

## Joy Irene (LKKAuto)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Friday, 3 August 2018 9:43 AM  
**To:** Joy Irene (LKKAuto); Admin A  
**Cc:** Alfred Toh; Chong Boon Sen; Chee So Chow; Hsiao Tong (LKKAuto); KKLau; Olivia Lau (LKKAuto)  
**Subject:** RE: Direct Settlement - Accident Involving SLU7711H (OI: SNM18D03073C02/1) and SLV4775M (TP : LKK REF - CC6/CTI18011232/jb3) on 18.06.2018 / OUR REF: SNM18D03073C02

LKK REF - CC6/CTI18011232/jb3  
CTI REF – SNM18D03073C02/1 (SLU7711H)

Dear Joy Irene

We refer to your email of 2 August 2018.

Please notify third party that the 1797cc is less than 1800cc of which Loss of Rental should be \$100.00 as per NIMA benchmark.

However, you have mandate to offer up to \$120.00 per day computed as follow:

Cost of Repairs	\$2,835.50
Loss of Rental (1797cc) x 3 Days @ \$100.00 & up to \$120.00 per day	\$ 300.00 and up to \$360.00
Total	\$3,135.50 & up to \$3,195.50 =====

Best Regards

**Alfred Toh**  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: +65 6389 6183  
FAX: +65 6224 7478/6224 7175  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)  
[www.sg.cntaiping.com](http://www.sg.cntaiping.com)



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**From:** Joy Irene (LKKAuto) [mailto:JoyIrene@lkkauto.com]  
**Sent:** Thursday, August 02, 2018 6:03 PM  
**To:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Direct Settlement - Accident Involving SLU7711H (OI: SNM18D03073C02/1) and SLV4775M (TP : LKK REF - CC6/CTI18011232/jb3) on 18.06.2018 / OUR REF: SNM18D03073C02

REF: SNM18D03073C02  
LKK: CC6/CTI18011232/jb3

Dear Sirs,

This is a scenario whereby our insured vehicle hit the parked/stationary vehicle of the claimant. Liability is down against us.

Insured agreed to settle and aware of NCD issue.

Summary to offer to repairer M/s GREENFOREST AUTOMOBILE PTE LTD is as follows:

	TP CLAIMED	OUR REVISED TO OFFER
Cost of Repairs	\$ 6,652.00 (per estimate)	\$ 2,835.50
Loss of Rental	\$ 450.00 (\$150 x 3 days)	\$ 360.00 (\$120 x 2 days)
<b>TOTAL</b>	<b>\$ 18,228.50</b>	<b>\$ 3,195.50</b>

- TP Vehicle : TOYOTA PRIUS 1797CC YEAR 2017

Relevant supporting claim documents attached for your perusal and reference.

The above summary is subject for your approval.

We also would like to seek your maximum rate to offer for the rental in case claimant would reject the \$120/day offer.

Kindly advise.

Thank you.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Joy Irene (LKKAuto)

**Sent:** Wednesday, 1 August 2018 11:43 AM

**To:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SLU7711H (OI : CTI - TBA) and SLV4775M (TP : LKK REF - CC6/CTI18011232/jb3) on 18.06.2018 / OUR REF: SNM18D03073C02

REF: SNM18D03073C02

Dear Sirs,

Attached marked estimate and preliminary advice for your reference and records. We will be seeking for mandate shortly.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

**Sent:** Wednesday, 27 June 2018 2:43 PM

**To:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>

**Subject:** RE: Direct Settlement - Accident Involving SLU7711H (OI : CTI - TBA) and SLV4775M (TP : LKK REF - CC6/CTI18011232/jb3) on 18.06.2018 / OUR REF: SNM18D03073C02

Dear Shu Pei,

Pls find Insured report.

Thank you.

