

INSURANCE OWNER

Richard.

CC4 ASM
AXA1801

1307, E2P63

LKK:
IDAC:

Surveyor:

Fulvin

DOE:

ASSIGNMENT

20/6/18

Date / Time

21/6/18

Registered in Merit:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SDJ 12R

Name of Insured:

EOMY YEN GAN

Insured Tel No.:

HP:

Excess Sec II :\$5

D.O.A.:

19/6/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

88MO1EP / 52726

Policy No.:

Make / Model:

Place of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SHA 4897m

INSRS:
WSP:
Tel:
Liability:
RMKS:code
wINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time

21/6/18
wit

SHA 4897m - X

SDJ 12R - 15/6/18 (15/6/18) (15/6/18) (15/6/18)

smartdam

- OLR, SENT OUT 2ST LETTER.

25/6/18

- Pls get TP video footage

- OI GIA ✓

28/1/19

3:30pm called OI, message. Not pick up.
@ 3:30pm OI called back. Inform that I'm a
educator turn that Richard is not
in his car. And need to call him.
more

8/6/19

- PS Punter

12/6/19

- Free pshu Punter

| STAGE | DATE / PIC |
|-----------------------------------|----------------|
| Non-Reporting Itr (1st): | |
| Non-Reporting Itr (2nd): | |
| Non-Reporting Itr (Final): | |
| Notification Itr (if non-pickup): | |
| Call OI: | 28/1/19 |
| After call Itr to OI: | |
| Documentation Check List: | Handler Typist |
| Notification Itr (if non-pickup): | |
| After call Itr to OI: | |
| Authorisation To Act: | |
| Release Voucher: | |
| Final Repair Bill: | |
| Car Rental Invoice: | |
| Towing Invoice: | |
| LTA / GIA: | |
| Medical Bill: | |
| PIR: | |
| Mandate/Reject Instruction: | |
| LOD: | |
| Payment Breakdown Form: | |
| Post-Repair Photos: | |
| Others: | |

PRELIMINARY ADVICE Date/Time: 21/6/18 Sent By: The

| | | | |
|---|-------------------|---|--|
| FINALIZATION | Date/Time: | Confirm with: | Confirm by: |
| Repair Cost: | \$5 | days) Reduction: | Email <input type="checkbox"/> Call <input type="checkbox"/> |
| FINAL SETTLEMENT | Date/Time: 8/6/19 | Confirm with: William | Email <input type="checkbox"/> Call <input type="checkbox"/> |
| Final Liability: | % | (Agreed / Assessed) BOLA S/N No.: | |
| Repair Cost: | \$5 711.42 | | |
| Loss of Rental (LOR): | \$5 550.80 | (2 days) > 45 125.40 | |
| Loss of Use (LOU): | \$5 | (5 x days) | |
| Loss of Income (LOI): | \$5 100.00 | (5 x 2 days) | |
| LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> | | LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one] | |
| GIA/LTA Search: | \$5 2.49 | | |
| Medical: | \$5 | | |
| Disbursement: | \$5 | (e.g. Tow/ Independent) | |
| Legal Cost: | \$5 | | |
| Total: | \$5 1069.21 | Global Sum \$5 1050.00 | |
| FINAL PAYMENT | Date/Time: | Confirm with: | Email <input type="checkbox"/> Call <input type="checkbox"/> |
| Payee 1: | \$5 1050.00 | Name 1: Comforto Ergo Engineering Pte Ltd. | |
| Payee 2: (Strike if N.A.) | \$5 | Name 2: | |
| Payee 3: (Strike if N.A.) | \$5 | Name 3: | |

Kalvin

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MY
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

| | |
|-----|-----|
| | |
| N/S | O/S |
| | |

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: ☒ days Res.: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: **SHA 4893M** Yr Regn: **3 Oct 2017**
 Type: M.Car / M.Cycle / Bus / Van / Lorry / ☒ / Prime Mover /
 Truck / Trailer or
 Make: **Hyundai** C.C. **1700**
 Colour: **Blk** A/C: **Ins** / Std / NI / NA
 Sp. Reading: **68920** T/Radio: **Ins** / Std / NI / NA
 Eng/No: _____
 C/No: **JTDKBJF4503565096**
 Gen. Cond: Good / ☒ / Poor / Burnt
 Steering: **Ins** / Jammed / Leaked / Burnt or
 Brake: **Ins** / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD ☒ Rim or
 Tyre Size: F: **195/65R15**
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or **Wah Lee**
 Front **7** mm Rear **7** mm
 R/Bal. **7** mm R/Bal. **7** mm
 L/Bal. **7** mm L/Bal. **7** mm
 D.O.A. **19/6/18** D.O.I. **20/6/18**
 Survey held at **CDHE (Loyang)**
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
N/S Front
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

P/P \$ 664.08 C/Pel \$ 157.18 / 7/1

AxA
PIP

Date/Time, File Pass to?

☐ : Preli. Report
☐ : Final Report

1)

Date/Time, File Return to?

2)

Report Format :

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ Site Insp (\$)
☐ Interview (\$)
☐ Tech Invs (\$)

Survey Fee:

Transportation

) \$ + R\$ \$

1 Photos

1 Others



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile | | | | |
|---|--|---------------------------|------------|---|
| AXA INSURANCE PTE LTD | | Ref : CC4/ASM18011301/pb3 | | |
| 8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811 | | Date : 21-06-2018 | |  |
| | | Code : ASM | | |
| 1. Policy Particulars :- THIRD PARTY CLAIM | | | | |
| Insured Veh. | YM 5323X | Veh. Inspected | SLH 9703L | |
| Policy No. | | Coverage (\$) | 0.00 | |
| Claim No. | | Excess (\$) | 0.00 | |
| Assign From | | Assign Date | 21/06/2018 | |
| 2. Vehicle Particulars & Condition | | | | |
| Make & Model | | c.c | 0 | |
| Engine No. | HIDDEN | Year of Reg. | | |
| Chassis No. | | Colour | | |
| Odometer | | Steering | | |
| Brakes | | Modification | | |
| General | | | | |
| 3. Conditions of Tyres | | | | |
| | Size | Make | Balance | |
| R/H Front Tyre | | | mm | |
| L/H Front Tyre | | | mm | |
| R/H Rear Tyre | | | mm | |
| L/H Rear Tyre | | | mm | |
| 4. Description of Damages | | | | |
| | | | | |
| 5. General Information | | | | |
| Accident Date | 19/06/2018 | Inspection Date | | |
| Survey held at | COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969 | | | |
| 5a. Remarks | | | | |
| A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. | | | | |

