

15/5/2010

INS. CASE OWNER:

BURNARD

CC 4/AIG1801

1765, K h b h s r

LKK:

IDAC:

Surveyor:

KENNETH

DOI:

ASSIGNMENT

12/10/18

Date / Time:

11/6/18

Registered in Merimen:

11/6/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

SJR 98245

Name of Insured:

MO KUNW HONG

Insured Tel No.:

HP:

21/7/18

Excess Sec II :SS

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

LEO KH LEONH

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

3789077647561

Policy No.:

210078074

Make / Model:

MCSM

Place of Accident:

505A TELAPANG RD

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

CLN 92012

INSRS:
WSP:
Tel:
Liability:
RMKS:cheng
HoeINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time		STAGE	DATE / PIC
11/7/18	SLN 92012-x	Non-Reporting 1tr (1st):	
VIC		Non-Reporting 1tr (2nd):	
02/10/18		Non-Reporting 1tr (Final):	
		Notification 1tr (if non-pickup):	
		Call OI:	
		After call 1tr to OI:	12/10/18-VIC
12/10/18		Documentation Check List: Handler	
9:35AM		Notification 1tr (if non-pickup)	
		After call 1tr to OI:	
10/10/18		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
21/10/18		Car Rental Invoice:	
5:30PM		Towing Invoice:	
		LTA / GIA:	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE Date/Time:		Sent By:	
FINALIZATION Date/Time:		Confirm with:	
Repair Cost:	SS	(days) Reduction:	%
FINAL SETTLEMENT Date/Time:		Confirm with:	
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:	22
Repair Cost:	SS		
Loss of Rental (LOR):	SS	(days)	
Loss of Use (LOU):	SS	(S x days)	
Loss of Income (LOI):	SS	(S x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/>	[Tick only one]	
GIA/LTA Search	SS		
Medical:	SS		
Disbursement:	SS	(e.g. Tow/ Independent)	
Legal Cost	SS		
Total:	SS	Global Sum SS:	
FINAL PAYMENT Date/Time:		Confirm with:	
Payee 1:	SS	Name 1:	
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	

COPY SENT

COULD HIT PARKED TP)
NO OBTAINMENT
TP WITH NO REPAIR
DONE
NO ESTIMATE

1) Claim status: Normal/Reject/Private Settle
2) Report Format: WP REPORT
3) Survey fee: 9180.00

ASS. REC. BY:

REF:

AIG/

ASSIGNMENT

From:

Date:

Estimated Cost:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To Inspect Vehicle No:

at Workshop n/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

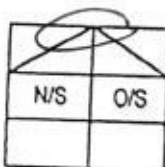
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

2

days

Res.:

Yes or No

Lum Sum:

20

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

15/10

File pass to Catherine

11/5

Veh didn't repair

Veh No:

SLN 92016

Yr Regn:

12, 07

Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toy Vior

c.c.

1497

Colour:

M. Silver

A/C:

Insured / Std / NI / NA

Sp. Reading

339750

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

NR053HY9305044196

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: Newton 195/55R15

R: Archilex

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

1

mm

R/Bal.

1

mm

L/Bal.

1

mm

L/Bal.

1

mm

D.O.A.

22/2/18

D.O.I.

12/10/18

Survey held at

Des. of Damages: ☒ Front / ☐ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?

☐

: Prell. Report

1)

Date/Time, File Return to?

☐

: Final Report

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS. SI

Photos

Others

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Report Format :

Lump Sum / I.B.I. (\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC4/AIG18011265/hb3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 21-06-2018		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJR 9824S	Veh. Inspected	SLN 9201L	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	21/06/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	22/02/2018	Inspection Date		
Survey held at	CHENG HOE MOTOR PL BLK 1019 YISHUN IND. PARK A #01-374/382 SINGAPORE 768761			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Business
Owner ID: 2678A

Vehicle Details

Vehicle No.: SLN9201L
Vehicle to be Exported: No
Intended De-registration Date: 08 Jun 2018
Vehicle Make: TOYOTA
Vehicle Model: VIOS J AUTO
Primary Colour: Silver
Manufacturing Year: 2007
Engine No.: 1NZX677569
Chassis No.: MR053HY9305044196
Maximum Power Output: 80.0 kW (107 bhp)
Open Market Value: \$12,074.00
Original Registration Date: 31 Dec 2007
First Registration Date: 31 Dec 2007
Transfer Count: 1
Actual ARF Paid: \$13,282.00

Intended PARF Rebate Details

PARF Eligibility: Forfeited
PARF Eligibility Expiry Date: -
PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 30 Nov 2027
COE Category: A - Car (1600cc & below)
COE Period(Years): 10
PQP Paid: \$41,994.00
COE Rebate Amount: \$39,800.00
Total Rebate Amount: \$39,800.00

The information contained herein is correct as at 08 Jun 2018

OK

~~SLN~~
SLN 9201L
7/1/16

Enquire Vehicle & Owner Information (Vehicle No. SJR9824S As At 22 Feb 2018 / 13:50:00)

Law Firm Search Details

Search Reason: Insurance claim in relation to traffic accident
Law Firm Case No.: CHM-SLN9201

Current Owner Details

Owner ID Type: Singapore NRIC
Owner ID: S2551178F
Owner Name: HO KUAN CHEONG
Registered Address Type: HDB / HUDC
Registered Block/House No.: 502
Registered Street Name: JELAPANG ROAD
Registered Unit No.: # 03 - 404
Registered Building Name: -
Registered Postal Code: 670502

Current Vehicle Details

Vehicle No.: SJR9824S
Make Description/Model: NISSAN / SYLPHY 1.5L 4AT ABS D/AB 2WD 4DR
Insurance Company Name: AIG ASIA PACIFIC INSURANCE PTE. LTD.

