

Vivian Lau (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 16 August, 2018 12:04 PM
To: Vivian Lau (LKKAUTO); Admin A
Cc: Irene Tay; Alfred Toh; Hsiao Tong (LKKAUTO); KKLau; Olivia Lau (LKKAUTO); Chee So Chow
Subject: RE: Direct Settlement - Accident Involving SQ3237A (OI : CTI - SNM18D03075C02) and SHD2219H (TP : LKK REF - CC6/CTI18011237/wb3) on 20.06.2018

LKK REF - CC6/CTI18011237/wb3
CTI REF - SNM18D03075C02/7 (SQ3237A)

Dear Vivian

We refer to your email of even date pertaining to the above matter.

Please proceed to offer \$3,480.80 and UP TO \$3,576.50.

We await your further advice to enable Irene to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



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From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]
Sent: Thursday, August 16, 2018 11:44 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SQ3237A (OI : CTI - SNM18D03075C02) and SHD2219H (TP : LKK REF- CC6/CTI18011237/wb3) on 20.06.2018

Your Ref : SNM18D03075C02
Our Ref: CC6/CTI18011237/R1wb3

Dear Irene

ACCIDENT INVOLVING SQ 3237A & SHD 2219H ON 20/06/2018 ALONG

We refer to the above matter

This accident happened OID change lane, TP travelling straight. BOLA 15 applies. (enclosed TP video)

We did clarify with OI the nature of accident, he agreed to settle and aware of NCD issues

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

We seek your approval to offer to TP repairer **Prime Auto Claims Service Pte Ltd** is as follows:

	Amount Claimed	Amount Revised
1. Cost of Repair (+GST)	S\$ 5267.82	S\$ 2407.50
2. Loss of RENTAL (\$ 95.90 X 8 day)	S\$ 767.20	S\$ 767.20(Surveyor recommend 7 days)
3. Loss of Income (\$50.00 x 8 days)	S\$ 400.00	S\$ 400.00
4. GIA SEARCH	S\$ 2.00	S\$ 2.00
	S\$ 6,437.02	S\$ 3,576.50

Amount of claim at liability 100% S\$ 3,576.50

For your approval please.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 25 June, 2018 9:22 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Irene Tay' <irene.tay@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SQ3237A (OI : CTI - SNM18D03075C02) and SHD2219H (TP : LKK REF - CC6/CTI18011237/wb3) on 20.06.2018

Re-send with correct attachment.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

From: Shu Pei (LKKAuto)

Sent: Monday, 25 June 2018 9:18 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Irene Tay' <irene.tay@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SQ3237A (OI : CTI - SNM18D03075C02) and SHD2219H (TP : LKK REF - CC6/CTI18011237/wb3) on 20.06.2018

WITHOUT PREJUDICE

Dear Irene,

We refer to the above matter.

We had inspected TP vehicle SHD 2219H at M/s Prime Auto Claims Service Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lucas Lee [<mailto:lucas.lee@sg.cntaiping.com>]

Sent: Friday, 22 June 2018 5:03 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SQ3237A (OI : CTI - SNM18D03075C02) and SHD2219H (TP : LKK REF - CC6/CTI18011237/wb3) on 20.06.2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Irene Tay

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com



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From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

Sent: Wednesday, 20 June, 2018 8:29 PM

To: Claims Dept of CTI

Cc: Irene Tay; Lucas Lee; Vivian Lau (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving SQ3237A (OI : CTI - TBA) and SHD2219H (TP : LKK REF - CC6/CTI18011237/wb3) on 20.06.2018

WITHOUT PREJUDICE

Dear Irene,

We refer to the above matter.

This is a TP direct settlement case from M/s Prime Auto Claims Service Pte Ltd.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Our case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

For more information please visit <http://www.symanteccloud.com>

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For more information please visit <http://www.symanteccloud.com>



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M

5 Benoi Place Singapore 629926

Tel: 6861 0908 Fax: 6515 2948

Date: 18.07.2018

Our ref: SHD2219H

Your Ref: Please advice

AMENDED

China Taiping Insurance (S) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909

Without prejudice
Fax: 6224 7175

Attn: Motor Claims Dept

Dear Madam,

ACCIDENT ON 20.06.2018 INVOLVING VEHICLES SHD2219H & SQ3237A

We are on behalf of M/S Prime Car Rental & Taxi Services Pte Ltd the owner of vehicle SHD2219H in their third party claim against your insured / driver of SQ3237A

Appended below our client's claim:-

1. Cost of repair	\$ 2,407.50
2. Loss of rental @95.90 x 8 days	\$ 767.00
3. Loss of income @\$50.00 x 8 days	\$ 400.00
4. GIA search Fee	\$ 2.00

Total	<u>\$ 3,576.50</u>

We enclosed herewith our invoice 2197, GIA search receipt, letter of authority & Letter of Certification for your retention. Please acknowledge receipt.

For amicable settlement, please let us have your offer

Regards

Yours faithfully,


.....
Alice Leong

E-mail: aliceleong@primeautoclaims.com

Encl.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI18011237/R1wb3

28 June 2018

Leo Boon Wang
Blk 120A Kim Tian Place
#19-52
Singapore 161120

Dear Sir/Madam,

ACCIDENT INVOLVING SQ 3237A AND SHD 2219H ON 20/06/2018

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
EMAIL: Vivianlau@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

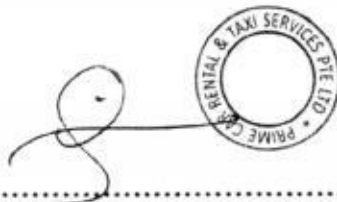
LETTER OF AUTHORITY

To: PRIME AUTO CLAIMS SERVICE PTE. LTD.

Re: ACCIDENT ON 20.06.2018 INVOLVING SHD2219H & SQ3237A
AT SINARAN DRIVE

I/ We, M/S Prime Car Rental & Taxi Services Pte Ltd hereby authorized you to carry out repairs of the damage caused to my / our vehicle no. SHD2219H in the above accident.

I/ We further also confirm and agree that all sums of money to be recovered by you on my/ our behalf shall be paid to you. I/ We hereby also authorise the third party insurer to release to you such sums of money recovered on my / our behalf.

A handwritten signature in black ink is written over a dotted line. To the right of the signature is a circular company stamp. The stamp contains the text "PRIME CAR RENTAL & TAXI SERVICES PTE LTD" around the perimeter.

.....
Signature (Company's stamp if applicable)

Name:

NRIC:

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3048521700

Claim No : SNM18D03075C02/7

Claimant : PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Amount : S\$ 3,500.00

Singapore Dollar Three Thousand Five Hundred Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 2219H

Insured Vehicle No. : SQ 3237A

Date of Loss : 20/06/2018

Place of Accident : SINARAN DRIVE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LEO BOON WANG

Driver Name : TAN CHIEW LENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Global Sum

S\$ 3,500.00

TOTAL

=====

S\$ 3,500.00

=====

Claimant Name :

CHAN KONG LOONG

S76301061

WORKSHOP MANAGER

NO. 5 BENOL PLACE

SINGAPORE 629926

Signature : _____

Date : _____

20/8/2018

TAX INVOICE

No: 2197

**Prime Auto Claims Service Pte Ltd**

6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948

GST Reg. No: 201606560M

Reg No. 201606560M

*Amended Copy.***MESSRS**

China Taiping Insurance (S) Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Date: 18/7/2018

Works Order No: 2103

Vehicle No: SHD2219H

ITEM	DESCRIPTION	UNIT PRICE	AMOUNT
1.	<p>Make/Model : Toyota Axio Repair Date : 20/6/2018 Terms of Payment: COD</p> <p><u>Third Party Claims</u></p> <p>Being lump sum repair to the above vehicle.</p>		\$ 2,250.00
		SUB TOTAL	\$ 2,250.00
		GST 7%	\$ 157.50
		TOTAL	\$ 2,407.50

* Compound interests at the rate of 1% per month
will be charged on late payment.

Prepared by

Prime Auto Claims Service Pte Ltd
Manager



PRIME CAR RENTAL & TAXI SERVICES PTE LTD

Prime Taxi Office

5, Benoi Place

Singapore 629926

Tel : 6898 2000

Fax : 6862 2628

Email : primetaxi@singnet.com.sg

Website : www.primetaxi.com.sg

Co. Cert. No: 199606293Z

Gst Reg. No: 19-9606293-Z

Your Ref : Please advise

Our Ref: SHD2219H

Date : 25.06.2018

To : Whom It May Concern

From : Prime Car Rental & Taxi Services Pte Ltd

RE: LETTER OF CERTIFICATION FOR MR. MATTHEW CHAN SONG KHAI

This letter serves to confirm that Mr. Chan Song Khai, Nric Number S1272050E is a Taxi Master for Prime Car Rental & Taxi Services Pte Ltd hiring the Vehicle Registration Number SHD2219H for Singapore Dollar Ninety Five and Cents Ninety (\$95.90) Only.

Should clarification require I can be contacted at 94524182.

Thank you with Best Regards

Yours Sincerely

.....
Mr Chan Kong Loong
Workshop Manager

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-093883

Date of Request: 20/06/2018

Your Ref No: Online Purchase

Prime Auto Claims Service Pte Ltd
6 Benoi Place
Singapore 629927

Dear Sir/Madam,

Enquiry Date 20/06/2018
Enquiry By Alice Leong Sok Cheng
TP Vehicle No. SQ3237A
Accident Date 20/06/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SQ3237A	China Taiping Insurance (Singapore) Pte. Ltd.	15/06/2017-10/12/2018	6389 6111

Thank You.

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GST Registration No: M400017735

RECORDS MANAGEMENT CENTRE

TAX INVOICE

Our Ref No: GR-18-093883
Date of Request: 20/06/2018

Your Ref No: Online Purchase

Prime Auto Claims Service Pte Ltd
6 Benoi Place
Singapore 629927

Dear Sir/Madam,

Enquiry Date: 20/06/2018
Enquiry By: Alice Leong Sok Cheng
TP Vehicle No: SQ3237A
Accident Date: 20/06/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque