

INSURANCE

INS. CASE OWNER:

CC 4/FWD1801 1276, 226639

LKK
IDAC:

Surveyor:

Rasul

DOI:

ASSIGNMENT

21/6/18

Date / Time:

20/6/18

Registered in Merimen:

21/6/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKV 3735Y

Name of Insured:

HO Jany SHERM, RANW

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

19/6/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

HO Simeh Khan

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

1201800002656

Policy No.:

PWPV2117-00005757

Make / Model:

MITSUBISHI

Place of Accident:

LTE TUNIS LTH

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SL2 7031K



INSRS:
WSP:
Tel:
Liability:
RMKS:

prime
auto



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

25/6/18
Rasul

SL2 7031K - 1
Insured number in should be SKV 3735Y

STAGE	DATE / PIC
Non-Reporting Itr (1st):	
Non-Reporting Itr (2nd):	
Non-Reporting Itr (Final):	
Notification Itr (if non-pickup):	
Call OI:	
After call Itr to OI:	
Documentation Check List:	Handler Typist
Notification Itr (if non-pickup)	<input type="checkbox"/>
After call Itr to OI:	<input type="checkbox"/>
Authorisation To Act:	<input checked="" type="checkbox"/>
Release Voucher:	<input checked="" type="checkbox"/>
Final Repair Bill:	<input checked="" type="checkbox"/>
Car Rental Invoice:	<input checked="" type="checkbox"/>
Towing Invoice:	<input type="checkbox"/>
LTA / GIA:	<input checked="" type="checkbox"/>
Medical Bill:	<input type="checkbox"/>
PIR:	<input type="checkbox"/>
Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
LOD:	<input checked="" type="checkbox"/>
Payment Breakdown Form:	<input type="checkbox"/>
Post-Repair Photos:	<input type="checkbox"/>
Others:	<input type="checkbox"/>

21-6-18

REC'D TP VIDEO SAVE IN (V:ASHER:20R) VIDEO SHOW THAT
TP TRUCK ON BRIDGE LANE AND CHARGE AND THE TRUCK AND
HIT TP VEH.

29-6-18

THE PRG TO TYPST TO PREPARE REPORT

RECEIVED 02 JUL 2018
RECEIVED 20 JUL 2018

FOR ONLY OFFER 274.80 W/O THE WHOLESALE BOMAL

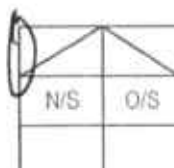
PRELIMINARY ADVICE Date/Time: 21/6/18 Sent By: One		Confirm by: MRS	
FINALIZATION Date/Time: 29-6-18 Confirm with: ALICE		Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>	
Repair Cost:	43 SS 1,100 (4 days) Reduction: 63 %		
FINAL SETTLEMENT Date/Time: 18.7.18 Confirm with: ALICE		Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>	
Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No.: 15	If NO or B 28, Ass. Lia:	
Repair Cost:	40/09 SS 1,177.00	OLD CHARGED LANE for TP.	
Loss of Rental (LOR):	SS 374.00 (5 days) > 274.80		
Loss of Use (LOU):	SS - (5 x days)		
Loss of Income (LOI):	SS 250.00 (50 x 5 days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input checked="" type="checkbox"/>	[Tick only one]		
GIA/LTA Search	SS 2.00		
Medical:	SS -	1) Claim status: Normal/Reject/Private Settle	
Disbursement:	SS - (e.g. Tow/ Independent)	2) Report Format: TP	
Legal Cost	SS -	3) Survey fee: 500	
Total:	SS 1,803.00 Global Sum SS:		
FINAL PAYMENT Date/Time: 18.7.18 Confirm with: ALICE		Email <input type="checkbox"/> Call <input type="checkbox"/>	
Payee 1:	SS 1,803.00 Name 1: PRIME AUTO CLAIMS SERVICE PTE LTD		
Payee 2: (Strike if N.A.)	SS Name 2:		
Payee 3: (Strike if N.A.)	SS Name 3:		

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: **SL2 7031K**
 at Workshop m/s: **PRIME AUTO**
 of **6, Brown PL**
 Insured: **FWO**
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: **4** days Res.: Yes or No
 Lum Sum: **20** % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: **SL2 7031K** Yr Regn: **2018 May**
 Type: **C** / M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: **Honda WR16 150X A** C.C. **1496**
 Colour: **BLUE** A/C: Insured / Std / NI / NA
 Sp. Reading: **605879** T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: **GM41203306**
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt or
 Brake: Inorder / Jammed / Leaked / Burnt or
 Modi: **N/S** / STD A/Rim or
 Tyre Size: F: **185/60R15**
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front Rear
 R/Bal. **5** mm R/Bal. **5** mm
 L/Bal. **5** mm L/Bal. **5** mm
 D.O.A. **19/06/18** D.O.I. **21/06/18**
 Survey held at **PRIME AUTO**

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S FR

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

45: +1.100 (RED: +1.751.80 62%)

Date/Time, File Pass to?

☐

Prefl. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

1 \$ + RS \$

1 Photos

1 Others

1

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

FWD SINGAPORE PTE LTD

Ref : CC4/FWD18011276/R1eb3

6 TEMASEK BOULEVARD
#18-01 SUNTEC TOWER 4 SINGAPORE 038986

Date : 21-06-2018



Code : FWD

Policy Particulars :- THIRD PARTY CLAIM

1.

Insured Veh.	SKV 3735Y	Veh. Inspected	SLZ 7031K
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	21/06/2018

Vehicle Particulars & Condition

2.

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer		Steering
Brakes		Modification
General		

Conditions of Tyres

3.

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

Description of Damages

4.

--

General Information

5.

Accident Date	19/06/2018	Inspection Date	21/06/2018
Survey held at	PRIME AUTO CLAIMS SERVICE PTE LTD 6 BENOI PLACE SINGAPORE 629927		

Remarks

5a.

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M

5 Benoi Place Singapore 629926

Tel: 6861 0908 Fax: 6515 2948

Date: 20.06.2018

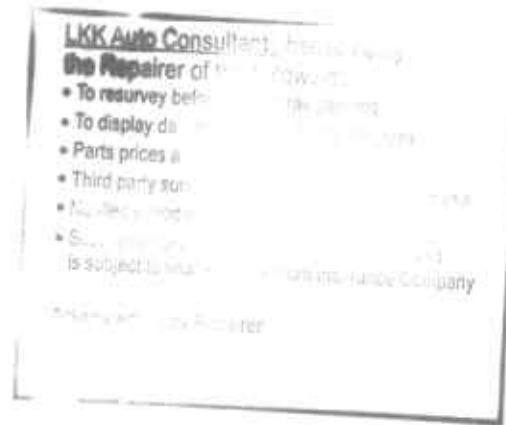
FWD Singapore Pte Ltd

6 Temasek Boulevard #18-01

Suntec Tower Four

Singapore 038986

Attn: Motor Claims Dept



RE: ESTIMATE COST OF REPAIR TO VEHICLE HONDA GRACE SLZ7031K (2017)

To Supply

- 1) 1pc Front bumper
- 2) 1pc Front bumper clip
- 3) 1pc Front bumper left side retainer
- 4) 1pc Left front fender
- 5) 1pc Left front fender cowling
- 6) 1pc Left front fender cowling clip
- 7) 1pc Left side mirror assy
- 8) 1pc Left side mirror cover

Reason
Hp 9000000
4 days
L/s or p/p
21/06/18 @ 1035

	\$	921.00	<i>x Repair</i>
	\$	30.00	<i>30.00</i>
	\$	40.00	<i>40.00</i>
	\$	370.60	<i>x Repair</i>
	\$	69.55	<i>3</i>
	\$	30.00	<i>x 2</i>
	\$	588.60	<i>588.60</i>
	\$	85.00	<i>85.00</i>

Repair by or after
repair

Sub total Parts	\$	2,134.75
Less: 20% discount	\$	426.95
	\$	1,707.80

L/charges

- 1) To tuff kote \$ ~~50.00~~ 30
- 2) To remove front bumper & left side mirror, left front fender. Replace front bumper & left front fender. Align & adjust front bumper \$ ~~500.00~~ 300
- 3) To putty respray painting front bumper, left front fender & left side mirror cover. To polish \$ ~~600.00~~ 500

Sub total L/charges	\$	1,150.00
Estimate total	\$	2,857.80

Nivitha (LKK Auto)

From: motorclaims.sg@fwd.com
Sent: Wednesday, 20 June 2018 3:42 PM
To: sur@lkkauto.com; assignments@lkkauto.com; admin-a@lkkauto.com; admin-d@lkkauto.com
Subject: FW: PRI REQUEST TO ACCIDENT ON 19.06.2018 INVOLVING SLZ7031K & SKV3735Y
Attachments: img-180619175918.pdf
Importance: High

5.40pm @ 20/6/18
vehicle in
person @ pei yee
attache on 21/06/2018

Hi LKK team,

Please refer to the attached and liaise with TP repairer for PRS.

Attached is the TP GIA report.

Please create the case in Merimen.

Thank you.

Kind Regards

Josey Loh
Executive, Claims

FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

T (65) 6727 5872

E josey.loh@fwd.com

W fwd.com.sg



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From: Pei Yee [mailto:peiyee@primeautoclaims.com]

Sent: Wednesday, 20 June, 2018 3:25 PM

To: Clara Li Zirong - SGUser; Motor Claims SG - SG Common

Cc: aliceleong@primeautoclaims.com

Subject: FW: PRI REQUEST TO ACCIDENT ON 19.06.2018 INVOLVING SLZ7031K & SKV3735Y

Importance: High

Hi Clara,

Refer to below mail I have sent yesterday for PRI request. Our vehicle yet to survey, please check.

Our client's GIA report enclosed for your retention. Please arrange PRI on urgent basis.

Please inform surveyor to avoid 1145-1245pm lunch hour.

***We agree LKK Auto Consultants Pte. Ltd. to survey our vehicle.**

***Please arrange PRI soonest possible due to loss of income and loss of rental per day count.**

Thank you.

Thank you & Best regards,

Pei Yee

Prime Auto Claims Service Pte. Ltd.

Office : 5 Benoi Place Singapore 629926

Workshop : 6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948

A member of the Prime Group

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From: Pei Yee [mailto:peiyee@primeautoclaims.com]

Sent: Tuesday, June 19, 2018 4:09 PM

To: 'motorclaims.sg@fwd.com'

Cc: 'aliceleong@primeautoclaims.com'

Subject: PRI REQUEST TO ACCIDENT ON 19.06.2018 INVOLVING SLZ7031K & SKV3735Y

Importance: High

Hi

The above referred

Our client's GIA report enclosed for your retention. Please arrange PRI on urgent basis.

Please inform surveyor to avoid 1145-1245pm lunch hour.

***We agree LKK Auto Consultants Pte. Ltd. to survey our vehicle.**

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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
5 Benoi Place Singapore 629926
Tel: 6861 0908 Fax: 6515 2948

Date: 26.06.2018

Our Ref: SLZ7031K

FWD Singapore Pte Ltd
6 Temasek Boulevard #18-01
Suntec Tower Four
Singapore 038986

without prejudice

Attn: Motor Claim Dept

Dear Sir,

ACCIDENT ON 19.06.2018 INVOLVING VEHICLE NO. SLZ7031K & SKV3735Y

On behalf of our client M/S Comfort Limousine Services Pte Ltd owner of vehicle SLZ7031K in the above accident. We are instructed that the negligence of your insured's driver and/or management of vehicle SKV3735Y caused the accident.