Regards,

**Chong Boon Sen**

Claims Executive

Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 63896171  
Fax: 62247175  
Email: [boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]  
**Sent:** Wednesday, 20 June, 2018 8:13 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Angie Foo <[angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SLU7711H (OI : CTI - TBA) and SLV4775M (TP : LKK REF - CC6/CTI18011232/jb3) on 18.06.2018

**WITHOUT PREJUDICE**

Dear Boon Sen,

We refer to the above matter.

This is a TP direct settlement case from M/s Green Forest Automobile.

Enclosed for your perusal is:  
- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Joy and she can be contacted at DID: 6841 2409.

Thank you.

Best Regards,

**Shu Pei** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupe@lkkauto.com](mailto:shupe@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## Joy Irene (LKKAuto)

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**From:** chan pick yuen <chris\_chanbebe@hotmail.com>  
**Sent:** Wednesday, 4 July 2018 10:49 AM  
**To:** Joy Irene (LKKAuto)  
**Subject:** SLV4775 after paint \*\*\*LKK REF:CC6/CTI18011232/Ajb3  
**Attachments:** file-24.jpeg; file1-9.jpeg; file2-8.jpeg; SD.pdf; SLV 4775M - GIA report (SAS2424906).pdf

Dear Joy ,

Enclosed is our invoice , LOA , GIA report , scene photos , rental bill with agreement .  
As request following :

1. RC \$2835.50 ( \$2650 with 7 % gst )
2. LOR \$450 ( \$150 X 3 DAYS ) recommend 3 days

@ 100% ( our car parked , your insured reverse & hit ) -attach with scene photos

Total \$ 3285.50

Please check liability & your insured got file report .  
Please inform china Taiping insurance , if no heard from offer & settlement in 30 days .  
I have my client's instruction to process legal against your insured policy .  
Please let us have your offer & reply soon . Thanks

Regards,  
Chris Chan Pick Yuen  
GREEN FOREST AUTOMOBILE PTE LTD  
HP: 92712214

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**From:** chan pick yuen <chris\_chanbebe@hotmail.com>  
**Sent:** Wednesday, July 4, 2018 10:39 AM  
**To:** chan pick yuen  
**Subject:** SLV4775M scene photo

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## Joy Irene (LKKAuto)

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**From:** Joy Irene (LKKAuto)  
**Sent:** Wednesday, 1 August 2018 4:00 PM  
**To:** 'ong.hui@gmail.com'  
**Subject:** ACCIDENT INVOLVING SLU 7711H AND SLV 4775M ON 18/06/2018

Our ref: CC6/CTI18011232/Ajb3

**ONG ENG HUI**  
Policy Holder

Dear Sir,

### **ACCIDENT INVOLVING SLU 7711H AND SLV 4775M ON 18/06/2018**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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## AUTHORISATION TO ACT

I/We, LUMENS AUTO PTE LTD of \_\_\_\_\_  
\_\_\_\_\_, owner of SLV 4775M hereby

authorize Green Forest Automobile Pte Ltd, ("The Workshop") to act for me/us with respect to my/our claim for the repair costs and/or rental and/or loss of use for my/our vehicle SLV 4775M that was damaged pursuant to the accident occurred on 18/6/18 at Near Bizhan Junction 8 involving vehicle number SLV 7711 H.

I/We further authorize the Workshop to settle my/our above mentioned claim in a manner that they deem fit and The Workshop is further authorized to receive payment further to settlement of my/our claim with payment cheque being made in favor of Green Forest Automobile Pte Ltd.

The settlement The Workshop may reach on my/our behalf is on without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Pursuant to Personal Data Protection Act 2012, I/We hereby agree that The Workshop may disclose or share my personal data to any authorized service providers whom The Workshop would necessarily need to cooperate, interact or work in one way or another in serving me or meeting my requests.

If I/we are not able to recover full amount for the repair cost from the third Party's Insurance Company in 6 (six) months' time from invoice date, Green Forest Automobile Pte Ltd shall bill to you/your Company for the balance/full amount of the repair cost. The Workshop will close this case without prior notice if we are unable to recover within 2 years.

