

United SG Automobile Pte Ltd

"We are always in your journey"....

53 Ubi Avenue 1 #01-56 Paya Ubi Industrial Park Singapore 408934
 Tel: 6747-4454 | Fax: 6747-7752 | Email: claims@unitedsg.com.sg
 Register No: 201729521C | GST No: 201729521C

23rd Apr 2019

Our reference: USG-201806-22
 Your reference: SLG2902E

BY POST

AXA Insurance Pte Ltd
 8 Shenton Way
 #24-01 AXA Tower
 Singapore 068811
Attn: Motor Claims Department

Dear Sir/ Madam,

Claimant : CHEW LAN NOOI
 Address : BLOCK 205 JALAN EUNOS #02-08 SINGAPORE 419535

We are instructed by the above named to claim damages against your insured/your insured's driver in connection with a road accident on **19 JUNE 2018** along **SLIP ROAD PIE (CHANGI) TOWARDS EUNOS LINK** involving our client's vehicle registration number **SJQ7683A** and vehicle registrations number **SLG2902E** driven by you/your insured's driver at the material time.

The accident was caused by your insured negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

Cost of Repair	:	\$2, 086.50
Loss of Rental	:	\$720.00
LTA Search Fee	:	\$7.45
Total	:	<u>\$2, 813.95</u>

A copy of each of the following supporting documents are enclosed:-

- | | |
|---|--|
| a) Our client's Accident Report/Police Report | b) COE/PARF Certificates |
| c) Certificate Of Insurance | d) Owner / Driver's IC & Driving License |
| e) LTA Search Result & Receipt | f) Satisfaction |
| g) Letter Of Authorisation | h) Invoice |
| i) Rental Invoice | |

The demand herein is in respect of our client's claim for damages pertaining to their motor vehicle and any settlement following or subsequent of this demand shall not prejudice our client's claim in respect of damages and consequential loss in relation to personal injuries.

Please send to us an acknowledgement of receipt of this letter with 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice to you or your insurer. Our client's claim is quantified based on the supporting documents in our file. Until a settlement is reached, all negotiations are conducted on the basis that the damages quantified herein are subject to revision if so instructed by our client.

Yours faithfully,



United SG Automobile Pte Ltd

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	20/06/2018 18:24
Date Of Accident	19/06/2018 20:05
Exact Location Of Accident	SLIP RD PIE (CHANGI) TWDS EUNOS LINK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJQ7683A
Insured/Policyholder	
Name Of Registered Owner	CHEW LAN NOOI
NRIC No	S7881224I
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96195751
Alternative Phone No	OFFICE-96195751

Vehicle Particulars

Manufacturer	KIA
Model	CERATO FORTE 1.6(A) SX ABS D/AB 2WD 4DR
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5098424059
Cover Note Number	

Driver

Name of Driver	DUAN RUI
NRIC No	S9079227Z
Date Of Birth	20/04/1990
Occupation	INDOOR
Date Of Driving Pass	25/06/2013
Driving Experience	4 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96195751
Fax Number	
Contact Number	OFFICE-96195751
EMail Address	NOEMAIL

Address	205 JALAN EUNOS #02-08
Postcode	419535
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	SPOUSE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : CHEW LAN NOOI GENDER: : FEMALE
Passenger 2	NAME: : DUAN JUN ZUE GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO STATEMENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLG2902E
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Accident Sketch Plan

SKETCH PLAN

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4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**
I understand, acknowledge, agree and consent that:
 - (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
 - (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
 - (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
 - (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
 - (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

I was travelling on jalan eunos towards hougang before bedok reservoir road. When I was exiting from PIE eunos, there was a motorcycle who speed pass and vehicle in front of me started to slow down. As I kept a safety distance with the vehicle in front, I managed to slow down without any contact with the vehicle in front. Out of a sudden, I felt an impact coming from the rear portion of my vehicle. When I got down, I saw vehicle B collided onto me.

I/We declare the foregoing particulars are true in every respect.