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

Our Job Ref No : 305177598
Date : 22/06/18

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN ANG

Vehicle Reg No. : SHA4893M

Date of Accident : 19-Jun-18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AXA — SDJ 12R
2. The finalized amount shall be:

| | |
|---|-----------------|
| (a) Spare Parts after List discount | \$64.88 |
| (b) Labour Charges | \$600.00 |
| Total for Part-By-Part Repair Cost | \$664.88 |
| | |
| (c) Lumpsum Repair (if applicable) | |
| Total for Lumpsum repair cost after Less: 20% | |
| Final Lumpsum Repair cost | |

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Signature : 

Name : LIM T S

Name : KALVIN

Tel : 62148398

Date : 22/6/18

Fax : 65468156

For Official Use Only

| Item | Amount | Document Attached Yes or No | Confirm By (Signature) | Remarks |
|--|--------|-----------------------------|------------------------|---------|
| 1. Rental Rate P/Day | | YES | | |
| 2. Loss of Income Paid | | | | |
| 3. Survey Fees | ----- | | | |
| 4. LTA Search Fee | | | | |
| 5. Medical Fees (on behalf of driver, if applicable) | | | | |
| 6. Overrun | | | | |

Remarks:

Final Amount Subject to Insurer Approval

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305177598
REGN NO : SHA4893M
MILEAGE : 0000000000
MAKE : TOYOTA
MODEL : PRIUS HYBRID(G4)
DATE OF REGN : 03.10.2017
DATE/TIME IN : 20.06.2018 11:00
ACCIDENT DATE : 19.06.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0302-2297-G FRT FENDER (HYBRID) LH 1 86.50 25.00 64.87

SUB-TOTAL : 64.87

JOB NATURE

0000 L PANEL BEATING 200.00

0001 23-502 SPRAYPAINT ON AFFECTED AREA 400.00

SUB-TOTAL : 600.00

TOTAL : 664.87



MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

COMFORTDELGRO ENGINEERING PTE LTD

Date: 20.06.2018

Time: 12:15:40

REPAIR ESTIMATE

Page: 1

AXA-CP(P)

TS

COMPANY: THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010045
 ADDRESS: COMFORT TRANSPORTATION PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65508755

JOB NO : 305177598
 REGN NO : SHA4893M
 MILEAGE : 0000000000
 MAKE : TOYOTA
 MODEL : PRIUS HYBRID(G4)
 DATE OF REGN : 03.10.2017
 DATE/TIME IN : 20.06.2018 11:00
 ACCIDENT DATE : 19.06.2018

1220

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

| | | | | | | | |
|------|-------------------|------------------------|---|--------|-------|--------|---------|
| 0001 | 04-01-0302-2292-G | FRONT BUMPER | 1 | 490.50 | 25.00 | 367.87 | X April |
| 0002 | 04-01-0302-0574-G | FRT FENDER LH | 1 | 933.10 | 25.00 | 699.82 | X April |
| 0003 | 04-01-0302-2297-G | FRT FENDER (HYBRID) LH | 1 | 86.50 | 25.00 | 64.87 | - m |

SUB-TOTAL : 1,132.56

JOB NATURE

| | | | | | | | |
|------|--------|------------------------------|--|--|--|--|------------|
| 0000 | L | PANEL BEATING | | | | | 560.00 200 |
| 0001 | 23-502 | SPRAYPAINT ON AFFECTED AREA | | | | | 500.00 400 |
| 0002 | 20-00 | TUFF COAT ON AFFECTED PARTS. | | | | | 40.00 X 17 |

SUB-TOTAL : 1,100.00

TOTAL : 2,232.56

MVA NAME & SIGNATURE
 DATE :

AUTHORISED : YES / NO
 SURVEYOR NAME & SIGNATURE
 DATE :

Kalvin LUK
 20/6/18 1530hrs.
 2 Pys
 PIP
 After Repair photo

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "without Exception" basis
- No legal motor vehicle is allowed
- Supplementary work must be surveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:

COMFORTDELGRO ENGINEERING PTE LTD

Date: 20.06.2018

REPAIR ESTIMATE

Time: 12:15:40

Page: 1

AXA-CP(P)

TS

COMPANY : THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010045
 ADDRESS : COMFORT TRANSPORTATION PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65508755

JOB NO : 305177598
 REGN NO : SHA4893M
 MILEAGE : 0000000000
 MAKE : TOYOTA
 MODEL : PRIUS HYBRID(G4)
 DATE OF REGN : 03.10.2017
 DATE/TIME IN : 20.06.2018 11:00
 ACCIDENT DATE : 19.06.2018

1220

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

| QTY | IND | UNIT-PRICE | DISC% | AMOUNT |
|------|-------------------|------------------------|-------|---------------------|
| 0001 | 04-01-0302-2292-G | FRONT BUMPER | 1 | 490.50 25.00 367.87 |
| 0002 | 04-01-0302-0574-G | FRT FENDER LH | 1 | 933.10 25.00 699.82 |
| 0003 | 04-01-0302-2297-G | FRT FENDER (HYBRID) LH | 1 | 86.50 25.00 64.87 |

SUB-TOTAL : 1,132.56

JOB NATURE

| | | | |
|-------------|------------------------------|--------|-----|
| 0000 L | PANEL BEATING | 560.00 | 200 |
| 0001 23-502 | SPRAYPAINT ON AFFECTED AREA | 500.00 | 400 |
| 0002 20-00 | TUFF COAT ON AFFECTED PARTS. | 40.00 | X |

SUB-TOTAL : 1,100.00

TOTAL : 2,232.56

MVA NAME & SIGNATURE
 DATE :

SURVEYOR NAME & SIGNATURE
 DATE :

Kelvin (CIC)
 20/6/18 1530hrs.
 2 Pys
 PIP
 After Repair photo

AUTHORISED - YES / NO

LKK Auto Consultants hereby certifies that the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:




Service Request Details

Claim

S8M00LEP

Reference

None 

Loss Date

June 19, 2018

Request Date

June 20, 2018

Due Date

June 27, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Kalvin.

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SHA4893M

Make

TPVD TOYOTA

Model

PRIUS

Service Address

...

Primary Contact/Insured

KONG YEN SAN

989, BUKIT TIMAH ROAD, #08-06, 589629, Singapore

KONGYENSAN@GMAIL.COM

Claim Handler

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions

INSD GIA NOT REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

22 JUNE 2018

KONG YEN SAN
989, BUKIT TIMAH ROAD, #08-06
Singapore 589629

Dear Sir,

OUR REF : CC4/ASM18011307/K1pb3
YOUR REF : SDJ 12R

**ACCIDENT INVOLVING SDJ 12R & SHA 4893M ALONG CROSS STREET
CROSS JUNCTION OF RAFFLES QUAY ON 19/06/2018**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to chewht@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

Your NCD (No Claim Discount) will be reduced by 30% (20% for motorcycle/ commercial vehicles) if a claim is made under your policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6742 3197 if you have any further enquiries.

