

15/5/2016

INS CASE OWNER:

Richard.

CC 4/AXA1801

1301, Kpb322

LKK:

IDAC:

Surveyor:

Kenneth

DOI:

ASSIGNMENT

21/6/18

Date / Time :

21/6/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. :

YM 5323X

Name of Insured :

SATS BPP FOOD P/L

Insured Tel No. :

HP:

19/6/18

Excess Sec II :SS

D.O.A :

Is driver the owner?

( YES (NO) )

Nature of Accident :

Claim No. :

S8m00119 / 52882

Policy No. :

VFX/V1767514

Make / Model :

1500m

Place of Accident :

DIE BE EXIT CLP

If NO, Driver Name / Age :

Driver Tel No. :

(V/L: YES (NO) )

OI GIA REPORT: YES (NO) : TP GIA REPORT: YES (NO)

Insured Liability : % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

COBE  
Braddell

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

21/6/18  
WIT

SLH97032

YM5323X-4

RECEIVED 15 OCT 2018

- OIR sent out 1st letter

9/7/18 - Email to AXA: Request for OI GIA

9/7/18 - ✓ OI GIA

11/7/18 @ 3.21pm Called OI company at 67790088.  
Spoken to Ms Juliana. She will get PIC to call back

12/7/18 - Sent letter to OI to inform TP claim &amp; get OI COA

12/14/18 - File pass to Shu Pic to close

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

( days) Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Final Liability:

%

(Agreed / Assessed) BOLA S/N No. :

If NO or B 28, Ass. Lia :

Repair Cost:

SS

3572.86

Loss of Rental (LOR):

SS

( days)

Loss of Use (LOU):

SS

420.00 (\$ 60 x 7 days)

Loss of Income (LOI):

SS

(\$ x days)

LOR only ☐ LOU only ☐

SS

LOR + LOU ☐ LOR + LO ☐

[Tick only one]

GIA/LTA Search

SS

2.00

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost

SS

-

1) Claim status: Non-Report/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$300.00

Total:

SS

3994.86

Global Sum SS: 3990.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

SS

3990.00

Name 1:

Comfort Delgro Engineering Pte Ltd

Payee 2: (Strike if N.A.)

SS

-

Name 2:

Payee 3: (Strike if N.A.)

SS

-

Name 3:

ASS. REC. BY:

REF:

ALA /

Kenneth

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

72k

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

05

days

Res.:

Yes or No

Lum Sum:

1-B.1 %

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

22/6 File pass to Catherine

45#

PIP# 3339-12 Credit \$ 1814.08 / 3549

Date/Time, File Pass to?

☐

: Prell. Report

☐

: Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S - RS. SI

Fotos

Others

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Report Format :

Lump Sum / I.B.I: (\$

TOTAL

Veh No:

SLH 97032 Yr Regn: 11, 16

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Honda Civic

c.c.

1496

Colour:

A. Silver

A/C: Insured / Std / NI / NA

Sp. Reading

119114

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

Gm4

1105555

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rlm / STD A/Rlm or

Tyre Size:

F:

R:

185/60R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

8

mm

Rear

R/Bal.

8

mm

L/Bal.

8

mm

L/Bal.

8

mm

D.O.A.

19/6/18

D.O.I.

21/6/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.



ComfortDelGro Engineering

205 Braddell Road S(579701)

**ACCIDENT REPAIR ESTIMATE**

Our Ref:

Type of Claim : TPVehicle No. : SLH9703LMake & Model : HONDA GRACE HYBRID 1.5DXYear of Manufacture : 2016Chassis No. : GM41105555Engine No. : LEB5255578Policy No. : -Time of Accident : 16:00Ins Company : AIG VS AXAExcess : -Date of Accident : 19.06.2018Suggested Days of Repair : 

In-house Vehicle Assessor

**Repair Estimate**Case Owner : WILLIAMSignature : Parts (a) Cost / List Price Items \$ 3,754.00Plus/Less 20% \$ 750.80Total of Cost / List \$ 3,003.20(b) Nett Price Items \$ -Less Total of Nett Item (c) Special Nett Items \$ 200.00Total Parts Cost (Appendix A) \$ 3,203.20Labour (Appendix B) \$ 1,950.00Total Repair Cost \$ 5,153.20

Contact No

**Frt Counter Operation**

63837103 - Patrick Tia

63837730 - Brenda Ng

63837466 - Rohani

braddell\_cr@sparkcarcare.com

**Workshop Operation**

63837656 - Ngo Toh Wee

63837362 -

63838115 - William Wang

63838115 - Andrew Goh

braddell\_operation@sparkcarcare.com

The above total will be subjected to 7% G.S.T.

Name of Surveyor : Kenneth  
 Company : CKIC  
 Survey conducted on : 21/6/18 at

**Remarks By Surveyor**(a) The repair of this vehicle is authorized / is not authorized until further notice.(b) Recommended Days of Repair : 05 day(s)(c) Resurvey : Required / Not Required(d) Excess : \$ (e) Signature of surveyor : Le Date: 21/6/18

