

Thin Thin (LKKAuto)

From: Thin Thin (LKKAuto)
Sent: Thursday, 28 June 2018 10:02 AM
To: 'louisongautowheels@yahoo.com'
Cc: Vivian Lau (LKKAuto); Admin A; assignments; CS A Team; Mei Kwan (LKKAuto)
Subject: RE: Accident involved with vehicle SJN3204S and SKN4023D(TP)

Without Prejudice,

Dear Louis,

We refer to the below matter.

Our insured has reiterated that the accident was caused due to the negligence of your client who rear-ended to our insured vehicle.

The video footage is clearly showing that your client's vehicle fail to stop in time and collided onto our insured vehicle.

Under such a circumstances, we have our Principal instruction to denying liability and unable to look into your client's claim.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: louisongautowheels@yahoo.com [mailto:louisongautowheels@yahoo.com]

Sent: Thursday, 28 June 2018 8:26 AM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: Accident involved with vehicle SJN3204S and SKN4023D(TP)

Hi,

Is there any outcome?

Thanks

Auto Wheels Motorworks PTE LTD

Louis Ong

91928963

On Wed, 27 Jun 2018 at 11:03, Thin Thin (LKKAuto) <thinthin@lkkauto.com> wrote:

Without Prejudice,

Dear Louis,

We acknowledge your email below.

We will seek further instruction from our Principal and will revert back to you.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: louisongautowheels@yahoo.com [<mailto:louisongautowheels@yahoo.com>]

Sent: Wednesday, 27 June 2018 8:41 AM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Accident involved with vehicle SJN3204S and SKN4023D(TP) on 20/6/2018 along Slip road BKE toward PIE (Changi) *** LKK REF: CC4/ASM18011281/ua3

Auto Wheels Motorworks PTE LTD
Louis Ong
91928963

On Wed, 27 Jun 2018 at 8:40, louisongautowheels@yahoo.com

<louisongautowheels@yahoo.com> wrote:

Hi Morning Thin Thin,

The above attachment is the surveyor marking estimate.

Can revert and advise us the liability.

Thanks

Auto Wheels Motorworks PTE LTD
Louis Ong
91928963

On Mon, 25 Jun 2018 at 13:53, Thin Thin (LKKAUTO)

<thinthin@lkkauto.com> wrote:

Dear Louis,

Yes.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: louisongautowheels@yahoo.com [<mailto:louisongautowheels@yahoo.com>]

Sent: Monday, 25 June 2018 1:42 PM

To: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Accident involved with vehicle SJN3204S and SKN4023D(TP) on 20/6/2018 along Slip road BKE toward PIE (Changi) *** LKK REF: CC4/ASM18011281/ua3

Hi Thin Thin,

You mean need to survey the vehicle then can know the liability?

Please advise.

Thanks

Auto Wheels Motorworks PTE LTD
Louis Ong
91928963

On Mon, 25 Jun 2018 at 10:38, Thin Thin (LKKAUTO) <thinthin@lkkauto.com> wrote:

Without Prejudice,

Dear Louis Ong,

We refer to your enquiry pertaining to the above matter.

We regret to inform you that we are still unable to establish for the liability at this juncture, insurer has to conduct survey prior to making decision on liability for TP claims.

Please arrange appointment for survey.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: louisongautowheels@yahoo.com [<mailto:louisongautowheels@yahoo.com>]

Sent: Monday, 25 June 2018 8:33 AM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Thin Thin (LKKAUTO) <thinthin@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Accident involved with vehicle SJN3204S and SKN4023D(TP) on 20/6/2018 along Slip road BKE toward PIE (Changi) *** LKK REF: CC4/ASM18011281/ua3

Hi,

Can advise us on the liability.

Currently the vehicle is in the workshop pending for liability.

Video footage had sent on 21th June 2018.

Thanks

Auto Wheels Motorworks PTE LTD
Louis Ong
91928963

On Thu, 21 Jun 2018 at 15:52, louisongautowheels@yahoo.com
<louisongautowheels@yahoo.com> wrote:

Hi Meikwan,

The above attachment is another video footage showing the vehicle SKN4023D had lane change from the extreme left lane to the right lane and travelling in a high speed.

Please do advise us on the liability.

Thanks

Auto Wheels Motorworks PTE LTD
Louis Ong
91928963

On Thu, 21 Jun 2018 at 15:39, Mei Kwan (LKKAuto)

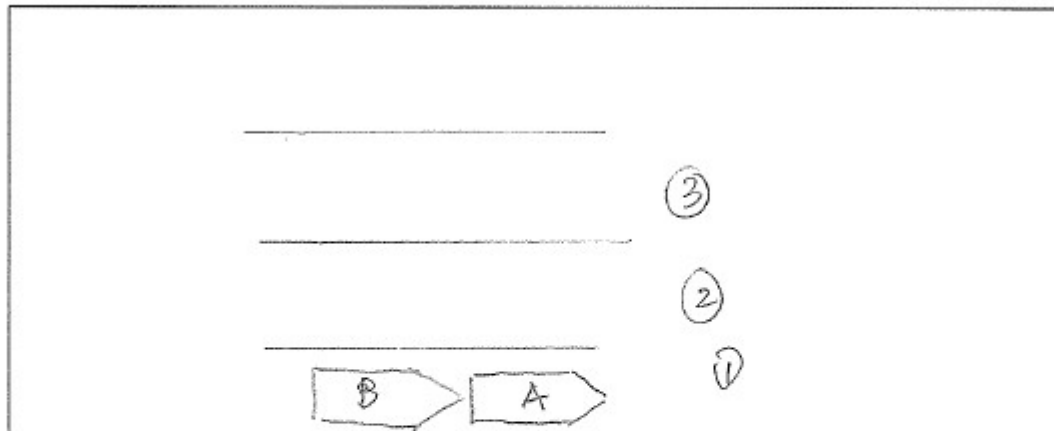
<Meikwan@lkkauto.com> wrote:

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

Date of accident: 20 Jun 2018 Time: 2pm Location: BKE entering PIE
My Vehicle A: SKN 4023 D Vehicle B: SJN 3204S Vehicle C: _____
SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving on the BKE; exiting the BKE and entering the PIE when my car SKN4023D digressed slightly left without instruction. Even though my car was within the lane boundaries, I stepped on the brakes and horned to warn other drivers as my car slowed down before halting to a complete stop. A split second later, a white car SJN3204S hit the back of my car.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Thursday, 21 June, 2018 3:32 PM

To: 'Louis Ong' <louisongautowheels@yahoo.com>

Cc: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Accident involved with vehicle SJN3204S and SKN4023D(TP) on 20/6/2018 along Slip road BKE toward PIE (Changi) *** LKK REF: CC4/ASM18011281/ua3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident and we are currently **pending verification for direct settlement.**

Please provide us evidence i.e. video/ scene photo and arrange for TP survey.

Please note that for liability, claim negotiation and settlement, please contact Thin Thin at 6841 2360.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Louis Ong [<mailto:louisongautowheels@yahoo.com>]

Sent: Wednesday, 20 June, 2018 3:40 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Subject: Accident involved with vehicle SJN3204S and SKN4023D(TP) on 20/6/2018 along Slip road BKE toward PIE (Changi)

Hi,

We would like to do a Direct Settlement with you if our liability is 100%.

Can advise us on the liability and arrange for survey.

Vehicle is in.

Thanks

Auto Wheels Motorworks

No1 Bukit Batok Crescent

#02-40 WCEGA PLAZA

Louis Ong

91928963

Auto Wheels Motorworks

Louis Ong

91928963