Yours sincerely,
Claim department

This is a computer generated letter and no signature is required.

CC: AXA INSURANCE PTE LTD

Hsiao Tong (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Monday, 25 June 2018 11:39 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: New message for service request 52726, vehicle number SHA4893M

« Re:LA uploaded

Type

 Question

Message

Please request video footage from TP veh. Thai

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAUTO)
Sent: Monday, 25 June 2018 10:16 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 52726, vehicle number SHA4893M

BEST REGARDS,
G.Nivitha | Admin
LKK Auto Consultants Pte Ltd
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: richard.angbs@axa.com.sg [mailto:richard.angbs@axa.com.sg]
Sent: Monday, 25 June 2018 10:11 AM
To: admin-d@lkkauto.com
Subject: New message for service request 52726, vehicle number SHA4893M

AXA Insurance has sent you a message for claim number S8M00LEP.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.



<SEEK INSTRUCTION> - S8M00LEP [ACCIDENT INVOLVING SDJ 12R(OI) & SHA 4893M(TP) ON 19/06/2018]

Type

Question

Message

Hi, we have uploaded a copy of video footage from third party in Smartclaims. Third party was driving along the extreme right lane and our insured was on the left side of third party's taxi. While travelling across the yellow box instead of heading towards respective lane, third party did not move into the right most lane, but intended to move into 2nd lane from the right. Therefore, causing the collision. We are of the view that third party failed to follow the lane discipline when he was driving across the traffic junction. As such, we are intending to reject third party claim. Kindly let us have your comments/ instruction after reviewing the case.
Hsiao Tong - 05 Nov 2018

Reply



Re:<SEEK INSTRUCTION> - S8M00LEP [ACCIDENT INVOLVING SDJ 12R(OI) & SHA 4893M(TP) ON 19/06/2018]

Type

🔔 Question

Message

Hi LKK, pls proceed to reject TP's claim. Video footage shows that OI veh was already travelling ahead of TP veh. TP then swerved lane and collided with OI veh. Thank you.

Reply

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 6 December 2018 9:23 AM
To: 'catherinekoh@cdge.com.sg'
Cc: 'williamtan@cdge.com.sg'
Subject: <REJECTION> Your ref: T 0618/ SHA4893M/ WT(st) *Our ref: CC4/ASM18011307/K1pb3 [ACCIDENT INVOLVING SDJ 12R(AXA) & SHA 4893M ON 19/06/2018]

Without Prejudice

Dear Sirs/ Mdm,

We refer to the above matter.

We have reviewed the matter and based on the video footage, your taxi was driving on the right most lane before the junction. While travelling across the yellow box instead of heading towards respective lane, your client did not move into the right most lane, but intended to switch to 2nd lane. So after the yellow box junction, your client continued veer into 2nd right lane where our insured was heading into. Therefore, causing the collision.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Monday, 5 November 2018 9:15 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: William Tan Thoo Seng <williamtan@cdge.com.sg>
Subject: Re: <Request for Video Footage> Your ref: T 0618/ SHA4893M/ WT(st) *Our ref: CC4/ASM18011307/K1pb3 [ACCIDENT INVOLVING SDJ 12R(AXA) & SHA 4893M ON 19/06/2018]

Dear Hsiao Tong

Attached as requested. Kindly settle our PD claim as per BOLA S15.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 5 November 2018 8:42 AM
To: 'williamtan@cdge.com.sg'; 'catherinekoh@cdge.com.sg'
Subject: <Request for Video Footage> Your ref: T 0618/ SHA4893M/ WT(st) *Our ref: CC4/ASM18011307/K1pb3 [ACCIDENT INVOLVING SDJ 12R(AXA) & SHA 4893M ON 19/06/2018]

Your ref: T 0618/ SHA4893M/ WT(st)
Our ref: CC4/ASM18011307/K1pb3

Without Prejudice

Dear Sirs/Mdm,

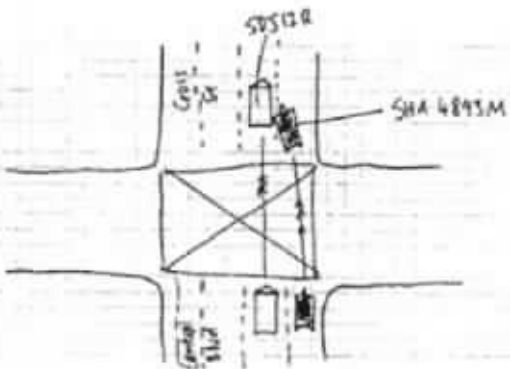
ACCIDENT INVOLVING SDJ 12R(AXA) & SHA 4893M ON 19/06/2018

We refer to the above matter.

Please be informed that liability is unclear. Our insured driver reported that your client cut into his lane and collided onto his car. Attached is a copy of our insured accident report for your easy reference.

Sketch Plan #2 Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

| |
|---|
| On 19 June 2018 @ 2:15pm I was travelling along Lorong Blau |
| towards Road 1 in my vehicle SDJ 12R. As I was crossing the junction, |
| the Taxi SHA 4893M driven by Choo Chuan Teik hit the right rear of |
| my vehicle. |
| |
| |
| |

We would like to request a copy of video footage as stated in your client GIA report for our reference.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Catherine Koh Mui Gek <catherinekoh@cdge.com.sg>
Sent: Monday, 5 November 2018 9:15 AM
To: Hsiao Tong (LKKAUTO)
Cc: William Tan Thoo Seng
Subject: Re: <Request for Video Footage> Your ref: T 0618/ SHA4893M/ WT(st) *Our ref: CC4/ASM18011307/K1pb3 [ACCIDENT INVOLVING SDJ 12R(AXA) & SHA 4893M ON 19/06/2018]
Attachments: SHA4893M doa 19.6.18.mov

Dear Hsiao Tong

Attached as requested. Kindly settle our PD claim as per BOLA S15.



Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 5 November 2018 8:42 AM
To: William Tan Thoo Seng; Catherine Koh Mui Gek
Subject: <Request for Video Footage> Your ref: T 0618/ SHA4893M/ WT(st) *Our ref: CC4/ASM18011307/K1pb3 [ACCIDENT INVOLVING SDJ 12R(AXA) & SHA 4893M ON 19/06/2018]

Your ref: T 0618/ SHA4893M/ WT(st)
Our ref: CC4/ASM18011307/K1pb3

Without Prejudice

Dear Sirs/Mdm,

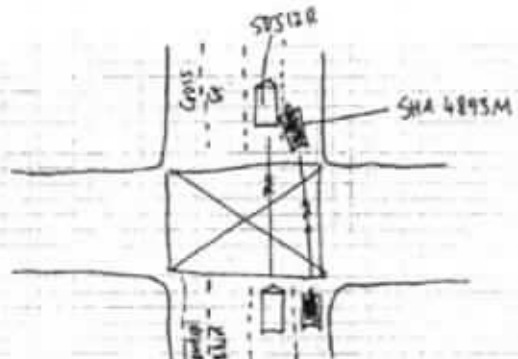
ACCIDENT INVOLVING SDJ 12R(AXA) & SHA 4893M ON 19/06/2018

We refer to the above matter.

Please be informed that liability is unclear. Our insured driver reported that your client cut into his lane and collided onto his car. Attached is a copy of our insured accident report for your easy reference.

Sketch Plan #2 Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

| |
|---|
| On 19 June 2018 @ 2:15pm I was travelling along Central Road |
| towards Cross St in my vehicle SDJ 12R. As I was crossing the junction, |
| the Taxi SHA 4893M driven by Chua Chuan Teck hit the right side of |
| my vehicle. |
| |
| |
| |

We would like to request a copy of video footage as stated in your client GIA report for our reference.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Hsiao Tong (LKKAUTO)

From: William Tan Thoo Seng <williamtan@cdege.com.sg>
Sent: Thursday, 6 December 2018 12:02 PM
To: Hsiao Tong (LKKAUTO); KKLau
Cc: ANG Richard; kianchuan.chan@axa.com.sg; Aileen Tan Lee Noi
Subject: Re: <REJECTION> Your ref: CC4/ASM18011307/K1pb3 (SDJ 12R(AXA) & SHA 4893M ON 19/06/2018] AXA

Another gentle reminder

Video footage : 100%

Without prejudice.

Dear Hsiao Tong

We spoke a moment ago.

We disagree with your contention stated in your below email.

The video footage which was forwarded to your good office on 05.11.18 clearly showed liability is 100% down on your driver i.e. he swerved into our driver's path of travel.

On the contrary, you told us that your Principal's instruction to deny liability and you agreed to it.

Since, you and or your Principal are not prudent to settle this clear cut liability case amicably, kindly be informed that without any further delay, forward your offer by 13.12.18. Otherwise, we will have to proceed with our next course of action.

Dear Mr Lau

Please assist to settle this matter.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Thursday, 6 December 2018 9:23 AM

To: Catherine Koh Mui Gek

Cc: William Tan Thoo Seng

Subject: <REJECTION> Your ref: T 0618/ SHA4893M/ WT(st) *Our ref: CC4/ASM18011307/K1pb3 [ACCIDENT INVOLVING SDJ 12R(AXA) & SHA 4893M ON 19/06/2018]

Without Prejudice

Dear Sirs/ Mdm,

We refer to the above matter.

We have reviewed the matter and based on the video footage, your taxi was driving on the right most lane before the junction. While travelling across the yellow box instead of heading towards respective lane, your client did not move into the right most lane, but intended to switch to 2nd lane. So after the yellow box junction, your client continued veer into 2nd right lane where our insured was heading into. Therefore, causing the collision.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Koh Mui Gek <catherinekoh@cdege.com.sg>

Sent: Monday, 5 November 2018 9:15 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: William Tan Thoo Seng <williamtan@cdege.com.sg>

Subject: Re: <Request for Video Footage> Your ref: T 0618/ SHA4893M/ WT(st) *Our ref: CC4/ASM18011307/K1pb3 [ACCIDENT INVOLVING SDJ 12R(AXA) & SHA 4893M ON 19/06/2018]

Dear Hsiao Tong

Attached as requested. Kindly settle our PD claim as per BOLA S15.



Thank you.

Best Regards
Catherine Koh
Claims Department | ComfortDelgro Engineering Pte Ltd
Off : 62148733 | Fax : 62141843

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 5 November 2018 8:42 AM
To: William Tan Thoo Seng; Catherine Koh Mui Gek
Subject: <Request for Video Footage> Your ref: T 0618/ SHA4893M/ WT(st) *Our ref: CC4/ASM18011307/K1pb3 [ACCIDENT INVOLVING SDJ 12R(AXA) & SHA 4893M ON 19/06/2018]

Your ref: **T 0618/ SHA4893M/ WT(st)**
Our ref: CC4/ASM18011307/K1pb3

Without Prejudice

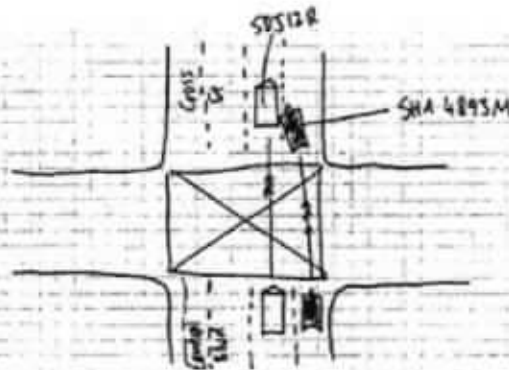
Dear Sirs/Mdm,

ACCIDENT INVOLVING SDJ 12R(AXA) & SHA 4893M ON 19/06/2018

We refer to the above matter.

Please be informed that liability is unclear. Our insured driver reported that your client cut into his lane and collided onto his car. Attached is a copy of our insured accident report for your easy reference.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

| |
|---|
| On 14 June 2018 @ 2:15pm I was travelling along Central Road towards Rest Stop in my vehicle SBS12R. As I was crossing the junction, the Taxi SHA 4893M driven by Choo Chuan Teck hit the right side of my vehicle. |
| |
| |
| |
| |

We would like to request a copy of video footage as stated in your client GIA report for our reference.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]



RE: Re:<SEEK INSTRUCTION> - S8M00LEP [ACCIDENT INVOLVING SDJ 12R(OI) & SHA 4893M(TP) ON 19/06/2018]

Type

🔗 Question

Message

Further to our msg dated 28/01/2019. Insured agreed to let AXA handle the matter. Thank you. Hsiao Tong
- 28 Jan 2019

Reply



RE: Re:<SEEK INSTRUCTION> - S8M00LEP [ACCIDENT INVOLVING SDJ 12R(OI) & SHA 4893M(TP) ON 19/06/2018]