*Not Authorized*  
*1.B.1*  
*Resurvey by pain*

# Spark Car Care

ComfortDelGro Engineering Pte Ltd

205 Braddell Road S (579701)

Tel: 63837168 / 63837466 Fax: 62844284, 62815767

## Spare Parts

Vehicle No : SLH9703L Case Owner : WILLIAM

Make & Model : HONDA GRACE HYBRID 1 Year Manufacture : 2016

Chassis No : GM41105555 Engine No : LEB5255578

Sales Order : \_\_\_\_\_ Supplier : \_\_\_\_\_

Order By : \_\_\_\_\_ Type of Claim : TP

| S/No | Part Description                   | QTY | Cost Price      | List Price | Nett Price           | S/N | Disposition By Surveyor |
|------|------------------------------------|-----|-----------------|------------|----------------------|-----|-------------------------|
| 1    | Rear bumper                        | 1   | <i>Bu</i>       | \$ 937.40  |                      |     | ✓                       |
| 2    | Rear bumper side retainer LH       | 1   | <i>D18</i>      | \$ 13.40   |                      |     | ✓                       |
| 3    | Rear bumper side retainer RH       | 1   | <i>See</i>      | \$ 13.40   |                      |     | X                       |
| 4    | Rear bumper upper side retainer LH | 1   |                 | TBA        |                      |     |                         |
| 5    | Rear bumper upper side retainer RH | 1   |                 | TBA        |                      |     |                         |
| 6    | Rear bumper clips                  | 2   | <i>See</i>      | \$ 7.80    |                      |     | ✓                       |
| 7    | Reverse sensor set                 | 1   |                 |            | <i>See</i> \$ 200.00 |     | ✓                       |
| 8    | Taillamp LH                        | 1   |                 | \$ 395.00  |                      |     | ?                       |
| 9    | Taillamp RH                        | 1   |                 | \$ 395.00  |                      |     | ?                       |
| 10   | Bootlid                            | 1   | <i>R</i>        | \$ 675.20  |                      |     | X                       |
| 11   | Bootlid badge logo                 | 1   | <i>See</i>      | \$ 27.10   |                      |     | ✓                       |
| 12   | Bootlid emblem - GRACE             | 1   | <i>See</i>      | \$ 38.90   |                      |     | ✓                       |
| 13   | Bootlid emblem - HYBRID            | 1   | <i>See</i>      | \$ 58.50   |                      |     | ✓                       |
| 14   | Bootlid lock                       | 1   | <i>R</i>        | \$ 90.30   |                      |     | X                       |
| 15   | Bootlid weatherstrip               | 1   |                 | \$ 78.30   |                      |     | ?                       |
| 16   | Bootlid lamp LH                    | 1   | <i>See</i>      | \$ 306.70  |                      |     | ✓                       |
| 17   | Bootlid lamp RH                    | 1   | <i>See</i>      | \$ 306.70  |                      |     | X                       |
| 18   | Rear end panel                     | 1   | <i>Bu</i>       | \$ 323.90  |                      |     | ✓                       |
| 19   | Rear end panel inner garnish       | 1   | <i>See / L1</i> | \$ 86.40   |                      |     | ✓                       |
| 20   | 0                                  | 0   |                 |            |                      |     |                         |
| 21   | 0                                  | 0   |                 |            |                      |     |                         |
| 22   | 0                                  | 0   |                 |            |                      |     |                         |
| 23   | 0                                  | 0   |                 |            |                      |     |                         |
| 24   | 0                                  | 0   |                 |            |                      |     |                         |
| 25   | 0                                  | 0   |                 |            |                      |     |                         |
| 26   | 0                                  | 0   |                 |            |                      |     |                         |
| 27   | 0                                  | 0   |                 |            |                      |     |                         |
| 28   | 0                                  | 0   |                 |            |                      |     |                         |
| 29   | 0                                  | 0   |                 |            |                      |     |                         |
| 30   | 0                                  | 0   |                 |            |                      |     |                         |

I, *KK Auto Consultants*, hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Tel: 63837168 / 63837466 Fax: 62844284, 62815767

Vehicle No. : **SLH9703L** Case Owner : **WILLIAM**  
Make & Model : **IDA GRACE HYBRID 1.5DX A** Year of Manufacture : **2016**

*Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.*



# Spark Car Care

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road S (579701)  
Tel: 63837168 / 63837466 Fax: 62844284, 62815767

Page 1

## Spare Parts

Vehicle No : SLH9703L Case Owner : WILLIAM  
Make & Model : HONDA GRACE HYBRID 1 Year Manufacture : 2016  
Chassis No : GM41105555 Engine No : LEB5255578  
Sales Order : \_\_\_\_\_ Supplier : \_\_\_\_\_  
Order By : \_\_\_\_\_ Type of Claim : TP

| S/No | Part Description                   | QTY | Cost Price | List Price | Nett Price    | S/N | Disposition By Surveyor |
|------|------------------------------------|-----|------------|------------|---------------|-----|-------------------------|
| 1    | Rear bumper                        | 1   | Bu         | \$ 937.40  | ✓             |     | ✓                       |
| 2    | Rear bumper side retainer LH       | 1   | D17        | \$ 13.40   | ✓             |     | ✓                       |
| 3    | Rear bumper side retainer RH       | 1   | Bu         | \$ 13.40   |               |     | X                       |
| 4    | Rear bumper upper side retainer LH | 1   |            | TBA        |               |     |                         |
| 5    | Rear bumper upper side retainer RH | 1   |            | TBA        |               |     |                         |
| 6    | Rear bumper clips                  | 2   | bu         | \$ 7.80    | ✓             |     | ✓                       |
| 7    | Reverse sensor set                 | 1   |            |            | Sen \$ 200.00 |     | ✓                       |
| 8    | Taillamp LH                        | 1   | bu         | \$ 395.00  |               |     | X                       |
| 9    | Taillamp RH                        | 1   | bu         | \$ 395.00  |               |     | X                       |
| 10   | Bootlid                            | 1   | bu         | \$ 675.20  |               |     | X                       |
| 11   | Bootlid badge logo                 | 1   | bu         | \$ 27.10   | ✓             |     | ✓                       |
| 12   | Bootlid emblem - GRACE             | 1   | bu         | \$ 38.90   | ✓             |     | ✓                       |
| 13   | Bootlid emblem - HYBRID            | 1   | bu         | \$ 58.50   | ✓             |     | ✓                       |
| 14   | Bootlid lock                       | 1   | bu         | \$ 90.30   | ✓             |     | X                       |
| 15   | Bootlid weatherstrip               | 1   | bu         | \$ 78.30   |               |     | X                       |
| 16   | Bootlid lamp LH                    | 1   | bu         | \$ 306.70  | ✓             |     | ✓                       |
| 17   | Bootlid lamp RH                    | 1   | bu         | \$ 306.70  |               |     | X                       |
| 18   | Rear end panel                     | 1   | Bu         | \$ 323.90  | ✓             |     | ✓                       |
| 19   | Rear end panel inner garnish       | 1   | Red/Gl     | \$ 86.40   | ✓             |     | ✓                       |
| 20   | 0                                  | 0   |            |            |               |     |                         |
| 21   | 0                                  | 0   |            |            |               |     |                         |
| 22   | 0                                  | 0   |            |            |               |     |                         |
| 23   | 0                                  | 0   |            |            |               |     |                         |
| 24   | 0                                  | 0   |            |            |               |     |                         |
| 25   | 0                                  | 0   |            |            |               |     |                         |
| 26   | 0                                  | 0   |            |            |               |     |                         |
| 27   | 0                                  | 0   |            |            |               |     |                         |
| 28   | 0                                  | 0   |            |            |               |     |                         |
| 29   | 0                                  | 0   |            |            |               |     |                         |
| 30   | 0                                  | 0   |            |            |               |     |                         |

