

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Tuesday, 8 January, 2019 10:46 AM
To: Claims Dept of CTI; Admin A
Cc: Catherine Thia; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto); KKLau; Vic (LKKAuto)
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SKU1732Z (OI: SNM18D03103C02/2) and SKR9105Y (TP : LKK REF - CC6/CTI18011294/Uhb3)on 16.06.2018

Dear Alfred,

We refer to the below email.

Please be informed that we had settled the matter at a global sum of \$5,830.00 (all in).

Thank you.

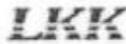
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

 LKK Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

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From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]

Sent: Thursday, 29 November, 2018 3:54 PM

To: Vic (LKKAuto); Admin A

Cc: Catherine Thia; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto); KKLau

Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SKU1732Z (OI: SNM18D03103C02/2) and SKR9105Y (TP : LKK REF - CC6/CTI18011294/Uhb3)on 16.06.2018

LKK REF - CC6/CTI18011294/Uhb3

CTI REF - SNM18D03103C02/2 (SKU1732Z)

Dear Vic

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$5,832.00.

We await your payment advice to enable Catherine to act accordingly.

Vic (LKKAuto)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 29 November, 2018 3:54 PM
To: Vic (LKKAuto); Admin A
Cc: Catherine Thia; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto); KKLau
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SKU1732Z (OI: SNM18D03103C02/2) and SKR9105Y (TP : LKK REF - CC6/CTI18011294/Uhb3)on 16.06.2018

LKK REF - CC6/CTI18011294/Uhb3
CTI REF - SNM18D03103C02/2 (SKU1732Z)

Dear Vic

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$5,832.00.

We await your payment advice to enable Catherine to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, November 20, 2018 10:38 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Catherine Thia <catherine.thia@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SKU1732Z (OI: SNM18D03103C02/2) and

SKR9105Y (TP : LKK REF - CC6/CTI18011294/Uhb3)on 16.06.2018

Importance: High

Dear Sir/Madam,

We refer to our below email.

Please be informed that TP is chasing for settlement.

For your approval and/or further instruction pleas.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Wednesday, 17 October, 2018 10:05 AM

To: Claims Dept of CTI

Cc: Admin A; Vic (LKKAuto); Alfred Toh

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SKU1732Z (OI : CTI - SNM18D03103C02) and SKR9105Y (TP : LKK REF - CC6/CTI18011294/Uhb3)on 16.06.2018

CTI REF – SNM18D03103C02

LKK REF – CC6/CTI18011294/U1hb3

Dear Alfred,

ACCIDENT INVOLVING VEHICLES SKU 1732Z (OI) AND SKR 9105Y (TP) ON 16/06/2018

We refer to the above matter.

It was reported that the Insured vehicle had rear-ended to the TP vehicle.

We had spoken to the Insured Mr Lawrence and he was informed of the TP claim and liability issues on 02/07/2018 and agreed to settle the matter. A letter was sent out to the Insured to informed about the TP claim and liability. No feedback from Insured till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 21,157.86	\$ 5,350.00
Loss of Use (\$180 x 6 days)	\$ 1,080.00	\$ 480.00 (\$80 x 6 days)
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 22,239.86	\$ 5,832.00

TP VEHICLE

Market Value : \$28,000.00 (est)
 Paper Value : \$19,965.00 (est)
 Nett Value : \$ 8,035.00 (est)

Breakdown of days is as follows:

Recommended Days	5 days
Weekends / Downtime	1 days
TOTAL	6 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Thursday, 2 August, 2018 3:57 PM

To: 'Hwang Shiang Yi'

Cc: 'Claims Dept of CTI'; Admin A; Alfred Toh; Vic (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving SKU1732Z (OI : CTI - SNM18D03103C02) and SKR9105Y (TP : LKK REF - CC6/CTI18011294/Uhb3)on 16.06.2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer further to our below email.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary Advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Lucas Lee <lucas.lee@sg.cntaiping.com>

Sent: Wednesday, 27 June 2018 3:06 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SKU1732Z (OI : CTI - SNM18D03103C02) and SKR9105Y (TP : LKK REF - CC6/CTI18011294/Uhb3)on 16.06.2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Hwang Shiang Yi

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com



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From: Shu Pei (LKKAuto) [mailto:shupe@lkkauto.com]

Sent: Friday, 22 June, 2018 3:55 PM

To: Claims Dept of CTI

Cc: Sharon Han; Angie Foo; Admin A; Vic (LKKAuto)

Subject: Direct Settlement - Accident Involving SKU1732Z (OI : CTI - TBA) and SKR9105Y (TP : LKK REF - CC6/CTI18011294/Uhb3)on 16.06.2018

WITHOUT PREJUDICE

Dear Sharon,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SKR 9105Y at M/s Fastech Auto Pte Ltd.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2360.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Date : 04.07.2018

China Taiping Insurance Singapore Pte Ltd
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Attn: Motor Claims Department

ACCIDENT INVOLVING VEHICLE: SKR 9105Y / SKU 1732Z ON 16.06.2018

We are the authorized repair workshop for the owner of motor vehicle no: **SKR 9105Y** , which was involved in the captioned accident with your insured vehicle no: **SKU 1732Z** . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	5,350.00
2) Loss Of Use (5 days + 1 Sun X \$ 180)	\$	1,080.00
3) GIA Search Result	\$	2.00
	<u>\$</u>	<u>6,432.00</u>

We enclosed herewith the following documents to support the claims:

- a) Final Repair Invoice
- b) I/C & Driving License
- c) GIA Report / GIA Search Result
- d) Insurance Certificate
- e) Vehicle Registration Log Card
- f) Letter of Authorisation, etc...

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
FASTECH AUTO PTE LTD



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI18011294/Uhb3

02 JULY 2018

LAWRENCE LOY BOXUAN
BLOCK 817 TAMPINES STREET 81
#11-586
SINGAPORE 520817

By Post and By Email

Dear Sir/Madam,

ACCIDENT INVOLVING SKU 1732Z AND SKR 9105Y ON 16/06/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Vic Alpeh
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)
Tillicoultry99@yahoo.com
(Email)*

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Monday, 2 July, 2018 3:00 PM
To: Tillicoultry99@yahoo.com
Cc: Admin A; Vic (LKKAuto)
Subject: Your Ref: SKU 1732Z_ACCIDENT INVOLVING SKU 1732Z AND SKR 9105Y ON 16/06/2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI18011294/Uhb3

02 JULY 2018

LAWRENCE LOY BOXUAN
BLOCK 817 TAMPINES STREET 81
#11-586
SINGAPORE 520817

By Post and By Email

Dear Sir/Madam,

ACCIDENT INVOLVING SKU 1732Z AND SKR 9105Y ON 16/06/2018

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Please call us if you have further queries.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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DATE : 16.06.2018

TO : China Taiping Insurance Singapore Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SKR 9105Y and

SKU 1732Z ONLY

ALONG SLIP RD CTE TWDS BRADDELL RD

ON 16.06.2018

I/We, ZAINOL ABIDIN BIN ABU BAKAR

of (NRIC No./ROC No.) S1413276G

of BLK 774 YISHUN AVENUE 3 #05-191 S-760774

owner of vehicle no. SKR 9105Y in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle SKR 9105Y at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner : ZAINOL ABIDIN BIN ABU BAKAR

Name of Owner : ZAINOL ABIDIN BIN ABU BAKAR

h

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCPSN3066421701 Claim No : SNM18D03103C02/2 (SKU1732Z)
Claimant : ZAINOL ABIDIN BIN ABU BAKAR
Amount : S\$5,830.00
SINGAPORE DOLLARS FIVE THOUSAND EIGHT HUNDRED THIRTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SKR 9105Y
Insured Vehicle No. : SKU 1732Z
Date of Loss : 16.06.2018
Place of Accident : BRADDELL ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LAWRENCE LOY BOXUAN
Driver Name : LAWRENCE LOY BOXUAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum (all in) S\$ 5,830.00

TOTAL S\$ 5,830.00

Claimant Name : ZAINOL ABIDIN BIN ABU BAKAR NRIC No : S14137769

Signature :  Date : 29/12/18

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an Evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this event.

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claims Department

Tax Invoice : 20358

Date : 04.07.2018

Vehicle No : SKR 9105Y

Make/Model : HONDA STREAM

Chassis/Eng# :

Accident Date : 16.06.2018

Claim No : 0618- 20358

Reference :

Policy No :

		Amount
To proceed on lump sum repair	SS	5,000.00

E. & O. E.

Total	: SS	5,000.00
GST @ 7%	: SS	350.00
Amount Due	: SS	5,350.00

FASTECH AUTO PTE LTD

All Invoices are subjected to GST



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-094365

Date of Request: 21/06/2018

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 21/06/2018
Enquiry By Tang Kok Wee, Allan
TP Vehicle No. SKU1732Z
Accident Date 16/06/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKU1732Z	China Taiping Insurance (Singapore) Pte. Ltd.	03/07/2017-02/07/2018	6389 6111

Thank You.

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6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-094365

Date of Request: 21/06/2018

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 21/06/2018
Enquiry By Tang Kok Wee, Allan
TP Vehicle No. SKU1732Z
Accident Date 16/06/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

 GIRO Cash Cheque