

INS. CASE OWNER:

cc 4, Asm 180 11281, T1ua30 LKK: 52852
IDAC:

Surveyor:

DOI:

ASSIGNMENT

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

26/6/18
MM

SJN 32045 - X; SKN 40230 - X

To reject TP claim.

THIN THIN
4-07-18

RECEIVED 04 JUL 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost: S\$ (days) Reduction: % Email Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email Call

Final Liability: % (Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost: S\$

Loss of Rental (LOR): S\$ (days)

Loss of Use (LOU): S\$ (\$ x days)

Loss of Income (LOI): S\$ (\$ x days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search S\$

Medical: S\$

Disbursement: S\$ (e.g. Tow/ Independent)

Legal Cost S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee: \$350.00

Total: S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email Call

Payee 1: S\$

Name 1:

Payee 2: (Strike if N.A.) S\$

Name 2:

Payee 3: (Strike if N.A.) S\$

Name 3:

Surveyor

Tanji

REF:

ASM (AXA)

11281 / 71ua2

(10)

ASSIGNMENT

From: Date: 26062018

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: STM 3204S

at Workshop n/s Auto Wheels

of No. 1 Bukit Batok Crescent #02-40

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Ball. or Market Value: \$15K

IDAC Accident Report: Consistent?: Yes or No

GIA / PR Seen: Consistent?: Yes or No

Est. Repairs: 7 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted:

Vehicle: IN / OUT
Low

Veh No: 95N3204S Yr Regn: 2009 Feb

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Aurion C.C. 1496

Colour: white A/C: Insured / Std / NI / NA

Sp. Reading: 150693 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: N2T260304984

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/60R15

R:

BS / BUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front: 6 mm Rear: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A. D.O.I. 26/6/18 01/04/18

Survey held at Auto Wheels

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

check limit
limit + 7500 - email w/s
Not finalize.

LS - p 6300+ (Red: 7396.88/54%).
check items - \$ - 3677.00+

Date/Time. File Pass to?

☐ : Prell. Report

Days Of Repair:

1)

☐ : Final Report

Resurvey No. of Trip:

Date/Time. File Return to?

Survey Fee:

2)

Add Fee: ☐ Site Insp (\$

Transportation:

☐ Interview (\$

\$ + R.S. \$

☐ Tech. Invs (\$

Photo

☐ Weekend (\$

Others

Report Format :

Lump Sum / I.B.I. (\$

TOTAL

AUTOWHEELS

MOTORWORKS PTE LTD

NO 1 BUKIT BATOK CRESCENT #02-40

WCEGA PLAZA SINGAPORE 658064

ATTN: AXA INSURANCE

DATE: 20/6/2018

VEHICLE NO: SJN3204S

MODEL: TOYOTA ALLIO

YEAR: 2009

ACCIDENT DATE: 20/6/2018

TYPE OF CLAIM: TP

CLAIM ADVISOR: LOUIS (91928963)

EMAIL: louisongautowheels@yahoo.com

ESTIMATION

DESCRIPTION	QTY	LIST PRICE
PARTS		
BONNET	1	\$ <i>ht</i> 845.10
FRONT GRILLE	1	\$ <i>mis</i> 356.10
FRONT GRILLE CLIPS	10	\$ <i>nel</i> 30.00
FRONT EMBLEM	1	\$ <i>nel</i> 65.40
FRONT BUMPER	1	\$ <i>de</i> 779.60
FRONT BUMPER CLIPS	10	\$ <i>ne</i> 30.00
FRONT BUMPER RETAINER	2	\$ <i>ne</i> 101.40
FRONT BUMPER BRACKET	2	\$ <i>nel</i> 155.80
FRONT BUMPER SPONGE	1	\$ <i>cre</i> 165.70
FRONT REINFORCEMENT	1	\$ <i>bt</i> 395.20
BRACE PANEL	1	\$ <i>bt</i> 95.10
SUPPORT PANEL	1	\$ <i>bul</i> 670.40
HORN	2	\$ <i>bt</i> 178.60
HEADLAMP	2	\$ <i>cre</i> 1,620.60
FOGLAMP COVER	<i>2</i>	\$ <i>del RH-mis</i> 178.40
RH FRONT FENDER	1	\$ <i>bt</i> 396.50
RH FRONT FENDER INNER PANEL	1	<i>RX</i> RESTORE
RH FRONT FENDER INNER SHIELD	1	\$ <i>sec</i> X 197.80
RH FRONT FENDER INNER SHIELD CLIPS	10	\$ <i>sec</i> X 30.00
RH FRONT A PILLAR	1	<i>R</i> RESTORE
RH FRONT WHEEL HOUSE	1	<i>R</i> RESTORE
RH FRONT DOOR	1	<i>R</i> RESTORE
LH FRONT FENDER	1	\$ <i>bt</i> 396.50
LH FRONT FENDER INNER PANEL	1	<i>R</i> RESTORE
LH FRONT FENDER INNER SHIELD	1	\$ <i>?</i> 197.80
LH FRONT FENDER INNER SHIELD CLIPS	10	\$ <i>?</i> 30.00
CONDENSER	1	\$ <i>bt</i> 784.10

