

15/5/2018

CC 6/CTI1801

1237, R2W6372

LKK:
IDAC:

INS. CASE OWNER:

Surveyor:

Rasm

DOI:

ASSIGNMENT

21/6/18

Date / Time:

20/6/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SQ 3237A

Name of Insured:

LBO BOON WANN

Insured Tel No.:

HP: 96255778

Excess Sec II :\$5

D.O.A: 20/6/18

Is driver the owner?

(YES / ☒ NO)

Nature of Accident:

If NO, Driver Name / Age:

TAN KHUEN LEM

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

SNM80070500

Policy No.:

DMP15W304872100

Make / Model:

KODAK

Place of Accident:

SINGAPORE PD

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

INSRS:
WSP:
Tel:
Liability:
RMKS:Prime
AutoINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time

25/6/18
vign

SHOZVIAH - 2

623247H - 2

RECEIVED 27 AUG 2018

26/6/18

Receive video from TP.

26/6/18

called opp. HP off

26/6/18

called opp NO response.

27/6/18

called opp, oversea, haven't dude when to come back sg. later find out

19/7/18

File pass to typist type report
Email to C12 to seek moneta
Email from C12 approach moneta

16/8/18

16/8/18

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

25/6/18

Sent By:

Dreel

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

(days) Reduction:

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

20/8/18

Confirm with:

Alice

Email ☐ Call ☐

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

15

If NO or B 28, Ass. Lia:

Repair Cost:

\$5

2401.50

Loss of Rental (LOR):

\$5

767.20

(8 days) x 95.90

Loss of Use (LOU):

\$5

600.00

(\$ 50 x 8 days)

Loss of Income (LOI):

\$5

-

(\$ x days)

LOR only ☐LOU only ☐LOR + LOU ☐LOR + LOU ☐

[Tick only one]

GIA/LTA Search

\$5

2.00

Medical:

\$5

-

Disbursement:

\$5

-

(e.g. Tow/ Independent)

Legal Cost

\$5

-

Total:

\$5

3576.50

Global Sum \$5: 3500.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email ☐ Call ☐

Payee 1:

\$5

3500.00

Name 1:

Prime Auto Claims

Service Pte Ltd

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC6/CTI18011237/R1wb3

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 20-06-2018



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SQ 3237A	Veh. Inspected	SHD 2219H
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	20/06/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	20/06/2018	Inspection Date	21/06/2018
Survey held at	PRIME AUTO CLAIMS SERVICE PTE LTD 6 BENOI PLACE SINGAPORE 629927		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC6/CTI18011237/R1wb3

Date: 22.06.2018

The Motor Claims Department
M/s CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SHD2219H

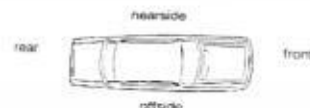
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 21.06.2018 at the premises of M/s Prime Auto Claims Service Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	4,923.20
Revised Estimate Amount	: S\$	2,818.70
"Check" Items Amount	: S\$	178.28
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
O/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 7 days

Yours faithfully,

KENNETH KONG
Licensed Appraiser

Shu Pei (LKKAuto)

From: Lucas Lee <lucas.lee@sg.cntaiping.com>
Sent: Friday, 22 June 2018 5:03 PM
To: Shu Pei (LKKAuto)
Subject: RE: Direct Settlement - Accident Involving SQ3237A (OI : CTI - SNM18D03075C02) and SHD2219H (TP : LKK REF - CC6/CTI18011237/wb3) on 20.06.2018
Attachments: leeSZ_SNM18D03075C01-SQ3237A-LKKDirectSettlementAccidentLtr_CLCR95.933.pdf; MLHM18079438-SQ3237A.pdf

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Irene Tay

Lucas Lee
Claims Department (Motor)
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
Direct (65) 6389 6181
Fax (65) 6222 7175/6224 7478
Email: lucas.lee@sg.cntaiping.com
Website: www.sg.cntaiping.com



Disclaimer:

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From: Shu Pei (LKKAuto) [mailto:shupeil@lkkauto.com]
Sent: Wednesday, 20 June, 2018 8:29 PM
To: Claims Dept of CTI
Cc: Irene Tay; Lucas Lee; Vivian Lau (LKKAuto); Admin A
Subject: Direct Settlement - Accident Involving SQ3237A (OI : CTI - TBA) and SHD2219H (TP : LKK REF - CC6/CTI18011237/wb3) on 20.06.2018

WITHOUT PREJUDICE

Dear Irene,

We refer to the above matter.

This is a TP direct settlement case from M/s Prime Auto Claims Service Pte Ltd.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Our case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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中国太平
CHINA TAIPING

中国太平保险(新加坡)有限公司
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
Tel: 6389 6111 Fax: 6222 1033
Website: www.sg.cntaiping.com
Co. Reg. No. 200208384E

Our Reference: **SNM18D03075/C01/7**

Date: **22 JUNE 2018**

via Ordinary & Registered Mail

**LEO BOON WANG
BLK 120A KIM TIAN PLACE
#19-52 KIM TIAN TOWERS
SINGAPORE 161120**

Dear Sir / Madam

**ACCIDENT INVOLVING SQ3237A AND SHD2219H ON 20 JUNE 2018
ALONG SINARAN DRIVE**

We refer to the abovementioned accident.

Please be advised that the third party vehicle, **SHD2219H**, is filing a third party property claim against your vehicle.

We have appointed **LKK Auto Consultants Pte Ltd**, to administer the said claim on our behalf and they will contact you for more information about the accident.

Kindly render your assistance and co-operation accordingly.

Yours truly,

Claims Department

(This is a computer generated letter and no signature is required.)

CC : LKK Auto Consultants Pte Ltd

Attn : VIVIAN

Ref : CC6/CTI18011237/WB3

Contact No : 68418625

via Email : VIVIAN@LKKAUTO.COM

CC : Agent - (AN0216A) - SENG LEE HONG VEHICLE TRADING

F01/LKKDS-2013



Prime Auto Claims Service Pte Ltd

GST Reg. No : 201606560M
5 Benoi Place Singapore 629926
Tel: 6861 0908 Fax: 6515 2948

Date: 21.06.2018

China Taiping Insurance (S) Pte Ltd
2 Anson Road #16-00
Springleaf Tower
Singapore 079909

Attn: Motor Claims Dept

RE: ESTIMATE COST OF REPAIR TO VEHICLE SHD2219H TOYOTA AXIO HYBRID (2016)

To Supply

1) 1pc	Right front fender	\$	680.00	Repair
2) 1pc	Right front fender cowl	\$	161.60	DE
3) 1pc	Right front fender cowl clip	\$	20.00	one
4) 1pc	Right front fender "Hybrid" emblem	\$	90.00	one
5) 1pc	Right front door	\$	1,100.00	ft
6) 1pc	Right front door top hinge	\$	72.50	? x 2
7) 1pc	Right front door lower hinge	\$	72.50	? x 2
8) 1pc	Right front door checker	\$	92.70	? x 2
9) 1pc	Right rear door	\$	1,048.30	Repair

Sub total Parts	\$	3,337.60
Less: 25% discount	\$	834.40
	\$	2,503.20

To Supply S.Nett Parts

1) 1pc	"Prime Taxi" sticker	\$	55.00	one
2) 1pc	"Dial-A-Cab" sticker	\$	45.00	one

Sub total S.Nett Parts	\$	100.00
------------------------	----	--------

L/charges

1)	To tuff kote	\$	50.00	✓
2)	To transfer right front door trim board, mechanism parts	\$	60.00	40

- 3) To transfer right rear door trim board, mechanism parts \$ 60.00 X
- 4) To remove right front fender, right front door, right rear door. Knock & repair right rear fender wheel arch, repair front bumper. \$ ~~950.00~~ 600
- 5) To putty, respray painting front bumper, right front fender, right front door & right rear door inlet & outer and right rear fender. To polish \$ ~~1,200.00~~ 1000

Sub total L/charges	\$ 2,320.00
Estimated Grand Total	\$ 4,923.20

Rasul

Hp 900 10068

7 days

4/5

21/06/18 @ 1025

Recurring after repair

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

CHINA TAIPING INSURANCE (S) PTE LTD

Ref : CC6/CTI18011237/R1wb3n2

3 ANSON ROAD #16-00
SPRINGLEAF TOWERS SINGAPORE 079909

Date : 29-08-2018



Code : CTI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SQ 3237A	Veh. Inspected	SHD 2219H
Policy No.	DMPCSN3048521700	Coverage (\$)	0.00
Claim No.	SNM18D03075/C02/7	Excess (\$)	0.00
Assign From		Assign Date	21/06/2018

2. Vehicle Particulars & Condition

Make & Model	TOYOTA COROLLA AXIO HYBRID 1.5 A	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	NKE1657137722	Colour	BROWN
Odometer	142935	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	175/65 R15	DUNLOP	5 mm
L/H Front Tyre	175/65 R15	DUNLOP	5 mm
R/H Rear Tyre	175/65 R15	DUNLOP	5 mm
L/H Rear Tyre	175/65 R15	DUNLOP	5 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S BODY. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	20/06/2018	Inspection Date	21/06/2018
Survey held at	PRIME AUTO CLAIMS SERVICE PTE LTD 6 BENOI PLACE SINGAPORE 629927		

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	7 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHD 2219H

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	RIGHT FRONT FENDER	TO REPAIR SEE LABOUR	680.00	-
1	RIGHT FRONT FENDER COWLING	DEFORMED	161.60	161.60
1	RIGHT FRONT FENDER COWLING CLIP	NECESSARY	20.00	20.00
1	RIGHT FRONT FENDER 'HYBRID' EMBLEM	NECESSARY	90.00	90.00
1	RIGHT FRONT DOOR	BENT	1,100.00	1,100.00
1	RIGHT FRONT DOOR TOP HINGE	SERVICEABLE	72.50	-
1	RIGHT FRONT DOOR LOWER HINGE	SERVICEABLE	72.50	-
1	RIGHT FRONT DOOR CHECKER	SERVICEABLE	92.70	-
1	RIGHT REAR DOOR	TO REPAIR SEE LABOUR	1,048.30	-
	LESS 25% DISCOUNT		-834.40	-342.90
			2,503.20	1,028.70
<u>SPECIAL NETT ITEMS</u>				
1	'PRIME TAXI' STICKER (SN)	NECESSARY	55.00	55.00
1	'DIAL -A-CAB' STICKER (SN)	NECESSARY	45.00	45.00
			100.00	100.00
<u>LABOUR</u>				
	TO TUFF KOTE.		50.00	50.00
	TO TRANSFER RIGHT FRONT DOOR TRIM BOARD ,MECHANISM PARTS.		60.00	40.00
	TO TRANSFER RIGHT REAR DOOR TRIM BOARD ,MECHANISM PARTS.	NOT NECESSARY	60.00	-
	TO REMOVE RIGHT FRONT FENDER ,RIGHT FRONT DOOR ,RIGHT REAR DOOR ,KNOCK & REPAIR RIGHT REAR FENDER WHEEL ARCH ,REPAIR FRONT BUMPER .INCLUSIVE OF THE REPAIR OF RIGHT FRONT FENDER AND RIGHT REAR DOOR .		950.00	600.00
	TO PUTTY,RESPRAY PAINTING FRONT BUMPER ,RIGHT FRONT FENDER ,RIGHT FRONT DOOR & RIGHT REAR DOOR INLET & OUTER AND RIGHT REAR FENDER .TO POLISH.		1,200.00	1,000.00
			2,320.00	1,690.00

Report Ref No. CC6/CT118011237/R1wb3n2



GRAND TOTAL		4,923.20	2,818.70
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,250.00

Report Ref No. CC6/CTI18011237/R1wb3n2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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