Appended below our client's claim:-

Cost of repair	\$ 1,177.00
Loss of Rental @\$75.00 x 5 days (incl. 1 Sun)	\$ 375.00
Loss of income @\$50.00 x 5 days	\$ 250.00
GIA search fee	\$ 2.00

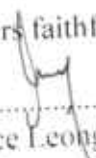
Total \$ 1,804.00

We enclosed herewith our repair invoice 2089, GIA search receipt, Rental agreement, letter of authorization from hirer, Letter of Authority & letter of certification for your retention. Please acknowledge receipt.

For amicable settlement, please let us have your offer.

Regards

Yours faithfully,


Alice Leong
Encl.

LETTER OF AUTHORITY

To: PRIME AUTO CLAIMS SERVICE PTE. LTD.

Re: ACCIDENT ON 19.06.2018 INVOLVING SLZ7031K & SKV3735Y
AT CTE

I/ We, M/S Comfort Limousine Services Pte Ltd hereby authorized you to carry out repairs of the damage caused to my / our vehicle no. SLZ7031K in the above accident.

I/ We further also confirm and agree that all sums of money to be recovered by you on my/ our behalf shall be paid to you. I/ We hereby also authorise the third party insurer to release to you such sums of money recovered on my / our behalf.



.....
Signature (Company's stamp if applicable)

Name:

NRIC:

LETTER OF AUTHORISATION

ACCIDENT INVOLVING SLZ 7031K AND SKV3735Y

ON 19/6/2018, ALONG CTE

I/We Chua Geok Peng (Hirer) NRIC NO: S1597362/E
Car Number SLZ 7031K hereby authorise **PRIME AUTO CLAIMS SERVICE PTE LTD**

1. To submit my claims for damages, costs and expense, including loss of income and loss of rental.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forwarded directly to **PRIME AUTO CLAIMS SERVICE PTE LTD** in accordance with **PRIME AUTO CLAIMS SERVICE PTE LTD** instruction and made in favour of **PRIME AUTO CLAIMS SERVICE PTE LTD**

Date : 19/6/2018

Name of Hirer : Chua Geok Peng

Hirer NRIC : S1597362/E

Signature : [Signature]

Address : Blk 206, Bt Batok ST21 #12-62, S, 650206

Contact No : 96984311

RELEASE

Claim Reference:	1201800007656
Surveyor's Reference:	CC4/FWD18011276/R1eb3
TP Reference:	SLZ7031K

We, **PRIME AUTO CLAIMS SERVICE PTE LTD** ("Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle **SLZ 7031K** ("Vehicle") to accept the sum of **\$1,803.00**, being the amount claimed for **\$1,177.00** (repair costs), **\$374.00** (loss of rental/ use), **\$250.00** (loss of income), **\$2.00** (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on **19/06/2018** (date of accident) at / along **CTE** (location) involving vehicle no/s: **SLZ 7031K** and **SKV 3735Y**.

This is pursuant to the inspection conducted on **21/06/2018** (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of **SKV 3735Y** be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this 18th day of July 2018

CLAIMANT



[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"



MRB

[FWD's appointed surveyor with Co. Stamp]
For and on behalf of FWD Singapore Pte. Ltd.

TAX INVOICE

No: 2089



MESSRS

Prime Auto Claims Service Pte Ltd

6 Benoi Place Singapore 629927
Tel: 6861 0908 Fax: 6515 2948
GST Reg. No: 201606560M
Reg No. 201606560M

FWD Singapore Pte Ltd

6 Temasek Boulevard
#18-01 Suntec Tower Four
Singapore 038986

Date: 25/6/2018

Works Order No: 2097

Vehicle No: SLZ7031K

ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
1.	<p>Make/Model : Honda Grace Repair Date : 19/6/2018 Terms of Payment: COD</p> <p><u>Third Party Claims</u></p> <p>Being lump sum repair to the above vehicle.</p>		\$ 1,100.00
SUB TOTAL			\$ 1,100.0
GST 7%			\$ 77.0
TOTAL			\$ 1,177.0

* Compound interests at the rate of 1% per month will be charged on late payment.