VIC

SL N 9201L

parts

1. Front Bumper - CRU \$ 482

- 25%
361.50MISC item

Electric check 30 / HEC

front bumper clip 30 / HEC

front number plate 30 / BT

~~Total labour - \$ 200~~~~Total paid/work - \$ 200~~

P- 361.50

N- 90

L- 490

851.50

L/S- 681.20

= 700

2 repair days

- Pre repair inspection request - SLN9201L VS SJR9824S (OI) DOA 22/02/2018

From: Chan, Yoke Shi
To: ASSIGNMENTS@LKKAUTO.COM, admin-a@lkkauto.com
Cc: Tan, Lily (AIG), Fong, Andy-SY, Kaur, Baljit, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Md Ishak, Mohd Imran, Lim, Sheng Yang, Supramaniam, Darshene, Mithoosingh, Aashweenjeetkaur, A
Sent: 21/6/2018 10:50:37 AM
Attachments:  SLN9201L.pdf

Hi,

Please refer to the enclosed request from **Cheng Hoe Motor Pte Ltd.**

Claim no : 3789077437SG003
Case Owner : BERNARD JI QIAN LER

If you have any queries/concerns, please let us know.
Kindly assist to assign **Kenneth Kong** as *Single Joint Expert* as requested.

Thank you.

Regards,

Yoke Shi @ Ashley
AIG
Claim Adjuster II, Singapore FNDL, Claims Operations - Auto
Shared Services - Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (887191-D)
Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
Tel +6 03 2719 6000 | Ext 1012102

yokeshi.chan@aig.com | www.aig.com

From: Cheng Hoe Motor Pte Ltd (Yishun-June) [mailto:chmotor@singnet.com.sg]
Sent: Thursday, June 21, 2018 10:42 AM
To: Chan, Yoke Shi
Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Supramaniam, Darshene; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairdina
Subject: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJR9824S AND SLN9201L ON 22/02/2018

Good morning,

Our selection as below :-

Kenneth Kong	LKK Auto Consultants Pte Ltd
--------------	------------------------------

Pls assist to arrange for survey asap.

Thank you.

Rgds
June Phua
Cheng Hoe Motor Pte Ltd
Tel : 67556142
Fax : 67557719

From: Chan, Yoke Shi
Sent: Thursday, June 21, 2018 8:59 AM
To: chmotor@singnet.com.sg
Cc: Tan, Lily (AIG); Fong, Andy-SY; Kaur, Baljit; Chin, Lee-Ying; Abu Kassim, Noor Mariesa; Md Ishak, Mohd Imran; Lim, Sheng Yang; Supramaniam, Darshene; Mithoosingh, Aashweenjeetkaur; Azlan, Syazairdina
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJR9824S AND SLN9201L ON 22/02/2018

Without Prejudice

Your Reference : SLN9201L
Our Reference : 3789077437SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lim Kok Chong	AIG Asia Pacific Insurance Pte Ltd
Kumar Uthaya	AIG Asia Pacific Insurance Pte Ltd
Ken Wong	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd

11-07am @ 21/6/2018
vehicle not in
person @ june

Ricky Teng	RT Appraisal Pte Ltd
Elson Teng	RT Appraisal Pte Ltd
Michael Cheong	RT Appraisal Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Henry Ng	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Steven Foong	LKK Auto Consultants Pte Ltd
Wei Jie	LKK Auto Consultants Pte Ltd
Ma Chin Fook	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Regards,

Yoke Shi @ Ashley

AIG

Claim Adjuster II, Singapore FNOL, Claims Operations – Auto
Shared Services – Malaysia | Global Business Services

AIG Shared Services (M) Sdn Bhd (687191-D)

Menara Worldwide, Level 12, 198 Jalan Bukit Bintang, 55100 Kuala Lumpur, Malaysia
Tel +6 03 2719 6000 | Ext 1012102

yokeshi.chan@aig.com | www.aig.com

From: Cheng Hoe Motor Pte Ltd (Yishun-June) [mailto:chmotor@singnet.com.sg]
Sent: Wednesday, June 20, 2018 7:31 PM
To: Md Ishak, Mohd Imran; Fitri(AIG survey) Hassim
Cc: Lim, Sheng Yang; Abu Kassim, Noor Marlesa
Subject: Repair Survey (Single Joint Expert) - SLN9201L

Dear Sir,

OUR CLIENT – SLN9201L
DOA : 22/2/18 @1.50pm
YOUR INSURED : SJR9824S

We refer to the above.

Kindly provide us of your surveyor listing for the selection on the survey.

Thank you.

Regards

June

Cheng Hoe Motor Pte Ltd

Tel : 67556142

Fax : 67557719

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Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Monday, 29 July, 2019 5:45 PM
To: Ler, Bernard-JQ
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: Accident Involving SJR9824S and SLN9201L On 22/02/2018 | 3789077437SG-003 LKK REF CC4/AIG18011265/Khb3
Attachments: Email Liability Clear dd 181018.pdf

Dear Bernard,

We refer to the below email.

Please be informed that last email correspondence with TP was on 18/10/2018 as per attached.

However, we had checked and confirmed with TP repairer via telephone conversation that owner did not come back for repair at the workshop and advised us to close off the case.

As such, we will close the matter and submit WP report accordingly.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Ler, Bernard-JQ [mailto:Bernard-JQ.Ler@aig.com]
Sent: Monday, 29 July, 2019 4:35 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: Accident Involving SJR9824S and SLN9201L On 22/02/2018 | 3789077437SG-003

Hi Vic,

The subject matter refers.

Kindly assist to provide update/ last correspondence with TP's repairer on the claim.
There is no need to notify TP if there is no development.

Thank you.

Best Regards,

Bernard Ler

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

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Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

12 OCTOBER 2018

HO KUAN CHIONG
BLOCK 502 JELAPANG ROAD
#03-404
SINGAPORE 670502

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/AIG18011265/hb3

YOUR REF : SJR 9824S

ACCIDENT INVOLVING SJR 9824S AND SLN 9201L ALONG 505A JELAPANG ROAD
ON 22.02.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLN 9201L against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SLN 9201L. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh
Case Handler
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

guildaleo@gmail.com
(Email)

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 12 October, 2018 9:43 AM
To: guildaleo@gmail.com
Cc: Admin A; Vic (LKKAUTO)
Subject: YOUR REF: SJR 9824S_ACCIDENT INVOLVING SJR 9824S AND SLN 9201L ALONG 505A JELAPANG ROAD ON 22.02.2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

12 OCTOBER 2018

HO KUAN CHIONG
BLOCK 502 JELAPANG ROAD
#03-404
SINGAPORE 670502

By Post & By Email

Dear Sir/Madam,

OUR REF : CC4/AIG18011265/hb3

YOUR REF : SJR 9824S

ACCIDENT INVOLVING SJR 9824S AND SLN 9201L ALONG 505A JELAPANG ROAD ON 22.02.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLN 9201L against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SLN 9201L. As such, liability may not be on your favour.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defense, please reply to us within 10 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 10 days from the date of this letter **if not provided at AIG's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AIG's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AIG of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AIG shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



AIG
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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...CLAIM SUBFOLDER...(Pending for Survey Report)

PRI

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Jun 2018 Edit Reg		21 Jun 2018 00:00 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	HO KUAN CHIONG, ID: S2551178F		
Main Claimant:	DE CHAUFFEUR, Co. Reg. No.: 53362678A		
Vehicle Reg. No.:	SLN9201L	Date of Loss:	22/02/2018 00:00 - :59 [121 Months and 22 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 3789077437SG	Policy/Cover Note No.:	2100380274 (Comprehensive)
Vehicle Reg. No. (Insured):	SJR9824S	Policy No. (Claimant):	5096095247
		Excess:	
Repairer:	Cheng Hoe Motor Pte Ltd (Yishun) Blk 1019 #01-374/382, Yishun Industrial Park A, 768761 Yishun - Tel: 6755 6142		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ] BernardJiQian.Ler@aig.com		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 02/07/2018]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG (22/06/2018): Request To Upload TP GIA Report

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
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No results.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/AIG18011265/KHB3S2
Date: 05/08/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100380274
Claimant Vehicle No: SLN9201L Insured Vehicle No: SJR9824S
Date of Loss: 22/02/2018 Nature of Claim: TP Claim No: 3789077437SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLN9201L
Make & Model: TOYOTA VIOS, 1.5 (A) Engine No: 1NZX677569
Reg. Date: 31/12/2007 (Man. Year: 2007) Chassis No: MR053HY9305044196
Colour: Metallic Silver Odometer: 339750 km
Engine Capacity: 1497 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 195/55R15 Rear Tyre Size: 195/55R15
Front Left Side: Neuton 1 mm Rear Left Side: Archilles 1 mm
Front Right Side: Neuton 1 mm Rear Right Side: Archilles 1 mm
The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 21/06/2018
Date Inspected: 12/10/2018 Inspected At: Cheng Hoe Motor Pte Ltd (Yishun)
Blk 1019 #01-374/382, Yishun Industrial Park A
Singapore 768761
Estimated Period of Repair: 2.0 days

Adjuster: KENNETH KONG

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Crushed	0.00 F	*- F
2	1		*ELECTRIC CHECK	Necessary	0.00 F	*- F
3	1		*FRONT BUMPER CLIP	Necessary	0.00 F	*- F
4	1		*FRONT NUMBER PLATE	Bent	0.00 F	*- F
Total Parts (S\$)					0.00	0.00

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >