

10/2008

INS. CASE OWNER:

Kian Chuan CC of Home AXA1801 1298, A/W 1/6/03

LKK: IDAC:

Surveyor:

Adrian

DOI:

ASSIGNMENT

2/6/08

Date / Time:

2/6/08

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLG 290XE

Claim No.:

SM00018 / 52134

Name of Insured:

LAN HUN SIN

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

14/6/08

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO) BA

OI GIA REPORT: YES NO : TP GIA REPORT: YES NO

Insured Liability: % Final ? Yes / No

570 7687A



INSRS: WSP: Tel: Liability: RMKS:

united SG



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date/ Time

2/6/08
VTC

570 7687A 2 mpf...
A smart claim.
OINRISWNT OUT 25 LETTER.

STAGE	DATE / PIC
Non-Reporting Itr (1st)	
Non-Reporting Itr (2nd)	
Non-Reporting Itr (Final)	
Notification Itr (if non-pickup)	
Call OI	
After call Itr to OI	20/02/09 - UC
Documentation Check List:	Handler Typist
Notification Itr (if non-pickup)	<input type="checkbox"/>
After call Itr to OI	<input type="checkbox"/>
Authorisation To Act	<input checked="" type="checkbox"/>
Release Voucher	<input checked="" type="checkbox"/>
Final Repair Bill	<input checked="" type="checkbox"/>
Car Rental Invoice	<input checked="" type="checkbox"/>
Towing Invoice	<input type="checkbox"/>
LTA / GIA	<input checked="" type="checkbox"/>
Medical Bill	<input type="checkbox"/>
PIR	<input type="checkbox"/>
Mandate/Reject Instruction	<input checked="" type="checkbox"/>
LOD	<input checked="" type="checkbox"/>
Payment Breakdown Form	<input type="checkbox"/>
Post-Repair Photos	<input type="checkbox"/>
Others	<input type="checkbox"/>

20/02/09 @ 4:16PM

OI AIR REPORT IN.
CALL OI. NO REPORT. PLUS ENQUIRED
OLD RATE-ENQUIRED TP. SEND LETTER 4
EMAIL TO OI TO NOTIFY OF CLAIM
W/ NOO NOTES.

22/7/09

Seek' mandate via SMART.

23/7/09

Mandate approve via SMART

PRELIMINARY ADVICE	Date/Time:	Sent By:	Confirm with:	Confirm by:
FINALIZATION	Date/Time:	Confirm with:	Confirm by:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Repair Cost:	SS	(days) Reduction:	%	
FINAL SETTLEMENT	Date/Time: 24/7/09	Confirm with: CHMS-	Email <input type="checkbox"/> Call <input type="checkbox"/>	
Final Liability:	SS 100	(Agreed / Assessed) BOLA S/N No.:	27	
Repair Cost:	SS 2086.50			
Loss of Rental (LOR):	SS 600.00	(6 days) x100		
Loss of Use (LOU):	SS	(5 x days)		
Loss of Income (LOI):	SS	(5 x days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/>	[Tick only one]			
GIA/LTA Search	SS 7.45			
Medical:	SS			
Disbursement:	SS	(e.g. Tow/Independent)		
Legal Cost	SS			
Total:	SS 2693.95	Global Sum SS: 2690.00		
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>	
Payee 1:	SS 2690.00	Name 1: United SG Automobile Pte Ltd		
Payee 2: (Strike if N.A.)	SS	Name 2:		
Payee 3: (Strike if N.A.)	SS	Name 3:		

COPY SENT 24/7/09

ASS. REC. BY: *Adrian King*

REF:

12241

ASSIGNMENT

From _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: _____
 at Workshop m/s _____
 of _____
 Insured: _____
 Policy No. _____
 Claims No _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

Veh No: *SJA7683A* Yr Regn: *2019 May*
 Type: M.Cat / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer of _____
 Make: *Kia Cerato Forte* cc *1551*
 Colour: *Brown* A/C: Insured / Std / NI / NA
 Sp. Reading: *101961* T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: *KNAFH221355066955*
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Order / Jammed / Leaked / Burnt or
 Brake: Order / Jammed / Leaked / Burnt or
 Mod: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: *20215/60R16*
 R: *215/60R16*

(Policy Condition)
 Remark: The veh had commenced its
 repair at the time of inspection.

