Surveyor: Pre-assign / CCU / FTE Registered in Merimen Registered	1850:00	Starry.	CC (AXA1801	1224, t	Fjuld LKK: IDAC:
Pre-assign / CCU / FTE Pre-assign / CCU / FTE S F B S (INS. CASE OWNER:	1	ASSIGN	MENT	
Pre-assign / CCU / FTE Insured Vehicle No. Name of Insured Insured Tel No. Ins	Surveyor	USC	~ A/1	11.4	Date / Time : VO Q US
Name of Issured Name o	autveyor.	7/		1	Registered in Merimen:
Name of Issured Name o	Pre-assign / CCU /	FTE obs	0.1110		(2 mg 6+T1) 1= 1==
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Basured Tel No. HP. Allient Male / Model : MPRUES	A A	Snow LEE	meng.	Policy No.	GA0+218811
Excess See II -SS Lo driver the owner? If NO Driver Name / Age: Driver Tal No.: STAGE Driver Tall ? Tel: Liability: Liability: RMKS: Date Time Place of Accident: Of GIA REPORT TEN NO. TY GIA REPORT YEA / NO Insured Liability: Final ? Yea / No INSURS WSP: Tel: Liability: Liability: RMKS: Date Time Place Time Tel: Liability: Liability: RMKS: Date Time Place Time Place Time Tel: Liability: Liability: RMKS: Date Time Place Time Place Time Tel: Liability: Liability: RMKS: Date Time Place Time Place Time Tel: Liability: Liability: RMKS: Date Time Place Time Place Time Tel: Liability: Liability: RMKS: Date Time Place Time Place Time Tel: Liability: Liability: RMKS: Date Time Place Time Place Time Note Time Note Time Note Time Place Time Pl	H Name of Insured	7000			MATRICAST
IND. Driver Name! Age: Driver Tal No.: VIA	Insured Tel No.	1			
IT NO Driver Name / Age : Driver Tal No :: V/L D NO Stand Tal No Stand	Excess Sec II :SS	_	D.O.A : 17 6 18	Place of Accider	ut: OLD SEEDAMING ICI
Driver Tel No.: State Sta	Is driver the owner?	(DER / NO)	Nature of Accident :		
NSRS. WSP. Tel: Liability: RMKS: Date/Time Date/Time ACCENTED TRANSFER THIN2 TO JOY Authorisation for face pickup: Confirm with. RECENTED DATE/FIC STROM AXA STACEY NG: Care and the coll to Coll RECENTED RECENTED RECENTED DATE/FIC Confirm with. Con	If NO. Driver Name	e / Age ;	VID-1077 (1072 1072 1072 1072 1072 1072 1072 1072 1072 1072 1072 1072 1072		
NSRS: WSP: Tel: Liability: RMKS: Date/ Time Date/ Time ACMAN LIAN NOTE: IS NOV 18 NEETING WO PSR ON Reporting it (150) NOTE: NOT	Driver Tel N	lo.:	(V/L: (YES)/ NO)	Insured Liability	% Final ? Yes / No
WSP. Tel: Lability: RMKS: RMK	११२ ०७।	<u></u>			
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No.	210/18	4-1		1	CONTRACTOR OF THE PROPERTY OF
NOTE: US NOV 18 MEETING WO 19 After call by 10 O 19 O 19 After call by 10 O 19 O	10(0)				- Control of the Cont
After call by 80 Confirm with: Confirm with: Confirm with	11/1	10	- \ -		Notification ltr (if non-pickup):
After call fit to 0!		& commental	Aim.	1	
After call fit to 0!	NOTE: -	-12 MON 18	MEETINGW	1014	Documentation Check List: Handler Typist
11-28-18			OI STRONGL	A DIZLOSED	Notification ltr (if non-pickup)
			- 10 12	2 10 1	After call ltr to OI:
The continue of the continue	11-28-18	TRANS	FER THING TO	309	
PRECEIVED					
PLEASE PEDECT CLAIM. Towing Invoice	11-28-16	EROM	AXA STACE	4 NG .	
RECEIVED 3 2018 Reper Case Medical Bill:	11 20 10				
PRELIMINARY ADVICE Date/Time; Sent By: 30-1-18 Post-Repair Photos: Others:		LEEVS	t rwith t	O	LTA/GIA:
PRELIMINARY ADVICE Date/Time; Sent By: 30-1-18 Post-Repair Photos: Others:		040			Medical Bill
PRELIMINARY ADVICE Date/Time; Sent By: 30-1-18 Post-Repair Photos: Others:		2 5010	Raigo	L Case	
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PRELIMINARY ADVICE Date/Time: Sent By: 30-11-18 Post-Repair Photos: Others: Others: Others:	KLOL		Approved by a	Yeu	
Confirm with: Confirm by:	PRELIMINARY ADVICE	Date/Time:	Sent By:	30-11-18	Post-Repair Photos:
Repair Cost: SS		20,000 0,000 000			
FINAL SETTLEMENT Date/Time: Confirm with Email Call	FINALIZATION			er .	and the second s
Final Liability:		- Annual Control of the Control of t		7/0	
Repair Cost					The state of the s
Loss of Rental (LOR): SS -	Repair Cost:		Ma	ma L	
Loss of Income (LOI): SS - (S	Loss of Rental (LOR):	SS - (II/SEM	7,000
LOR only	Loss of Use (LOU):			444	AHEAD OF 1P IN
Claim status: Normal/Reject/Private Settle	Loss of Income (LOI):			onel	
Medical: S\$	CALL DE ANGEL DE LA VIVE	The second secon	TANK TIME THE CHILD		TP- OVERTOOK.
Disbursement: S\$ (e.g. Tow/ Independent) 2) Report Format:					1) Claim status: Normal/Reject/Private Settle
Total:		SS _	(e.g. Tow/ Independe	ent)	A -)
FINAL PAYMENT Date/Time: Confirm with: Email Call Payce 1: SS Name 1: Payce 2: (Strike if N.A.) SS Name 2:	Legal Cost		Clabal Fam. FF.		3) Survey fee:
Payce 1: SS Name 1: Payce 2: (Strike if N.A.) SS Name 2:		And the second second			Email Call
Payce 2: (Strike if N.A.) SS — Name 2:					Control of the contro
Topic 2. (online it rout)	AND THE RESERVE OF THE PARTY OF	120			