LKH Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

20/06/2018

1890.40

EN 202

6:19 PM

# Spark Car Care

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road S (579701)

Tel: 63837168 / 63837466 Fax: 62844284, 62815767

## Labour -

Vehicle No. : SLH9703L Case Owner : WILLIAM  
Make & Model : IDA GRACE HYBRID 1.5DX A Year of Manufacture : 2016

| S/No | Labour Description  | Estimated Price | Adjusted Price |
|------|---|-----------------|----------------|
| 1    | To remove/refit boot compartment trims and garnish to facilitate repairs. <i>in</i>   | \$100.00        | X              |
| 2    | Labour charges to repair and panel beat the bootfloor/spare panel, LH rear fender, RH rear fender, cutting/welding and replacing damaged parts.               | \$700.00        | 600            |
| 3    | To check wiring functions.  | \$20.00         | ✓              |
| 4    | To remove/replace reverse sensor set.   | \$80.00         | 60             |
| 5    | To putty, apply primer & spray-paint the rear bumper, bootlid, LH rear fender, RH rear fender, bootfloor/spare tyre panel, rear end panel and affected areas. | \$900.00        | 800            |
| 6    | To apply rust-proofing on repaired/replaced panels.   | \$150.00        | 60             |
|      | <i>TD = Kenneth</i>   |                 | <i>1540</i>    |
|      | <i>Parts = 1890.40</i>  | <i>5904</i>     |                |
|      | <i>+ Supp = 108.50</i>  | <i>6012.50</i>  |                |
|      | <i>= 1998.90</i>  |                 |                |
|      | <i>- 20% = 399.78</i>   |                 |                |
|      | <i>= 1599.12</i>  |                 |                |
|      | <i>+ SN 200.00</i>  |                 |                |
|      | <i>= 1799.12</i>  |                 |                |
|      | <i>+ Labor 1540.00</i>  |                 |                |
|      | <i>= 3339.12</i>  |                 |                |
|      | <i>16/7/18</i>  |                 |                |

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

## Spark Car Care

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road S (579701)

Tel: 63837168 / 63837466 Fax: 62844284, 62815767

### Supplementary 1

|  |                                |
|--|--------------------------------|
| Vehicle No : <u>SLH9703L</u>                 | Case Owner : <u>WILLIAM</u>    |
| Make & Model : <u>HONDA GRACE HYBRID 1.8</u> | Year Manufacture : <u>2016</u> |
| Chassis No : <u>GM41105555</u>               | Engine No : <u>LEB5255578</u>  |
| Sales Order : <u>0</u>                       | Supplier : <u>0</u>            |
| Order By : _____                             | Type of Claim : <u>TP</u>      |

| S/No | Part Description | QTY | Cost Price | List Price | Nett Item | S/N | Disposition By Surveyor |
|------|------------------|-----|------------|------------|-----------|-----|-------------------------|
| 1    | REAR TOOL TRAY   | 1   | <i>CM</i>  | \$ 108.50  |           |     | ✓                       |
| 2    |                  | 1   |            |            |           |     |                         |
| 3    |                  | 1   |            |            |           |     |                         |
| 4    |                  | 1   |            |            |           |     |                         |
| 5    |                  | 1   |            |            |           |     |                         |
| 6    |                  | 1   |            |            |           |     |                         |
| 7    |                  | 1   |            |            |           |     |                         |
| 8    |                  | 1   |            |            |           |     |                         |
| 9    |                  | 1   |            |            |           |     |                         |
| 10   |                  | 1   |            |            |           |     |                         |
| 11   |                  | 1   |            |            |           |     |                         |
| 12   |                  | 1   |            |            |           |     |                         |
| 13   |                  | 1   |            |            |           |     |                         |
| 14   |                  | 1   |            |            |           |     |                         |
| 15   |                  | 1   |            |            |           |     |                         |
| 16   |                  | 1   |            |            |           |     |                         |
| 17   |                  | 1   |            |            |           |     |                         |
| 18   |                  | 1   |            |            |           |     |                         |
| 19   |                  | 1   |            |            |           |     |                         |
| 20   |                  | 1   |            |            |           |     |                         |
| 21   |                  | 1   |            |            |           |     |                         |
| 22   |                  | 1   |            |            |           |     |                         |
| 23   |                  | 1   |            |            |           |     |                         |
| 24   |                  | 1   |            |            |           |     |                         |
| 25   |                  | 1   |            |            |           |     |                         |
| 26   |                  | 1   |            |            |           |     |                         |
| 27   |                  | 1   |            |            |           |     |                         |
| 28   |                  | 1   |            |            |           |     |                         |
| 29   |                  | 1   |            |            |           |     |                         |
| 30   |                  | 1   |            |            |           |     |                         |

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

*108.50*






## Service Request Details

Claim

S8M00LIG

Reference

None 

Loss Date

June 19, 2018

Request Date

June 21, 2018

Due Date

June 28, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

21062018 @ 937am  
William veh in

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SLH9703L

Make

TPVD HONDA

Model

GRACEHYBRID 1.5DXA

Service Address

...