N/S	O/S

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or
 Front _____ Rear _____
 R/Bal: *06* mm R/Bal: *06* mm
 L/Bal: *06* mm L/Bal: *06* mm
 D.O.A. _____ D.O.I. *21/06/18*
 Survey held at United Sq.

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? Yes or No
 GIA / PR Seen: _____ Consistent? Yes or No
 Est. Repairs: *4* days Res: Yes or No
 Lum Sum: *20* % 3 Val: Yes or No
 CA / REV / REP. / 24 HRS _____
 Vehicle: IN / OUT

Des. of Damages: Front / Rear / O/S / N/S / U/C / Rooftop or
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<i>24/7/19</i>	<i>TP AXA. Confirm US \$1950.00 with 4 working days.</i>
	<i>MV: 13.5K PV: 7.8K Nett: 5.7K</i>

(Ref) = \$4796.26
 71.1%

Date/Time, File Pass to? : Prel. Report
 : Final Report

Days Of Repair: _____
 Resurvey No. of Trip: _____

Add Fee: Site Insp (\$)
 Interview (\$)
 Tech Inv (\$)
 Weekend (\$)

Report Format _____
 Lump Sum / I.B.I: (\$)

Survey Fee:	
Competition:	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE PTE LTD		Ref : CC4/ASM18011298/Ahb3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 21-06-2018	
		Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SLG 2902E	Veh. Inspected	SJQ 7683A
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	21/06/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	19/06/2018	Inspection Date	21/06/2018
Survey held at	UNITED SG AUTOMOBILE PTE LTD 53 UBI AVENUE 1 #01-56 PAYA UBI INDUSTRIAL PARK SINGAPORE 408934		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

United SG Automobile Pte Ltd

"We are always in your journey"....

53 UBI AVENUE 1 #01-56 PAYA UBI INDUSTRIAL PARK SINGAPORE 408934

Tel : 6747 4454 | Fax : 6747 7752 | Email: claims@unitedsg.com.sg

UEN No. 201729521C | GST Registered No: 2017259521C

ESTIMATION QUOTE

AXA INSURANCE PTE LTD
8 SHENTON WAY
#24-01 AXA TOWER
SINGAPORE 068811
ATTN: MOTOR CLAIMS DEPARTMENT

Vic

VEHICLE NO : SJQ7683A
MAKE MODEL : KIA CERANTO
REFERENCE : USG-201806-22
DOA : 19-Jun-18
CLAIM TYPE : TP CLAIM

PAGE 1 OF 2

LIST ITEMS	QTY	LIST PRICE (\$)	REMARKS
REAR BUMPER <i>Detand</i>	1	\$ 587.34	✓
REAR BUMPER BRACKET <i>RH Best</i>	2	\$ 80.40	40.20 ✓
REAR BUMPER REINFORCEMENT <i>Cracked</i>	1	\$ 379.30	✓
REAR BUMPER FOAM <i>Cracked</i>	1	\$ 134.97	✓
REAR TAILLAMP <i>None</i>	2	\$ 492.10	x
BOOTLID <i>Kyic</i>	1	\$ 763.94	x
BOOTLID OUTER GARNISH <i>for new</i>	1	\$ 204.50	x
BOOTLID LAMP	2	\$ 389.30	x
BOOTLID WEATHERSTRIP	1	\$ 73.40	x
BOOTLID EMBLEM LOGO.KIA	1	\$ 27.60	✓
BOOTLID EMBLEM - CERATO	1	\$ 26.30	✓
BOOTLID EMBLEM -EX	1	\$ 39.40	✓
BOOTLID LOCK <i>None</i>	1	\$ 243.40	x
END PANEL <i>Keys</i>	1	\$ 557.40	x
END PANEL TOP GARNISH <i>None</i>	1	\$ 74.60	x

1235-11
1111-59

\$ 4,073.95
LESS 10% \$ 407.40
SUBTOTAL \$ 3,666.56
BALANCE C/F \$ 3,666.56

1111 60

SPECIAL NETT ITEMS	QTY	LIST PRICE (\$)	REMARKS
BALANCE B/F \$ 3,666.56			
REAR BUMPER CLIP <i>New</i>	1 SET	\$ 50.00	30
REAR REVERSE SENSOR <i>Detand</i>	1 SET	\$ 400.00	200
JOINT SEALANT <i>x10 New</i>	1	\$ 150.00	x

230.

