

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 31 March, 2020 6:23 PM
To: Olea, Maricel
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: #7049748327SG003#023# Your Ref: CC6/LCR18011262/T1HB3

Dear Maricel,

We refer to your below email.

Please be informed that we had already settled and closed the matter.

All relevant documents were uploaded in merimen for payment processing.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Olea, Maricel [mailto:Maricel.Olea@aig.com]
Sent: Tuesday, 31 March, 2020 5:43 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: #7049748327SG003#023# Your Ref: CC6/LCR18011262/T1HB3

Dear Vic,

Please send a chaser to TP, thanks.

Best Regards,

Maricel Olea

AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #10-16 Singapore 079120
Tel +(65) 6419 1826

maricel.olea@aig.com | www.aig.sg



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From: Olea, Maricel
Sent: Monday, February 03, 2020 9:21 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: #7049748327SG003#023# Your Ref: CC6/LCR18011262/T1HB3

Hi Vic,

Please send a chaser to them, thank you.

Best Regards,
Maricel Olea
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120
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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Friday, January 31, 2020 3:39 PM
To: Olea, Maricel
Cc: Admin A; Vic (LKKAUTO)
Subject: [EXTERNAL] BLOCKED ATTACHMENT: RE: #7049748327SG003#023# Your Ref: CC6/LCR18011262/T1HB3

This message is from an external sender; be cautious with links and attachments.

This email contained an attachment that is potentially malicious. To protect the AIG network and users, the attachment named image003.png,image004.png,image005.wmz.gz,image005.wmz.wmf was removed from the email. If you believe that this is a legitimate email from a trusted source, please contact either the sender or your helpdesk to have the message resent in compliance with the corporate electronic messaging standard.

Please be aware that SPAM and other malicious email often have a forged sender to make it appear to be sent from someone on your contact list or otherwise trust.

Dear Maricel,

We refer to your below email.

Please be informed that we are still pending for offer acceptance from TP repairer.

Our last email reminder to them was on 13/12/2019 (see attached email).

Thank you.



Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Olea, Maricel [mailto:Maricel.Olea@aig.com]

Sent: Friday, 31 January, 2020 2:38 PM

To: Vic (LKKAUTO)

Subject: #7049748327SG003#023# Your Ref: CC6/LCR18011262/T1HB3

Dear Vic,

Please let us have your update on this matter, thanks.

Best Regards,

Maricel Olea

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

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From: Olea, Maricel

Sent: Friday, November 29, 2019 8:47 PM

To: Vic (LKKAUTO)

Subject: #7049748327SG003#023# Your Ref: CC6/LCR18011262/T1HB3

Dear Vic,

You may wish to copy Pegasus Engineering claims@pegasusengrg.com.sg in your email to TP workshop.

Let us have your update soon.

Best Regards,

Maricel Olea

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1826

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From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]
Sent: Monday, September 30, 2019 10:15 AM
To: Olea, Maricel
Cc: Admin A; Vic (LKKAUTO)
Subject: [EXTERNAL] RE: #7049748327SG003#023# Your Ref: CC6/LCR18011262/T1HB3

This message is from an external sender; be cautious with links and attachments.

Dear Maricel,

We refer to your below email.

Please be informed that we are still pending for offer acceptance from TP repairer since July 30.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Olea, Maricel [<mailto:Maricel.Olea@aig.com>]
Sent: Friday, 27 September, 2019 2:06 PM
To: Vic (LKKAUTO)
Subject: #7049748327SG003#023# Your Ref: CC6/LCR18011262/T1HB3

Hi vic,

Please follow-up on this case, thanks.

Best Regards,

Maricel Olea

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Tuesday, July 30, 2019 1:13 PM

To: Olea, Maricel

Subject: [EXTERNAL] RE: #7049748327SG003#023# Your Ref: CC6/LCR18011262/T1HB3

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Dear Maricel,

Done.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Olea, Maricel [<mailto:Maricel.Olea@aig.com>]

Sent: Tuesday, 30 July, 2019 12:00 PM

To: Vic (LKKAuto)

Subject: RE: #7049748327SG003#023# Your Ref: CC6/LCR18011262/T1HB3

Vic please upload TP LOD and negotiation email in Merimen.

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Tuesday, July 30, 2019 11:28 AM

To: Olea, Maricel

Cc: Admin A; Vic (LKKAuto)

Subject: [EXTERNAL] RE: #7049748327SG003#023# Your Ref: CC6/LCR18011262/T1HB3

This message is from an external sender; be cautious with links and attachments.

Dear Maricel,

We refer to your below email.

Please be informed that we are still pending for offer acceptance from TP repairer (see attached email).

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Olea, Maricel [<mailto:Maricel.Olea@aig.com>]

Sent: Tuesday, 30 July, 2019 11:10 AM

To: Vic (LKKAuto)

Subject: #7049748327SG003#023# Your Ref: CC6/LCR18011262/T1HB3

Dear Vic,

Refer to the above matter.

Please advise status of direct settlement with TP workshop, thank you.

Best Regards,

Maricel Olea

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.



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