Prepared by

Prime Auto Claims Service Pte Ltd
Manager



**COMFORT LIMOUSINE SERVICES PTE LTD
PRIME TRANSPORT & LIMOUSINE SERVICES PTE LTD
BEST MOTOR LEASING & LIMOUSINE SERVICES PTE LTD**

Member of Prime Group of Companies

6 Benoi Place Singapore 629926

Tel: 6862 8878 Fax: 6863 6566

Co. Registration No: 201508380W

201544118N 201512366W

Your Ref : Please advise

Date : 19-June-2018

To : Whom it May Concern

From : Comfort Limousine Services Pte Ltd

RE : LETTER OF CERTIFICATION FOR MR. CHUA GEOK PENG

This letter serves to confirm that Mr. Chua Geok Peng of NRIC number S1597362E is a Chauffeur-driven hirer for Comfort Limousine Services Pte Ltd hiring Vehicle Registration Number SLZ7031K at a daily rate of Singapore Dollars Seventy-Five (S\$75.00) only.

Should clarification require I can be contacted at 8121 6313.

Thank you with Best Regards.

Yours Sincerely

F.

.....
Ms Veronica Lim
Deputy Manager



COMFORT LIMOUSINE SERVICES PTE LTD

Member of Prime Group of Companies
Co. Registration No: 201508380W
6 Benoi Place Singapore 629927
Tel: 6862 8878 Fax: 6863 6566

RENTAL AGREEMENT
REF: RA-0013-7031-6601

2585

VEHICLE NO SLZ7031K	MAKE/MODEL Honda Grace Hybrid (H)	CC 1496	CHECK OUT/IN 23/05/2018
HIRER'S DETAILS		COLLISION DAMAGE WAIVER (CDW)	
HIRER NAME: Chua Geok Peng		NOTE: FURTHER EXCESS OF S\$2140.00 SHALL APPLY IN ADDITION TO THE AMOUNT STATED IN THIS RENTAL AGREEMENT WHEN AT THE TIME OF AN ACCIDENT THE MOTOR VEHICLE IS DRIVEN BY I) ANY PERSON (WHETHER NAMED / UNNAMED) WHO IS BELOW 30 YEARS OF AGE OR MORE THAN 65 YEARS OF AGE. II) HELD A DRIVING LICENCE FOR LESS THAN 3 YEARS.	
ADDRESS: Blk 206 Bukit Batok Street 21 #12-62		S(650206)	
EMAIL: pchua410@gmail.com			

HOME NO.	D.O.B	28/08/1963	NON-WAIVERABLE EXCESS PER INCIDENT
MOBILE	96984311		SINGAPORE S\$2,675
IC NO.	S1597362E	COUNTRY Singapore	MALAYSIA (JB ONLY) S\$3,745
LICENSE NO.	S1597362E	COUNTRY Singapore	TOTAL LOSS \$10,700
EXPIRY DATE			* VEHICLE OUT OF JOHOR AREA WILL NOT BE COVERED ALL LOSS & EXPENSES WILL BE AT HIRER EXPENSE

NAME:	ADDITIONAL DRIVER	SIGNATURE
ADDRESS:		PERSONAL ACCIDENT INSURANCE (PAI)
		ACCEPT PAI [X] DECLINES PAI []
		PREMIUM: S\$0
EMAIL:		SIGNATURE

HOME NO.	MAINTENANCE CHARGES
MOBILE	DAILY @ S\$ S\$74.80 X NO OF DAYS A MONTH
IC NO.	MONTHLY @ S\$
LICENSE NO.	PETROL
EXPIRY DATE	WINDSCREEN S\$0.20 X NO OF DAYS A MONTH
	GST @7%
	TOTAL