AUTOWHEELS

MOTORWORKS PTE LTD

NO 1 BUKIT BATOK CRESCENT #02-40

WCEGA PLAZA SINGAPORE 658064

CONDENSER AIRGUIDE	2	\$	?	110.60
CONDENSER FAN COWLING	1	\$	?	210.40
CONDENSER FAN BLADE	1	\$	?	134.70
CONDENSER FAN MOTOR	1	\$	?	355.60
SUCTION PIPE	1	\$	?	334.30
LIQUID PIPE	1	\$	?	324.50
DISCHARGE PIPE	1	\$	?	321.30
RADIATOR	1	\$	?	799.30
RAIDATOR UPPER BUSH	2	\$	?	34.60
RADIATOR LOWER BUSH	2	\$	?	34.60
RADIATOR TOP BRACKET	2	\$	?	88.60
RADIATOR FAN COWLING	1	\$	?	210.40
RADIATOR FAN MOTOR	1	\$	?	355.60
RADIATOR FAN BLADE	1	\$	?	134.70
WIPER TANK	1	\$	X	132.70
WIPER TANK MOTOR	1	\$	X	155.30
INLET MANIFOLD	1	\$	X	781.20

TOTAL:	\$	12,218.50
DISCOUNT 25%:	\$	3,054.63
	\$	9,163.88

S/NET

FRONT NUMBER PLATE	1	\$	45.00
COOLANT	1	\$	50.00
		TOTAL: \$	50.00

LABOUR

LABOUR	PRICE
LABOUR FOR FACILITATE REPAIR	\$ 1600 1,800.00
TO RESPRAY AFFECTED AREAS - BONNET	\$ 200 300.00
TO RESPRAY AFFECTED AREAS - FRONT BUMPER	\$ 200 300.00
TO RESPRAY AFFECTED AREAS - RH FRONT FENDER AND INNER PANEL	\$ 200 300.00
TO RESPRAY AFFECTED AREAS - RH WHEEL HOUSE AND SUPPORT PANEL	\$ 200 300.00
TO RESPRAY AFFECTED AREAS - RH A PILLAR	\$ X 300.00
TO RESPRAY AFFECTED AREAS - RH FRONT DOOR	\$ 100 300.00
TO RESPRAY AFFECTED AREAS - LH FRONT FENDER AND INNER PANEL	\$ 200 300.00
TO CHECK AND RECONNECT ALL NECESSARY WIRING	\$ 30 100.00
TO REMOVE AND REFIT RADIATOR INCLUDING WATER PRESSURE TEST	\$ 100 150.00

AUTOWHEELS

MOTORWORKS PTE LTD

NO 1 BUKIT BATOK CRESCENT #02-40

WCEGA PLAZA SINGAPORE 658064

TO REMOVE AND REFIT AC CONDENSER INCLUDING TOP UP GAS

SUNDARIES

RUST PROOFING

\$ 100 150.00

1/2 pc \$ 30 80.00

\$ 40 100.00

TOTAL: \$ 4,480.00

TOTAL: \$ 13,693.88

7% GST: \$ 958.57

\$ 14,652.45

Tanjin 97495749
'wp'

26/6/13C 1645

lump sum

Ready after repair

7 days

swr@lkkauto.com

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 28/6/2018

Survey Details:

