## Joy Irene (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 11 October 2018 12:22 PM

 To:
 Joy Irene (LKKAuto)

 Cc:
 MT\_Claim\_SG

Subject: RE: Direct Settlement - Accident Involving SLW9290G (OI: LPC - TBA) AND

SH3805H (TP: LKK REF - CC6/LPC18011295/Ujb3) on 13.06.2018

Dear Joy,

You may proceed as discussed.

Please ensure that the settlement is on without admission of liability and without prejudice to all related claims in respect of our insured's recovery action.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]

Sent: Thursday, 11 October, 2018 12:16 PM

To: GERALD POH WEE BIN

Subject: RE: Direct Settlement - Accident Involving SLW9290G (OI: LPC - TBA) AND SH3805H (TP: LKK REF -

CC6/LPC18011295/Ujb3) on 13.06.2018

Ref : 18/18/18/VP05/020675

Hi Gerald,

We refer to our tele-con earlier, TP M/s Tan Lim is chasing for an offer.

As spoken, we will be proceeding to offer.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com| Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Joy Irene (LKKAuto)

Sent: Wednesday, 10 October 2018 11:35 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: RE: Direct Settlement - Accident Involving SLW9290G (OI: LPC - TBA) AND SH3805H (TP: LKK REF -

CC6/LPC18011295/Ujb3) on 13.06.2018

Ref: 18/18/18/VP05/020675

Dear Sirs,

This is a scenario whereby our insured driver was moving out from the parking lot whilst TP was moving straight

BOLA 24-100%. Liability is not in our favour.

Summary to offer to repairer M/s TAN LIM MOTOR PTE LTD is as follows:

	TP CLAIMED	OUR <u>REVISED</u> TO OFFER
Cost of Repairs	\$ 3,156.48 (estimate)	\$ 1,498.00 (with GST)
Loss of Use/Income	\$ 720.00 (\$120 x 6 days) yellow top	\$ 600.00 (\$120 x 5 days)GST
GIA/LTA Search Fee	\$ 7.49	\$ 7.49
TOTAL	\$ 3,883.97	\$ 2,105.49

Relevant supporting claim documents attached for your perusal and reference.

For your approval.

Thank you.

Best Regards, Joy Irene | Case Handler LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com| Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Monday, 16 July 2018 11:32 AM

To: Joy Irene (LKKAuto) < <u>JoyIrene@lkkauto.com</u>>
Cc: MT\_Claim\_SG < <u>mt\_claim@lonpac.com</u>>

Subject: RE: Direct Settlement - Accident Involving SLW9290G (OI: LPC - TBA) AND SH3805H (TP: LKK REF -

CC6/LPC18011295/Ujb3) on 13.06.2018

Dear Irene,

We have just sent a reminder to our insured's lawyer.

We shall revert at the earliest convenience.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]

Sent: Monday, 16 July, 2018 11:20 AM

To: GERALD POH WEE BIN

Cc: MT Claim SG

Subject: RE: Direct Settlement - Accident Involving SLW9290G (OI: LPC - TBA) AND SH3805H (TP: LKK REF -

CC6/LPC18011295/Ujb3) on 13.06.2018

Ref: 18/18/18/VP05/020675

Dear Gerald,

We refer to our e-mail correspondence below.

We would like to follow-up on this matter as we need to revert to TP repairer.

Kindly advise.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com| Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Wednesday, 27 June 2018 3:09 PM

To: Joy Irene (LKKAuto) < <u>JoyIrene@lkkauto.com</u>>
Cc: MT\_Claim\_SG < <u>mt\_claim@lonpac.com</u>>

Subject: RE: Direct Settlement - Accident Involving SLW9290G (OI: LPC - TBA) AND SH3805H (TP: LKK REF -

CC6/LPC18011295/Ujb3) on 13.06.2018

Dear Irene,

Our insured has appointed M/s Cheonghoh Law Corporation to pursue his third party claim.

We shall check with his lawyer and revert to you.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]

Sent: Wednesday, 27 June, 2018 2:50 PM

To: GERALD POH WEE BIN Cc: MT\_Claim\_SG; Admin A

Subject: RE: Direct Settlement - Accident Involving SLW9290G (OI: LPC - TBA) AND SH3805H (TP: LKK REF -

CC6/LPC18011295/Ujb3) on 13.06.2018

Ref : 18/18/18/VP05/020675

Dear Gerald,

This is a scenario under BOLA 24 where our insured was coming out from the car park and TP was travelling straight. Liability is down against us based on BOLA.

We understand that insured is taking an action against TP however, TP repairer is chasing for liability clearance.

Kindly advise instruction on this smatter please.

Thank you.

Best Regards,

Joy Irene | Case Handler LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com| Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]

Sent: Monday, 25 June 2018 9:47 AM

To: Shu Pei (LKKAuto) < shupei@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLW9290G (OI: LPC - TBA) AND SH3805H (TP: LKK REF -

CC6/LPC18011295/Ujb3) on 13.06.2018

Our Ref : 18/18/18/VP05/020675

Dear Shu Pei,

Attached copy of insured's GIA report for your attention.

Please note that our insured is also claiming against the third

party.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Monday, 25 June, 2018 9:36 AM

To: GERALD POH WEE BIN; ERIC WOO JUN KIAT; ONG LI LI

Cc: MT\_Claim\_SG; Admin A; Joy Irene (LKKAuto)

Subject: Direct Settlement - Accident Involving SLW9290G (OI: LPC - TBA) AND SH3805H (TP: LKK REF -

CC6/LPC18011295/Ujb3) on 13.06.2018

### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SH 3805H at M/s Tan Lim Motor Pte Ltd.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice
- TP's GIA report

Our case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

Thank you.

Best Regards,

Shu Pei | Admin

### LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: <a href="mailto:shupei@lkkauto.com">shupei@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Address: 51 Defu Lane 10 Singapore 539216

Tel: 6858 5151 Fax: 6858 0877

Our Ref	: -	TP	,09,	1069	1818

Date: 20-08-2018

Your Ref : SW 92909

WITHOUT PREJUDICE

Claims Department - Motor Claims

C/O CONPAC INSULANCE BUD

Dear Sir/Madam,

ACCIDENT INVOLVING SH 3805H & SW 929067 ON 13.06-2018

Refer to the above accident and please acknowledge receipt of this letter within 14 days.

It appears that the accident was caused by your insured. Enclosed documents to substantiate our client's property damaged claim as our client had authorized us to quantify, to act and to reach settlement within 6 weeks on their behalf: -

O Original survey report/ copies of photographs _	
Original Tax-invoice number TP0718 1013	O Original rental invoice number
O'SAS / AS & IS / police report	O police result
9 Certificate Of Insurance	O Vehicle search result
Authorisation To Act	0

\*Survey under insurance instruction - UCL

a)	Cost of repair (inclusive GST)	\$ 1,498.00
b)	Survey fees / Photographs as per request	\$ Rec (MODAL)
c)	Vehicle Search fees / GIA fees / Police Report fees / Reporting fees	\$ 7-49
d)	Loss of hire / use / rental / earnings / rental fees [#120x 6 days]	\$ 720-00
e)	Scene photographs	\$
f)	Administrative charges to negotiate settlement (Waive if 100% offer made within acknowledge timeframe)	\$
9)		\$
	Total	\$ 51992.49

<sup>\*</sup> Driver's injury and other losses exclude in this claim.

If you are agreeable to the above, please forward discharge voucher for our client's signature and payment issued directly to "Tan Lim Motor Pte Ltd" within 28 days.

Yours faithfully, Johnson Chua

Email: johnson.chua@tlmotor.com.sg

# AUTHORIZATION TO ACT

TO

: TAN LIM MOTOR PTE LTD

FROM : OWNER OF VEHICLE NUMBER 5 H 380 5 H
ACCIDENT INVOLVING SLW 92900
ALONG/AT COPPORE OF Block 101 Yishin ON 13/06/2018
I/We hereby authorize you to act on my/our behalf in pursuance of my/our claim for losses arising out of the above accident.
This letter serves as the 'AUTHORITY TO ACT'  I/We also hereby authorize all agreed settlement payment be made in favour to TAN LIM
MOTOR PTE LTD.
Name Lim Ban HJP
NRIC_S 052271714
Address Block 22 Boun Keng Road #07-35 Sing-pore 33002
Contact 9477 0735
Date 14/06/2018
Signature

Owner's / Hirer's signature / RTP (Company's stamp if applicable)





CLAIM NO : 18/18/18/VP05/020675 DATE : 11 OCTOBER 2018

## DISCHARGE VOUCHER

I/We, LIM BAN HUP confirmed acceptance from M/s LONPAC INSURANCE BHD and/or the owner of SLW 9290G the sum of Singapore Dollars One Thousand Nine Hundred Eighty Five and Cents Forty Nine only (\$1,985.49) in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my/our vehicle, SH 3805H on 13 June 2018 along Open Car Park of Blk 101 Yishun Ave 5.

I /We hereby agree to indemnify and keep indemnify (GOH POH CHOO/LONPAC INSURANCE BHD) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to M/S TAN LIM MOTOR PTE LTD

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

13/10/18

Signature of vehicle owner/Date

Lim Ban Hup 13/10/18

"The contents of this document apply to vehicle damages" only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

# TAX-INVOICE NUMBER: TP0718/013

(Please quote our reference number TP021062018 for payment)



Date: 04/07/2018

Lim Ban Hup

Vehicle No:

SH 3805H

Model:

HYUNDAI ELANTRA 1.6

Description	Amount
Claim number: MT/ 0998669 To lump sum repair as recommended by surveyor.	\$1,400.00 \$7.00
Reimbursement of LTA search fees.	\$7.00

Sub Total	\$1,407.00
Add 7% GST	\$98.49
Total	\$1,505.49

Tan Lim Motor Pte Ltd

No. 51 Defu Lane 10 Singapore 539216
Tel: 6858 5151 (24 hours) Fax: 6858 0877
email@tlmotor.com.sg www.tlmotor.com.sg

Co. Reg. No.: 199503965M GST Reg. No.: M2-8922054-2

Vehicle Hub 6/14/2018

# Enquire Vehicle & Owner Information ( Vehicle No. SLW9290G As At 13 Jun 2018 / 21:25:00 )

Search Reason:

Insurance claim in relation to traffic accident

Law Firm Case No.:

SL3805H

Owner ID Type:

Singapore NRIC

Owner ID:

S2612618E

Owner Name:

GOH POH CHOO

Registered Address Type:

HDB/HUDC

Registered Block/House No.: 114

Registered Street Name:

YISHUN RING ROAD

Registered Unit No.:

#03-575

Registered Building Name: -

Registered Postal Code:

760114

Vehicle No.:

SLW9290G

Make Description/Model:

TOYOTA / LEXUS IS250 AUTO STD FL

Insurance Company Name: LONPAC INSURANCE BHD



Lee Ming Hui Kelvin has successfully logged out.

Your last login date and time was 14 Jun 2018, 11:26:57.

To return to ONE.MOTORING, please click here

For security reasons, please CLEAR YOUR CACHE after each session.

#### Session Transaction History

Vehicle

S/No.11 Asset Type

Asset ID SLW9290G

Log Date/Time 14 Jun 2018 / 11:27:25

Asset Owner ID

Transaction Type

18.19 Enquire Veh Owner Info (Others) by Law Firm

Transaction Amount(S\$)

7.49