REFUND COLLECTED BY:	DEPOSIT S\$2,000
SIGNATURE	PRE-PAYMENT S\$50
AMOUNT COLLECTED: S\$	MODE OF PAYMENT
PREPARED BY BENJAMIN	CREDIT CARD [] CASH [] NETS [] OTHERS []
ATTENDED BY SERENE	NAME
	CARD NUMBER
	EXPIRY DATE CVV

I HEREBY AGREE TO ABIDE BY THE TERMS AND CONDITIONS STATED ON THIS AGREEMENT AND THE ACCOMPANYING CONTRACT OF EMPLOYMENT

FULL LIABILITY WILL BE IMPOSED ON THE HIRER SHOULD THE VEHICLE BE DRIVEN BY ANY OTHER PERSONS WITHOUT OUR KNOWLEDGE. VEHICLE MUST NOT BE USED FOR ANY ILLEGAL OR IMMORAL ACTIVITIES.

SIGNATURE OF HIRER

COMFORT LIMOUSINE SERVICES PTE LTD



Note: Duration minimum completion of three (03) months.
Refund of deposit will be approximately 4 weeks upon vehicle return.



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-093156

Date of Request: 19/06/2018

Your Ref No:

Online Purchase

Prime Auto Claims Service Pte Ltd
 6 Benoi Place
 Singapore 629927

Dear Sir/Madam,

Enquiry Date: 19/06/2018

Enquiry By: Liu Pei Yee

Vehicle No: SKV3735Y

Accident Date: 19/06/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKV3735Y	FWD Singapore Pte. Ltd.	16/09/2017-15/09/2018	6727 5700

Thank You.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
 Phone: +65 6224 0010 Fax: +65 6224 0030
 Operating Hours: Monday to Friday 9am to 5pm
 GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-093156

Date of Request: 19/06/2018

Your Ref No: Online Purchase

Prime Auto Claims Service Pte Ltd
 6 Benoi Place
 Singapore 629927

Dear Sir/Madam,

Enquiry Date: 19/06/2018

Enquiry By: Liu Pei Yee

Vehicle No: SKV3735Y

Incident Date: 19/06/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING						
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd
Main	22 Jun 2018 Edit Reg		20 Jun 2018 00:00 Edit Adj Rpt	S\$1,100.00 Edit Estimates	S\$1,100.00 View Rpt	
						Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents
Show All			

CLAIM SUBFOLDER DETAILS	
Insured:	HO JAY SHENG, ALVIN, ID: S8037918H
Main Claimant:	COMFORT LIMOUSINE SERVICES PTE LTD, Co. Reg. No.: 201508380W
Vehicle Reg. No.:	SLZ7031K
Claim Type:	TP / 1201800007656
Vehicle Reg. No. (Insured):	SKV3735Y
Repaired:	Prime Auto Claims Service Pte Ltd - Pioneer (HQ) 5 BENOI PLACE SINGAPORE 629926, 629926 Pioneer - Tel:
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]
Claimant's Insurer:	Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 02/07/2018]
View All Compose Case Mail	

ASSOCIATED MAIL RECEIVED	
• FWD_SG (10/07/2018): Alert - Adj Mandate Approved (S\$1803.00) - SLZ7031K - Claim Handler: Josey Loh	

ALL ASSOCIATED TASKS							
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On
No results.							

Claim Documents

*SLZ7031K (1201800007656)
[SKV3735Y]

TP

COMFORT LIMOUSINE SERVICES PTE LTD

Jun 19 2018 12:00AM

[HO JAY SHENG, ALVIN]

Prime Auto Claims Service Pte Ltd - Pioneer

Upload Documents
Upload Photos
Compose New Letter

View
View in Browser

1 per page
☒

Letters/Correspondences

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit

1 per page
☒

Assessment Reports

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	22/06/18 15:03	Adjuster Immediate Advice		Load HTM

3 per page
☒

Photos/Images

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	29/06/18 12:17	Odometer Reading		Load JPG <input checked="" type="checkbox"/>
2	29/06/18 12:17	Chassis Number		Load JPG <input checked="" type="checkbox"/>
3	29/06/18 12:17	General View		Load JPG <input checked="" type="checkbox"/>
4	29/06/18 12:17	General View		Load JPG <input checked="" type="checkbox"/>
5	29/06/18 12:17	General View		Load JPG <input checked="" type="checkbox"/>
6	29/06/18 12:17	General View		Load JPG <input checked="" type="checkbox"/>
7	29/06/18 12:17	General View		Load JPG <input checked="" type="checkbox"/>
8	29/06/18 12:17	General View		Load JPG <input checked="" type="checkbox"/>
9	29/06/18 12:17	General View		Load JPG <input checked="" type="checkbox"/>
10	29/06/18 12:17	General View		Load JPG <input checked="" type="checkbox"/>
11	29/06/18 12:17	General View		Load JPG <input checked="" type="checkbox"/>
12	29/06/18 12:17	General View		Load JPG <input checked="" type="checkbox"/>
13	29/06/18 12:17	General View		Load JPG <input checked="" type="checkbox"/>
14	29/06/18 12:17	General View		Load JPG <input checked="" type="checkbox"/>
15	29/06/18 12:17	General View		Load JPG <input checked="" type="checkbox"/>
16	29/06/18 12:17	General View		Load JPG <input checked="" type="checkbox"/>
17	29/06/18 12:17	General View		Load JPG <input checked="" type="checkbox"/>
18	29/06/18 12:17	General View		Load JPG <input checked="" type="checkbox"/>
19	29/06/18 12:17	General View		Load JPG <input checked="" type="checkbox"/>
20	29/06/18 12:17	General View		Load JPG <input checked="" type="checkbox"/>
21	29/06/18 12:17	General View		Load JPG <input checked="" type="checkbox"/>
22	29/06/18 12:17	General View		Load JPG <input checked="" type="checkbox"/>
23	29/06/18 12:17	General View		Load JPG <input checked="" type="checkbox"/>
24	29/06/18 12:17	General View		Load JPG <input checked="" type="checkbox"/>
25	29/06/18 12:17	General View		Load JPG <input checked="" type="checkbox"/>
26	29/06/18 12:17	General View		Load JPG <input checked="" type="checkbox"/>
27	29/06/18 12:17	General View		Load JPG <input checked="" type="checkbox"/>
28	29/06/18 12:17	General View		Load JPG <input checked="" type="checkbox"/>
29	29/06/18 12:17	General View		Load JPG <input checked="" type="checkbox"/>
30	29/06/18 12:17	Reinspection Photo		Load JPG <input checked="" type="checkbox"/>

Letters/Correspondences			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
31	29/06/18 12:17	Reinspection Photo		<input checked="" type="checkbox"/>
32	29/06/18 12:17	Reinspection Photo		<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	21/06/18 15:20	EMAIL FROM FWD DD 20062018		
2	21/06/18 15:20	TP GIA REPORT		
3	22/06/18 15:44	TP ESTIMATE- MARKED		
4	02/07/18 16:28	WORKSHOP INVOICE		
5	02/07/18 16:28	LOD		
6	02/07/18 16:28	GIA SEARCH		
7	23/07/18 09:54	RENTAL RECEIPT		
8	23/07/18 09:54	AUTHORISATION TO ACT FORM		
9	23/07/18 09:54	Release Voucher		
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)	Thumbnail	Print
1	22/06/18 12:37	Insured GIA Report		

Documents Checklist

	Reset	Save	Print
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DOCUMENTS CHECKLIST

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKV3735Y (Insd veh)	Model:	HONDA GRACE HYBRID 1.5 (A)
	SLZ7031K (TP veh)		
Date of Accident:	19/06/2018		

Global Sum Settlement	: [] Yes	[X] No	
Repair Estimate			\$ 3,057.85
Final Repair Cost			\$ 1,177.00
Loss of Use			\$ 250.00
Rental (if any)			\$ 374.00
LTA / GIA Search Fee			\$ 2.00
Others:			\$ 0.00
			\$
Final Settlement Sum			\$ 1,803.00