[> Back to OneMotoring](#)

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 1224I

Vehicle Details

Vehicle No.: SJQ7683A
Vehicle to be Exported: Yes
Intended De-registration Date: 22 Jun 2018
Vehicle Make: KIA
Vehicle Model: CERATO FORTE 1.6(A) SX ABS D/AB 2WD 4DR
Primary Colour: Red
Manufacturing Year: 2009
Engine No.: G4FC9H250783
Chassis No.: KNAFH221395066999
Maximum Power Output: 92.7 kW (124 bhp)
Open Market Value: \$14,731.00
Original Registration Date: 26 May 2009
First Registration Date: 26 May 2009
Transfer Count: 1
Actual ARF Paid: \$14,731.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 25 May 2019
PARF Rebate Amount: \$7,365.00

Intended COE Rebate Details

COE Expiry Date: 25 May 2019
COE Category: A - Car (1600cc & below)
COE Period(Years): 10
QP Paid: \$4,890.00
COE Rebate Amount: \$452.00
Total Rebate Amount: \$7,817.00

The information contained herein is correct as at 22 Jun 2018

OK

THE SCHEDULE

Private Car Insurance Policy

This Policy sets out the terms of a contract between NTUC Income Insurance Co-operative Limited (INCOME) and you (the Policyholder named in the schedule to this Policy).
The statements, information and declaration provided by you at the time of proposal shall form the basis of this contract.
We (INCOME) will provide the insurance set out in this Policy in respect of events occurring during the Period of Insurance shown in the Schedule and any further period for which we may accept a renewal premium.
The provision of this insurance is subject to:

1. any Endorsement specified as operative in the Schedule
2. the Conditions and General Exclusions of this Policy, and
3. the payment of the premium specified in the Schedule.

This Policy, the Schedule and the Certificate of Insurance are to be read together as one document.
GST Reg No. M4-0003030-8

Policy Number : 5098424059
The Policyholder : CHEW LAN NOOI
205 JALAN EUNOS
#02-08 EUNOS MANSION
SINGAPORE 419535

Period of Insurance : 03 Mar 2018 To 25 May 2019
Sum Insured : Market Value of Insured Vehicle at Time of Loss
Premium (inclusive GST) : S\$794.16

Interest Insured		
Cover Type	: drivo CLASSIC	
Primary Driver	: CHEW LAN NOOI	
Named Driver (1)	: DUAN RUI	
Named Driver (2)	: N/A	
Make/Model	: KIA/CERATO FORTE	Capacity : 1600cc
Registration Number	: SJQ7683A	Registration Year : 2009
Chassis Number	: KNAFH221395066999	Off-peak Car : No
Repair at Owner's Preferred Workshop	: No	Insure with COE : Yes
Excess (Section 1)	: S\$600	NCD Entitlement : 50%
Excess (Section 2)	: N/A	NCD Protection : No
Windscreen Excess	: S\$100	
Additional Excess	: N/A	
Unnamed Driver Excess	: Please refer to Terms and Conditions	
Hire Purchase Company	: STANDARD CHARTERED BANK (SINGAPORE) LIMITED	
Optional Cover		
Transport Allowance	: No	
Excess Waiver	: No	

Memo A : N/A

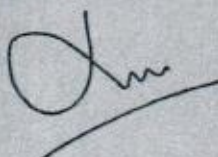
Endorsement Operative : N/A

Agency : DICKSON AUTO AGENCY (00000614645)
Date of Issue : 02 Mar 2018 14:16 hrs

DUTY OF DISCLOSURE

We would remind you that you must disclose to us, fully and faithfully, the facts you know or ought to know, otherwise you may not receive any benefit from your Policy.

Signed in Singapore by order of the Board of Directors



Chief Executive

IC COLLECTION SLIP FOR NEW SINGAPORE CITIZEN



NRIC NO S78812241 (PINK IC)

FEES \$10.00

NAME CHEW LAN NOOI

DATE OF ISSUE 24/05/2018



REGISTRATION OFFICER SAUYAH BINTE PARJAN



DOCUMENTS ARE TO BE PRESENTED AT GRC CITIZENSHIP CEREMONY

License Number: **S9079227Z**
Name: **DUAN RUI**
Birth Date: **20 Apr 1990**
Issue Date: **12 Feb 2016**

002536843A



REPUBLIC OF SINGAPORE
IDENTITY CARD NO. **S9079227Z**



Name

DUAN RUI

段 睿

Race

CHINESE

Date of birth

20-04-1990

Country/Place of birth

CHINA

Sex

M

S9079227Z



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

EFFECTIVE DATE

Class 3 Motor cars with unladen weight \leq 3000kg with \leq 7 passengers, exclusive of driver; and other motor vehicles with unladen weight \leq 2500kg 25 Jun 2013