SUBTOTAL \$ 600.00
BALANCE C/F \$ 4,266.56

LABOUR	S/NO	LIST PRICE (\$)	REMARKS
BALANCE B/F \$ 4,266.56			
CHECK REAR WIRING AND LIGHTNING SYSTEM	1	\$ 60.00	30
REMOVE AND RENEW REAR REVERSE SENSOR	2	\$ 120.00	50

ESTIMATION QUOTE

AXA INSURANCE PTE LTD
 8 SHENTON WAY
 #24-01 AXA TOWER
 SINGAPORE 068811
ATTN: MOTOR CLAIMS DEPARTMENT

VEHICLE NO : SJQ7683A
MAKE MODEL : KIA CERANTO
REFERENCE : USG-201806-22
DOA : 19-Jun-18
CLAIM TYPE : TP CLAIM

PAGE 2 OF 2

LABOUR	S/NO	LIST PRICE (\$)	REMARKS
REMOVE AND REFIT REAR LINING, TRIM AND GARNISH	3	\$ 200.00	40
REMOVE AND STRAIGHTEN REAR EXHAUST	4	\$ 150.00	X
TRANSFER PARTS, ATTACHMENT FROM OLD BOOTLID TO NEW	5	\$ 200.00	X
PANEL BEATING ON AFFECTED AREAS	4	\$ 800.00	400
SPRAY PAINTING ON AFFECTED AREAS	5	\$ 800.00	600
APPLY ANTI RUST ON AFFECTED AREAS	6	\$ 150.00	X

SUBTOTAL \$ 2,480.00

GRAND TOTAL \$ 6,746.56

1120.

total: 2461.59
 2/3: 1950 ✓
 04 Days

LKK Auto Consultants hence notify
 the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

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Sell it yourself! Advertise it at just **\$58 until it's SOLD!**

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 [Ways of Selling](#)

2012 BMW X1 SDrive20i 100% Loan Package Available.

1 Of The Cheapest Unit In Town! Balloon Scheme Full Agent Maintained StarAd

**VALUE FOR MONEY
VALUE FOR TIME
A PEACE OF MIND**

HOTLINE: 6741 9997 [View Our Cars](#)

Browse by Category
[Save Search](#) | [Print](#) | [Back \(1 2 3 \) Next >](#) |
 Sort by Date Posted | 20 results/page

53 vehicles
[Advanced Search](#) | [Search](#) | [View All](#)

Kia Cerato Forte 1.6M SX | **\$12,300** | \$7,150 /yr | 12-Mar-2009 | 1,591 cc | 127,000 km | Sedan | Available

Very Well Maintained By Both Owners, Easy 5 Speed Manual Drive, Fuel Efficient. Low Depreciation. Call Now, Don't Miss.

Cycle & Carriage Fulco Motor Dealer

★ Posted: 27-May-2018 |
 Tags: 2009 Kia Cerato, Kia Cerato, Kia, Cerato, Used Kia

Kia Cerato Forte 1.6A SX | **\$12,800** | \$5,640 /yr | 27-Mar-2009 | 1,591 cc | 110,000 km | Sedan | Available

Perfect For Short Term Drive. A lot Cheaper Than Rental. Just Done Servicing, New Tires, Brake Pads.

PREMIUM

★ Posted: 12-Jun-2018 |
 Tags: 2009 Kia Cerato, Kia Cerato, Kia, Cerato, Used Kia

Kia Cerato Forte 1.6M SX | **\$12,900** | \$6,280 /yr | 11-May-2009 | 1,591 cc | 123,876 km | Sedan | Available

All Our Quality Pre-Owned Cars Are Selling At The Most Reasonable Price And With A Peace Of Mind! STA/VICOM Evaluate Are Welcome. Easy Approval! Down Payment \$1900, Our Flexible Bank And In House Fina...

★ Posted: 14-Jun-2018 |
 Tags: 2009 Kia Cerato, Kia Cerato, Kia, Cerato, Used Kia

Kia Cerato Forte 1.6M SX | **\$15,000** | \$8,940 /yr | 21-May-2009 | 1,591 cc | - | Sedan | Available

Good To Go Till COE Expiry Or Planning For Future COE Renewal. No Repair Needed. Loan Up To 90% Available. Call Us For Viewing Now!

Allmotoring.sg

PREMIUM

★ Posted: 20-Jun-2018 |
 Tags: 2009 Kia Cerato, Kia Cerato, Kia, Cerato, Used Kia

Car Buying

Car Selling

Car Ownership

Car Aftermarket

On The Move

Lifestyle

Buy your tires online
 Buy Tires Online!
 Latest Special Offers from Tyrepac!

Kia Cerato Forte 1.6A SX | **\$14,300** | \$7,580 /yr | 22-May-2009 | 1,591 cc | 110,000 km | Sedan | Available

Very Well Maintained Unit, Low Mileage Done, View To Believe, Car Not To Be Miss, Totally No Repair Needed, Free Servicing, We Provide Loan, Trade In, Purchase From A Reputable Company! 6 Months Compr...

PREMIUM

★ Posted: 07-Jun-2018 |
 Tags: 2009 Kia Cerato, Kia Cerato, Kia, Cerato, Used Kia

Kia Cerato Forte 2.0A SX | **\$14,800** | \$7,040 /yr | 25-May-2009 | 1,998 cc | - | Sedan | Available

New 6 Month Road Tax Till 24 Nov 2018, Fully Serviced By Agent C&C. 1 Owner Only. Original Paintwork Since Day 1. No Repairs Needed. Flexible Bank And In House High Loan Available At Low Interest Rate...

Imperium Car Motor Pte Ltd

★ Posted: 20-Jun-2018 |
 Tags: 2009 Kia Cerato, Kia Cerato, Kia, Cerato, Used Kia

Kia Cerato Forte 1.6A SX | **\$14,900** | \$8,140 /yr | 26-May-2009 | 1,591 cc | - | Sedan | Available

Good Condition, Ideal Short Term Use, In House Loan Available For Easy Loan Approval, Come For Viewing Now,

★ Posted: 15-Jun-2018 |
 Tags: 2009 Kia Cerato, Kia Cerato, Kia, Cerato, Used Kia

[UNREGISTERED](#) | [HISTORY](#)

Kia Cerato Forte 1.6A SX | **\$14,888** | \$7,760 /yr | 11-Jun-2009 | 1,591 cc | 121,920 km | Sedan | Available

(Drive With Assurance) Shop With Peace Of Mind. Purchase And Enjoy 180 Days Engine And Gearbox Protection Shield With 24/7 Roadside Assistance And Replacement Vehicle Coverage Worth \$688! STA/VICOM/A...

PREMIUM

[Compare](#)

◀ Service Request Details

Claim

S8M00LU

Reference

None ✎

Loss Date

June 19, 2018

Request Date

June 21, 2018

Due Date

June 28, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

21062018 @ 1146am
Vicky veh in.
Adrian.

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SJQ7683A

Make

TPVD KIA

Model

CERATO FORTE 1.6(A) SX ABS D/AB 2WD 4DR

Service Address

...

Primary Contact/Insured

LAU HUN SIN

7 SIGLAP ROAD, #14-55 MANDARIN GARDENS, 448909, Singapore

MOTOR@INSUREHUB.COM.SG ✓

Claim Handler

CHAN Kian Chuan

6568804269

kianchuan.chan@axa.com.sg

Additional Instructions

INSD GIA NOT REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)

[New Message](#)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

22 JUNE 2018

LAU HUN SIN
7 SIGLAP ROAD, #14-55 MANDARIN GARDENS
Singapore 448909

Dear Sir,

OUR REF : CC4/ASM18011298/Ahb3
YOUR REF : SLG 2902E

**ACCIDENT INVOLVING SLG 2902E & SJQ 7683A ALONG SLIP RD PIE
(CHANGI) TWDS EUNOS LINK ON 19/06/2018**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to vicalpeh@lkkauto.com or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

Your NCD (No Claim Discount) will be reduced by 30% (20% for motorcycle/commercial vehicles) if a claim is made under your policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 2096 if you have any further enquiries.

Yours sincerely,
Claim department

This is a computer generated letter and no signature is required.

CC: AXA INSURANCE PTE LTD

⏪ **Re:TP MANDATE IA-S8M00LIJ**

Type

🔗 Question

Message

PLS PROCEED QUANTUM AS PROPOSED

Reply



53 Ubi Avenue 1 #01-56 Paya Ubi Industrial Park Singapore 408934
 Tel: 6747-4454 | Fax: 6747-7752 | Email: claims@unitedsg.com.sg
 Register No: 201729521C | GST No: 201729521C

23rd Apr 2019

Our reference: USG-201806-22
 Your reference: SLG2902E

AXA Insurance Pte Ltd
 8 Shenton Way
 #24-01 AXA Tower
 Singapore 068811
Attn: Motor Claims Department

BY POST

Dear Sir/ Madam,

Claimant : CHEW LAN NOOI
 Address : BLOCK 205 JALAN EUNOS #02-08 SINGAPORE 419535

We are instructed by the above named to claim damages against your insured/your insured's driver in connection with a road accident on **19 JUNE 2018** along **SLIP ROAD PIE (CHANGI) TOWARDS EUNOS LINK** involving our client's vehicle registration number **SJQ7683A** and vehicle registrations number **SLG2902E** driven by you/your insured's driver at the material time.

The accident was caused by your insured negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

Cost of Repair	:	\$2,086.50
Loss of Rental	:	\$720.00
LTA Search Fee	:	\$7.45
Total	:	<u>\$2,813.95</u>

A copy of each of the following supporting documents are enclosed:-

- a) Our client's Accident Report/Police Report
- b) COE/PARF Certificates
- c) Certificate Of Insurance
- d) Owner / Driver's IC & Driving License
- e) LTA Search Result & Receipt
- f) Satisfaction
- g) Letter Of Authorisation
- h) Invoice
- i) Rental Invoice

The demand herein is in respect of our client's claim for damages pertaining to their motor vehicle and any settlement following or subsequent of this demand shall not prejudice our client's claim in respect of damages and consequential loss in relation to personal injuries.

Please send to us an acknowledgement of receipt of this letter with 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice to you or your insurer. Our client's claim is quantified based on the supporting documents in our file. Until a settlement is reached, all negotiations are conducted on the basis that the damages quantified herein are subject to revision if so instructed by our client.

Yours faithfully,



United SG Automobile Pte Ltd



28 MARCH 2019

LAU HUN SIN
7 SIGLAP ROAD
#14-55 MANDARIN GARDENS
SINGAPORE 448909

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/ASM18011298/Ahb3
YOUR REF : SLG 2902E
ACCIDENT INVOLVING SLG 2902E AND SJQ 7683A ALONG PIE EXIT JALAN
EUNOS ON 19.06.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s UNITED SG AUTOMOBILE PTE LTD acting on behalf of the owner of SJQ 7683A against your motor insurance policy.

Based on the accident report and accident, it was reported that your vehicle had collided to the Third Party vehicle SJQ 7683A. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD – if applicable) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Authorization Letter for the Driver to drive the vehicle
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AXA Insurance Pte Ltd (AXA)
(Motor Claims Dept)

lauhunsin@gmail.com
(Email)

Date 23 APR 2019

Attn: Motor Claims Dept

AxH

Dear Sir/Mdm

ACCIDENT ON 19 June 2018
INVOLVING VEHICLE NOS: STU7683A & SLG 2802E
ALONG Slip Road ME (Changi) towards Eunos Link


I/We the registered owner/driver of vehicle regn. no. STU7683A which was involved
in the above accident with motor vehicle regn no. SLG 2802E insured by you.

I/We also hereby authorise that any payment due to me/us from the aforesaid claim be
paid to M/s UNITED SG AUTOMOBILE PTE LTD.

I/We hereby indemnify M/s United SG Automobile Pte Ltd against all claims and/or
damages which may arise from all action taken for and on my/our behalf.

I/We hereby affirmed that above-mentioned statement to be true and correct.

Yours faithfully



Owner Signature

(Company's stamp if applicable)

Name in Full : Chao Yan Hoo?
NRIC No : 870812241
Address : Block 205 Jalan Eunos
flw-02 Singapore 418535



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SLG 2902E (Insd veh)	Model: KIA CERANTO
	SJQ 7683A (TP veh)	
Date of Accident/ Time:	19/06/2018	

Repair Estimate	: \$	7,218.81	
Final Repair Cost	: \$		
Loss of Use	: \$		days at 5 per day
Rental (if any)	: \$		days at 5 per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
Final Settlement Sum (GLOBAL SUM)	: \$	2,690.00	

Payee Name : United SG Automobile Pte Ltd
 Is Third Party Workshop GIA Registered? [] YES [x] NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability 100 (%)
 B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____
 BOLA Liability: _____ (%) Assessed Liability (*): _____ (%)
 * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks:

NOTE:


- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.


Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.


 Signature of workshop representative / Workshop stamp
 Name of Representative: Christine Tan L L L
 Date: 24 JUL 2019


 Signature of Witness / Workshop stamp (if applicable)
 Name of Witness: Sean Wan
 Date: 24 JUL 2019


 Signature of AXA's surveyor/representative:
 Name of AXA's surveyor /Representative:
 Date:

53 Ubi Avenue 1 #01-56 Paya Ubi Industrial Park Singapore 408934
Tel : 6747-4454 | Fax : 6747-7752 | Email: claims@unitedsg.com.sg
UEN No : 201729521C | GST No : 201729521C

TAX INVOICE

AXA INSURANCE PTE LTD
8 SHENTON WAY
#24-01 AXA TOWER
SINGAPORE 068811
ATTN: MOTOR CLAIMS DEPARTMENT

Invoice number : UI-1131
Date : 23-Apr-19
Vehicle number : SJQ7683A
Make Model : KIA CERANTO
Accident date : 19-Jun-18
Reference number : USG-201806-22

Description		Amount SGD\$
Inclusive of supplying parts, labour, panel beating and spray painting		
Lump Sum Repair		1950.00
GST @ 7%		136.50
	Total	2086.50

Singdollars: Two Thousand Eighty Six and Cents Fifty



INVOICE

S-26 AUTO
 31 JURONG PORT ROAD #01-27/28
 JURONG LOGISTICS HUB SPORE 619118

Date: 26-Jun-18
 Receipt #: 026-1032

Bill To: CHEY LAN HOOI / DUAN RUJ (DRIVER)
 BLOCK 205 JALAN BUNDE
 #02-08 SINGAPORE 419535
 96195751 (DRIVER)

Vehicle Number	Make Model	Rental Vehicle Number
SJQ7683A	KIA CERATO	SDU5577L NISSAN SYLPHY

No Of Days	Item #	Duration	Unit Price	Discount	Total
6		20 JUNE 2018 - 26 JUNE 2018 1800 HRS - 1200 HRS	\$ 120.00		\$ 720.00

Total Discount	\$0.00
Subtotal	\$720.00
Total \$	720.00

Thank you for your business!

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 21 Jun 2018 / 09:47:03

Receipt Date/Time : 21 Jun 2018 / 09:47:02

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180621-000399

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLG2902E As at 19 Jun 2018/20:05:00 Insurance Co: AXA INSURANCE PTE LTD				
1	Insurance Enquiry - SLG2902E Enquiry Fee 20180621094834786551	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	XXXXXXXXXXXX0343		Credit Card: Visa /MasterCard	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18011298/Awb3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:KIAN CHUAN

Date : 06-08-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLG 2902E	Veh. Inspected	SJQ 7683A
Policy No.	GA266890	Coverage (\$)	0.00
Claim No.	S8M00LIJ	Excess (\$)	0.00
Assign From		Assign Date	21/06/2018

2. Vehicle Particulars & Condition

Make & Model	KIA CERATO FORTE	c.c	1591
Engine No.	HIDDEN	Year of Reg.	2009
Chassis No.	KNAFH221395066999	Colour	BROWN
Odometer	101961	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/60 R16	BRIDGESTONE	6 mm
L/H Front Tyre	215/60 R16	BRIDGESTONE	6 mm
R/H Rear Tyre	215/60 R16	BRIDGESTONE	6 mm
L/H Rear Tyre	215/60 R16	BRIDGESTONE	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	19/06/2018	Inspection Date	21/06/2018
Survey held at	UNITED SG AUTOMOBILE PTE LTD 53 UBI AVENUE 1 #01-56 PAYA UBI INDUSTRIAL PARK SINGAPORE 408934		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJQ 7683A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER (CONSISTENT)	DEFORMED	587.34	587.34
2	REAR BUMPER BRACKET (CONSISTENT)	O/S BENT	80.40	40.20
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	CRACKED	379.30	379.30
1	REAR BUMPER FOAM (CONSISTENT)	CRACKED	134.97	134.97
2	REAR TAILLAMP (CONSISTENT)	NOT NECESSARY	492.10	-
1	BOOTLID (CONSISTENT)	TO REPAIR SEE LABOUR	763.94	-
1	BOOTLID OUTER GARNISH (CONSISTENT)	NOT NECESSARY	204.50	-
2	BOOTLID LAMP (CONSISTENT)	NOT NECESSARY	389.30	-
1	BOOTLID WEATHERSTRIP (CONSISTENT)	NOT NECESSARY	73.40	-
1	BOOTLID EMBLEM LOGO KIA (CONSISTENT)	NECESSARY	27.60	27.60
1	BOOTLID EMBLEM -CERATO (CONSISTENT)	NECESSARY	26.30	26.30
1	BOOTLID EMBLEM -EX (CONSISTENT)	NECESSARY	39.40	39.40
1	BOOTLID LOCK (CONSISTENT)	NOT NECESSARY	243.40	-
1	END PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	557.40	-
1	END PANEL TOP GARNISH (CONSISTENT)	NOT NECESSARY	74.60	-
	LESS 10% DISCOUNT		-407.40	-123.51
			3,666.55	1,111.60
SPECIAL NETT ITEMS				
1	SET REAR BUMPER CLIP (SN) (CONSISTENT)	NECESSARY	50.00	30.00
1	SET REAR REVERSE SENSOR (SN) (CONSISTENT)	DAMAGED	400.00	200.00
1	JOINT SEALANT (SN) (CONSISTENT)	NOT NECESSARY	150.00	-
			600.00	230.00
LABOUR				
	CHECK REAR WIRING AND LIGHTING SYSTEM.		60.00	30.00
	REMOVE AND RENEW REAR REVERSE SENSOR .		120.00	50.00
	REMOVE AND REFIT REAR LINING ,TRIM AND GARNISH .		200.00	40.00
	REMOVE AND STRAIGHTEN REAR EXHAUST .	NOT NECESSARY	150.00	-
	TRANSFER PARTS ,ATTACHMENT FROM OLD BOOTLID TO NEW .	NOT NECESSARY	200.00	-

Report Ref No. CC4/ASM18011298/Awb3q2



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Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	PANEL BEATING ON AFFECTED AREAS.INCLUSIVE OF THE REPAIR OF BOOTLID AND END PANEL .	NOT NECESSARY	800.00	400.00
	SPRAY PAINTING ON AFFECTED AREAS.		800.00	600.00
	APPLY ANTI RUST ON AFFECTED AREAS.		150.00	-
			2,480.00	1,120.00
GRAND TOTAL			6,746.55	2,461.60
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,950.00

Report Ref No. CC4/ASM18011298/Awb3q2

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim: **SIRADULLI**

Reference: **CCA/ASM18011298/Awb3q2**

Lost Date: **19 June 2018**

Report Date: **21 Jun 2018 9:55:20 AM**

Request Date: **21 June 2018**

Due Date:

Vendor Name: **UKK AUTO CONSULTANTS PTE LTD (TP)**

Type of Loss: **Third Party Vehicle Damage**

Services: **Pending verification - Direct Settlement**

Actions

Next Step: **Wait for Approve invoice**

[View Details](#)

Vehicle Information

Incident Vehicle Registration #: **5JQ768DA**

Make: **TPWD KIA**

Model: **CERATO FORTE 1.6(A) SX ABS D/AB 2WD 4DR**

Service Address: **...**

Primary Contact/Insured: **LAU HUN SIN
7 SIGLAP ROAD, #14-55 MANDARIN GARDENS,
448907, Singapore**

Claim Handler: **CHAN Kuan Chuan
68805444
Mianchuan.chan@axa.com.sg**

Additional Instructions: **INSO GIA NOT REPORTED**

Messages Invoices History Documents Assessment Metrics Notes

Document Type: Document SubType:

[Upload Documents](#)

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
Accident Statement			Mianchuan	
Reports & Statement				

NAME	TYPE	SUB TYPE	AUTHOR	DATE UPLOADED
■ LK0Invoice1 CD.pdf	Invoice	Surveyor/ Assessor expense	LK AUTO CONSULTANTS PTE LTD (TP)	14 August 2019
■ RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LK AUTO CONSULTANTS PTE LTD (TP)	14 August 2019
■ LTA SEARCH.pdf	Forms / Claim Documents	Others	LK AUTO CONSULTANTS PTE LTD (TP)	14 August 2019
■ LK0Inspection (1).pdf	Forms / Claim Documents	Others	LK AUTO CONSULTANTS PTE LTD (TP)	14 August 2019
■ LK0Adjustment1a.pdf	Forms / Claim Documents	Others	LK AUTO CONSULTANTS PTE LTD (TP)	14 August 2019
■ PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LK AUTO CONSULTANTS PTE LTD (TP)	14 August 2019
■ AUTHORISATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LK AUTO CONSULTANTS PTE LTD (TP)	14 August 2019
■ WORKSHOP INVOICE.pdf	Invoice	Repairer	LK AUTO CONSULTANTS PTE LTD (TP)	14 August 2019
■ TP NANIMATE IA-SIJ 7683A.pdf	Reports & Statement	Others	LK AUTO CONSULTANTS PTE LTD (TP)	22 July 2019
■ After Repair.pdf	Reports & Statement	Others	LK AUTO CONSULTANTS PTE LTD (TP)	22 July 2019
■ TP ESTIMATE_MARKED.pdf	Reports & Statement	Others	LK AUTO CONSULTANTS PTE LTD (TP)	22 July 2019
■ LK0 Reinspection Photos.pdf	Reports & Statement	Others	LK AUTO CONSULTANTS PTE LTD (TP)	22 July 2019
■ LK0 Inspection Photos.pdf	Reports & Statement	Others	LK AUTO CONSULTANTS PTE LTD (TP)	22 July 2019
■ Email to CI (s) 280319.pdf	Letters and Correspondence	Policy Holders / Insured	LK AUTO CONSULTANTS PTE LTD (TP)	28 March 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	28 March 2019
OID Status of Driving Licence.pdf	Forms / Claim Documents	Driver's License / IDP	LKK AUTO CONSULTANTS PTE LTD (TP)	28 March 2019
Non reporting letter -7683A.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	22 June 2018
TP IRII RECEIVED FROM WORKSHOP WITH CIA REPORT.png	Letters and Correspondence	Workshop	DHAKAL Raghav	21 June 2018