

ASS. REC. BY:

REF:

CS/FCI18011261/DSd3n2

Special Instruction:

Surveyor:

CWS

Sathya

ASSIGNMENT (Office)

From (Person):

Eileen Lee

of

FCI

Date/Time:

21/06/18 @ 11:48am

Estimated Cost:

Bill to:

OD (2) WS/TP RES / OD RES / EVA / INV / MY / CS

To Inspect Vehicle No:

SLQ3293U

Insured:

SHC 8188D

at Workshop m/s

World Auto

Tel:

6453 1776

of

No.1 Krunji Loop

Policy No:

Claim No:

D18004822MFSH

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

17/06/2018

CA / REV / REP. / REV 24 HRS

(up)

H.O.D. Endorsement:

Date/Time:

12pm @ 21/6/18

Person Contacted:

Ainee

Vehicle IN/OUT

Date/Time

Action/Instruction

(✓) Estimate

SLQ3293U-X

SHC8188D-CS/FCI17002335/Kth3n2

DOA: 26/01/2017

22/06/18 @ 16:37 p.m. revised PA to Eileen via email.

REF: FCI

ASSIGNMENT

From:

Date:

21/06/2018

Veh No:

SLQ 3293 U

Yr Regn: July / 2017

Estimated Cost:

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /OD: TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To Inspect Vehicle No:

SLQ 3293 U

Make:

Honda Shuttle

G.C. 1496

at Workshop m/s

World Auto

Colour:

White

A/C: Insured / Std / NI / NA

of

No.1 Krunji Loop

Sp Reading

69989

T/Radio: Insured / Std / NI / NA

Insured:

Eng/No:

LEB4266420

Policy No:

C/No:

GP71046148

Claims No:

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured:

Excess:

Steering: Order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: Order / Jammed / Leaked / Burnt or

Make of Veh:

Modi: NI / S/Rim / STD A/Rim or

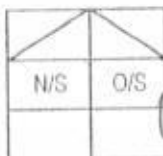
(Policy Condition)

Tyre Size:

F: 185/60 R15

R: 185/60 R15

Remark: The veh had commenced its repair at the time of inspection.



BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Pirelli (Front), Dayton (Rear)

Bal. or Market Value:

Front

Rear

IDAC Accident Rpt:

Consistent? : Yes or No

R/Bal.

6

mm

R/Bal.

6

mm

GIA / PR Seen:

Consistent? : Yes or No

L/Bal.

6

mm

L/Bal.

6

mm

Est. Repairs:

days

Res.: Yes or No

D.O.A.

17/6/2018

D.O.I. 21/6/2018

Lum Sum:

%

3 Val: Yes or No

Survey held at

World Auto

CA / REV / REP. / 24 HRS WpDes. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

O/S Rear

Date:

Person Contacted:

Vehicle: IN / OUT

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Sathya,

Pls see my remarks.

(\$ 3,286.00 Red. - 56%)

RECEIVED 26 JUL 2018

Date/Time: File Pass to?

26/07/18

1)

Typist

Date/Time: File Return to?



: Preli. Report



: Final Report

2)

Add Fee:

Days Of Repair:

+

Resurvey No. of Trip:

/



Site Insp (\$



Interview (\$



Tech. Insp (\$



Weekend (\$

Survey Fee:

Transportation

3 + RS. GI

Photos

Others

TOTAL

140

50

50

23

263

Report Format:

Lump Sum / L.B.I: (\$ 2,524.00 P/P)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
FIRST CAPITAL INSURANCE LTD		Ref : CS/FCI18011261/Vsd3	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 21-06-2018	
		Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SHC 8188D	Veh. Inspected	SLQ 3293U
Policy No.		Coverage (\$)	0.00
Claim No.	D18004822MFSH	Excess (\$)	0.00
Assign From	CWS (EILEEN LEE)	Assign Date	21/06/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	17/06/2018	Inspection Date	21/06/2018
Survey held at	NO.1 KRANJI LOOP		
Repairer	WORLD AUTO PTE LTD		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D18004822MFSH

Date: 22 June 2018

Our Ref: CS/FCI18011261/Vsd3

The Motor Claims Department
First Capital Insurance Ltd

Dear Sir/Madam,

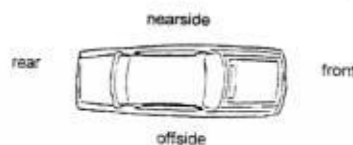
INITIAL INSPECTION REPORT OF VEHICLE NO. SLQ 3293U .