Primary Contact/Insured

SATS BRF FOOD PTE LTD

234 PANDAN LOOP, 128422, Singapore

Claim Handler

ANG Richard

richard.angbs@axa.com.sg

Additional Instructions

NON REPORT

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

Document Type

Document SubType

[+ Upload Documents](#)

NAME

 EMAIL RECEIVED FROM WORKSHOP INCLUDING SLH9703L  
TP GIA.msg

TYPE

Letters and Correspondence

SUB-TYPE

Workshop

AUTHOR

NIKAM Santosh Pandurang

DATE UPLOADED

June 21, 2018



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

22 JUNE 2018

**SATS BRF FOOD PTE LTD  
234 PANDAN LOOP  
Singapore 128422**

Dear Sir,

**OUR REF : CC4/ASM18011301/pb3  
YOUR REF : YM 5323X**

**ACCIDENT INVOLVING YM 5323X & SLH 9703L ALONG EXIT 1 ON PIE  
TOWARDS CHANGI AIRPORT ON 19/06/2018**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [chewht@lkkauto.com](mailto:chewht@lkkauto.com) or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

Your NCD (No Claim Discount) will be reduced by 30% (20% for motorcycle/ commercial vehicles) if a claim is made under your policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6742 3197 if you have any further enquiries.

Yours sincerely,  
Claim department

This is a computer generated letter and no signature is required.

CC: AXA INSURANCE PTE LTD

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 9 July 2018 9:08 AM  
**To:** 'motor.doc@axa.com.sg'  
**Cc:** 'richard.angbs@axa.com.sg'; Admin A  
**Subject:** <Request for Insured GIA Report>S8M00LIG; Insured Veh: YM 5323X ; Third Party Veh: SLH 9703L; DOA: 19/06/2018 \*LKK REF: CC4/ASM18011301/Kpb3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of insured GIA in Smartclaims for our necessary action.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## Hsiao Tong (LKKAUTO)

---

**From:** DHIWAR Namrata <namrata.dhiwar@axa.com.sg>  
**Sent:** Monday, 9 July 2018 4:02 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: <Request for Insured GIA Report>S8M00LIG; Insured Veh: YM 5323X ; Third Party Veh: SLH 9703L; DOA: 19/06/2018 \*LKK REF: CC4/ASM18011301/Kpb3  
**Attachments:** YM5323X INSD GIA.PDF

Hi,

Insured reported, report as attached for your necessary actions.

Regards,  
Namrata

---

**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Monday, July 09, 2018 9:08 AM  
**To:** SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>  
**Cc:** ANG Richard <richard.angbs@axa.com.sg>; Admin A <admin-a@lkkauto.com>  
**Subject:** <Request for Insured GIA Report>S8M00LIG; Insured Veh: YM 5323X ; Third Party Veh: SLH 9703L; DOA: 19/06/2018 \*LKK REF: CC4/ASM18011301/Kpb3

Dear Sirs/Mdm,

We refer to the above matter.

Kindly advise if there is any OI GIA. If so, kindly assist to upload a copy of insured GIA in Smartclaims for our necessary action.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Singapore - Externals or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

|                            |                           |
|----------------------------|---------------------------|
| Date Of Report             | 21/06/2018 09:27          |
| Date Of Accident           | 19/06/2018 15:45          |
| Exact Location Of Accident | ALONG PIE BEFORE EXIT ECP |
| Country/State of Loss      | SINGAPORE                 |

### DETAILS OF OWN VEHICLE

|                             |                       |
|-----------------------------|-----------------------|
| Vehicle Registration Number | YM5323X               |
| <b>Insured/Policyholder</b> |                       |
| Name Of Registered Owner    | SATS BRF FOOD PTE LTD |
| Co Reg No                   | 201510244D            |
| Email Address               | NOEMAIL               |
| Mobile Phone No             |                       |
| Alternative Phone No        | OFFICE-67790088       |

### Vehicle Particulars

|              |                  |
|--------------|------------------|
| Manufacturer | ISUZU            |
| Model        | NPR71L-4.6 D (M) |

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken REPORTING ONLY

Vehicle Category COMMERCIAL VEHICLE

### Insurance Company

|                           |                       |
|---------------------------|-----------------------|
| Name of Insurance Company | AXA INSURANCE PTE LTD |
| Type Of Coverage          | COMPREHENSIVE         |
| Fleet Policy              | NO                    |
| Policy Number             | VFX/P1742514          |
| Cover Note Number         |                       |

### Driver

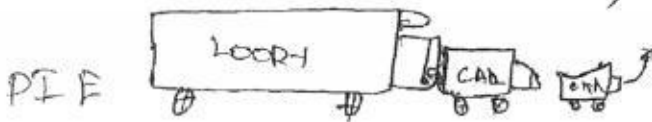
|                      |                      |
|----------------------|----------------------|
| Name of Driver       | MUTHUKUMR SARAVANAN  |
| NRIC No              | G5061014X            |
| Date Of Birth        | 21/06/1989           |
| Occupation           | OUTDOOR              |
| Date Of Driving Pass | 27/09/2014           |
| Driving Experience   | 3 YEARS AND 8 MONTHS |
| Gender               | MALE                 |
| Mobile Number        | (LOCAL) +65-83989897 |
| Fax Number           |                      |
| Contact Number       |                      |
| Email Address        | NOEMAIL              |

Passenger 2

NAME: : UNKNOWN

GENDER: :

(WORKING SITE)



PIE

T4 - T4 →

PIE

ECP T3-T2-T1 →

PIE

ECP (CITY) →

PIE

ECP (CITY) →

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I PASIR RIS TO GOING CHANGI AIRPORT TO  
DELIVERY PURPOSE AT NPUL. PIE TO ECP CHANGI AIRPORT.  
ONE CAR GOING MY LEADY FRONT (100 MT) <sup>Break</sup> Suddenly  
brake. SO HIT THE CAR. NO DAMAGE CAR BUT  
THE BACK DOOR DAMAGE.

DECLARATION

I hereby declare the foregoing particulars are true in every respect.

SATS BRF FOOD PTE. LTD.

(Regn. No.: 201510244D)

234 PANDAN LOOP

SINGAPORE 128422

Policy No. and Signature

Date: 2/10/18

Driver's Signature

Attest to the facts stated

Date: 2/10/18

WONG CHEE WEI

CONFIDENTIAL ENGINEERING PTE. LTD.

TEKSA, BUSINESS AND TRADING BRANCH

DATE: 2/10/18

Reporting Centre Personnel Signature

Name: Wong Chee Wei

NRIC ID: 67180994

## Hsiao Tong (LKKAUTO)

---

**From:** EngBoon Ng <engboon\_ng@satsbrf.com>  
**Sent:** Monday, 23 July 2018 4:07 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** QingLing\_Chiam@jltasia.com; June\_Ang@jltasia.com; William\_Yonathan@jltasia.com  
**Subject:** CC4/ASM18011301/pb3 - YM5323X  
**Attachments:** ym5323x.pdf; lkk.pdf

Hi Mr Chew,

Attached accident report for yours follow up, please.

Thank you

Best Regards,

**Ng Eng Boon**  
SATS BRF Food Pte. Ltd.

m 65 9668 1563  
e engboon\_ng@satsbrf.com





## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Wednesday, 1 August 2018 10:15 AM  
**To:** 'EngBoon Ng'  
**Cc:** QingLing\_Chiam@jltasia.com; June\_Ang@jltasia.com; William\_Yonathan@jltasia.com  
**Subject:** RE: CC4/ASM18011301/pb3 - YM5323X

Hi Mr Ng,

Thank you for your email.

As per our tele-conversation yesterday, we would like to request a copy of authorisation letter/ employment letter of the driver(Muthukumr Saravanan) from your company for our necessary action.

Appreciate an early reply.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** EngBoon Ng <[engboon\\_ng@satsbrf.com](mailto:engboon_ng@satsbrf.com)>  
**Sent:** Monday, 23 July 2018 4:07 PM  
**To:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** QingLing\_Chiam@jltasia.com; June\_Ang@jltasia.com; William\_Yonathan@jltasia.com  
**Subject:** CC4/ASM18011301/pb3 - YM5323X

Hi Mr Chew,

Attached accident report for yours follow up, please.

Thank you

Best Regards,

**Ng Eng Boon**

SATS BRF Food Pte. Ltd.

m 65 9668 1563

e [engboon\\_ng@satsbrf.com](mailto:engboon_ng@satsbrf.com)



## Hsiao Tong (LKKAuto)

---

**From:** EngBoon Ng <engboon\_ng@satsbrf.com>  
**Sent:** Thursday, 2 August 2018 7:56 AM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** QingLing\_Chiam@jltasia.com; June\_Ang@jltasia.com; William\_Yonathan@jltasia.com  
**Subject:** RE: CC4/ASM18011301/pb3 - YM5323X  
**Attachments:** Driver - SATSBRF 5323.pdf

As requested

Best Regards,

**Ng Eng Boon**  
SATS BRF Food Pte. Ltd.

m 65 9668 1563  
e engboon\_ng@satsbrf.com



---

**From:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Sent:** Wednesday, 1 August, 2018 10:15 AM  
**To:** EngBoon Ng <engboon\_ng@satsbrf.com>  
**Cc:** QingLing\_Chiam@jltasia.com; June\_Ang@jltasia.com; William\_Yonathan@jltasia.com  
**Subject:** RE: CC4/ASM18011301/pb3 - YM5323X

Hi Mr Ng,

Thank you for your email.

As per our tele-conversation yesterday, we would like to request a copy of authorisation letter/ employment letter of the driver(Mufhukumr Saravanan) from your company for our necessary action.

Appreciate an early reply.

Best Regards,

**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** EngBoon Ng <[engboon\\_ng@satsbrf.com](mailto:engboon_ng@satsbrf.com)>

**Sent:** Monday, 23 July 2018 4:07 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** [QingLing\\_Chiam@jltasia.com](mailto:QingLing_Chiam@jltasia.com); [June\\_Ang@jltasia.com](mailto:June_Ang@jltasia.com); [William\\_Yonathan@jltasia.com](mailto:William_Yonathan@jltasia.com)

**Subject:** CC4/ASM18011301/pb3 - YM5323X

Hi Mr Chew,

Attached accident report for yours follow up, please.

Thank you

Best Regards,

**Ng Eng Boon**

SATS BRF Food Pte. Ltd.

m 65 9668 1563

e [engboon\\_ng@satsbrf.com](mailto:engboon_ng@satsbrf.com)






To: Whom It May Concern

From: SATS BRF Food Pte Ltd.  
234 Pandan Loop  
Singapore 128422

Date: 19.6.18

#### Authorization Letter

This is to confirm that Mr. Muthukumar Saravanan, Nric G5061014X  
is authorized to driver Satsbrf Truck.  
At the time of the accident he was driving truck YM5323X



Ng Eng Boon  
Senior Manager





## <Request for DS & Seek Mandate> - S8M00LIG [ACCIDENT INVOLVING YM 5323X(OI) & SLH 9703L(TP) ON 19/06/2018]

Type

🔗 Question

Message

Liability: 100%. Insured driver rear-ended third party. Inform TP claim. Insured agreed to settle and aware NCD issue. We seek your mandate from \$4,159.18 - \$ 4,902.44. IA with mandate had been uploaded in Smartclaims. Kindly advise if we may proceed DS & let us have your mandate. Thank you. Hsiao TONG - 02 Aug 2018

Reply



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 02.08.2018

### Survey Details:

|                     |                                   |
|---------------------|-----------------------------------|
| Date of loss        | 16.06.2018                        |
| Date of appointment | 21.06.2018                        |
| Date of survey      | 21.06.2018                        |
| Location of survey  | COMFORTDELGRO ENGINEERING PTE LTD |

### Vehicle Details:

|                      |                            |
|----------------------|----------------------------|
| Claim Type:          | Third party                |
| Vehicle number       | SLH 9703L                  |
| Make and Model       | Honda Grace Hybrid 1.5DX A |
| Date of registration | 24.11.2016                 |
| Excess               |                            |
| Market Value         | \$ 72,000.00               |
| Parf/COE Rebate      | \$ 50,973.00               |
| Nett Loss            | \$ 21,027.00               |

### Repair details:

|                  |             |
|------------------|-------------|
| Initial Estimate | \$ 5,153.20 |
|------------------|-------------|

### Proposed/Revised repair cost:

|                         |                    |
|-------------------------|--------------------|
| Parts                   | \$ 1,640.08        |
| Check items (estimate)  | \$ 694.64          |
| Labour                  | \$ 1,540.00        |
| Supplementary           | NIL                |
| <b>Total</b>            | <b>\$ 3,874.72</b> |
| Lump Sum(if applicable) |                    |

|                           |          |
|---------------------------|----------|
| Number of days for repair | <u>5</u> |
|---------------------------|----------|



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Date: 02.08.2018

**Remarks:**

|  |
|--|
|  |
|--|

**Mandate:**

| Liability(TP)                           | 100%                |                  |
|---|---------------------|------------------|
|   | Without check items | With check Items |
| Proposed repair cost (w/GST)            | \$ 3,402.69         | \$ 4,145.95      |
| Loss of use                             | NIL                 |                  |
| Loss of rental(7days x \$100.00)(w/GST) | \$ 749.00           | \$ 749.00        |
| Loss of income                          | NIL                 |                  |
| LTA/GIA search fees                     | \$ 7.49             | \$ 7.49          |
| Others                                  | NIL                 | NIL              |
| Proposed Total                          | \$ 4,159.18         | \$ 4,902.44      |
|   |                     |                  |
|   |                     |                  |



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 22/6/2018

### Survey Details:

|                     |                                   |
|---------------------|-----------------------------------|
| Date of loss        | 19-Jun-18                         |
| Date of appointment | 21-Jun-18                         |
| Date of survey      | 21-Jun-18                         |
| Location of survey  | COMFORTDELGRO ENGINEERING PTE LTD |

### Vehicle Details:

|                      |                            |
|----------------------|----------------------------|
| Claim Type:          | Third party                |
| Vehicle number       | SLH 9703L                  |
| Make and Model       | HONDA GRACE HYBRID 1.5DX A |
| Date of registration | 24/11/2016                 |
| Excess               |                            |
| Market Value         | \$72,000                   |
| Parf Rebate          | \$50,973                   |
| Nett Loss            | \$21,027                   |

### Repair details:

|                  |             |
|------------------|-------------|
| Initial Estimate | \$ 5,153.20 |
|------------------|-------------|

### Proposed/Revised repair cost:

|                         |                    |
|-------------------------|--------------------|
| Parts                   | \$ 1,640.08        |
| Check items (estimate)  | \$ 694.64          |
| Labour                  | \$ 1,540.00        |
| <b>Total</b>            | <b>\$ 3,874.72</b> |
| Lump Sum(if applicable) | \$ -               |

|                           |   |
|---------------------------|---|
| Number of days for repair | 5 |
|---------------------------|---|



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

**Remarks:**

*We have not authorized repairs.*

**Mandate:**

| Liability(TP)        |    | % |
|----------------------|----|---|
| Proposed repair cost | \$ |   |
| Loss of use          | \$ |   |
| Loss of rental       | \$ |   |
| Loss of income       | \$ |   |
| LTA search fees      | \$ |   |
| Others               | \$ |   |
| Proposed Total       |    |   |



## Hsiao Tong (LKKAUTO)

---

**From:** Shirley Hiew (LKK Auto)  
**Sent:** Monday, 16 July 2018 5:07 PM  
**To:** 'Kristy Tay Siew Hwa'; Kenneth Kong (LKKAUTO); Hsiao Tong (LKKAUTO)  
**Cc:** surveyadmin2@fta.com.sg; SUR; 'CDGE Braddell Private Cars Crash Repair Operation'  
**Subject:** RE: SLH9703L - Finalize  
**Attachments:** 16072018155848.pdf

Dear Kristy,

Thank you for the email.

This case is handle by Hsiao Tong.

Dear Hsiao Tong,

FYNA. [CC4/ASM18011301/Kpb3](#)

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Kristy Tay Siew Hwa [<mailto:kristytay@sparkcarcare.com>]  
**Sent:** Monday, 16 July 2018 4:04 PM  
**To:** Kenneth Kong (LKK Auto) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>  
**Cc:** surveyadmin2@fta.com.sg; [sur@lkkauto.com](mailto:sur@lkkauto.com); CDGE Braddell Private Cars Crash Repair Operation <[braddell\\_operation@sparkcarcare.com](mailto:braddell_operation@sparkcarcare.com)>  
**Subject:** SLH9703L - Finalize

Hi Kenneth

Attached finalize report for your confirmation, thank you.

Best regards,

Kristy Tay  
Crash Repair | ComfortDelGro Engineering Pte Ltd  
DID 6383 7049 | FAX:6281 5767  
[kristytay@sparkcarcare.com](mailto:kristytay@sparkcarcare.com)

## Hsiao Tong (LKKAuto)

---

**From:** Shu Pei (LKKAuto)  
**Sent:** Tuesday, 14 August 2018 9:22 AM  
**To:** Cecilia Lee Peng Geok  
**Cc:** Admin A; Hsiao Tong (LKKAuto)  
**Subject:** FW: LCR - LOD AGAINST AXA - SLH9703L / YM5323X DOA 19/06/2018  
**Attachments:** img-810172454-0001.pdf

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

| LKK ref              | Officer in charge |
|----------------------|-------------------|
| CC4/ASM18011301/Kpb3 | Hsiao Tong        |

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Cecilia Lee Peng Geok <[cecilialee@sparkcarcare.com](mailto:cecilialee@sparkcarcare.com)>  
**Sent:** Friday, 10 August 2018 5:24 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** LCR - LOD AGAINST AXA - SLH9703L / YM5323X DOA 19/06/2018

Without Prejudice

Dear Sir/Madam

Attached our LOD dated 10/08/2018 for your attention and early settlement.

Thank you.

Best Regards

Cecilia Lee

Claims Department | ComfortDelGro Engineering Pte Ltd

Off: 6214 8354 | Fax: 6214 1843



HOTLINE TEL: (65) 6419-3000  
FAX: (65) 6415-3723

## CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960

ROAD TRANSPORT ACT, 1987 (MALAYSIA)

MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

MEZ-400

COMPREHENSIVE COMMERCIAL MOTOR  
CERTIFICATE NO. SLH9703L

(The below excess is subject to GST)

ALL CLAIMS EXCESS S\$2000.00  
WINDSCREEN EXCESS S\$100.00

SUM INSURED Market Value

INSURING WITH COE/PARF Yes

SLH9703L

LCRF Pte Ltd

1) VEHICLE REGISTRATION NO.