Date of loss	20-Jun-18
Date of appointment	20-Jun-18
Date of survey	26-Jun-18
Location of survey	AUTO WHEELS MOTORWORKS PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SJN 3204S
Make and Model	TOYOTA ALLION 1.5 A - 1496cc
Date of registration	11/02/209
Excess	
Market Value	\$ 15,000.00
Parf Rebate	\$ 7,132.00
Nett Loss	\$ 7,868.00

Repair details:

Initial Estimate	13,693.88
------------------	-----------

Proposed/Revised repair cost:

Parts	\$ 5,161.48
Check items (estimate)	\$ 2,757.75
Labour	\$ 2,400.00
Total	\$ 10,319.23
Lump Sum(if applicable)	\$ -

Number of days for repair	<u>7 days</u>
---------------------------	---------------



Service Request Details

Claim

S8M00LGT

Reference

None 

Loss Date

June 20, 2018

Request Date

June 20, 2018

Due Date

June 27, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

21062018 @ 931am
Luis veh in
wait for liability just arrange survey
estimate not yet done.

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SJN3204S

Make

TPVD TOYOTA

Model

ALLION-1.5 (A)

Service Address

...

Primary Contact/Insured

ANG CHOON HUAY

BLK 308 SERANGOON AVENUE 2, #07-132, 550308, Singapore

achanjii@gmail.com

Claim Handler

CHAN Kian Chuan

6568804269

kianchuan.chan@axa.com.sg

Additional Instructions

NOT REPORTED

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

TYPE



SENT

6/20/18 4:58 PM

FROM

CHAN Kian Chuan

SUBJECT

NON REPORTING

BODY

FOR YOUR FOLLOW UP ACTION PLS



> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Business
Owner ID:	0662M
Vehicle Details	
Vehicle No.:	SJN32045
Vehicle to be Exported:	No
Intended De-registration Date:	28 Jun 2018
Vehicle Make:	TOYOTA
Vehicle Model:	ALLION 1.5 A
Primary Colour:	White
Manufacturing Year:	2008
Engine No.:	1NZD176192
Chassis No.:	NZT2603031984
Maximum Power Output:	81.0 kW (108 bhp)
Open Market Value:	\$14,135.00
Original Registration Date:	11 Feb 2009
First Registration Date:	11 Feb 2009
Transfer Count:	2
Actual ARF Paid:	\$14,135.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	10 Feb 2019
PARF Rebate Amount:	\$7,067.00
Intended COE Rebate Details	
COE Expiry Date:	10 Feb 2019
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
QP Paid:	\$1,020.00
COE Rebate Amount:	\$63.00
Total Rebate Amount:	\$7,130.00

The information contained herein is correct as at 28 Jun 2018

OK

Thin Thin (LKKAUTO)

From: Thin Thin (LKKAUTO)
Sent: Thursday, 28 June 2018 10:02 AM
To: 'louisongautowheels@yahoo.com'
Cc: Vivian Lau (LKKAUTO); Admin A; assignments; CS A Team; Mei Kwan (LKKAUTO)
Subject: RE: Accident involved with vehicle SJN3204S and SKN4023D(TP)

Without Prejudice,

Dear Louis,

We refer to the below matter.

Our insured has reiterated that the accident was caused due to the negligence of your client who rear-ended to our insured vehicle.

The video footage is clearly showing that your client's vehicle fail to stop in time and collided onto our insured vehicle.

Under such a circumstances, we have our Principal instruction to denying liability and unable to look into your client's claim.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: louisongautowheels@yahoo.com [mailto:louisongautowheels@yahoo.com]

Sent: Thursday, 28 June 2018 8:26 AM

To: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>

Cc: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Subject: RE: Accident involved with vehicle SJN3204S and SKN4023D(TP)

Hi,

Is there any outcome?

Thanks

Auto Wheels Motorworks PTE LTD

Louis Ong

91928963

On Wed, 27 Jun 2018 at 11:03, Thin Thin (LKKAUTO) <thinthin@lkkauto.com> wrote:

Without Prejudice,

Dear Louis,

We acknowledge your email below.

We will seek further instruction from our Principal and will revert back to you.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: louisongautowheels@yahoo.com [mailto:louisongautowheels@yahoo.com]

Sent: Wednesday, 27 June 2018 8:41 AM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Accident involved with vehicle SJN3204S and SKN4023D(TP) on 20/6/2018 along Slip road BKE toward PIE (Changi) *** LKK REF: CC4/ASM18011281/ua3

Auto Wheels Motorworks PTE LTD
Louis Ong
91928963

On Wed, 27 Jun 2018 at 8:40, louisongautowheels@yahoo.com

<louisongautowheels@yahoo.com> wrote:

Hi Morning Thin Thin,

The above attachment is the surveyor marking estimate.

Can revert and advise us the liability.

Thanks

Auto Wheels Motorworks PTE LTD
Louis Ong
91928963

On Mon, 25 Jun 2018 at 13:53, Thin Thin (LKKAUTO)

<thinthin@lkkauto.com> wrote:

Dear Louis,

Yes.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: louisongautowheels@yahoo.com [<mailto:louisongautowheels@yahoo.com>]

Sent: Monday, 25 June 2018 1:42 PM

To: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: Accident involved with vehicle SJN3204S and SKN4023D(TP) on 20/6/2018 along Slip road BKE toward PIE (Changi) *** LKK REF: CC4/ASM18011281/ua3

Hi Thin Thin,

You mean need to survey the vehicle then can know the liability?

Please advise.

Thanks

Auto Wheels Motorworks PTE LTD
Louis Ong
91928963

On Mon, 25 Jun 2018 at 10:38, Thin Thin (LKKAUTO) <thinthin@lkkauto.com> wrote:

Without Prejudice,

Dear Louis Ong,

We refer to your enquiry pertaining to the above matter.

We regret to inform you that we are still unable to establish for the liability at this juncture, insurer has to conduct survey prior to making decision on liability for TP claims.

Please arrange appointment for survey.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: louisongautowheels@yahoo.com [<mailto:louisongautowheels@yahoo.com>]

Sent: Monday, 25 June 2018 8:33 AM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Accident involved with vehicle SJN3204S and SKN4023D(TP) on 20/6/2018 along Slip road BKE toward PIE (Changi) *** LKK REF: CC4/ASM18011281/ua3

Hi,

Can advise us on the liability.

Currently the vehicle is in the workshop pending for liability.

Video footage had sent on 21th June 2018.

Thanks

Auto Wheels Motorworks PTE LTD
Louis Ong
91928963

On Thu, 21 Jun 2018 at 15:52, louisongautowheels@yahoo.com
<louisongautowheels@yahoo.com> wrote:

Hi Meikwan,

The above attachment is another video footage showing the vehicle SKN4023D had lane change from the extreme left lane to the right lane and travelling in a high speed.

Please do advise us on the liability.

Thanks

Auto Wheels Motorworks PTE LTD
Louis Ong
91928963

On Thu, 21 Jun 2018 at 15:39, Mei Kwan (LKKAUTO)

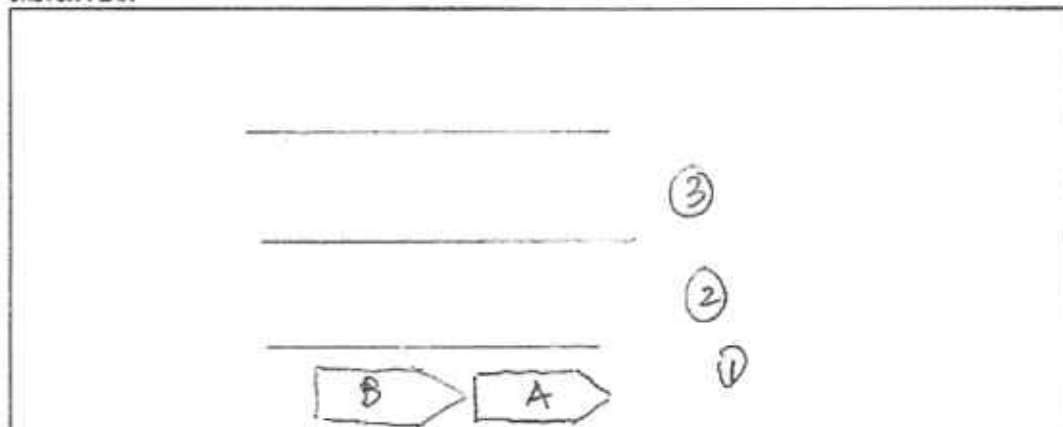
<Meikwan@lkkauto.com> wrote:

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

Date of accident: 20 Jun 2018 Time: 2pm Location: BKE entering PIE
My Vehicle A: SKN 4023 D Vehicle B: SJN 3204 S Vehicle C: _____
SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving on the BKE; exiting the BKE and entering the PIE when my car SKN4023D digressed slightly left without instruction. Even though my car was within the lane boundaries, I stepped on the brakes and horned to warn other drivers as my car slowed down before halting to a complete stop. A split second later, a white car SJN3204S hit the back of my car.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Thursday, 21 June, 2018 3:32 PM

To: 'Louis Ong' <louisongautowheels@yahoo.com>

Cc: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Accident involved with vehicle SJN3204S and SKN4023D(TP) on 20/6/2018 along Slip road BKE toward PIE (Changi) *** LKK REF: CC4/ASM18011281/ua3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident and we are currently **pending verification for direct settlement**.

Please provide us evidence i.e. video/ scene photo and arrange for TP survey.

Please note that for liability, claim negotiation and settlement, please contact Thin Thin at 6841 2360.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Bik 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Louis Ong [<mailto:louisongautowheels@yahoo.com>]

Sent: Wednesday, 20 June, 2018 3:40 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: Accident involved with vehicle SJN3204S and SKN4023D(TP) on 20/6/2018 along Slip road BKE toward PIE (Changi)

Hi,

We would like to do a Direct Settlement with you if our liability is 100%.

Can advise us on the liability and arrange for survey.

Vehicle is in.

Thanks

Auto Wheels Motorworks

No1 Bukit Batok Crescent

#02-40 WCEGA PLAZA

Louis Ong

91928963

Auto Wheels Motorworks

Louis Ong

91928963



SERVICE REQUESTS

MESSAGES

CLAIMS



Re:Request for rejection approval

Type

Question

Message

WE AGREE WITH YOUR VIEWS. HEAD TO REAR COLLISION AGAINST TP. TP HAD A CLEAR VIEW AHEAD OF HIM AND HAVE NO ATTEMPT OF SLOWING DOWN AND HENCE COLLIDED ONTO THE REAR OF TPV. PLEASE PROCEED TO REJECT TP CLAIM AS PROPOSED.

Reply

<< Service Request Details

Claim	S8M00LGT	Actions	
Reference	CC4/ASM18011281/T1ua3a2	Next Step	Add Invoice
Loss Date	20 June 2018	Add Invoice	
Request Date	20 June 2018		
Due Date			
Vendor Name	L&K AUTO CONSULTANTS PTE LTD (ITP)		
Type of Loss	Third Party Vehicle Damage		
Services	Pending verification - Direct Settlement		
Additional Instructions		NOT REPORTED	
Messages Invoices History Documents Assessment Metrics Notes			
Document Type:		Document SubType	
+ Upload Documents			
NAME	TYPE	SUB-TYPE	AUTHOR
Accident Statement:		Reports & Statement	Merimen
			DATE UPLOADED

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 TP ESTIMATE-MASKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	30 June 2018
 Immediate Advice.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 June 2018
 LKK INSPECTION PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	29 June 2018
 Rejection email to TP.pdf	Letters and Correspondence	Disputes / Denial	LKK AUTO CONSULTANTS PTE LTD (TP)	29 June 2018
 E-MAIL.msg	Letters and Correspondence	Workshop	DHAKAL Raghav	21 June 2018
 VID-20180620-WA0149.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	21 June 2018
 VID-20180620-WA019311mm2.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	21 June 2018
 VID-20180620-WA019311mm.mp4	Evidence	Videos	LKK AUTO CONSULTANTS PTE LTD (TP)	21 June 2018
 EMAIL RECEIVED FROM WORKSHOP WITH TP-GIA REPORT & ESTIMATE.msg	Letters and Correspondence	Workshop	RATAN BHOSALE Pragati	20 June 2018

Assessment Details

General & Workshop Details				Vehicle & Driver Details			Vehicle Condition		Taxes & Radio		Parts & Labor		Miscellaneous		Summary		Parts	
EDIT	SR NO	QUAN TTY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEFL/ BTRN%	DISC QUNT%	SALV AGE%	PART PRICE(NET)	ACTION (PARTS)	REMOVE			
	1	1			BONNET			Bent	945.1		25		633.83	Approve				
	2	1			FRONT GRILLE			Missing	356.1		25		267.08	Approve				
	3	10			FRONT GRILLE CLIPS			Necessary	3		25		22.5	Approve				
	4	1			FRONT EMBLEM			Necessary	65.4		25		49.05	Approve				
	5	1			FRONT BUMPER			Deformed	779.6		25		584.7	Approve				
	6	10			FRONT BUMPER CLIPS			Necessary	3		25		22.5	Approve				
	7	2			FRONT BUMPER RETAINER			Necessary	50.7		25		76.05	Approve				
	8	2			FRONT BUMPER BRACKET			Necessary	77.9		25		116.85	Approve				
	9	1			FRONT BUMPER SPONGE			Cracked	165.7		25		124.28	Approve				
	10	1			FRONT REINFORCEMENT			Bent	395.2		25		295.4	Approve				
	11	1			BRACE PANEL			Bent	95.1		25		71.33	Approve				
	12	1			SUPPORT PANEL			Buckled	670.4		25		502.8	Approve				
	13	2			HORN			Bent	89.3		25		133.95	Approve				
	14	2			HEADLAMP			Cracked	810.3		25		1215.45	Approve				
	15	1			FOGLAMP COVER RH			Missing	89.2		25		66.9	Approve				
	16	1			RH FRONT FENDER			Bent	396.5		25		297.38	Approve				

EDIT	S/N NO	QUAN TITY	MATERIAL	SIZE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPL/ BTTR%	DISC QUANT%	SALV AGE%	PART PRCE(NET)	ACTION (PARTS)	REMOVE
	17	1			RH FRONT FENDER INNER PANEL (NPA)			Repair	0	0	0	0	0	Deny	
	18	1			RH FRONT FENDER INNER SHIELD			Serviceable	0	0	0	0	0	Deny	
	19	10			RH FRONT FENDER INNER SHIELD CLIPS			Serviceable	0	0	0	0	0	Deny	
	20	1			RH FRONT A PILLAR (NPA)			Repair	0	0	0	0	0	Deny	
	21	1			RH FRONT WHEEL HOUSE (NPA)			Repair	0	0	0	0	0	Deny	
	22	1			RH FRONT DOOR (NPA)			Repair	0	0	0	0	0	Deny	
	23	1			LH FRONT FENDER			Bent	396.5		25		297.38	Approve	
	24	1			LH FRONT FENDER INNER PANEL (NPA)			Repair	0	0	0	0	0	Deny	
	25	1			LH FRONT FENDER INNER SHIELD (\$197.60) (*CHECK)				0		25		0	Reviewing	
	26	10			LH FRONT FENDER INNER SHIELD CLIPS (\$30.00) (*CHECK)				0		25		0	Reviewing	
	27	1			CONDENSER			Bent	794.1		25		598.08	Approve	
	28	2			CONDENSER AIRGUIDE (\$110.60) (*CHECK)				0		25		0	Reviewing	
	29	1			CONDENSER FAN COWLING (\$210.40) (*CHECK)				0		25		0	Reviewing	

