

Vic (LKKAUTO)

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>
Sent: Wednesday, 9 January, 2019 12:52 PM
To: Vic (LKKAUTO)
Cc: Admin A; Songcuan JR Lauro Araos; Cheng Jo Jo; Andre Chow En De
Subject: RE: [III]: SLH976A, claim TP India PC282Y, DOA: 09/06/18 // LKK Ref: CC4/III18011278/T1ha3
Attachments: 2510-dv.pdf; DV.PDF

Dear Vic,

The DV given by India insurance, and you is slightly different. Attached for your reference.

And the amount is different also. DV from India stated the wrong amount at \$1,788.14. DV from you is accurate, \$1,789.14 (breakdown at COR \$1,607.14 + LOU\$180.00 + GIA \$2)

Kindly advise which DV to be sign.

Appreciate.

Best Regards,

Loi Ai Ting
Customer Service Advisor



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
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A member of the Jardine Cycle & Carriage Group

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Wednesday, 9 January, 2019 12:05 PM
To: Loi Ai Ting
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: [III]: SLH976A, claim TP India PC282Y, DOA: 09/06/18 // LKK Ref: CC4/III18011278/T1ha3

Without Prejudice

Dear Ai Ting,

We refer further to the below email.

Purely for an amicable settlement on a without prejudice basis and without admission of liability to our Insured's part, our principal is in the view that both parties should be equally liable of the accident. We have our principal's mandate and we propose to settle your client's claim as below:

Cost of Repair (w/gst)	\$	3,214.28
Loss of Use (\$60 x 6 days)	\$	360.00
Subtotal	\$	3,574.28
At 50%	\$	1,787.14
GIA Search Fee	\$	2.00
TOTAL	\$	1,789.14

If agreeable, kindly chop and sign the attached DV and **forward the original signed hard copy to us (LKK)** for payment processing.

The above amount is to be made payable to **CYCLE & CARRIAGE AUTOMOTIVE PTE LTD.**

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Loi Ai Ting [<mailto:aiting.loi@cyclecarriage.com.sg>]
Sent: Tuesday, 8 January, 2019 5:27 PM
To: Manivel Priyadarshini; Motor Claim - III
Cc: Songcuan JR Lauro Araos; Cheng Jo Jo; Andre Chow En De
Subject: RE: SLH976A, claim TP India PC282Y, DOA: 09/06/18
Importance: High

Dear Priya,

Our LOD was sent to you around 6 months ago. Noticed that we have yet to receive your offer.

Kindly let us have your offer for settlement by 17/01/19, whereby we served you with 7 working day Notice.

We are regretted to inform you that, failing to reply by the given date, might result in the case being pursued under legal proceeding.

Appreciate your understanding and your kind assistance in this matter.

Best Regards,

Loi Ai Ting
Customer Service Advisor



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From: Loi Ai Ting
Sent: Wednesday, 19 December, 2018 4:21 PM
To: Andre Chow En De; Manivel Priyadarshini; Motor Claim - III
Cc: Songcuan JR Lauro Araos; Cheng Jo Jo
Subject: RE: SLH976A, claim TP India PC282Y, DOA: 09/06/18

Dear Priya,

Can we have your offer for settlement?

Appreciate your assistance.

Best Regards,

Loi Ai Ting
Customer Service Advisor



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From: Andre Chow En De
Sent: Monday, 10 December, 2018 11:54 AM
To: Manivel Priyadarshini; Motor Claim - III
Cc: Songcuan JR Lauro Araos; Cheng Jo Jo; Loi Ai Ting
Subject: RE: SLH976A, claim TP India PC282Y, DOA: 09/06/18

Hi Priya,

Any update on the offer?

Best Regards,

Andre Chow

Asst Manager – Aftersales Operations



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From: Loi Ai Ting

Sent: Tuesday, 20 November, 2018 10:40 AM

To: Manivel Priyadarshini

Cc: Songcuan JR Lauro Araos; Cheng Jo Jo; Andre Chow En De; Motor Claim - III

Subject: RE: SLH976A, claim TP India PC282Y, DOA: 09/06/18

Importance: High

Dear Sir/Madam,

Our LOD was mail to you in July, noticed that we have yet to received your offer.

Kindly offer for settlement the soonest.

Do let us know if there is any issues.

Appreciate your assistance.

Best Regards,

Loi Ai Ting

Customer Service Advisor



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From: Loi Ai Ting
Sent: Thursday, 25 October, 2018 2:21 PM
To: 'Motor Claim - III'; Manivel Priyadarshini
Cc: Lauro Araos Songcuan Jr; Cheng Jo Jo; Andre Chow En De
Subject: RE: SLH976A, claim TP India PC282Y, DOA: 09/06/18

Dear Priya,

Kindly let us have your offer for settlement.

Appreciate your assistance.

Best Regards,

Loi Ai Ting
Customer Service Advisor



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From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Friday, 7 September, 2018 9:28 AM
To: Manivel Priyadarshini
Cc: Loi Ai Ting
Subject: FW: SLH976A, claim TP India PC282Y, DOA: 09/06/18

Dear Officer,

Please assist.

Dear Ai Ting,

Kindly ignore my previous email.

Best Regards,
Gabriel Wee
Motor Claims Dept.
India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 248

From: Loi Ai Ting [<mailto:aiting.loi@cyclecarriage.com.sg>]
Sent: 06 September, 2018 3:44 PM
To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Cheng Jo Jo <jojo.cheng@cyclecarriage.com.sg>; Lauro Araos Songcuan Jr
<lauro.songcuan@cyclecarriage.com.sg>

Subject: SLH976A, claim TP India PC282Y, DOA: 09/06/18

Dear Gabriel,

We have sent our LOD to you dated 24/07/18, noticed that we have yet to receive your offer.

Breakdown of our claim is as stated below:

COR	\$ 3,214.28
LOU	\$ 360.00 (\$60 x 6 days)
GIA	\$ 2.00

Total	\$ 3,576.28

Kindly offer for settlement the soonest possible.

Appreciate your assistance.

Best Regards,

Loi Ai Ting
Customer Service Advisor



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