2) NAME OF INSURED

3) EFFECTIVE DATE OF THE COMMENCEMENT OF  
INSURANCE FOR THE PURPOSES OF THE ACT

25 February 2018

4) DATE OF EXPIRY OF INSURANCE

24 February 2019

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE\*

Any person who is driving on the insured's order or with their permission.

If You or Your Authorised Driver is below the age of 21 years old and/or has less than 1 year driving experience, the excess is S\$3,500(All Claims).

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE\*

- 1) Use for social, domestic, pleasure purposes and business purposes of Insured
- 2) Use for social, domestic, pleasure purposes and business purposes of any person whom the vehicle is hired.
- 3) Use for the carriage of passengers for hire or reward by any person to whom the vehicle is hired.

The Policy does not cover: 1) Use for tuition, driving test, racing, pace-making, reliability trial or speed-testing. 2) Use whilst drawing a trailer except the towing (other than for reward) of any one disabled mechanically propelled vehicle. 3) Use for any purpose in connection with the Motor Trade.

LOSS OF USE

Not Included

HIRE PURCHASE COMPANY

Refer to Policy Terms and Conditions

\*Limitations rendered inoperative by Section B of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued in Singapore 13 Feb 2018

AIG Asia Pacific Insurance Pte. Ltd.

030080-000  
Aon Singapore Pte Ltd  
2 Shenton Way  
#26-01 SGX Centre 1  
SINGAPORE 068804

AUTHORISED REPRESENTATIVE

SSPAHN

ORIGINAL

## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 27 August 2018 12:04 PM  
**To:** Cecilia Lee Peng Geok  
**Cc:** Admin A  
**Subject:** RE: LCR - LOD AGAINST AXA - SLH9703L / YM5323X DOA 19/06/2018

### Without Prejudice

Hi Cecilia,

We refer to the above matter.

We propose settlement at a global sum of **\$3,990.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Shu Pei (LKKAUTO)

**Sent:** Tuesday, 14 August 2018 9:22 AM

**To:** Cecilia Lee Peng Geok <[cecilialee@sparkcarcare.com](mailto:cecilialee@sparkcarcare.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** FW: LCR - LOD AGAINST AXA - SLH9703L / YM5323X DOA 19/06/2018

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

| LKK ref              | Officer in charge |
|----------------------|-------------------|
| CC4/ASM18011301/Kpb3 | Hsiao Tong        |

*To check availability of the case handler, you may contact the undersigned.*

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

|                   |                     |        |                      |
|-------------------|---------------------|--------|----------------------|
| Vehicle No:       | YM 5323X (Insd veh) | Model: | HONDA                |
|                   | SLH 9703L (TP veh)  |        | GRACE HYBRID 1.5DX A |
| Date of Accident: | 19/06/2018          |        |                      |

|                       |   |   |                             |
|-----------------------|---|---|-----------------------------|
| Global Sum Settlement | : | <input checked="" type="checkbox"/> Yes | <input type="checkbox"/> No |
| Repair Estimate       | : | \$                                      | 6,433.38                    |
| Final Repair Cost     | : | \$                                      | 3,572.86                    |
| Loss of Use           | : | \$                                      | 420.00                      |
| Rental (if any)       | : | \$                                      | 7 days at \$60.00 per day   |
| LTA / GIA Search Fee  | : | \$                                      | 2.00                        |

|         |   |    |  |
|---------|---|----|--|
| Others: | : | \$ |  |
|---------|---|----|--|

|                                   |   |    |          |
|-----------------------------------|---|----|----------|
|                                   | : | \$ |          |
| Final Settlement Sum (GLOBAL SUM) | : | \$ | 3,990.00 |

|   |  |
|---|--|
| Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below) |  |
| A) For Non GIA Registered Workshop:   | Agreed Liability _____ (%)                       |
| B) For GIA Registered Workshop:   | BOLA Applicable: Yes/ No BOLA Scenario No: _____ |
| BOLA Liability: _____ 100 _____ (%)   | Assessed Liability (*): _____ (%)                |
| * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.                                |  |
| Remarks _____   |  |

| Payment Instruction: Payee's Breakdown |                                   |               |
|--|-----------------------------------|---------------|
| 1)                                     | COMFORTDELGRO ENGINEERING PTE LTD | : \$ 3,990.00 |

NUR SHAQILAH BTE ABDOL  
WAHAB

01/11/2018  
Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile   |   |                       |                              |  |
|---|---|-----------------------|------------------------------|--|
| AXA INSURANCE PTE LTD   |   |                       | Ref : CC4/ASM18011301/Kpb3s2 |  |
| 8 SHENTON WAY #24-01<br>AXA TOWERS SINGAPORE 068811   |   |                       | Date : 01-11-2018            |  |
| ATTN: RICHARD ANG   |   |                       | Code : ASM                   |  |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>   |   |                       |                              |  |
| Insured Veh.  | YM 5323X  | Veh. Inspected        | SLH 9703L                    |  |
| Policy No.  | VFX/P1742514  | Coverage (\$)         | 0.00                         |  |
| Claim No.   | S8M00LIG  | Excess (\$)           | 0.00                         |  |
| Assign From   | RICHARD ANG   | Assign Date           | 21/06/2018                   |  |
| <b>2. Vehicle Particulars &amp; Condition</b>   |   |                       |                              |  |
| Make & Model  | HONDA GRACE (A)   | c.c                   | 1496                         |  |
| Engine No.  | HIDDEN  | Year of Reg.          | 2016                         |  |
| Chassis No.   | GM41105555  | Colour                | METALLIC SILVER              |  |
| Odometer  | 119114  | Steering              | IN ORDER                     |  |
| Brakes  | IN ORDER  | Modification          | NIL                          |  |
| General   | GOOD  |                       |                              |  |
| <b>3. Conditions of Tyres</b>   |   |                       |                              |  |
|   | Size  | Make                  | Balance                      |  |
| R/H Front Tyre  | 185/60R15   | YOKOHAMA              | 8 mm                         |  |
| L/H Front Tyre  | 185/60R15   | YOKOHAMA              | 8 mm                         |  |
| R/H Rear Tyre   | 185/60R15   | YOKOHAMA              | 8 mm                         |  |
| L/H Rear Tyre   | 185/60R15   | YOKOHAMA              | 8 mm                         |  |
| <b>4. Description of Damages</b>  |   |                       |                              |  |
| THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.  |   |                       |                              |  |
| DAMAGES SEE DETAILS.  |   |                       |                              |  |
| <b>5. General Information</b>   |   |                       |                              |  |
| Accident Date   | 19/06/2018  | Inspection Date       | 21/06/2018                   |  |
| Survey held at  | COMFORTDELGRO ENGINEERING PTE LTD<br>205 BRADDELL ROAD<br>Blk C, 3rd Floor<br>SINGAPORE 579701. |                       |                              |  |
| <b>5a. Remarks</b>  |   |                       |                              |  |
| A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.<br>B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |   |                       |                              |  |
| <b>5b. Estimate Days of Repair</b>  |   |                       |                              |  |
| ESTIMATED NORMAL PERIOD FOR REPAIR:   |   | <b>5 Working Days</b> |                              |  |