I/We LUMENS AUTO PTE LTD understand the above explanation by Green Forest Automobile Pte Ltd.

Dated this 20 day of 6 (month) 18 (year)



Claimant's Signature  
(Company's stamp for company vehicle)

Green Forest Automobile Pte Ltd

SLV 4775m

## WITHOUT PREJUDICE to:

(a) Insurance Subrogated Claim and/or

(b) Any Personal Injury Claims

[Note: This Notice supersedes any Inconsistencies  
found in this Discharge Voucher]MOTOR CLAIMS DISCHARGE VOUCHERPolicy No : DMPCSN3087701700  
Claimant : LUMENS AUTO PTE LTD

Claim No : SNM18D03073C02

Amount : S\$3,135.50  
SINGAPORE DOLLARS THREE THOUSAND ONE HUNDRED THIRTY FIVE  
AND CENTS FIFTY.I/We agree to accept the above mentioned amount to be paid to me/us in full &  
final settlement of all claims, costs & disbursements for injuries / damages  
sustained by me/us through an accident involvingClaimant Vehicle No. : SLV 4775M  
Insured Vehicle No. : SLU 7711HDate of Loss : 18/06/2018  
Place of Accident : NEAR BISHAN JUNCTION 8IN CONSIDERATION of the payment made to me/us of the aforementioned sum by  
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to  
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/orInsured Name : ONG ENG HUI  
Driver Name : NG MUI HONG CHERYLfrom all claims, present or future in respect of all loss, injury or damage  
sustained by me/us arising out of the said accident.I acknowledge that this payment is made without admission of liability on the  
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum S\$ 3,135.50

TOTAL . . . . . S\$ 3,135.50

Claimant Name : \_\_\_\_\_ NRIC No : \_\_\_\_\_

Signature : J. Lymens Date : 06-Aug-2018(Lumens  
Auto  
Pte  
Ltd)



2017

# GREEN FOREST AUTOMOBILE PTE LTD

8 Kaki Bukit Avenue 4, #05-25 Premier @ Kaki Bukit Singapore 415875

## TAX INVOICE

LUMENS AUTO PTE LTD  
8 Kaki Bukit Avenue 4  
#05-25 Premier @ Kaki Bukit  
Singapore 415875

Date: 4-Jul-18  
GST Reg.No: 201723238H

Accident date: 18<sup>TH</sup> JUNE 2018  
Final Bill For Vehicle No: SLV4775M TOYOTA PRIUS

Descriptions	AMOUNT
Lump Sum repair cost as recommended by LKK AUTO CONSULTANTS PTE LTD Surveyor : Mr Adrian Ling	\$2,650.00
Total	\$2,650.00
GST 7%	\$185.50
Grand Total	\$2,835.50

# INVOICE

DATE: 19/6/2018  
INVOICE #: EM-201806-18

Bill To:  
Green Forest Automobile  
8 Kaki Bukit Avenue 4 #05-25 Premier @ Kaki Bukit  
Singapore 415875

## Usage of Vehicle SJS8247J

PAYMENT TERMS	DUE DATE	LEAD TIME

ID	DESCRIPTION	DAYS	RATE	AMOUNT
1	Rental of vehicle from 19/06/18 to 21/06/18	3	\$150.00	\$450.00

