

COPY

ASS. REC. BY:

REF

CS/MSA18011362/ Tl qd3/1

Speed of Instruction

Surveyor

Menimen

ASSIGNMENT (Office)

From (Person)

Monica chung

of

MSIG

Date/Time

22/6/18 @ 11:21 am

Estimated Cost

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No.

SGV 8262 J

Insured:

XD1578M

at Workshop in/s

Accord Auto

Tel:

9274 0999

of

Blk 1009, Bkt Merah Lane 3 #01-80

Policy No.

290469421MV

Claim No.

562001

Sum Insured

Excess:

Make of Vehi:

(Client's Record)

D.O.A. 21/06/2018

CA / REV / REP. / REV 24 HRS

1 up

25062018 @ before 3pm

Date/Time

11:43am @ 21/6/18

Person Contacted:

Celia

H.O.D. Endorsement:

Vehicle-IN/OUT

Date/Time	Action/Instruction
	(✓) Estimate
	SGV 8262 J - X
	XD1578M - X
28/6/18 @ 3:33pm	revised to Monica Chung via Menimen.
	Parts price check up till 20/7
27/7/18 @	1034an confirmed with Celia is \$ 2250, 4 days.
	(Red \$ 7173.76, 60%)

Tangpin

REF: 157G

ASSIGNMENT

Form Date: 26/06/2018

Estimated Cost:

OD ☒ TP ☐ WS ☐ TP RES ☐ OD RES ☐ EVA ☐ INV ☐ MVTo inspect Vehicle No. **SGV 8262J**
at Workshop n/s **Accord Auto**
of **Bik 1009, Bkt Marah lane 3 # 01-80**
Insured.

Policy No.

Claims No.

Sum Insured:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: **4 days** Res: Yes or No

Lim Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS **hup**

Date: Person Contacted:

Vehicle: IN / OUT

Veh No. **SGV 8262J** Yr Regn: **2013** **My**Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: **Bmw X3** c.c. **1997**Colour: **Black** A/C: Insured / Std / NI / NASp. Roading: **81389** T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F:

R:

☒ BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal:

L/Bal:

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

Order Time, File Pass to?

n **27/7/2018**

Date/Time: File Return to?

2)

Report Format:

Lump Sum / I.B. / (\$)

☐ : Preli. Report
☐ : Final ReportDays Of Repair: **4**Resurvey No. of Trip: **1**Add Fee: ☐ Site Insp. (\$)☐ Interview (\$)☐ Tech. Insp. (\$)☐ Weekend (\$)

Survey Fee:

Transportation

) S + P.S. (\$)

) Thru

) Other

10172

RECEIVED 27 JUL 2018

27/7/2018

MER-TP

3750

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Jun 2018		22 Jun 2018 11:21 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	LTY ENGINEERING CONSTRUCTION PTE LTD, Co. Reg. No.: 200817570C		
Main Claimant:	MELVIN TAN HUA JIN, ID: S7537058Z		
Vehicle Reg. No.:	SGV8262J	Date of Loss:	21/06/2018 08:00 - :59 [57 Months and 22 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 562001	Policy/Cover Note No.:	29046942TMV (Third Party Only) Coverage: 01/12/2017 - 17/11/2018
Vehicle Reg. No. (Insured):	XD1578M	Policy No. (Claimant):	
		Excess:	
Repairer:	Accord Auto Services Pte Ltd (Bukit Merah) BLK 1009 BUKIT MERAH LANE 3, #01-80, 159723 Bukit Merah - Tel:		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Monica Chung Pei Zhen - 6594 2552]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 23/06/2018]		
Driver/Custodian (Insured):	CHI SHENGLI (), NRIC: G8166653P, Tel: +6585756983		
Adj Asg. Remarks:	on WP. SJE - AGREED Please appoint LKK AUTO CONSULTANTS PTE LTD to conduct the survey . Kindly contact MS CELIA LAI @ 9274 0999 or 6271 7433 to arrange for survey . Liability : OI NOT REPORTED		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Friday, 27 July 2018 10:34 AM
To: Accord Claims(AV)
Cc: Taufikh (LKKAUTO); Admin-D (LKKAUTO)
Subject: RE: Urgent Reminder: Photos After Repair SGV8262J