Is Third Party Workshop GIA Registered?		[] YES	[X] NO	(Kindly indicate below)
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability <u>100</u> (%)		
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No:		
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____				

Payment Instruction: Payee's Breakdown		
1)	Prime Auto Claims Service Pte Ltd	\$ 1,803.00
2)		\$
3)		\$
4)		\$

JOANNE LEE KHANG MIN

23 Jul

2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/FWD18011276/R1EB3Q2
Date: 23/07/2018

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2017-00005957
Claimant Vehicle No: SLZ7031K Insured Vehicle No: SKV3735Y
Date of Loss: 19/06/2018 Nature of Claim: TP Claim No: 1201800007656

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLZ7031K** Engine No: LEB6443317
Make & Model: HONDA GRACE HYBRID, 1.5 (A) Chassis No: GM41203306
Reg. Date: 16/05/2018 (Man. Year: 2017) Odometer: 5879 km
Colour: Blue
Engine Capacity: 1496 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 185/60 R15 Rear Tyre Size: 185/60 R15
Front Left Side: Dunlop 5 mm Rear Left Side: Dunlop 5 mm
Front Right Side: Dunlop 5 mm Rear Right Side: Dunlop 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,707.80	562.88	1,144.92	67.04
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,150.00	830.00	320.00	27.83
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	2,857.80	1,392.88	1,464.92	51.26
Approved Total (Overridden) (S\$)		1,100.00		
(S\$)	2,857.80	1,100.00	1,757.80	61.51
+ GST 7.00/7.00% (S\$)	200.05	77.00	123.05	61.51
Nett Amount (S\$)	3,057.85	1,177.00	1,880.85	61.51
+ Loss of Use (5.0 x S\$50.00/day) (S\$)		250.00		
+ Car Rental (5.0 x S\$74.80/day) (S\$)		374.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		1,803.00		

INSPECTION

Date of Assignment: 20/06/2018
Date Inspected: 21/06/2018 Inspected At:

Prime Auto Claims Service Pte Ltd (HQ)
5 Benoi Place
Singapore 629926

Estimated Period of Repair: 4.0 days

Adjuster: MOHD RASUL

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 02 Jul 2018)
Parts: 143	HONDA GRACE HYBRID 1.5 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLZ7031K)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	921.00 FL	*- FL
2	1		*FRONT BUMPER CLIP	Necessary	30.00 FL	*30.00 FL
3	1		*FRONT BUMPER LEFT SIDE RETAINER	Not Necessary	40.00 FL	*- FL
4	1		*LEFT FRONT FENDER	Repair	370.60 FL	*- FL
5	1		*LEFT FRONT FENDER COWLING	Not Necessary	69.55 FL	*- FL
6	1		*LEFT FRONT FENDER COWLING CLIP	Not Necessary	30.00 FL	*- FL
7	1		*LEFT SIDE MIRROR ASSY	Scratched	588.60 FL	*588.60 FL
8	1		*LEFT SIDE MIRROR COVER	Scratched	85.00 FL	*85.00 FL

F=Franchise part. L=ListItemDisc.

Sub Total (S\$)	2,134.75	703.60
- List Item Discount on L Items 20.00/20.00% (S\$)	426.95	140.72
Total Parts (S\$)	1,707.80	562.88

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO TUFF KOTE	New	50.00	30.00
2	TO REMOVE FRONT BUMPER & LEFT SIDE MIRROR ,LEFT FRONT FENDER ,REPLACE FRONT BUMPER & LEFT FRONT FENDER .ALIGN & ADJUST FRONT BUMPER	New	500.00	300.00
3	TO PUTTY RESPRAY PAINTING FRONT BUMPER ,LEFT FRONT FENDLER & LEFT SIDE MIRROR COVER .TO POLISH	New	600.00	500.00
Gross Labour Cost (S\$)			1,150.00	830.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >