

Shu Pei (LKKAUTO)

From: ECICS Claims <claims@ecics.com.sg>
Sent: Thursday, 28 June 2018 8:48 AM
To: Shu Pei (LKKAUTO); ECICS Claims
Cc: Admin A; Asher Sng (LKKAUTO)
Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2) ; Our ref DMCV1800031H
Attachments: GZ933M.PDF

Dear Shu Pei

As requested, please see attachment.
Thank you.

Regards,
Janice Goh
Claims Division
DID: +65 6303 0182
FAX: +65 6338 9267

ECICS Limited
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

*****Please bear with us should we take longer to response as we are currently experiencing a high volume of claims.
Thank you for your kind patience and understanding.*****

From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Wednesday, 27 June, 2018 7:08 PM
To: ECICS Claims
Cc: Janice Goh Siew Geok (ECICS, Claims); Admin A; Asher Sng (LKKAUTO)
Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2) ; Our ref DMCV1800031H

WITHOUT PREJUDICE

Dear Janice,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SJK 1101J at M/s Cycle & Carriage France Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 22 June 2018 11:32 AM

To: 'Coco Lu Ting' <coco.lu@cyclecarriage.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Andre Chow En De' <andre.chow@cyclecarriage.com.sg>; 'Edwin Abcede Caina' <edwin.caina@cyclecarriage.com.sg>; 'Tay Jian Ye' <jianye.tay@cyclecarriage.com.sg>; 'Don Bong Kiong Hua' <kionghua.bong@cyclecarriage.com.sg>; 'ECICS Claims' <claims@ecics.com.sg>

Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2) ; Our ref DMCV1800031H

Dear Coco,

Noted with thanks.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Coco Lu Ting [<mailto:coco.lu@cyclecarriage.com.sg>]

Sent: Friday, 22 June, 2018 11:28 AM

To: assignments <assignments@lkkauto.com>; Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Tay Jian Ye <jianye.tay@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; ECICS Claims <claims@ecics.com.sg>

Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2) ; Our ref DMCV1800031H

Hi Cath,

Please arrange survey on Monday after 4:30pm. thank you

Best regards

Coco

From: Janice Goh Siew Geok (ECICS, Claims) [mailto:Janice_Goh@ecics.com.sg]

Sent: Wednesday, 13 June, 2018 4:57 PM

To: Coco Lu Ting; assignments

Cc: Andre Chow En De; Edwin Abcede Caina; Tay Jian Ye; Don Bong Kiong Hua; ECICS Claims

Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2) ; Our ref DMCV1800031H

Without Prejudice

Dear Coco

Our insured has reported the accident to us.
Liability is clear for direct settlement.
We would like to appoint LKK for the PRS.

Aside to LKK

Please assist to arrange TP PRS and do direct settlement with them.

Thank you.

Regards,
Janice Goh
Claims Division
DID: +65 6303 0182
FAX: +65 6338 9267

ECICS Limited
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

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Thank you for your kind patience and understanding.*****

From: Coco Lu Ting [<mailto:coco.lu@cyclecarriage.com.sg>]
Sent: Wednesday, 6 June, 2018 8:34 PM
To: ECICS Claims; Valerie Yap Jia Pei (ECICS, Operations); Lionel Chua Kok Keong (ECICS, Claims); Phoebe Jay Xie (ECICS, Claims)
Cc: Andre Chow En De; Edwin Abcede Caina; Tay Jian Ye; Don Bong Kiong Hua
Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2)

Dear Janice,

Please advise us the liability for this case, our customer is chasing us. Thank you

Best regards

Coco Lu

From: Coco Lu Ting
Sent: Wednesday, 23 May, 2018 9:59 AM
To: 'ECICS Claims'; Valerie Yap Jia Pei (ECICS, Operations); Lionel Chua Kok Keong (ECICS, Claims); Phoebe Jay Xie (ECICS, Claims)
Cc: Andre Chow En De; Edwin Abcede Caina; Tay Jian Ye; Don Bong Kiong Hua
Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2)

Dear Janice,

May I check is your insured report for the accident ?

Best regards

Coco Lu

From: ECICS Claims [<mailto:claims@ecics.com.sg>]

Sent: Friday, 18 May, 2018 8:55 AM

To: Coco Lu Ting; ECICS Claims; Valerie Yap Jia Pei (ECICS, Operations); Lionel Chua Kok Keong (ECICS, Claims); Phoebe Jay Xie (ECICS, Claims)

Cc: Andre Chow En De; Edwin Abcede Caina; Tay Jian Ye; Don Bong Kiong Hua

Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2)

Without Prejudice

Dear Coco

Thank you for your email.

Please be informed that our insured has not reported the accident to us. As such, we are unable to advise liability now.

Do you want to arrange the survey first?

Thank you.

Regards,

Janice Goh

Claims Division

DID: +65 6303 0182

FAX: +65 6338 9267

ECICS Limited

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

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*****Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.*****

From: Coco Lu Ting [<mailto:coco.lu@cyclecarriage.com.sg>]

Sent: Tuesday, 15 May, 2018 9:17 AM

To: ECICS Claims; Valerie Yap Jia Pei (ECICS, Operations); Lionel Chua Kok Keong (ECICS, Claims); Phoebe Jay Xie (ECICS, Claims)

Cc: Andre Chow En De; Edwin Abcede Caina; Tay Jian Ye; Don Bong Kiong Hua

Subject: RE: OUR VEH SJK1101J, YOUR VEH GZ933M ON 08/05/2018 (PART 2)

Dear officer in charge,

Please advise us the liability for this case, we attached the video footage and related documents for your reference.

Best regards

Coco Lu

From: PGMFP06 [<mailto:pgmfp6@cyclecarriage.com.sg>]

Sent: Tuesday, 15 May, 2018 8:33 AM

To: Coco Lu Ting

Subject:

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