Type

🔗 Question



Message

Dear Sirs/Mdm, third party appealed the matter as they insisted that our insured driver had swerved into their client's lane and resulted the accident. From third party video, it is likely that our insured had encroached into third party lane. Kindly advise if we may consider 50/50 settlement or maintain rejection.
Hsiao Tong - 28 Jan 2019

Reply

Hsiao Tong (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Thursday, 21 February 2019 7:41 PM
To: Hsiao Tong (LKKAUTO)
Subject: RE: New message for service request 52726, vehicle number SHA4893M

| TYPE | SENT | FROM | SUBJECT | BODY | |
|---|------------------|-------------|---|------------------------------------|---|
|  | 2/21/19 11:40 AM | ANG Richard | Re:RE: Re: <SEEK INSTRUCTION> - S8M00LEP [ACCIDENT INVOLVING SDJ 12R(OI) & SHA 4893M(TP) ON 19/06/2018] | Hi, pls proceed to propose 50% TV. |  |

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAUTO)
Sent: Thursday, 21 February 2019 11:43 AM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 52726, vehicle number SHA4893M

G.Nivitha | Admin
LKK Auto Consultants Pte Ltd
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: richard.angbs@axa.com.sg [mailto:richard.angbs@axa.com.sg]
Sent: Thursday, 21 February 2019 11:41 AM
To: admin-d@lkkauto.com
Subject: New message for service request 52726, vehicle number SHA4893M

AXA Insurance has sent you a message for claim number S8M00LEP.

Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

This email has been checked for viruses by AVG.
<https://www.avg.com>



RE: Re:RE: Re:RE: Re:<SEEK INSTRUCTION> - S8M00LEP
[ACCIDENT INVOLVING SDJ 12R(OI) & SHA 4893M(TP)
ON 19/06/2018]

Type

🔗 Question

Message

Hi, third party rejected our 50% offer (g/s \$530.00) and insisted for 100%(\$1,069.71) as per BOLA S15. We have uploaded a copy of Mandate IA in SC. Kindly let us have your further instruction, *Note: Third party intend to escalate the matter to GIA if no offer of 100% liability by 13/03/2019. Hsiao Tong - 11 March 2019

Reply



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (665) 62563561 FAX : (665) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 11/03/2019

Survey Details:

| | |
|---------------------|-------------|
| Date of loss | 19.06.2018 |
| Date of appointment | 21.06.2018 |
| Date of survey | 20.06.2018 |
| Location of survey | CDGE LOYANG |

Vehicle Details:

| | |
|--------------------------|-----------------------|
| Claim Type: | Third party |
| Vehicle number | SHA 4893M |
| Make and Model | Toyota Prius (1798cc) |
| Date of registration | 03.10.2017 |
| Excess | NIL |
| Market Value/ Book Value | (est) |
| Parf/COE Rebate | (est) |
| Scrap Value | |
| Nett Loss | \$ - (est) |

Repair details:

| | |
|------------------|-------------|
| Initial Estimate | \$ 2,232.56 |
|------------------|-------------|

Proposed/Revised repair cost:

| | |
|--------------------------------|------------------|
| Parts | \$ 64.88 |
| Check items (estimate) | NIL |
| Labour | \$ 600.00 |
| Supplementary | NIL |
| Total | \$ 664.88 |
| Lump Sum(if applicable) | - |

| | |
|---------------------------|----------|
| Number of days for repair | <u>2</u> |
|---------------------------|----------|



Remarks:

Third party rejected our 50% offer and insisted for 100%

Mandate:

| Liability(TP) | 50% | 100% |
|-----------------------------------|--------------|-------------|
| | Our Offer | TP Proposed |
| Proposed repair cost (w/GST) | \$ 711.42 | \$ 711.42 |
| Loss of use | NIL | NIL |
| Loss of rental (2days x \$125.40) | \$ 250.80 | \$ 250.80 |
| Loss of income (2days x \$50.00) | \$ 100.00 | \$ 100.00 |
| | \$ 1,062.22 | \$ 1,062.22 |
| @ 50% | \$ 531.11 | |
| LTA/GIA search fees | \$ 7.49 | \$ 7.49 |
| Others (VEP Fee) | NIL | NIL |
| Proposed Total | \$ 538.60 | \$ 1,069.71 |
| | G/S \$530.00 | |



Re:RE: Re:RE: Re:RE: Re:<SEEK INSTRUCTION> -
S8M00LEP [ACCIDENT INVOLVING SDJ 12R(OI) & SHA
4893M(TP) ON 19/06/2018]

Type

🔗 Question

Message

Hi, pls maintain at 50%. From the TP's video, it can be seen that TP is also changing lane. TY.

Reply

<< RE: Re:RE: Re:RE: Re:RE: Re:<SEEK INSTRUCTION> -
S8M00LEP [ACCIDENT INVOLVING SDJ 12R(OI) & SHA
4893M(TP) ON 19/06/2018]

Type

🔗 Question

Message

Hi Richard, third party insisted for 100% and intend to escalate the case to GIA if no 100% offer by 22/03/2019. Kindly let us have your instruction. Thank you. Hsiao Tong - 19 March 2019

Reply



Re:RE: Re:RE: Re:RE: Re:RE: Re:<SEEK INSTRUCTION> - S8M00LEP [ACCIDENT INVOLVING SDJ 12R(OI) & SHA 4893M(TP) ON 19/06/2018]

Type

🔗 Question

Message

Hi, pls maintain at 50%.

Reply



RE: Re:RE: Re:RE: Re:RE: Re:RE: Re:<SEEK
INSTRUCTION> - S8M00LEP [ACCIDENT INVOLVING
SDJ 12R(OI) & SHA 4893M(TP) ON 19/06/2018]

Type

🔍 Question

Message

Hi, we have maintained our offer at 50% g/s \$530.00. However third party rejected our offer and intend to escalate the matter to GIA. For your further instruction. Hsiao Tong - 25 April 2019

Reply



**Re:RE: Re:RE: Re:RE: Re:RE: Re:RE: Re:<SEEK
INSTRUCTION> - S8M00LEP [ACCIDENT INVOLVING SDJ
12R(OI) & SHA 4893M(TP) ON 19/06/2018]**

Type

 Question

Message

Please proceed to settle in full, insured change lane.

Reply

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 7 June 2019 8:18 AM
To: William Tan Thoo Seng
Cc: KKLau; Aileen Tan Lee Noi
Subject: RE: Your ref: CC4/ASM18011307/K1pb3 (SDJ 12R(AXA) & SHA 4893M ON 19/06/2018] AXA

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to improve our offer at global sum of **\$1,050.00(all-in)** to resolve the matter.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>

Sent: Thursday, 18 April 2019 1:53 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; ANG Richard <richard.angbs@axa.com.sg>

Cc: chris.chionhhs@axa.com.sg; KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Subject: Re: Your ref: CC4/ASM18011307/K1pb3 (SDJ 12R(AXA) & SHA 4893M ON 19/06/2018] AXA

Escalate to GIA

Outstanding : 9 months ***

V.F. : 100% ***

Without Prejudice.