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

8 SHENAXA TO	NSURANCE PTE NTON WAY #24- OWERSINGAPO Insured Veh. Policy No. Claim No. Assign From	01 RE 068811 Policy Part SFB 8111D	Ref : CC4/ASM180 Date : 20-06-2018 Code : ASM ticulars :- THIRD PARTY CLA Veh. Inspected Coverage (\$) Excess (\$) Assign Date	SLZ 931J 0.00		
1. II II II II II II II	Insured Veh. Policy No. Claim No. Assign From	Policy Part SFB 8111D	Code: ASM ticulars:-THIRD PARTY CLA Veh. Inspected Coverage (\$) Excess (\$)	SLZ 931J 0.00		
2. M	Policy No. Claim No. Assign From	SFB 8111D	Veh. Inspected Coverage (\$) Excess (\$)	SLZ 931J 0.00		
2. In (C)	Policy No. Claim No. Assign From		Coverage (\$) Excess (\$)	0.00		
2. M	Claim No. Assign From	Valid	Excess (\$)	LE-10320 F		
2. N	Assign From	Value		0.00		
2. E		Vehle	Assign Date	0.00		
E C	Make & Model	Vehic		20/06/2018		
C	Make & Model	venic	cle Particulars & Condition			
0			c.c	0		
0	Engine No.	HIDDEN	Year of Reg.			
-	Chassis No.		Colour			
-	Odometer	¥	Steering	Steering		
- 1	Brakes		Modification			
-	General					
3.			Conditions of Tyres			
		Size	Make	Balance		
F	R/H Front Tyre			mm		
L	L/H Front Tyre			mm		
F	R/H Rear Tyre			mm		
ı	L/H Rear Tyre			mm		
4.		D	escription of Damages			
5.			General Information			
_	Accident Date	12/06/2018	Inspection Date			
_	Survey held at	ESTEEM PERFORMA				
	carry now at	BLK 5033 ANG MO KIO INDUST #01-259 SINGAPORE 569536				
5a.	1		Remarks			

ix - whene



ESTEEM PERFORMANCE PTE LTD

Bik 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536. Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

F	Repair Estimates	S	LZ 931 J
Parts	(a) Cost / List Price Items	\$	3,030.39
	Plus/Less25%_	\$	757.60
	Total of Cost / List	\$	2,272.79
	(b) Nett Price Items	is-	
	Less	10	
	Total of Nett Item		
	(c) Special Nett Items		
Total Pa	arts Cost	\$	2,272.79
Labour		\$	1,050.00
Total		\$	3,322.79

Not Athain Ruhmy Begains

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- * Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No ille_al modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer Signature: Date:

The above total will be subjected to 7% G.S.T.

