JPG	<input checked="" type="checkbox"/>
4	21/03/19 09:59	General View							 Load JPG	<input checked="" type="checkbox"/>
5	21/03/19 09:59	General View							 Load JPG	<input checked="" type="checkbox"/>
6	21/03/19 09:59	General View							 Load JPG	<input checked="" type="checkbox"/>
7	21/03/19 09:59	General View							 Load JPG	<input checked="" type="checkbox"/>
8	21/03/19 09:59	General View							 Load JPG	<input checked="" type="checkbox"/>
9	21/03/19 09:59	General View							 Load JPG	<input checked="" type="checkbox"/>
10	21/03/19 09:59	General View							 Load JPG	<input checked="" type="checkbox"/>
11	21/03/19 09:59	General View							 Load JPG	<input checked="" type="checkbox"/>
12	21/03/19 09:59	General View							 Load JPG	<input checked="" type="checkbox"/>
13	21/03/19 09:59	General View							 Load JPG	<input checked="" type="checkbox"/>
14	21/03/19 09:59	General View							 Load JPG	<input checked="" type="checkbox"/>
15	21/03/19 09:59	General View							 Load JPG	<input checked="" type="checkbox"/>
16	21/03/19 09:59	General View							 Load JPG	<input checked="" type="checkbox"/>
17	21/03/19 09:59	General View							 Load JPG	<input checked="" type="checkbox"/>
18	21/03/19 09:59	General View							 Load JPG	<input checked="" type="checkbox"/>
19	21/03/19 09:59	Reinspection Photo							 Load JPG	<input checked="" type="checkbox"/>
20	21/03/19 09:59	Reinspection Photo							 Load JPG	<input checked="" type="checkbox"/>
Documentation									1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print
1	28/06/18 09:26	EMAIL FROM ICS_DD_22062018							 Load PDF	
2	28/06/18 09:26	TP_ESTIMATE- MARKED							 Load PDF	
3	28/06/18 09:42	TP GIA REPORT							 Load PDF	
4	28/06/18 10:27	EMAIL FROM ICS DD 28062018							 Load PDF	
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6	21/03/19 09:45	EMAIL TO ICS DD 210319							Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/ICS18011370/R1EB3Q2

Date: 01/04/2019

REFERENCE

Handling Insurer: ECICS Limited Policy No: MCV17A00053300

Claimant Vehicle No: SJK1101J Insured Vehicle No: GZ933M

Date of Loss: 08/05/2018 Nature of Claim: TP Claim No: DMCV1800031H

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJK1101J

Make & Model: CITROEN GRAND C4 PICASSO, 1.6 BLUEHDI EAT6 (A)

Engine No: 10JBHD3086934

Reg. Date: 12/10/2017 (Man. Year: 2017)

Chassis No: VF73ABHZTHJ761274

Colour: Red

Odometer: 10536 km

Engine Capacity: 1560 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16

Rear Tyre Size: 205/60 R16

Front Left Side: Michelin 6 mm

Rear Left Side: Michelin 6 mm

Front Right Side: Michelin 6 mm

Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,341.00	1,459.00	882.00	37.68
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,915.00	2,170.00	745.00	25.56
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	5,256.00	3,629.00	1,627.00	30.96
+ GST 7.00/7.00% (S\$)	367.92	254.03	113.89	30.96
Nett Amount (S\$)	5,623.92	3,883.03	1,740.89	30.96

INSPECTION

Date of Assignment: 22/06/2018

Date Inspected: 25/06/2018 Inspected At:

Cycle & Carriage France Pte Ltd (Pandan Gardens) (HQ)
209 PANDAN GARDENS
Singapore 609339

Estimated Period of Repair: 4.0 days

Adjuster: MOHD RASUL

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 01 Apr 2019)	
Parts:	N/A	CITROEN GRAND C4 PICASSO 1.6 BLUEHDI EAT6 (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJK1101J)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRY	Necessary	20.00 FS	*20.00 FS
2	1		*REAR BUMPER	Deformed	858.00 FS	*858.00 FS
3	1		*BUMPER BRACKET	Serviceable	258.00 FS	*- FS
4	1		*BUMPER SKIRT	Scratched	313.00 FS	*313.00 FS
5	1		*SET BRACKET	Necessary	101.00 FS	*101.00 FS
6	1		*BRACKET SET LAT	Not Necessary	101.00 FS	*- FS
7	1		*BUMPER BRACKET	Serviceable	296.00 FS	*- FS
8	1		*STIFFENER LH	Serviceable	59.00 FS	*- FS
9	1		*LOW RR PAN FIX	Necessary	167.00 FS	*167.00 FS
10	1		*TAIL-LIGHT LH COMPLEMENTAIRE	Serviceable	168.00 FS	*- FS
Total Parts (S\$)					2,341.00	1,459.00

F=Franchise part. S=SpcNett

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO RENEW REAR BUMPER,REPAIR TAILGATE	New	1,200.00	900.00
2	TO SPRAY PAINT FOR REAR BUMPER ,TAILGATE	New	1,265.00	840.00
3	TO REMOVE & INSTALL PARKING SENSOR	New	100.00	80.00
4	TO CHECK WIRING & ELECTRICAL SYSTEM	New	50.00	50.00
5	TO CONDUCT DIAGNOSTIC CHECK FOR THE CAR SYSTEM	New	300.00	300.00
Gross Labour Cost (S\$)			2,915.00	2,170.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >