

Vic (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 29 November, 2018 3:54 PM
To: Vic (LKKAUTO); Admin A
Cc: Catherine Thia; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAUTO); KKLau
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SKU1732Z (OI: SNM18D03103C02/2) and SKR9105Y (TP : LKK REF - CC6/CTI18011294/Uhb3)on 16.06.2018

LKK REF - CC6/CTI18011294/Uhb3
CTI REF – SNM18D03103C02/2 (SKU1732Z)

Dear Vic

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$5,832.00.

We await your payment advice to enable Catherine to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, November 20, 2018 10:38 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Catherine Thia <catherine.thia@sg.cntaiping.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SKU1732Z (OI: SNM18D03103C02/2) and

SKR9105Y (TP : LKK REF - CC6/CTI18011294/Uhb3)on 16.06.2018

Importance: High

Dear Sir/Madam,

We refer to our below email.

Please be informed that TP is chasing for settlement.

For your approval and/or further instruction pleas.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAuto)

Sent: Wednesday, 17 October, 2018 10:05 AM

To: Claims Dept of CTI

Cc: Admin A; Vic (LKKAuto); Alfred Toh

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SKU1732Z (OI : CTI - SNM18D03103C02) and SKR9105Y (TP : LKK REF - CC6/CTI18011294/Uhb3)on 16.06.2018

CTI REF – SNM18D03103C02

LKK REF – CC6/CTI18011294/U1hb3

Dear Alfred,

ACCIDENT INVOLVING VEHICLES SKU 1732Z (OI) AND SKR 9105Y (TP) ON 16/06/2018

We refer to the above matter.

It was reported that the Insured vehicle had rear-ended to the TP vehicle.

We had spoken to the Insured Mr Lawrence and he was informed of the TP claim and liability issues on 02/07/2018 and agreed to settle the matter. A letter was sent out to the Insured to informed about the TP claim and liability. No feedback from Insured till date.

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 21,157.86	\$ 5,350.00
Loss of Use (\$180 x 6 days)	\$ 1,080.00	\$ 480.00 (\$80 x 6 days)
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 22,239.86	\$ 5,832.00

TP VEHICLE

Market Value : \$28,000.00 (est)

Paper Value : \$19,965.00 (est)

Nett Value : \$ 8,035.00 (est)

Breakdown of days is as follows:

Recommended Days	5 days
Weekends / Downtime	1 days
TOTAL	6 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAuto)

Sent: Thursday, 2 August, 2018 3:57 PM

To: 'Hwang Shiang Yi'

Cc: 'Claims Dept of CTI'; Admin A; Alfred Toh; Vic (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving SKU1732Z (OI : CTI - SNM18D03103C02) and SKR9105Y (TP : LKK REF - CC6/CTI18011294/Uhb3)on 16.06.2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer further to our below email.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary Advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Lucas Lee <lucas.lee@sg.cntaiping.com>

Sent: Wednesday, 27 June 2018 3:06 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SKU1732Z (OI : CTI - SNM18D03103C02) and SKR9105Y (TP : LKK REF - CC6/CTI18011294/Uhb3)on 16.06.2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Hwang Shiang Yi

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com



Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

Sent: Friday, 22 June, 2018 3:55 PM

To: Claims Dept of CTI

Cc: Sharon Han; Angie Foo; Admin A; Vic (LKKAuto)

Subject: Direct Settlement - Accident Involving SKU1732Z (OI : CTI - TBA) and SKR9105Y (TP : LKK REF - CC6/CTI18011294/Uhb3)on 16.06.2018

WITHOUT PREJUDICE

Dear Sharon,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SKR 9105Y at M/s Fastech Auto Pte Ltd.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2360.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This email has been scanned by the Symantec Email Security.cloud service.

For more information please visit <http://www.symanteccloud.com>

This email has been scanned by the Symantec Email Security.cloud service.

For more information please visit <http://www.symanteccloud.com>