Subtotal	\$450.00
Tax	
Total	\$450.00

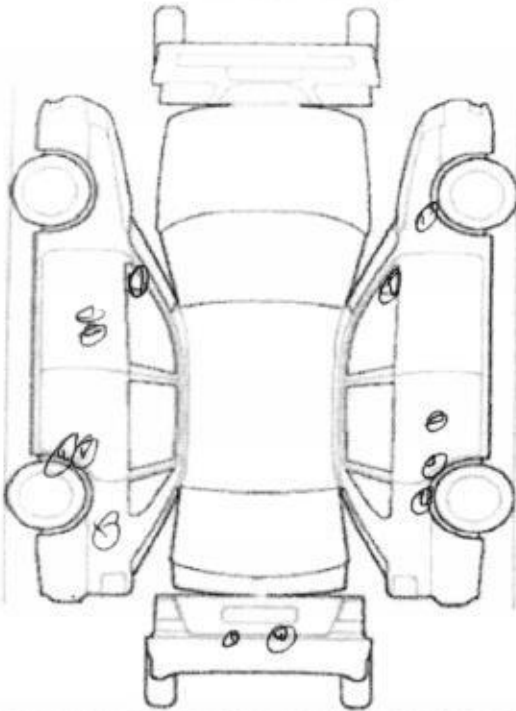
## Check In – Out Form

Vehicle No.: SJS8 2473Make / Model: Altis 1.6Hirer Name: Rechard Campo Alastra

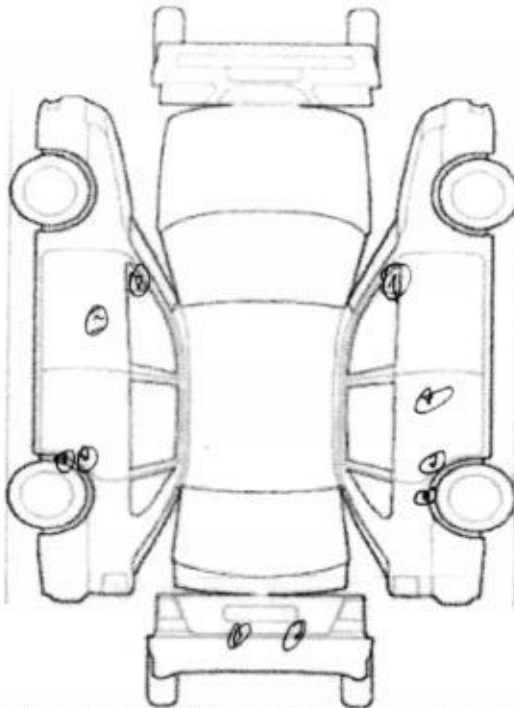
\*Replacement for Accident or Maintenance

Checked OUT by: WanChecked IN by: Wan☐ Dent☒ Scratch☐ Crack

## Vehicle Collection



## Vehicle Return



- ☒ LTA Private Hire Decal (F & B)
- ☒ Camera & SD card (LCAM)
- ☒ Radio/Sound System
- ☒ Cleanliness *car wash from*
- ☒ Floor Mats
- ☒ Spare Tyre & Rims / Tyre Repair Kit
- ☒ Tool Kit (Hook, Jack, Wrench)
- ☒ Emergency Breakdown Sign

- ☒ LTA Private Hire Decal (F & B)
- ☒ Camera & SD card (LCAM)
- ☒ Radio/Sound System
- ☒ Cleanliness
- ☒ Floor Mats
- ☒ Spare Tyre & Rims / Tyre Repair Kit
- ☒ Tool Kit (Hook, Jack, Wrench)
- ☒ Emergency Breakdown Sign

Mileage: 121450Next Servicing: 23.07.18

Fuel Gauge:

E 1/8 2/8 3/8 4/8 5/8 6/8 7/8 FDate/Time: 19.06.18 14:40 pm

Hirer Signature:

Staff Name:

WanMileage: 12295Next Servicing: 23.07.18

Fuel Gauge:

E 1/8 2/8 3/8 4/8 5/8 6/8 7/8 FDate/Time: 21.06.18 14:45 pm

Hirer Signature:

Staff Name:

Wan

KINDLY REMOVE YOUR CASH &amp; VALUABLES FROM VEHICLE

THE MANAGEMENT WILL NOT BE LIABLE ANY LOSS OF CASH, VALUABLE ITEMS OR ANY ARTICLES OF IMPORTANCE FROM THE VEHICLE

REMOVAL OF ODOUR IS CHARGEABLE. DO NOT SMOKE OR CARRY ANY OBJECT WITH FOUL SMELL