	EDIT	SR NO	QUAN TITY	MATERIAL	SIZE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPR./ BTTR%	DISC QUNT%	SALV AGE%	PART PRICI/(NET)	ACTION (PARTS)	REMOVE
		30	1			CONDENSER FAN BLADE (\$134.7) ("CHECK)				0		25		0	Reviewing	
		31	1			CONDENSER FAN MOTOR (\$355.60) ("CHECK)				0		25		0	Reviewing	
		32	1			SUCTION PIPE (\$334.30) ("CHECK)				0		25		0	Reviewing	
		33	1			LIQUID PIPE (\$324.50) ("CHECK)				0		25		0	Reviewing	
		34	1			DISCHARGE PIPE (\$321.30) ("CHECK)				0		25		0	Reviewing	
		35	1			RADIATOR (\$799.30) ("CHECK)				0		25		0	Reviewing	
		36	2			RADIATOR UPPER BUSH (\$34.60) ("CHECK)				0		25		0	Reviewing	
		37	2			RADIATOR LOWER BUSH (\$34.60) ("CHECK)				0		25		0	Reviewing	
		38	2			RADIATOR TOP BRACKET (\$88.60) ("CHECK)				0		25		0	Reviewing	
		39	1			RADIATOR FAN COWLING (\$210.40) ("CHECK)				0		25		0	Reviewing	
		40	1			RADIATOR FAN MOTOR (\$355.60) ("CHECK)				0		25		0	Reviewing	
		41	1			RADIATOR FAN BLADE (\$134.7) ("CHECK)				0		25		0	Reviewing	
		42	1			WIPER TANK			Serviceable	0	0	0	0	0	Deny	
		43	1			WIPER TANK MOTOR			Serviceable	0	0	0	0	0	Deny	

EDIT	SR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPR/ BTTR%	DISC QUNT%	SALV AGE%	PART PRICE(NET)	ACTION (PARTS)	REMOVE
	44	1			INLET MANIFOLD			Serviceable	0	0	0	0	0	Deny	
Labour															
EDIT	SR NO		REPAIR/REPLACE (LABOUR)		PART NAME		LABOUR RER		LABOUR REPAIR	PAINT		ACTION (LABOUR)		COMMENT	REMOVE
		1			LABOUR FOR FACILITATE REPAIR		1000		0	0		Approve			
		2			TO RESPRAY AFFECTED AREAS -BONNET		200		0	0		Approve			
		3			TO RESPRAY AFFECTED AREAS-FRONT BUMPER		200		0	0		Approve			
		4			TO RESPRAY AFFECTED AREAS -RH FRONT FENDER AND INNER PANEL		200		0	0		Approve			
		5			TO RESPRAY AFFECTED AREAS -RH WHEEL HOUSE AND SUPPORT PANEL		200		0	0		Approve			
		6			TO RESPRAY AFFECTED AREAS -RH A PILLAR		0		0	0		Deny			
		7			TO RESPRAY AFFECTED AREAS -RH FRONT DOOR		100		0	0		Approve			
		8			TO RESPRAY AFFECTED AREAS -LH FRONT FENDER AND INNER PANEL		200		0	0		Approve			
		9			TO CHECK AND RECONNECT ALL NECESSARY WIRING		30		0	0		Approve			
		10			TO REMOVE AND REFIT RADIATOR INCLUDING WATER PRESSURE TEST		100		0	0		Approve			
		11			TO REMOVE AND REFIT AC CONDENSER INCLUDING TOP UP GAS		100		0	0		Approve			
		12			RUST PROOFING		40		0	0		Approve			

Assessment Details

General & Workshop Details			Vehicle & Driver Details		Vehicle Condition		Taxes & Ratio		Parts & Labour		Miscellaneous		Summary	
EDIT	SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE								
	1	DAYS OF REPAIR:7 DAYS	Approve											
	2	FRONT NUMBER PLATE	Approve	45	MISSING									
	3	COOLANT	Approve	50	NECESSARY									
	4	SUNDRIES	Approve	30	NECESSARY									

Assessment Details

General & Workshop Details		Vehicle & Driver Details		Vehicle Condition	Taxes & Ratio	Parts & Labour	Miscellaneous	Sumisally	Claim Amount
Claim Amount		\$7,861.51							\$7,861.51
CATEGORY		ESTIMATE		REVISED AMOUNT					
Labour		\$2,370.00		\$2,370.00					
Miscellaneous		\$125.00		\$125.00					
Spares Parts		\$5,366.51		\$5,366.51					

Assessment Details

General & Workshop Details		Vehicle & Driver Details		Vehicle Condition	Taxes & Rollo	Parts & Labour	Miscellaneous	Summary	Claim Amount
Claim Amount		\$6,300.00							\$6,300.00
CATEGORY		ESTIMATE	REVISED AMOUNT						
Miscellaneous		\$6,300.00	\$6,300.00						