Dear Celia,

WITHOUT PREJUDICE

Confirm Lump Sum \$3,250.00 and 4 repair days.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Accord Claims(AV) <avclaims@mycarworkshop.com.sg>
Sent: Thursday, 26 July 2018 5:25 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Cc: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Subject: Re: Urgent Reminder: Photos After Repair SGV8262J

Dear Shiau Chan,

Can Finalize at \$3,250.00 ?

Kind regards,
Celia Lai

Accord Auto Services Pte Ltd
Blk 1009 Bukit Merah Lane 3
#01-80
Singapore 159723

Mobile: (65) 9274 0999
Tel : (65) 6271 7433
Fax : (65) 6274 5715

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.

On Thu, Jul 26, 2018 at 5:18 PM, Shiau Chan (LKKAUTO) <siewsc@lkkauto.com> wrote:

Dear Celia,

WITHOUT PREJUDICE

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.,Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Monica Chung Pei Zhen

Date: 28 Jun 2018

Preliminary Advice

Insured Vehicle No	: XD1578M	Accident Date	: 21/06/2018
TP Vehicle No	: SGV8262J	Assignment Date	: 22/06/2018
Make	: BMW X3 XDRIVE20I	Est. Duration of Repair	: 4.00
Date of Inspection	: 26/06/2018		
Inspection At	: ACCORD AUTO SERVICES PTE LTD (BUKIT MERAH) BLK 1009 BUKIT MERAH LANE 3, #01-80 SINGAPORE 159723		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	10,423.76
Revised Amount	:S\$	4,427.40
Check Items (Estimated)	:S\$	3,471.56
Total	:S\$	7,898.96

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

Remarks

- () The vehicle is economical/not economical for repair.
- (X) The above survey was conducted on a 'without prejudice' basis.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	21/06/2018 10:31
Date Of Accident	21/06/2018 08:30
Exact Location Of Accident	JUNCTION OF RIVERVALLEY ROAD & IRWELL BANK RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGV8262J
Insured/Policyholder	
Name Of Registered Owner	MELVIN TAN HUA JIN
NRIC No	S7537058Z
Email Address	ANGIETSW@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96907110
Alternative Phone No	OTHERS-94746307

Vehicle Particulars

Manufacturer	BMW
Model	X3-2.0 XDRIVE20I (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	SOMPO INSURANCE SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	D17MTPV01011508
Cover Note Number	

Driver

Name of Driver	ANGELINE TAN SU WEI
NRIC No	S7539143I
Date Of Birth	31/12/1975
Occupation	INDOOR
Date Of Driving Pass	12/02/2001
Driving Experience	17 YEARS AND 4 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-94746307
Fax Number	
Contact Number	
Email Address	ANGIETSW@GMAIL.COM

Address	20 NEWTON ROAD #24-05
Postcode	307953
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

Please Refer Sketch Plan

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	XD1578M
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	CHI SHENGLI
NRIC/Passport Number	G8166653P
Contact Number	85756983
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	1

Sketch Plan

SKETCH PLAN

Veh A: 8418262 J

Veh B: XD1578M

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

21/6/18 0945 am

Driver's Signature

(If driver is not the policyholder)

Date & Time:

21/6/18 9:45 am

Reporting Centre Personnel's Signature

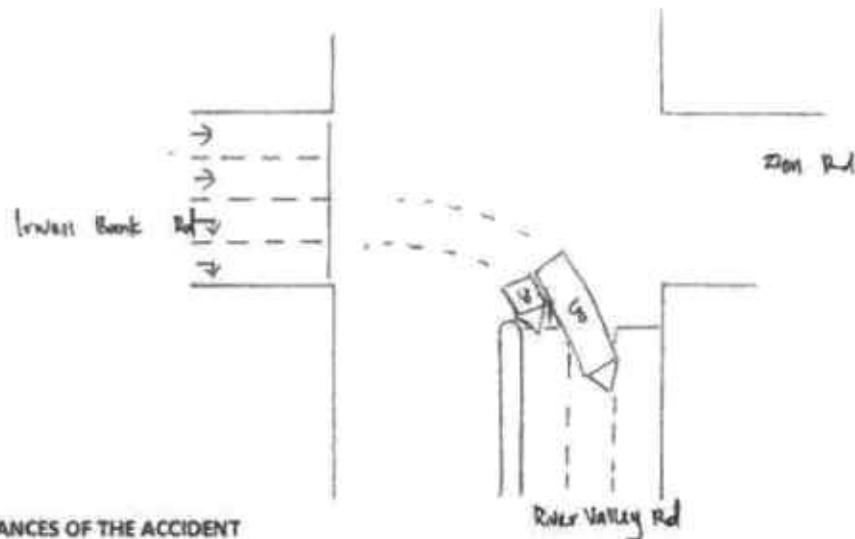
Name:

NRIC/FIN No.:

Sketch Plan #2

SKETCH PLAN

Vol. #: SN 82623

Vd_h = XD1538M

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Irwell Bent Road
Car A and B were along ~~that~~ ~~Kiam Rd~~ making a right turn
into River Valley Road.
I allowed vehicle B to go ahead as it was a large trailer.
As we turned into River Valley, which is a 3-lane road,
I proceeded to continue. As I approached the apex of
the turn, I stopped as vehicle B appeared to be
nearing my vehicle.
Even though I stopped and sounded my horn, vehicle
B continued to turn into my lane and impacted my
car on the side/front left corner.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Attest:

Policyholder's Signature _____

Date & Time:

21/6/18 0945a

are true in every respect.

Driver's Signature _____

(if driver is not the policyholder)

Date & Time: 21/6/18 9:45am

Reporting Centre Personnel's Signature

Name: _____

NRIC/FIN No.:

[illegible]

BLOCK 1009 BUKIT MERAH LANE 3
#01-80 SINGAPORE 159723
TEL: 62715133, 62717433 FAX: 62745715

Pg 2

Date: 22.6.2018

Owner's Name : Melvin Tan Hua Jin

Vehicle No : SGV8262J

Claim Type: Third Party Claim

Vehicle Make & Model : BMW X3 2.0 XDRIVE20I A

Chassis No: WBAWX320000B27691

Registration Date : 30 Aug 2013 (YOM 2013) COE Expiry Date 29 Aug 2023

DOA: 21.6.2018

No	Description	Unit	List (\$)
	Special Nett		
1	TYRE	1	\$ un X 280.00
2	TYRE RIM	1	\$ wt ✓ 800.00
3	FRONT LH SENSOR @FOGLAMP GARNISH	1	\$ un X 368.80
			400
	Labour		
1	Spray Painting to All Affected Areas	1	\$ 400 600.00
2	Labour Remove / Refix Accident Damages parts to knock , jack, cut weld and realign accident affected area	1	\$ 300 400 800.00
3	Check Wiring System & Light	1	\$ 30 100.00
4	Anti Rust Treatment	1	\$ 30 120.00
5	To Check & Adjust Wheel Aligment	1	\$ 80 150.00
6	To Remove/Refix/Replace Tyre & Rim	1	\$ 30 180.00
7	Upholstery Details Cleaning	1	\$ X 220.00
8	Computer Diagnostic	1	\$ 150 350.00
	Tanfan 92495749		1120
	-wp' 26/6/18R 1430		442740
	4 days.		1/58 3500
	Cumsum		
	suv P/khandu.com		
	& Resing after popo	Total (B): \$	3,968.80
		Grand Total: \$	10,423.76

Shiau Chan (LKKAuto)

From: Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>
Sent: Friday, 20 July 2018 5:56 PM
To: PBSP; Shiau Chan (LKKAuto)
Subject: RE: KINDLY ASSIST TO CHECK PARTS PRICES OF BMW X3 2.0 XDRIVE 20I A

Dear Shiau Chan,

We see below for part's price. We not sure which retainer is refering, there is 2 bracket at front left which bracket lh(\$88.80) and firt rh side panel bracket(\$53.55).

FRT BUMPER (SRA)	1.00	1,277.55
BRACKET LH	1.00	88.80
FRT LH WHEEL ARCH	1.00	183.65
FRT SECT. FRT LH	1.00	132.90
FRT LH FENDER	1.00	784.85
FRT RH SIDE PANEL	1.00	53.55

Thank you.

Warm regards
Inthiran
Customer Service Advisor
Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Body & Paint Department
H/P : 81214600



"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

*From: PBSP
Sent: Friday, 20 July, 2018 5:37 PM

To: Shiau Chan (LKKAuto); Inthiran Thurasamy

Subject: Re: KINDLY ASSIST TO CHECK PARTS PRICES OF BMW X3 2.0 XDRIVE 20I A

Dear Inthiran

Kindly assist LKK on the request below.

Thank you,

Regards,
Caroline

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Friday, 20 July 2018 5:35:28 PM

To: PBSP

Subject: KINDLY ASSIST TO CHECK PARTS PRICES OF BMW X3 2.0 XDRIVE 20I A

Dear Caroline,

Kindly assist to check parts prices of SGV 8262J, BMW X3 2.0 XDRIVE 20I A, chassis number: WBAWX320000B2xxxx

1. FRONT BUMPER
2. FRONT LH BUMPER SIDE RETAINER
3. FRONT LH FENDER
4. FRONT LH WHEEL ARCH
5. FRONT LH FENDER SHIELD @ FRONT PORTION

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Jun 2018		22 Jun 2018 11:21 Edit Adj Rpt	S\$3,250.00 Edit Estimates	S\$3,250.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	LTY ENGINEERING CONSTRUCTION PTE LTD, Co. Reg. No.: 200817570C								
Main Claimant:	MELVIN TAN HUA JIN, ID: S7537058Z								
Vehicle Reg. No.:	SGV8262J	Date of Loss:	21/06/2018 08:00 - :59 [57 Months and 22 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 562001	Policy/Cover Note No.:	29046942TMV (Third Party Only) Coverage: 01/12/2017 - 17/11/2018						
Vehicle Reg. No. (Insured):	XD1578M	Policy No. (Claimant):							
		Excess:							
Repairer:	Accord Auto Services Pte Ltd (Bukit Merah) BLK 1009 BUKIT MERAH LANE 3, #01-80, 159723 Bukit Merah - Tel:								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Monica Chung Pei Zhen - 6594 2552]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 22/07/2018]								
Driver/Custodian (Insured):	CHI SHENGLI (), NRIC: G8166653P, Tel: +6585756983								
Adj Asg. Remarks:	on WP. SJE - AGREED Please appoint LKK AUTO CONSULTANTS PTE LTD to conduct the survey . Kindly contact MS CELIA LAI @ 9274 0999 or 6271 7433 to arrange for survey . Liability : OI NOT REPORTED								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SGV8262J (562001)**

[XD1578M]

TP

MELVIN TAN HUA JIN

Jun 21 2018 8:00AM

[LTY ENGINEERING CONSTRUCTION PTE LTD]

Accord Auto Services Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Letters/Correspondences							1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)						Thumbnail	Print	
1	22/06/18 10:06	Non Reporting Letter to OI					1	Load HTM		
Assessment Reports							1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	28/06/18 15:33	Adjuster Immediate Advice					1	Load HTM		
Photos/Images							3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	27/07/18 11:53	Odometer Reading					1	Load JPG	<input checked="" type="checkbox"/>	
2	27/07/18 11:53	Chassis Number					1	Load JPG	<input checked="" type="checkbox"/>	
3	27/07/18 11:53	General View					1	Load JPG	<input checked="" type="checkbox"/>	
4	27/07/18 11:53	General View					1	Load JPG	<input checked="" type="checkbox"/>	
5	27/07/18 11:53	General View					1	Load JPG	<input checked="" type="checkbox"/>	
6	27/07/18 11:53	General View					1	Load JPG	<input checked="" type="checkbox"/>	
7	27/07/18 11:53	General View					1	Load JPG	<input checked="" type="checkbox"/>	
8	27/07/18 11:53	General View					1	Load JPG	<input checked="" type="checkbox"/>	
9	27/07/18 11:53	General View					1	Load JPG	<input checked="" type="checkbox"/>	
10	27/07/18 11:53	General View					1	Load JPG	<input checked="" type="checkbox"/>	
11	27/07/18 11:53	General View					1	Load JPG	<input checked="" type="checkbox"/>	
12	27/07/18 11:53	General View					1	Load JPG	<input checked="" type="checkbox"/>	
13	27/07/18 11:53	General View					1	Load JPG	<input checked="" type="checkbox"/>	
14	27/07/18 11:53	General View					1	Load JPG	<input checked="" type="checkbox"/>	
15	27/07/18 11:53	General View					1	Load JPG	<input checked="" type="checkbox"/>	
16	27/07/18 11:53	General View					1	Load JPG	<input checked="" type="checkbox"/>	
17	27/07/18 11:53	General View					1	Load JPG	<input checked="" type="checkbox"/>	
18	27/07/18 11:53	General View					1	Load JPG	<input checked="" type="checkbox"/>	
19	27/07/18 11:53	General View					1	Load JPG	<input checked="" type="checkbox"/>	
20	27/07/18 11:53	General View					1	Load JPG	<input checked="" type="checkbox"/>	
21	27/07/18 11:53	General View					1	Load JPG	<input checked="" type="checkbox"/>	
22	27/07/18 11:53	General View					1	Load JPG	<input checked="" type="checkbox"/>	
23	27/07/18 11:53	General View					1	Load JPG	<input checked="" type="checkbox"/>	
24	27/07/18 11:53	General View					1	Load JPG	<input checked="" type="checkbox"/>	
25	27/07/18 11:53	General View					1	Load JPG	<input checked="" type="checkbox"/>	
26	27/07/18 11:53	General View					1	Load JPG	<input checked="" type="checkbox"/>	
27	27/07/18 11:53	General View					1	Load JPG	<input checked="" type="checkbox"/>	
28	27/07/18 11:53	General View					1	Load JPG	<input checked="" type="checkbox"/>	
29	27/07/18 11:53	General View					1	Load JPG	<input checked="" type="checkbox"/>	
30	27/07/18 11:53	General View					1	Load JPG	<input checked="" type="checkbox"/>	

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
31	27/07/18 11:53	General View	 Load JPG	<input checked="" type="checkbox"/>
32	27/07/18 11:53	General View	 Load JPG	<input checked="" type="checkbox"/>
33	27/07/18 11:53	General View	 Load JPG	<input checked="" type="checkbox"/>
34	27/07/18 11:53	General View	 Load JPG	<input checked="" type="checkbox"/>
35	27/07/18 11:53	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
36	27/07/18 11:53	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
37	27/07/18 11:53	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	22/06/18 10:05	TPD SGV8262J GIA REPORT	 Load PDF	
2	22/06/18 10:05	TPD SGV8262J - PRI	 Load PDF	
3	22/06/18 10:22	Reply email from TP workshop & appoint LKK AUTO	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG18011362/QD3Q2

Date: 01/08/2018

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 29046942TMV

Claimant Vehicle No: SGV8262J

Insured Vehicle No: XD1578M

Date of Loss: 21/06/2018

Nature of Claim: TP

Claim No: 562001

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SGV8262J**

Make & Model: BMW X3 XDRIVE20I, 2.0 4WD SR HID DSC NAV (A)

Engine No: A6400505N20B20A

Reg. Date: 30/08/2013 (Man. Year: 2013)

Chassis No: WBAWX320000B27691

Colour: Black

Odometer: 81389 km

Engine Capacity: 1997 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/50 R18

Rear Tyre Size: 245/50 R18

Front Left Side: Bridgestone 6 mm

Rear Left Side: Bridgestone 6 mm

Front Right Side: Bridgestone 6 mm

Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,903.76	2,968.87	4,934.89	62.44
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,520.00	1,120.00	1,400.00	55.56
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	10,423.76	4,088.87	6,334.89	60.77
Approved Total (Overridden) (S\$)		3,250.00		
(S\$)	10,423.76	3,250.00	7,173.76	68.82
+ GST 7.00/7.00% (S\$)	729.66	227.50	502.16	68.82
Nett Amount (S\$)	11,153.42	3,477.50	7,675.92	68.82

INSPECTION

Date of Assignment: 22/06/2018

Date Inspected: 26/06/2018 Inspected At:

Accord Auto Services Pte Ltd (Bukit Merah)

BLK 1009 BUKIT MERAH LANE 3, #01-80
Singapore 159723

Estimated Period of Repair: 4.0 days

Adjuster: MOHD TAUFIKH BIN HAMID**Manager:** SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 31 Jul 2018)
Parts:	M1-SUV	BMW X3 XDRIVE20I 2.0 4WD SR HID DSC NAV (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SGV8262J)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT BUMPER	Deformed	1,477.55 FL	*1,277.55 FL
2	1	*FRONT LH BUMPER SIDE RETAINER	Necessary	108.80 FL	*88.80 FL
3	10	*FRONT BUMPER CLIPS	Necessary	40.00 FL	*40.00 FL
4	1	*FRONT LOWER BUMPER GARNISH	Not Necessary	320.05 FL	*- FL
5	1	*SET FRONT LOWER BUMPER GARNISH SCREW /CLIPS	Not Necessary	35.00 FL	*- FL
6	1	*FRONT LH FOGLAMP GARNISH	Not Necessary	105.66 FL	*- FL
7	1	*FRONT LH HEADLAMP	Not Necessary	2,800.00 FL	*- FL
8	1	*FRONT LH HEADLAMP LOWER BRACKET	Not Necessary	113.56 FL	*- FL
9	1	*FRONT LH FENDER	Bent	884.85 FL	*784.85 FL
10	1	*FRONT LH FENDER SIGNAL LIGHT	Not Necessary	80.00 FL	*- FL
11	1	*FRONT LH WHEEL ARCH	Cut	220.00 FL	*183.65 FL
12	8	*FRONT LH WHEEL ARCH CLIPS	Necessary	40.00 FL	*40.00 FL
13	1	*FRONT LH FENDER SHIELD @ FRONT PORTION	Deformed	249.22 FL	*249.22 FL
14	1	*FRONT LH FENDER SHIELD @ REAR PORTION	Not Necessary	280.00 FL	*- FL
15	10	*FRONT FENDER SHIELD CLIPS	Necessary	40.00 FL	*40.00 FL
16	1	*TYRE	Not Necessary	280.00 FS	*- FS
17	1	*TYRE RIM	Cut	800.00 FS	*400.00 FS
18	1	*FRONT LH SENSOR & FOGLAMP GARNISH	Not Necessary	368.80 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	8,243.49	3,104.07
- List Item Discount on L Items 5.00/5.00% (\$\$)	339.73	135.20
Total Parts (\$\$)	7,903.76	2,968.87

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	SPRAY PAINTING TO ALL AFFECTED AREAS	New	600.00	400.00
2	LABOUR REMOVE/REFIX ACCIDENT DAMAGES PARTS TO KNOCK ,JACK ,CUT WELD AND REALIGN ACCIDENT AFFECTED AREA	New	800.00	400.00
3	CHECK WIRING SYSTEM & LIGHT	New	100.00	30.00
4	ANTI RUST TREATMENT	New	120.00	30.00
5	TO CHECK & ADJUST WHEEL ALIGNMENT	New	150.00	80.00
6	TO REMOVE/REFIX /REPLACE TYRE & RIM	New	180.00	30.00
7	UPHOLSTERY DETAILS CLEANING	New	220.00	0.00
8	COMPUTER DIAGNOSTIC	New	350.00	150.00
Gross Labour Cost (S\$)			2,520.00	1,120.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >