

Vivian Lau (LKKAUTO)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 16 August, 2018 12:04 PM
To: Vivian Lau (LKKAUTO); Admin A
Cc: Irene Tay; Alfred Toh; Hsiao Tong (LKKAUTO); KKLau; Olivia Lau (LKKAUTO); Chee So Chow
Subject: RE: Direct Settlement - Accident Involving SQ3237A (OI : CTI - SNM18D03075C02) and SHD2219H (TP : LKK REF - CC6/CTI18011237/wb3) on 20.06.2018

LKK REF - CC6/CTI18011237/wb3
CTI REF – SNM18D03075C02/7 (SQ3237A)

Dear Vivian

We refer to your email of even date pertaining to the above matter.

Please proceed to offer \$3,480.80 and UP TO \$3,576.50.

We await your further advice to enable Irene to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
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From: Vivian Lau (LKKAUTO) [mailto:vivianlau@lkkauto.com]
Sent: Thursday, August 16, 2018 11:44 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SQ3237A (OI : CTI - SNM18D03075C02) and SHD2219H (TP : LKK REF - CC6/CTI18011237/wb3) on 20.06.2018

Your Ref : SNM18D03075C02
Our Ref: CC6/CTI18011237/R1wb3

Dear Irene

ACCIDENT INVOLVING SQ 3237A & SHD 2219H ON 20/06/2018 ALONG

We refer to the above matter

This accident happened OI change lane, TP travelling straight. BOLA 15 applies. (enclosed TP video)

We did clarify with OI the nature of accident, he agreed to settle and aware of NCD issues

We have surveyed the vehicle, and relevant supporting documents was enclose for your perusal.

We seek your approval to offer to TP repairer **Prime Auto Claims Service Pte Ltd** is as follows:

	Amount Claimed	Amount Revised
1. Cost of Repair (+GST)	S\$ 5267.82	S\$ 2407.50
2. Loss of RENTAL (\$ 95.90 X 8 day)	S\$ 767.20	S\$ 767.20(Surveyor recommend 7 days)
3. Loss of Income (\$50.00 x 8 days)	S\$ 400.00	S\$ 400.00
4. GIA SEARCH	S\$ 2.00	S\$ 2.00
	S\$ 6,437.02	S\$ 3,576.50

Amount of claim at liability 100% S\$ 3,576.50

For your approval please.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Monday, 25 June, 2018 9:22 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Irene Tay' <irene.tay@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SQ3237A (OI : CTI - SNM18D03075C02) and SHD2219H (TP : LKK REF - CC6/CTI18011237/wb3) on 20.06.2018

Re-send with correct attachment.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

From: Shu Pei (LKKAUTO)

Sent: Monday, 25 June 2018 9:18 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Irene Tay' <irene.tay@sg.cntaiping.com>; Lucas Lee <lucas.lee@sg.cntaiping.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SQ3237A (OI : CTI - SNM18D03075C02) and SHD2219H (TP : LKK REF - CC6/CTI18011237/wb3) on 20.06.2018

WITHOUT PREJUDICE

Dear Irene,

We refer to the above matter.

We had inspected TP vehicle SHD 2219H at M/s Prime Auto Claims Service Pte Ltd.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lucas Lee [<mailto:lucas.lee@sg.cntaiping.com>]

Sent: Friday, 22 June 2018 5:03 PM

To: Shu Pei (LKKAUTO) <shupeilkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SQ3237A (OI : CTI - SNM18D03075C02) and SHD2219H (TP : LKK REF - CC6/CTI18011237/wb3) on 20.06.2018

Dear Sirs,

Kindly refer to the above attachment.

Case Handler: Irene Tay

Lucas Lee

Claims Department (Motor)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6181

Fax (65) 6222 7175/6224 7478

Email: lucas.lee@sg.cntaiping.com

Website: www.sg.cntaiping.com



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From: Shu Pei (LKKAuto) [<mailto:shupeil@lkkauto.com>]

Sent: Wednesday, 20 June, 2018 8:29 PM

To: Claims Dept of CTI

Cc: Irene Tay; Lucas Lee; Vivian Lau (LKKAuto); Admin A

Subject: Direct Settlement - Accident Involving SQ3237A (OI : CTI - TBA) and SHD2219H (TP : LKK REF - CC6/CTI18011237/wb3) on 20.06.2018

WITHOUT PREJUDICE

Dear Irene,

We refer to the above matter.

This is a TP direct settlement case from M/s Prime Auto Claims Service Pte Ltd.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Enclosed for your perusal is:

- TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Our case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank You.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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