

15/02/2010

INS. CASE OWNER:

Stacey

CC 4 / AXA1801

1224, KJ163

LKK:

IDAC:

Surveyor:

KSC

DOI:

ASSIGNMENT

Date / Time:

10/6/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SFB 81110

Name of Insured:

SOON LEE MENG

Insured Tel No.:

HP: 91118111

Excess Sec II :SS

D.O.A: 18/6/18

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

S8MO6ETL / 52692

Policy No.:

GAD771881

Make / Model:

MERCEDES

Place of Accident:

UPP STRANMOOR RD

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO: TP GIA REPORT: YES / NO

Insured Liability: %

Final? Yes / No

912 9313

INSRS:
WSP:
Tel:
Liability:
RMKS:

Estern

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

11/6/18
11H

NOTE:

Claim claim

15 NOV 18 MEETING W/OI &
OI STRONGLY DISPUTED

11-28-18 TRANSFER THIN2 TO JOY

11-28-18 FROM AXA STACEY NG:
PLEASE REJECT CLAIM.

RECEIVED 3 DEC 2018

Reject Case
by (start) : Juy
Approved by : Juy

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

30-11-18

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

0

(Agreed / Assessed) BOLA S/N No.:

Repair Cost:

S\$

-

Loss of Rental (LOR):

S\$

-

(days)

Loss of Use (LOU):

S\$

-

(\$ x days)

Loss of Income (LOI):

S\$

-

(\$ x days)

LOR only

LOU only

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

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GIA/LTA Search

S\$

-

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

-

Name 1:

Payee 2: (Strike if N.A.)

S\$

-

Name 2:

Payee 3: (Strike if N.A.)

S\$

-

Name 3:

VIDEO - OI WAS
AHEAD OF TP IN
A MERGING LANE.
TP - OVERTOOK.

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$350



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD			Ref : CC4/ASM18011224/ub3	
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811			Date : 20-06-2018	
			Code : ASM	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SFB 8111D	Veh. Inspected	SLZ 931J	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	20/06/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	12/06/2018	Inspection Date		
Survey held at	ESTEEM PERFORMANCE PTE LTD BLK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-259 SINGAPORE 569536			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Repair Estimates

SLZ 931 J

Parts	(a) Cost / List Price Items	\$	3,030.39
	Plus/Less 25%	\$	757.60
	Total of Cost / List	\$	2,272.79
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items		
Total Parts Cost		\$	2,272.79
Labour		\$	1,050.00
Total		\$	3,322.79

The above total will be subjected to 7% G.S.T.

Not Attached
Phony Begging

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

Name of Surveyor : Kenneth
Company : LKK
Survey conducted on : 25/6/18 at _____

Remarks By Surveyor

(a) The repair of this vehicle is ~~authorized~~ / is not authorized until further notice.

(b) Recommended Days of Repair : 03 day(s)

(c) Resurvey : Required / ~~Not Required~~

(d) Excess : \$ _____

(e) Signature of surveyor : Le Date: 25/6/18



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Spare Parts

Vehicle No. : **SLZ 931 J**
Make & Model : **PRUIS ALPHA**
Chassis No : **ZVW400027878**

Submit By : **Carmen Lim**
Year Manufacture : **2017**
Engine No. :

Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	RH wing mirror (back)] CM	1	\$983.60		✓
2	RH wing mirror (signal lamp)	1			
3	RH wing mirror (cover)	1	\$95.02		X Svc
4	RH front door R	1	\$1,447.60		X
5	RH front door hinge top R	1	\$78.34		X
6	RH front door hinge bottom R	1	\$78.34		X
7	RH front door weatherstrip R	1	\$201.79		X
8	RHF door glass outer moulding R	1	\$145.70		X
9					
10					
11					
12					
13					
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Friday, 30 November 2018 1:55 PM
To: 'Carmen Lim'
Cc: CS A Team; Admin A
Subject: ACCIDENT ON 12/06/2018 INVOLVING VEHICLES SFB 8111D AND SLZ 931J

WITHOUT PREJUDICE

Our ref: (AXA) CC4/ASM18011224/Kjb3

Dear Carmen,

We refer to the subject.

Our insured reiterated that the accident was due to the entire negligence of your client by speeding up/overtaking.

We have reviewed that matter and basing on the circumstances of the accident, where the collision occurred after a merging lane and our insured vehicle was already travelling ahead, your client driver should have exercise greater caution and should give way. He had the clear view from behind and had the greater opportunity to avoid the collision.

In view of the above, we regret to inform you that we have our principal's instruction to deny liability.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Re:ACCIDENT ON 12/06/2018 INVOLVING VEHICLES SFB 8111D AND SLZ 931J - S8M00KTL

Type

🔗 Question


Message

Pls reject claim.

Reply

Joy Irene (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Friday, 30 November 2018 9:16 AM
To: Joy Irene (LKKAUTO)
Subject: RE: New message for service request 52652, vehicle number SLZ931J

SENT	FROM	SUBJECT	BODY
11/28/18 3:03 PM	NG Stacey	Re:ACCIDENT ON 12/06/2018 INVOLVING VEHICLES SFB 8111D AND SLZ 931J - S8M00KTL	Pls reject claim. 

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAUTO)
Sent: Wednesday, 28 November 2018 3:07 PM
To: Admin A <admin-a@lkkauto.com>
Subject: FW: New message for service request 52652, vehicle number SLZ931J

BEST REGARDS,
G.Nivitha | Admin
LKK Auto Consultants Pte Ltd
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: stacey.ng@axa.com.sg [mailto:stacey.ng@axa.com.sg]
Sent: Wednesday, 28 November 2018 3:04 PM
To: admin-d@lkkauto.com
Subject: New message for service request 52652, vehicle number SLZ931J

AXA Insurance has sent you a message for claim number S8M00KTL.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

This email has been checked for viruses by AVG.




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18011224/Kjb3s2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN: STACEY NG		Date : 05-12-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SFB 8111D	Veh. Inspected	SLZ 931J	
Policy No.	GA072188/1	Coverage (\$)	0.00	
Claim No.	S8M00KTL	Excess (\$)	0.00	
Assign From	STACEY NG	Assign Date	20/06/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA PRIUS (A)	c.c	1797	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	ZVW400027878	Colour	METALLIC SILVER	
Odometer	11012	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/60R16	YOKOHAMA	8 mm	
L/H Front Tyre	205/60R16	YOKOHAMA	8 mm	
R/H Rear Tyre	205/60R16	YOKOHAMA	8 mm	
L/H Rear Tyre	205/60R16	YOKOHAMA	8 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	12/06/2018	Inspection Date	25/06/2018	
Survey held at	ESTEEM PERFORMANCE PTE LTD BLK 5033 ANG MO KIO INDUSTRIAL PARK 2 #01-259 SINGAPORE 569536			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLZ 931J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	RH WING MIRROR (BACK) (CONSISTENT) }	CRACKED	983.60	983.60
1	RH WING MIRROR (SIGNAL LAMP) (CONSISTENT) }		-	-
1	RH WING MIRROR (COVER) (CONSISTENT)	SERVICEABLE	95.02	-
1	RH FRONT DOOR (CONSISTENT)	TO REPAIR SEE LABOUR	1,447.60	-
1	RH FRONT DOOR HINGE TOP (CONSISTENT)	TO REPAIR SEE LABOUR	78.34	-
1	RH FRONT DOOR HINGE BOTTOM (CONSISTENT)	TO REPAIR SEE LABOUR	78.34	-
1	RH FRONT DOOR WEATHERSTRIP (CONSISTENT)	SERVICEABLE	201.79	-
1	RHF DOOR GLASS OUTER MOULDING (CONSISTENT)	SERVICEABLE	145.70	-
	LESS 25% DISCOUNT		-757.60	-245.90
			2,272.79	737.70
LABOUR				
	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (RH SIDE MIRROR, RHF DOOR). INCLUSIVE OF THE REPAIR OF RH FRONT DOOR, RH FRONT DOOR HINGE TOP AND RH FRONT DOOR HINGE BOTTOM.		400.00	200.00
	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA. (RH SIDE MIRROR, RHF DOOR)		400.00	400.00
	TO CHECK WIRING.		50.00	20.00
	TO REMOVE & REFIT DOOR TRIM, DOOR GLASS, WINDOW REGULATOR, DOOR LOCK TO ASSIST WORK LOAD.	NOT NECESSARY	150.00	-
	TO TUFF COAT.	NOT NECESSARY	50.00	-
			-	-
			-	-
			-	-
			1,050.00	620.00
GRAND TOTAL			3,322.79	1,357.70



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			1,050.00
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Report Ref No. CC4/ASM18011224/Kjb3s2

KONG SENG CHEONG

Licensed Appraiser

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