Please be informed that we had conducted the inspection of the abovementioned vehicle on 21/06/2018 at the premises of M/s World Auto Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$ <u>5,810.00</u> .
Revised Estimate Amount	: S\$ <u>2,704.00</u> .
"Check" Items Amount	: S\$ _____ .
Market Value	: S\$ _____ .
LTA Reimbursement Value	: S\$ _____ .
Nett Value	: S\$ _____ .

Description of Damage:

The vehicle sustained damages at the o/s rear portion.



Comments/ Present Status:

Damages Consistent.

Repair days: 4 Days

Yours faithfully,
Sathya Sai
Automotive Assessor

MOTOR SURVEY ASSIGNMENT

Date	19-06-2018	Our Ref No. D18004822MFSH
Accident Date	17-06-2018	Claim Type. Third Party
Insured Vehicle	SHC8188D	Third Party Vehicle. SLQ3293U
Survey Location	NO.1, KRANJI LOOP	
Contact Person.	AINEE	
Contact No.	64513933/ 0	Fax No. 64557576
Survey Type	WITHOUT PREJUDICE:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	WORLD AUTO PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	EILEEN LEE	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Job Sheet (/ClaimWS/Surveyor/JobSheet/241556)



PRI Documents



Close



PRI Header Details

Claim No	D18004822MFSH	Policy No	D-18088936MFSH	Claimant S.No & Name	1 & WORLD A
Workshop Name	WORLD AUTO PTE LTD (Contact Person : AINEE)	Survey Location & Contact Details	NO.1, KRANJI LOOP Mobile: 0 , Phone: 64513933 , Fax: 64557576 EmailId: AINEE31@WORLD AUTO.COM.SG		
Our Surveyor	LKK AUTO CONSULTANTS PTE LTD	Instructions To Surveyor	WITHOUT PREJUDICE:		
Insured Name	COMFORT TRANSPORTATION PTE LTD	Insured Vehicle No	SHC8188D	TP Vehicle No	SLQ3293U
PRI Recieved Date	20-06-2018 08:53:25 PM	Surveyor Appointed Date	21-06-2018 11:47:52 AM	Surveyor Accept Date	21-06-2018 1

Survey Report Upload

Surveyor Inspection Date *:		Surveyor Report Date	21-06-2018	Upload Survey Report *:	Choose File
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Vehicle Particulars

Make	Please Select Make	Model	Please Select Model	Year	Select Year
Chasis No		Engine No		Mileage	
Color		Cubic Capacity			

Multiple Documents Upload

Upload Multiple Documents	
File Name	Action

Surveyor Job Remarks

Remarks		Save
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Shirley Hiew (LKK Auto)

From: Sathya Sai (LKK Auto) <SathyaSai@lkkauto.com>
Sent: Wednesday, 25 July 2018 5:55 PM
To: tggtan@worldauto.com.sg
Cc: CS A Team; SUR
Subject: RE: SLQ 3293U Our ref: TP/2082/18

Good Day,

Amount confirmed at \$2524 @ 4 days.

Thank you

Best Regards,
Sathya Sai | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 9807 2012 | Email: SathyaSai@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: tggtan@worldauto.com.sg [mailto:tggtan@worldauto.com.sg]
Sent: Wednesday, 25 July, 2018 5:55 PM
To: Sathya Sai (LKK Auto)
Subject: FW: SLQ 3293U Our ref: TP/2082/18

Hi Sathya

As spoken today, we finalise COR @ \$2524 and 4 days of repairs.