Dear Hsiao Tong

Preceding emails refer.

The video footage was forwarded to you on **05.11.18**. It clearly showed liability is 100% down on your driver.

On the contrary your Principal offer \$530.00 (about 50%).

Case has been long protracted for the past nine months and since, you and or your Principal is not sincere to settle this matter, amicably, we regret to inform you that we have our driver's instruction to proceed with our next course of action.

We will be escalating matter to GIA if no settlement reached by **24.04.19**.

There will be no further reference to you.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Thursday, 18 April 2019 12:52 PM

To: William Tan Thoo Seng

Cc: chris.chionhhs@axa.com.sg; KKLau; Aileen Tan Lee Noi; ANG Richard

Subject: RE: Your ref: CC4/ASM18011307/K1pb3 (SDJ 12R(AXA) & SHA 4893M ON 19/06/2018) AXA

Without Prejudice

(save as to costs)

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to maintain our offer at a global sum of \$530.00(all-in)

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: William Tan Thoo Seng <williamtan@cdge.com.sg>

Sent: Monday, 8 April 2019 5:12 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; ANG Richard <richard.angbs@axa.com.sg>

Cc: chris.chionhhs@axa.com.sg; KKLau <kklau@lkkauto.com>; Aileen Tan Lee Noi <aileentan@cdge.com.sg>

Subject: Re: Your ref: CC4/ASM18011307/K1pb3 (SDJ 12R(AXA) & SHA 4893M ON 19/06/2018] AXA

Escalate to GIA

Outstanding : > 8 months

BOLA : 100% ***

Video footage furnished on 05.11.18

Without Prejudice.

Preceding emails refer.

A moment ago, we spoke and you confirmed that you have no objection for us to escalate matter to GIA.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: William Tan Thoo Seng

Sent: Thursday, 4 April 2019 12:22 PM

To: Hsiao Tong (LKKAUTO); ANG Richard

Cc: chris.chionhhs@axa.com.sg; kkiau@lkkauto.com

Subject: Re: Your ref: CC4/ASM18011307/K1pb3 (SDJ 12R(AXA) & SHA 4893M ON 19/06/2018] AXA

Escalate to GIA

Without Prejudice.

Dear All

Preceding emails refer.

Being no development from your end, kindly be informed that we are escalating matter to GIA.

Thank you

Best regards

From: William Tan Thoo Seng

Sent: Friday, 29 March 2019 2:47 PM

To: Hsiao Tong (LKKAuto); ANG Richard

Cc: chris.chionhhs@axa.com.sg; kklau@lkkauto.com; Aileen Tan Lee Noi

Subject: Re: Your ref: CC4/ASM18011307/K1pb3 (SDJ 12R(AXA) & SHA 4893M ON 19/06/2018] AXA

Escalate to G.I.A.

Outstanding : > 8 months

BOLA : 100%

Video Footage furnished on 05.11.18

Without Prejudice.

Dear Hsiao Tong

Preceding emails refer.

Being nothing heard. We called to follow up with you , a moment ago. Surprisingly, you told us that Richard did not respond to your email of 19.03.19.

In our email of 18.03.19, we informed you that if we do not receive your offer at 100% liability by 22.03.19, we will escalate matter to GIA.

Since, you and or your Principal is not going to settle this matter amicably, we regret to inform you that we are escalating matter to G.I.A.

Thank you.

Best Regards

William Tan

Claims Department | ComfortDelgro Engineering Pte Ltd

Off : 62148737 | Fax : 62141843

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 18 March 2019 4:29 PM

To: William Tan Thoo Seng

Subject: Automatic reply: Your ref: CC4/ASM18011307/K1pb3 (SDJ 12R(AXA) & SHA 4893M ON 19/06/2018] AXA

Hi,

Thank you for your email.

I am away.

I will look into your email when I am back.

Thank you.

Regards,

Hsiao Tong

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Our Ref : T 0618/ SHA4893M /WT(st)

Your Ref :

Date : 03-Jul-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
305 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 8755

www.cdge.com.sg

Company Registration No: 1986000097

AXA Insurance Pte Ltd
8 Shenton Way
#24-01, AXA Tower
Singapore 068811

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHA4893M YOUR INSURED SDJ 12R
AND OTHER _____ ON 19.06.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : SHA4893M which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SDJ 12R we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

| | | | |
|--------------------|---|----|---------------|
| 1 | Cost of Repair | \$ | 711.42 |
| 2 | <u>2</u> days Loss of Rental @ \$ <u>125.40</u> per day | \$ | 250.80 |
| 3 | Survey Report Fees (Surveyed by M/s LKK) | \$ | - |
| 4 | GIA / LTA Search Fee | \$ | 7.49 |
| 5 | GIA / Police Report Fees | \$ | - |
| 6 | Towing Fees | \$ | - |
| Sub Total : | | \$ | 969.71 |

HIRER'S CLAIM

| | | | |
|----------------------|---|----|-----------------|
| 7 | <u>2</u> days Loss of Income @ \$ <u>80.00</u> per days | \$ | 160.00 |
| Total Claims: | | \$ | 1,129.71 |

We enclose herewith the following documents to support the claims :-

- Original repair bill and photocopies of photographs 4 pcs
- LTA search slip/s of : SDJ 12R
- GIA / Police report/s of : SHA4893M
- Letter of authority from owner / hirer / operator
 - (X) Photocopies of Accident Scene Photo/s () Traffic Compound () PIR
 - () Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax : 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

30 JAN 2019

KONG YEN SAN
989 BUKIT TIMAH ROAD
#08-06
SINGAPORE 589629

Dear Sir/ Mdm

OUR REF : CC4/ASM18011307/K1pb3
YOUR REF : SDJ 12R
ACCIDENT INVOLVING SDJ 12R AND SHA 4893M ALONG/AT CROSS STREET ON 19/06/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from COMFORTDELGRO ENGINEERING PTE LTD acting on behalf of the owner of SHA 4893M against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Chew Hsiao Tong

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: chewht@lkkauto.com

Cc *AXA Insurance Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****TOYOTA PRIUS SHA4893M , SDJ12R
CROSS STREET X JUNCTION OF RAFFLES QUAY.****ON 19-Jun-18 14:15**

I / We

CHUA CHOON TECK(Hirer) NRIC No.: **S1546940D**

and/or

(Relief) NRIC No.:

Taxi Number

SHA4893M

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

19-Jun-2018

Name of Hirer

CHUA CHOON TECK

Hirer NRIC

S1546940D

Signature :



Address

**641A PUNGGOL DRIVE #07-335
821641**

Contact No.

98156038



HT

AXA THIRD PARTY DIRECT SETTLEMENT

| | | |
|------------------------|---------------------|-------------------------------------|
| Vehicle No: | SDJ 12R (Ins'd veh) | Model: Toyota Prius Hybrid (1798cc) |
| | SHA 4893M (TP veh) | |
| Date of Accident/Time: | 19/06/2018 | |

| | | |
|---|----------------------------------|---|
| Repair Estimate | \$ 2,288.85 | |
| Final Repair Cost | \$ | |
| Loss of Use | \$ | days at \$ per day |
| Rental (if any) | \$ | days at \$ per day |
| LTA / GIA Search Fee | \$ | |
| Others: | \$ | |
| | \$ | |
| Final Settlement Sum (Global Sum) | \$ 1,050.00 | |
| Payee Name : COMFORTDELGRO ENGINEERING PTE LTD | | |
| Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below) | | |
| A) | For Non GIA Registered Workshop: | Agreed Liability _____ (%) |
| B) | For GIA Registered Workshop: | BOLA Applicable: Yes/ No BOLA Scenario No: <u>NIL</u> |
| | BOLA Liability: <u>100</u> (%) | Assessed Liability (*): _____ (%) |
| * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply. | | |
| Remarks: | | |

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp

Name of Representative: COMFORTDELGRO ENGINEERING PTE LTD

Date: 10.6.19
88 LOYANG DRIVE
SINGAPORE 508689

Signature of AXA's surveyor/representative:

Name of AXA's surveyor /Representative:

Date: 17/6/19

Signature of Witness / Workshop stamp (if applicable)

Name of Witness: COMFORTDELGRO ENGINEERING PTE LTD

Date: 10.6.19
88 LOYANG DRIVE
SINGAPORE 508689

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010010

AXA INSURANCE PTE LTD

#24-01 8 SHERTON WAY AXA TOWER
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHA4893M

INV. NO/DATE
91381191 30.06.2018

MAKE
TOYOTA

JOB NO.
305177598

MODEL
PRIUS HYBRID(G4)

(OILMETER READING)

DATE OF WORK
03.10.2017

DATE/TIME IN
20.06.2018 11:00

CHASSIS CODE
JTDK83PU503565096

Description : 3P 19.06.18

| S/No | Part No. | Qty | Unit Price | Edisc | Net |
|------|----------|-----|------------|-------|-----|
|------|----------|-----|------------|-------|-----|

PART REQUISITION

| | | | | | | |
|-----------|-----------------|--------------------------|---|-------|-------|-------|
| 0001 | 04-01-0302-2297 | FRONT FENDER (HYBRID) LH | 1 | 86.51 | 25.00 | 64.88 |
| SUB-TOTAL | | | : | | | 64.88 |

JOB NATURE

| | | | | | |
|-----------|--------|-----------------------------|--------|--|--------|
| 0001 | L | PANEL HEATING | 200.00 | | 200.00 |
| 0002 | 23-502 | SPRAYPAINT ON AFFECTED AREA | 400.00 | | 400.00 |
| SUB-TOTAL | | | : | | 600.00 |

I/WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN ON CUSTOMER'S OWNERS' RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL, WITHIN 7 DAYS OF RECEIVING THE VEHICLE, ADVISE THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND UNPAID TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 15 DAYS FROM THE RECEIPT OF THE PERIOD OF DEFAULT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

| ACCOUNT No. | INVOICE No. | AMOUNT | BANK/CHQ No. |
|-------------|-------------|--------|--------------|
| 8010010 | 91381191 | 711.42 | |
| | | | |
| | | | |
| | | | |

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010010

AXA INSURANCE PTE LTD

#24-01 8 SHENTON WAY AXA TOWER
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO
SHA4893M

MAKE
TOYOTA

MODEL
PRIUS HYBRID(G4)

DATE OF REG
03.10.2017

(CHASSIS CODE
JTDKR3FH503565096

INV. NO/DATE
91381191 30.06.2018

JOB NO.
305177598

ODOMETER READING

DATE/TIME IN
20.06.2018 11:00

| | |
|-------------------|--------|
| Items total | 664.88 |
| Add GST @ 7.000 % | 46.54 |
| Invoice amount | 711.42 |

Issued by : KATHERINETAN 30.06.2018 12:44:43
Repair type : C/SO/57/57
Payment Type/Term: /Credit 30 days

I/WE UNDERTAKE ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND REPAIRED ON OWNERS RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAILY BASIS FROM THE DATE OF ANY OUTSTANDING DUE AND DUE TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT. I.E. AFTER 30 DAYS FROM THE INVOICE DATE IN PERIOD OF DEFAULT.

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 15 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

| ACCOUNT No. | INVOICE No. | AMOUNT | BANK/CHQ No. |
|-------------|-------------|--------|--------------|
| 8010010 | 91381191 | 711.42 | |
| | | | |
| | | | |
| | | | |

Our Ref: CT18060571

Date: 25 June 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

| | |
|-------------|--|
| ACCIDENT ON | 19/06/2018 @ 14:15 hrs |
| ALONG | CROSS STREET X JUNCTION OF RAFFLES QUAY. |
| INVOLVING | SDJ12R |

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA4893M** (the "Taxi"). The Taxi was hired to **CHUA CHOON TECK IC NO S1546940D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurer

| Vehicle No. | Incident Date/Time | Search Status | Insurance Company Code | Insurance Company Name |
|-------------|------------------------|---------------|------------------------|------------------------|
| SDJ12R | 19 Jun 2018 / 14:15:00 | Successful | A12 | AXA INSURANCE PTE LTD |

[Previous](#)[OK](#)

SUA 4893M

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

| | | | |
|-------------------|--------------------|--------|--------------|
| Vehicle No: | SDJ 12R (Insd veh) | Model: | TOYOTA PRIUS |
| | SHA 4893M (TP veh) | | |
| Date of Accident: | 19/06/2018 | | |

| | | | |
|-----------------------|---|---|-----------------------------|
| Global Sum Settlement | : | <input checked="" type="checkbox"/> Yes | <input type="checkbox"/> No |
| Repair Estimate | : | \$ | 2,388.85 |
| Final Repair Cost | : | \$ | 711.42 |
| Loss of Token Sum | : | \$ | 100.00 |
| Rental (if any) | : | \$ | 250.80 |
| LTA / GIA Search Fee | : | \$ | 7.49 |

| | | | |
|---------|---|----|------|
| Others: | : | \$ | 0.00 |
|---------|---|----|------|

| | | | |
|-----------------------------------|---|----|----------|
| | : | \$ | |
| Final Settlement Sum (Global Sum) | : | \$ | 1,050.00 |

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____ (%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: _____

BOLA Liability: _____ 100 _____ (%) Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

| Payment Instruction: Payee's Breakdown | | | |
|--|-----------------------------------|---|-------------|
| 1) | COMFORTDELGRO ENGINEERING PTE LTD | : | \$ 1,050.00 |

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

02/07/2019
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile | | | | |
|--|--|-----------------|-------------------------------|---|
| AXA INSURANCE PTE LTD | | | Ref : CC4/ASM18011307/K1pb3q2 | |
| 8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:KHOR SAW THENG | | | Date : 02-07-2019 |  |
| | | | Code : ASM | |
| 1. Policy Particulars :- THIRD PARTY CLAIM | | | | |
| Insured Veh. | SDJ 12R | Veh. Inspected | SHA 4893M | |
| Policy No. | GA144178 | Coverage (\$) | 0.00 | |
| Claim No. | S8M00LEP | Excess (\$) | 0.00 | |
| Assign From | | Assign Date | 20/06/2018 | |
| 2. Vehicle Particulars & Condition | | | | |
| Make & Model | TOYOTA PRIUS | c.c | 1798 | |
| Engine No. | HIDDEN | Year of Reg. | 2017 | |
| Chassis No. | JTDKB3FU503565096 | Colour | BLUE | |
| Odometer | 68920 | Steering | IN ORDER | |
| Brakes | IN ORDER | Modification | STANDARD ALLOY RIM | |
| General | FAIR | | | |
| 3. Conditions of Tyres | | | | |
| | Size | Make | Balance | |
| R/H Front Tyre | 195/65 R15 | WEST LAKE | 7 mm | |
| L/H Front Tyre | 195/65 R15 | WEST LAKE | 7 mm | |
| R/H Rear Tyre | 195/65 R15 | WEST LAKE | 7 mm | |
| L/H Rear Tyre | 195/65 R15 | WEST LAKE | 7 mm | |
| 4. Description of Damages | | | | |
| THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS. | | | | |
| 5. General Information | | | | |
| Accident Date | 19/06/2018 | Inspection Date | 20/06/2018 | |
| Survey held at | COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969 | | | |
| 5a. Remarks | | | | |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. | | | | |
| 5b. Estimate Days of Repair | | | | |
| ESTIMATED NORMAL PERIOD FOR REPAIR: 2 Working Days | | | | |



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHA 4893M

| Qty | Description of Parts | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|------------------------------------|---|----------------------|---------------------------|-------------------|
| <u>REPLACEMENT OF PARTS</u> | | | | |
| 1 | FRONT BUMPER (CONSISTENT) | TO REPAIR SEE LABOUR | 490.50 | - |
| 1 | FRT FENDER LH (CONSISTENT) | TO REPAIR SEE LABOUR | 933.10 | - |
| 1 | FRT FENDER (HYBRID) LH (CONSISTENT) | NECESSARY | 86.50 | 86.50 |
| | LESS 25% DISCOUNT | | -377.53 | -21.62 |
| | | | 1,132.57 | 64.88 |
| <u>LABOUR</u> | | | | |
| | PANEL BEATING.INCLUSIVE OF THE REPAIR OF FRONT BUMPER AND FRT FENDER LH . | NOT NECESSARY | 560.00 | 200.00 |
| | SPRAYPAINT ON AFFECTED AREA. | | 500.00 | 400.00 |
| | TUFF COAT ON AFFECTED PARTS. | | 40.00 | - |
| | | | 1,100.00 | 600.00 |
| GRAND TOTAL | | | 2,232.57 | 664.88 |
| RECOMMENDED COST OF REPAIRS | | | | 664.88 |

Report Ref No. CC4/ASM18011307/K1pb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

| NAME | TYPE | SUB-TYPE | AUTHOR | DATE UPLOADED |
|--|-------------------------------|-------------------------------------|--------------------------------------|------------------|
| LKXInvoice 1 (7).pdf | Invoice | Surveyor/ Assessor expense | LKX AUTO CONSULTANTS PTE LTD (TP) | 5 July 2019 |
| RENTAL RECEIPT.pdf | Forms / Claim Documents | Others | LKX AUTO CONSULTANTS PTE LTD (TP) | 5 July 2019 |
| RENTAL MILEAGE.pdf | Forms / Claim Documents | Others | LKX AUTO CONSULTANTS PTE LTD (TP) | 5 July 2019 |
| PAYMENT BREAKDOWN_LKX.pdf | Forms / Claim Documents | Others | LKX AUTO CONSULTANTS PTE LTD (TP) | 5 July 2019 |
| LIA SEARCH.pdf | Forms / Claim Documents | Others | LKX AUTO CONSULTANTS PTE LTD (TP) | 5 July 2019 |
| LKXInspection (5).pdf | Forms / Claim Documents | Others | LKX AUTO CONSULTANTS PTE LTD (TP) | 5 July 2019 |
| LKXAdjustment1a (6).pdf | Forms / Claim Documents | Others | LKX AUTO CONSULTANTS PTE LTD (TP) | 5 July 2019 |
| PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf | Forms / Claim Documents | Satisfaction / Discharge Voucher | LKX AUTO CONSULTANTS PTE LTD (TP) | 5 July 2019 |
| AUTHORISATION TO ACT FORM.pdf | Forms / Claim Documents | POA / Authority Letter | LKX AUTO CONSULTANTS PTE LTD (TP) | 5 July 2019 |
| WORKSHOP INVOICE.pdf | Invoice | Regular | LKX AUTO CONSULTANTS PTE LTD (TP) | 5 July 2019 |
| LETTER TO OI.pdf | Letters and Correspondence | Policy Holders / Insured | LKX AUTO CONSULTANTS PTE LTD (TP) | 5 July 2019 |
| LKX Resurvey Photos.pdf | Reports & Statement | Others | LKX AUTO CONSULTANTS PTE LTD (TP) | 11 March 2019 |
| Mandate (A old 110319).pdf | Reports & Statement | Others | LKX AUTO CONSULTANTS PTE LTD (TP) | 11 March 2019 |
| LKX Survey Photos.pdf | Reports & Statement | Others | LKX AUTO CONSULTANTS PTE LTD (TP) | 11 March 2019 |