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLH 9703L

| Qty                                | Description of Parts  | Condition            | Estimate By Workshop (\$) | Our Adjusted (\$) |
|------------------------------------|---|----------------------|---------------------------|-------------------|
| <b><u>REPLACEMENT OF PARTS</u></b> |   |                      |                           |                   |
| 1                                  | REAR BUMPER (CONSISTENT)  | BUCKLED              | 937.40                    | 937.40            |
| 1                                  | REAR BUMPER SIDE RETAINER LH (CONSISTENT)                                   | DISTORTED            | 13.40                     | 13.40             |
| 1                                  | REAR BUMPER SIDE RETAINER RH (CONSISTENT)                                   | SERVICEABLE          | 13.40                     | -                 |
| 1                                  | REAR BUMPER UPPER SIDE RETAINER LH (NPA) (CONSISTENT)                       | NOT NECESSARY        | -                         | -                 |
| 1                                  | REAR BUMPER UPPER SIDE RETAINER RH (NPA) (CONSISTENT)                       | NOT NECESSARY        | -                         | -                 |
| 2                                  | REAR BUMPER CLIPS (CONSISTENT)  | NECESSARY            | 7.80                      | 7.80              |
| 1                                  | TAILLAMP LH (CONSISTENT)  | SERVICEABLE          | 395.00                    | -                 |
| 1                                  | TAILLAMP RH (CONSISTENT)  | SERVICEABLE          | 395.00                    | -                 |
| 1                                  | BOOTLID (CONSISTENT)  | TO REPAIR SEE LABOUR | 675.20                    | -                 |
| 1                                  | BOOTLID BADGE LOGO (CONSISTENT)   | NECESSARY            | 27.10                     | 27.10             |
| 1                                  | BOOTLID EMBLEM - GRACE (CONSISTENT)   | NECESSARY            | 38.90                     | 38.90             |
| 1                                  | BOOTLID EMBLEM - HYBRID (CONSISTENT)  | NECESSARY            | 58.50                     | 58.50             |
| 1                                  | BOOTLID LOCK (CONSISTENT)   | DENTED               | 90.30                     | 90.30             |
| 1                                  | BOOTLID WEATHERSTRIP (CONSISTENT)   | SERVICEABLE          | 78.30                     | -                 |
| 1                                  | BOOTLID LAMP LH (CONSISTENT)  | DENTED               | 306.70                    | 306.70            |
| 1                                  | BOOTLID LAMP RH (CONSISTENT)  | SERVICEABLE          | 306.70                    | -                 |
| 1                                  | REAR END PANEL (CONSISTENT)   | BENT                 | 323.90                    | 323.90            |
| 1                                  | REAR END PANEL INNER GARNISH (CONSISTENT)                                   | DENTED / CUT         | 86.40                     | 86.40             |
| 1                                  | REAR TOOL TRAY (CONSISTENT) (ADDITIONAL)                                    | CRACKED              | 108.50                    | 108.50            |
|                                    | LESS 20% DISCOUNT   |                      | -                         | -399.78           |
|                                    |   |                      | 3,862.50                  | 1,599.12          |
| <b><u>SPECIAL NETT ITEMS</u></b>   |   |                      |                           |                   |
| 1                                  | SET REVERSE SENSOR (SN) (CONSISTENT)  | SCRATCHED            | 200.00                    | 200.00            |
|                                    |   |                      | 200.00                    | 200.00            |
| <b><u>LABOUR</u></b>               |   |                      |                           |                   |
|                                    | TO REMOVE / REFIT BOOT COMPARTMENT TRIMS AND GARNISH TO FACILITATE REPAIRS. | NOT NECESSARY        | 100.00                    | -                 |

Report Ref No. CC4/ASM18011301/Kpb3s2

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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| Qty                                | Description of Parts  | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|------------------------------------|---|-----------|---------------------------|-------------------|
|                                    | LABOUR CHARGES TO REPAIR AND PANEL BEAT THE BOOTFLOOR / SPARE PANEL, LH REAR FENDER, RH REAR FENDER, CUTTING / WELDING AND REPLACING DAMAGED PARTS. INCLUSIVE OF THE REPAIR OF BOOTLID. |           | 700.00                    | 600.00            |
|                                    | TO CHECK WIRING FUNCTIONS.  |           | 20.00                     | 20.00             |
|                                    | TO REMOVE / REPLACE REVERSE SENSOR SET.   |           | 80.00                     | 60.00             |
|                                    | TO PUTTY, APPLY PRIMER & SPRAY-PAINT THE REAR BUMPER, BOOTLID, LH REAR FENDER, RH REAR FENDER, BOOTFLOOR / SPARE TYRE PANEL, REAR END PANEL AND AFFECTED AREAS.                         |           | 900.00                    | 800.00            |
|                                    | TO APPLY RUST-PROOFING ON REPAIRED / REPLACED PANELS.   |           | 150.00                    | 60.00             |
|                                    |   |           | 1,950.00                  | 1,540.00          |
| <b>GRAND TOTAL</b>                 |   |           | <b>6,012.50</b>           | <b>3,339.12</b>   |
| <b>RECOMMENDED COST OF REPAIRS</b> |   |           |                           | <b>3,339.12</b>   |

Report Ref No. CC4/ASM18011301/Kpb3s2

**KONG SENG CHEONG**

Licensed Appraiser

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