NP 428A



9389266



NRIC No: S9079227Z



Nationality

CHINESE

Date of issue

05-01-2016

Address

205 JALAN EUNOS
#02-08
SINGAPORE 419535

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 21 Jun 2018 / 09:47:03

Receipt Date/Time : 21 Jun 2018 / 09:47:02

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180621-000399

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Result of Insurance Enquiry - SLG2902E				
As at 19 Jun 2018/20:05:00				
Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - SLG2902E Enquiry Fee 20180621094634786551	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx0343	Credit Card: Visa /MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Date 23 APR 2019

Attn: Motor Claims Dept

AxA

Dear Sir/Mdm

ACCIDENT ON

19 June 2018

INVOLVING VEHICLE NOS:

STW7683A

2

SLG 2802E

ALONG

Step Road ME (Chang?) towards Funas Link

I/We the registered owner/driver of vehicle regn. no.

STW7683A

which was involved

in the above accident with motor vehicle regn no.

SLG 2802E

insured by you.

I/We also hereby authorise that any payment due to me/us from the aforesaid claim be paid to M/s UNITED SG AUTOMOBILE PTE LTD.

I/We hereby indemnify M/s United SG Automobile Pte Ltd against all claims and/or damages which may arise from all action taken for and on my/our behalf.

I/We hereby affirmed that above-mentioned statement to be true and correct.

Yours faithfully



Owner Signature

(Company's stamp if applicable)

Name in Full :

Chew Ian Hoo?

NRIC No :

S78812241

Address :

Block 205 Jalan Funas

#02-08 Singapore 417535

MOTOR CLAIM DISCHARGE

INSURED: Chew San Hooi CAR/LORRY/CYCLE: REG. NO: STQ 7683A

ACCIDENT: CLAIM NO: POLICY NO:

I / We confirm that I/we have taken delivery of Car Lorry / Motor Cycle

Registered No. STQ 7683A from the repairers,

Messrs United Sh Automobile Rte Ltd.

and that all repairs necessary as a result of an accident in which the said vehicle was involved on or about 19 (DD) June (MM) 2018 (YY) have been completed to my / our satisfaction; and that I / we have no further claims on the above Company in respect thereof.

DATE / TIME 26 June 2018 SIGNATURE OF INSURED 

PLEASE SIGN AND RETURN

United SG Automobile Pte Ltd

"We are always in your journey"....

53 Ubi Avenue 1 #01-56 Paya Ubi Industrial Park Singapore 408934

Tel : 6747-4454 | Fax : 6747-7752 | Email: claims@unitedsg.com.sg

UEN No : 201729521C | GST No : 201729521C

TAX INVOICE

AXA INSURANCE PTE LTD
8 SHENTON WAY
#24-01 AXA TOWER
SINGAPORE 068811
ATTN: MOTOR CLAIMS DEPARTMENT

Invoice number : UI-1131
Date : 23-Apr-19
Vehicle number : SJQ7683A
Make Model : KIA CERANTO
Accident date : 19-Jun-18
Reference number : USG-201806-22

Description		Amount SGD\$
Inclusive of supplying parts, labour, panel beating and spray painting		
Lump Sum Repair		1950.00
GST @ 7%		136.50
	Total	2086.50

Singdollars: Two Thousand Eighty Six and Cents Fifty



UNITED SG AUTOMOBILE PTE LTD

INVOICE

S-26 AUTO
31 JURONG PORT ROAD #01-27/28
JURONG LOGISTICS HUB SPORE 619115

Date: 26-Jun-18
Receipt #: S26-1032

Bill To: CHEW LAN NGOI / DUAN RUI (DRIVER)
BLOCK 205 JALAN EJUNOS
#02-08 SINGAPORE 419535
96195751 (DRIVER)

Vehicle Number	Make Model	Rental Vehicle Number
SJQ7683A	KIA CERATO	SDU5577L NISSAN SYLPHY

No Of Days	Item #	Duration	Unit Price	Discount	Total
6		20 JUNE 2018 - 26 JUNE 2018 1800 HRS - 1200 HRS	\$ 120.00		\$ 720.00

Total Discount	\$0.00
Subtotal	\$720.00
Total \$	720.00

Thank you for your business!