Rdgs
Sophia Tan
World Auto Pte Ltd (Kranji)

-----Original Message-----

From: tggtan@worldauto.com.sg <tggtan@worldauto.com.sg>
Sent: Wednesday, 25 July 2018 5:36 PM
To: 'Sathya Sai (LKK Auto)' <SathyaSai@lkkauto.com>
Subject: SLQ 3293U Our ref: TP/2082/18

Hi Sathya

Attach is our estimate markings for your attention.

The following items are required:-

1. SN for \$50 (not allowed)
2. Labour at \$1500 (\$1220)

Therefore the finalisation for COR @ \$2854 and 4 days of repairs.

Kindly revert.

Rdgs

Sophia Tan

World Auto Pte Ltd (Kranji)

-----Original Message-----

From: DocuCentre-VI C3370 <worldautopl@yahoo.com.sg>

Sent: Wednesday, 25 July 2018 5:28 PM

To: tggtan@worldauto.com.sg

Subject: Scan Data from FX-11BF95

Number of Images: 1

Attachment File Type: PDF

Device Name: DocuCentre-VI C3370

Device Location:

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Friday, 22 June 2018 4:37 PM
To: EILEENLEE@MSFIRSTCAPITAL.COM.SG; 'Claim Workflow System'
Cc: "SUR"; 'Nivitha (LKK Auto)'; ASSIGNMENTS@LKKAUTO.COM
Subject: RE: SURVEY ASSESSMENT - D18004822MFSH/1
Attachments: SLQ 3293U - Preli Advise.pdf

Dear Eileen,

Enclosed preliminary revised for SLQ 3293U.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Thursday, 21 June 2018 12:05 PM
To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; ASSIGNMENTS@LKKAUTO.COM
Cc: EILEENLEE@MSFIRSTCAPITAL.COM.SG; "SUR" <sur@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D18004822MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System [mailto:cwsmotorclaims@msfirstcapital.com.sg]
Sent: Thursday, 21 June 2018 11:47 AM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; EILEENLEE@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D18004822MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Best Regards,
Admin Team

Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.

WORLD AUTO PTE LTD

47 Jalan Pemimpin #01-02/03
Halcyon 2, S'pore 577200
Tel No. : 6451 3933 Fax No. : 6455 7576
E-Mail : worldaut@singnet.com.sg
Website : www.worldauto.com.sg
Tax Reg. No. : 200006765-H Buss. Reg. No. : 200006765H

FIRST CAPITAL INSURANCE LIMITED
80 ROBINSON RD #09-02/03
068898

Attention : Motor Claim Department
Contact : 6222 2311 Fax No. : 6222 3547

Estimate : ES000182 ²⁵²⁴

Date : 20/06/2018
Vehicle Num. : SLQ 3293U (LCR)
Make/Model : HONDA SHUTTLE HYBRID
Chassis/Eng# :
Accident Date : 17/06/2018
Claim No. :
Reference :
Policy No. :

\$ 2524 @ 4 days
confirmed.

S/N	Quantity	Particular	Unit Price	Amount S\$
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LIST ITEMS :

1.	1	REAR DOOR - RH ^{✓ Dented}		1,200.00
2.	1	REAR DOOR POWER WINDOW REGULATOR RH X NN		210.00
3.	1	REAR FENDER RH ^R		1,100.00
4.	1	REAR FENDER UNDERDUST COVER RH X NN		210.00
5.	1	SIDE SKIRT RH ^{✓ CUT}		430.00
List Total S\$:				3,150.00
20.00% Discount S\$:				630.00
				2,520.00

SPECIAL NETT ITEMS :

1.	1	REAR FENDER UNDERDUST COVER CLIPS X NN		50.00
Special Nett Total S\$:				50.00

LABOUR :

TRANSFER DOOR MECHANISM

REMOVE & REPLACE FENDER 1/4 GLASS

REMOVE REAR UPHOLSTERY IN ORDER TO FACILITATE REPAIRS
AND REFIT BACK SAME

LABOUR TO REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO
REPAIRS INCLUDING PANEL BEAT, CUT/WELD, STRAIGHTEN
PANEL WHERE NECESSARY & REPLACE ABOVE PARTS.

PUTTY & SPRAY PAINT ALL AFFECTED AREAS (INNER/ OUTER)

Labour Total S\$:

180.00 ¹⁰⁰ 700 high 50
180.00 X
280.00 ⁶⁰ 700 high 500
1,600.00 ⁷⁰⁰ 600
1,000.00 600
3,240.00

E. & O.E.

Total S\$:

5,810.00

for WORLD AUTO PTE LTD

Sathya Sai
21/6/2018
98072012

- Part by Part Repair
- Photo before Paint

4 days

LKK Auto Consultants hereby notify
the Repairer of the following:
• To resurvey before/after spray painting
• To display damaged part(s) during resurvey
• Parts prices are subject to confirmation
• Third party survey is on a "Without Prejudice" basis
• No illegal modification(s) is allowed
• Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
FIRST CAPITAL INSURANCE LTD			Ref : CS/FCI18011261/Dsd3n2	
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877			Date : 01-08-2018	
			Code : FCI2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHC 8188D	Veh. Inspected	SLQ 3293U	
Policy No.	D-18088936MFSH	Coverage (\$)	0.00	
Claim No.	D18004822MFSH	Excess (\$)	0.00	
Assign From	EILEEN	Assign Date	21/06/2018	
2. Vehicle Particulars & Condition				
Make & Model	HONDA SHUTTLE	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2017	
Chassis No.	GP71046148	Colour	WHITE	
Odometer	69989	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	185/60 R15	PIRELLI	6 mm	
L/H Front Tyre	185/60 R15	PIRELLI	6 mm	
R/H Rear Tyre	185/60 R15	DAYTON	6 mm	
L/H Rear Tyre	185/60 R15	DAYTON	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	17/06/2018	Inspection Date	21/06/2018	
Survey held at	NO.1 KRANJI LOOP			
Repairer	WORLD AUTO PTE LTD			
5a. Remarks				
A) DAMAGES CONSISTENT TO ACCIDENT REPORT. B) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. C) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLQ 3293U

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR DOOR-RH	DENTED	1,200.00	1,200.00
1	REAR DOOR POWER WINDOW REGULATOR RH	NOT NECESSARY	210.00	-
1	REAR FENDER RH	TO REPAIR SEE LABOUR	1,100.00	-
1	REAR FENDER UNDERDUST COVER RH	NOT NECESSARY	210.00	-
1	SIDE SKIRT RH	CUT	430.00	430.00
	LESS 20% DISCOUNT		-630.00	-326.00
			2,520.00	1,304.00
SPECIAL NETT ITEMS				
1	REAR FENDER UNDERDUST COVER CLIPS (SN)	NOT NECESSARY	50.00	-
			50.00	-
LABOUR				
	TRANSFER DOOR MECHANISM.		180.00	60.00
	REMOVE & REPLACE FENDER 1/4 GLASS.	NOT NECESSARY	180.00	-
	REMOVE REAR UPHOLSTERY IN ORDER TO FACILITATE REPAIRS AND REFIT BACK SAME.		280.00	60.00
	LABOUR TO REMOVE ACCIDENT DAMAGED PARTS IN ORDER TO REPAIRS INCLUDING PANEL BEAT,CUT/WELD,STRAIGHTEN PANEL WHERE NECESSARY & REPLACE ABOVE PARTS.INCLUSIVE OF THE REPAIR OF REAR FENDER RH.		1,600.00	500.00
	PUTTY & SPRAY PAINT ALL AFFECTED AREAS (INNER/OUTER).		1,000.00	600.00
			3,240.00	1,220.00
GRAND TOTAL			5,810.00	2,524.00
RECOMMENDED COST OF REPAIRS				2,524.00

Report Ref No. CS/FCI18011261/Dsd3n2

ANG BRYAN TANI

Automotive Assessor / Investigator

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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