

PTE/SLH9703L/20160619/DS-CL  
10/06/2016

M/s AXA Insurance Singapore Pte Ltd  
C/o LKK Auto Consultants Pte Ltd  
51 Ubi Avenue 1, #02-25  
Singapore 408933  
Attn: Motor Claims Department

WITHOUT PREJUDICE

Dear Sirs

ACCIDENT ON 19/06/2016 INVOLVING SLH9703L & YM 5323X  
ALONG PIE EXIT 1 TOWARDS CHANGI AIRPORT

We are the authorised repair workshop for the owner of vehicle, SLH9703L, which was involved in the captioned accident with your insured's vehicle. The vehicle owner has requested and authorised us to assist him/her in presenting his claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured, YM 5323X, we are submitting these claims for your consideration on behalf of the owner/driver/claimant.

1. Cost of Repairs	3,572.86
2. Car Rental	-
3. 9.0 days Loss of Use @ \$80	720.00
4. Surveyor Fee	-
5. LTA Fee	-
6. TP/GIA Fee	2.00
7. Medical	-
8. Others	-
<hr/>	
(E&OE)	4,294.86

We enclose the following documents to support the claims: -

- |  |   |
|--|---|
| <input checked="" type="checkbox"/> Repair/Excess Bill   | <input checked="" type="checkbox"/> Insurance Certificate |
| <input checked="" type="checkbox"/> Surveyor Report      | <input checked="" type="checkbox"/> Power of Attorney     |
| <input checked="" type="checkbox"/> Coloured Photographs | <input checked="" type="checkbox"/> Car Rental Bill       |
| <input checked="" type="checkbox"/> GIA/Police Report(s) | <input checked="" type="checkbox"/> Medical Bill          |
| <input checked="" type="checkbox"/> GIA/TP Search        | <input checked="" type="checkbox"/> Witness Statement     |
| <input type="checkbox"/> Others:                         |   |

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Yours faithfully

Cecilia Lee

CDGE Claims Department

59 Loyang Drive S(508969)

DID: 6214 8354 FAX: 6214 1843

Email: cecilialee@sparkcardcare.com



ComfortDelGro Engineering

ComfortDelGro Engineering Pte Ltd

Corporate Office  
225 Braddell Road Singapore 579701  
Mainline +65 6392 8000  
Facsimile +65 6280 9716

[www.sparkcardcare.com](http://www.sparkcardcare.com)

Car Care Centres

Braddell

215 Braddell Road  
Singapore 579701  
Tel 6393 8110

Loyang

59 Loyang Drive  
Singapore 508969  
Tel 6214 8354

Pandan

45 Pandan Road  
Singapore 670256  
Tel 6328 8776

Sin Ming

361 Sin Ming Link  
Singapore 570717  
Tel 6563 6428

Sungei Kadut

7 Sungei Kadut Way  
Singapore 726751  
Tel 6360 7302

Ubi

343 Ubi Road 7  
Singapore 408640  
Tel 6746 1893

Yatong

501 Yatong Industrial Estate  
Singapore 756732  
Tel 6757 1893

[www.SPARKCardcare.com](http://www.SPARKCardcare.com)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

13 JULY 2018

**SATS BRF FOOD PTE LTD**  
234 PANDAN LOOP  
SINGAPORE 128422  
ATTN: THE MANAGEMENT

Dear Sir/ Mdm

**OUR REF : CC4/ASM18011301/Kpb3**  
**YOUR REF : P1742514 (YM 5323X)**  
**ACCIDENT INVOLVING YM 5323X AND SLH 9703L ALONG/AT PIE BEFORE EXIT**  
**ECP ON 19/06/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from COMFORTDELGRO ENGINEERING PTE LTD acting on behalf of the owner of SLH 9703L against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [chewht@lkkauto.com](mailto:chewht@lkkauto.com) within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Authorisation Letter/ Employment Letter from you company
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at [chewht@lkkauto.com](mailto:chewht@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Chew Hsiao Tong

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Cc     *AXA Insurance Pte Ltd*  
         *(Motor Claims Dept)*

# COMFORTDELGRO ENGINEERING PTE LTD

A member of COMFORT Group

## POWER OF ATTORNEY

ACCIDENT INVOLVING (Owner's Vehicle No.) 34H 9703L and (Third Party's Vehicle No.)  
YM5323X on 19/06/18 along Exit 1 on PIE towards Changi Airport

Policy Nos: —

BY THIS POWER OF ATTORNEY, \*I/We, — \*NRIC/Passport

No. — (Address)\* —

LCRF PTE LTD a company

incorporate in Singapore and having its registered office at (Address)\* —

— owner of Vehicle Registered No. 34H 9703L

— hereby irrevocably appoint ComfortDelGro Engineering Pte Ltd (CDGE), a

company incorporated in Singapore and having its registered office at 205 Braddell Road

its agents or any person authorized by CDGE to be \*my/our Attorney and in \*my/our name(s) and on \*my/our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which \*I/we may have against the other \*party/parties to the Accident and under the insurance \*policy/policies taken up by such \*party/parties or alternatively under Insurance Policy No. — taken up by \*me/us in respect of the cost of repairs, loss of use and at all other costs and expenses, etc. suffered by \*me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on \*my/our behalf as \*my/our Attorney shall in his absolute discretion, deem fit.
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of cheque in favor of ComfortDelGro Engineering Pte Ltd, CDGE and to give a valid receipt and discharge therefor.
4. For any of the purposes aforesaid, to execute, sign, seal and deliver all documents whatsoever in relation thereto.
5. Generally do all such acts as it shall deem necessary for the purpose of settling such claim(s) and
6. To agree to any settlement at the absolute discretion of CDGE.

\*I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on \*my/our behalf by the Attorney, its agents or any person authorized by CDGE in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by \*me/us in \*my/our own proper person(s) and \*I/We hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

\*I/We hereby further declare that the powers and authority hereby conferred shall remain irrevocable.

\*I/We further confirm that the acceptance by CDGE of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

\*IN WITNESS WHEREOF, \*I/We have hereunto to set \*my/our hand and seal this day 16 of the month of June, Year Two Thousand - (2018)

Signed, Sealed & Delivered By



Customers Name:  
NRIC No.:  
Co's rubber Stamp

delete as appropriate. Insurance



redefining / insurance

CLAIM REF : S8M00LIG  
INSURED : SATS BRF FOOD PTE LTD

DISCHARGE VOUCHER

We/I, LCRF PTE LTD, NRIC NO. 201624597K hereby agree to accept the sum of dollars THREE THOUSAND NINE HUNDRED NINETY ONLY (\$\$3,990.00) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. YM 5323X as a result of an accident along EXIT 1 ON PIE TOWARDS CHANGI AIRPORT on 19/06/2018 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SLH 9703L.

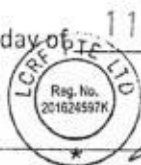
We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. YM 5323X in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. YM 5323X.

Dated this \_\_\_\_\_ day of 11 OCT 2018 20\_\_

Claimant's Signature



NRIC no./ Company Stamp

201624597K

Occupation/ Business

Address

Telephone No.

Witness's Name

Witness's Signature

Witness's NRIC No.

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
205 BRADDELL ROAD  
SINGAPORE 579701

Please forward your cheque made payable to:-  
**COMFORTDELGRO ENGINEERING PTE LTD**

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)  
8 Shenton Way, #24-01 AXA Tower, Singapore 068811  
Customer Centre #B1-01  
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

# ComfortDelGro Engineering Pte Ltd

## Corporate Office

205 Braddell Road  
Singapore 579701  
Tel: 6338 6288  
Fax: 6338 6289  
www.cdg.com.sg

## Car Care Centres

205 Braddell Road Singapore 579701  
59 Loyang Drive Singapore 508969  
45 Pandan Road Singapore 609285  
2403 Sin Ming Drive Singapore 575712  
7 Sungei Kadut Way Singapore 720791  
320 Ubi Road 3 Singapore 408649  
501 Yishun Industrial Park A Singapore 768712  
www.SPARKcarcare.com

Tel: 6383 8110  
Tel: 6214 8300  
Tel: 6338 8778  
Tel: 6553 0400  
Tel: 6359 7369  
Tel: 0848 5721  
Tel: 0757 7898



ComfortDelGro Engineering  
COMPANY REG. NO: 199506048W  
GST REG. NO. M2-8921817

## TAX INVOICE

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01

SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO  
SLH9703L

MAKE  
HONDA

MODEL  
GRACE HYBRID

DATE OF REG  
24.11.2016

CHASSIS CODE  
GM41105555

INVOICE NO. / DATE  
91387047 31.07.2018

JOB NO.  
305177722

ODOMETER READING

Description : TP - AIG - AXA

S/No	Part No. Description	Qty	Unit Price	Net
01	20-501 LABOUR CHARGES	1 EAC	1,540.00 SGD	1,540.00
02	1979 REAR BUMPER	1 PC	749.92 SGD	749.92
03	1979 REAR BUMPER SIDE RETAINER LH	1 PC	10.72 SGD	10.72
04	1979 REAR BUMPER CLIPS x 2	1 PC	6.24 SGD	6.24
05	1979 REVERSE SENSOR	1 PC	200.00 SGD	200.00
06	1979 BOOTLID BADGE LOGO	1 PC	21.68 SGD	21.68
07	1979 BOOTLID EMBLEM GRACE	1 PC	31.12 SGD	31.12
08	1979 BOOTLID EMBLEM HYRID	1 PC	46.80 SGD	46.80

Cheques should be crossed and made payable to "ComfortDelGro Engineering Pte Ltd"

## ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Blk C Ext 1 Level 2  
Singapore 579701

Attn: Finance Department

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ N
8010010	91387047	3,572.86	

**ComfortDelGro Engineering Pte Ltd**

Corporate Office  
205 Braddell Road  
Singapore 579701  
Hotline: +65 6382 6280  
Facsimile: +65 6289 5255  
www.cdg.com.sg

Car Care Centres  
205 Braddell Road Singapore 579701  
59 Loyang Drive Singapore 508999  
45 Pandan Road Singapore 609286  
385 Sin Ming Drive Singapore 575717  
7 Sungei Kadut Way Singapore 728791  
220 Ubi Road 2 Singapore 409649  
591 Yishun Industrial Park A Singapore 768722  
www.SPARKcarcare.com

Tel: 6283 8110  
Tel: 6214 8300  
Tel: 6338 8778  
Tel: 6553 0400  
Tel: 6169 7360  
Tel: 6848 5721  
Tel: 6757 7698



ComfortDelGro Engineering  
COMPANY REG. NO: 199506048W  
GST REG. NO. M2-8921817

**TAX INVOICE**

8010010

AXA INSURANCE PTE LTD

8 SHENTON WAY AXA TOWER #24-01

SINGAPORE SG 068811

VEHICLE NO  
SLH9703LMAKE  
HONDAMODEL  
GRACE HYBRIDDATE OF REG  
24.11.2016CHASSIS CODE  
GM41105555INVOICE NO./DATE  
91387047 31.07.2018JOB NO.  
305177722

ODOMETER READING

S/No	Part No. Description	Qty	Unit Price		Net
09	1979 BOOTLID LAMP LH	1 PC	245.36	SGD	245.36
10	1979 REAR END PANEL	1 PC	259.12	SGD	259.12
11	1979 REAR END PANEL INNER GARNISH	1 PC	69.12	SGD	69.12
12	1979 REAR TOOL TRAY	1 PC	86.80	SGD	86.80
13	1979 BOOTLID LOCK	1 PC	72.24	SGD	72.24
Items total					3,339.12
Add GST @					233.74
Invoice amount					3,572.86

Issued by : SIEWHWA 31.07.2018 15:09:26  
Repair type : CESO/52/5T  
Payment Type/Term: /Credit 30 days

**ComfortDelGro Engineering Pte Ltd**

A member of COMFORTDELGRO

Head Office: Please should be crossed and made payable to  
205 Braddell Road  
Blk C Ext 1 Level 2  
Singapore 579701

Attn: Finance Department

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ N

ComfortDelGro Engineering Pte Ltd