Nan	ne of Surveyor		3	Kenn	erh	
Con	npany			lkk		
Sun	vey conducted on	:	25/6	18	at	
Ren	narks By Surveyor					
(a)	The repair of this vehicle is author	prized	is not authorized until further r	notice.		
(b)	Recommended Days of Repair	:	03	day(s)		
(c)	Resurvey	:	Required / Net Required			
(d)	Excess	:\$_				
(e)	Signature of surveyor		Le		Date:	25/6/18



ESTEEM PERFORMANCE PTE LTD

Bik 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536. Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Spare	Parts	K
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Vehicle No. :	SLZ 931 J	Submit By	:	Carmen Lim
Make & Model:	PRUIS ALPHA	Year Manufacture		2017
Chassis No :	ZVW400027878	Engine No.	:	
7.		Cost / List		

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	RH wing mirror (back)	Cas 1	\$983.60		
2	RH wing mirror (signal lamp)	1			
3	RH wing mirror (cover)	1	\$95.02		7 Svc
4	RH front door	R 1	\$1,447.60		X
5	RH front door hinge top	N 1	\$78.34		X
6	RH front door hinge bottom	1 1	\$78.34		×
7	RH front door weatherstip	Sm 1	\$201.79		X
8	RHF door glass outer moulding	m 1	\$145.70		X
9					
10					
11			N-117		
12					
13					
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



ESTEEM PERFORMANCE PTE LTD

<u>Labour</u>

Vehicle No.	: _	SLZ 931 J	Submit By :	Carmen Lim	
Make & Model	:	PRUIS ALPHA	Year of Manufacture :	2017	

S/No	Labour Description	Esimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT		
	REPAIR AREA. (RH SIDE MIRROR,RHF DOOR)	\$400.00	200
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT		
	REPAIR AREA. (RH SIDE MIRROR,RHF DOOR)	\$400.00	
3	To check wiring	\$50.00	29
4	To remove & refit Door trim, door glass, window regulator,		
	door lock to assist work load.	\$150.00	X
5	To tuff coat	\$50.00	X

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.

Joy Irene (LKKAuto)

From:

Joy Irene (LKKAuto)

Sent:

Friday, 30 November 2018 1:55 PM

To:

'Carmen Lim'

Cc:

CS A Team; Admin A

Subject:

ACCIDENT ON 12/06/2018 INVOLVING VEHICLES SFB 8111D AND SLZ 931J

WITHOUT PREJUDICE

Our ref: (AXA) CC4/ASM18011224/Kjb3

Dear Carmen,

We refer to the subject.

Our insured reiterated that the accident was due to the entire negligence of your client by speeding up/overtaking.

We have reviewed that matter and basing on the circumstances of the accident, where the collision occurred after a merging lane and our insured vehicle was already travelling ahead, your client driver should have exercise greater caution and should give way. He had the clear view from behind and had the greater opportunity to avoid the collision.

In view of the above, we regret to inform you that we have our principal's instruction to deny liability.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd

DID: 6841-2409 | email: joyirene@lkkauto.com|Fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Menu



Re:ACCIDENT ON 12/06/2018 INVOLVING VEHICLES SFB 8111D AND SLZ 931J - \$8M00KTL

Type

O Question

Message

Pls reject claim.

Reply

Joy Irene (LKKAuto)

From:

Shu Pei (LKKAuto)

Sent:

Friday, 30 November 2018 9:16 AM

To:

Joy Irene (LKKAuto)

Subject:

RE: New message for service request 52652, vehicle number SLZ931J

SENT	FROM	SUBJECT	BODY	
11/28/18 3:03 PM	NG Stacey	Re:ACCIDENT ON 12/06/2018 INVOLVING VEHICLES SFB 8111D AND SLZ 931J - S8MOOKTL	Pls reject claim.	+

Best Regards,

Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

----Original Message-----

From: Admin-D (LKKAuto)

Sent: Wednesday, 28 November 2018 3:07 PM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: New message for service request 52652, vehicle number SLZ931J

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue

1, #02-25 | S(408933)

----Original Message-----

From: stacey.ng@axa.com.sg [mailto:stacey.ng@axa.com.sg]

Sent: Wednesday, 28 November 2018 3:04 PM

To: admin-d@lkkauto.com

Subject: New message for service request 52652, vehicle number SLZ931J

AXA Insurance has sent you a message for claim number S8M00KTL.

Please click here https://vp.smartclaims.axa.com.sg/claim-portal/ to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

This email has been checked for viruses by AVG.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Inte	ernationale Des Experts En Autor	nobile
AXA INSURANCE P	TE LTD	Ref : CC4/ASM1801	1224/Kjb3s2
	8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		
ATTN: STACEY NG		Code: ASM	
1.	Policy Partice	ulars :- THIRD PARTY CLA	IM
Insured Veh.	SFB 8111D	Veh. Inspected	SLZ 931J
Policy No.	GA072188/1	Coverage (\$)	0.00
Claim No.	S8M00KTL	Excess (\$)	0.00
Assign From	STACEY NG	Assign Date	20/06/2018
2.	Vehicle	Particulars & Condition	
Make & Mode	TOYOTA PRIUS (A)	c.c	1797
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	ZVW400027878	Colour	METALLIC SILVER
Odometer	11012	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		
3.	Co	onditions of Tyres	
	Size	Make	Balance
R/H Front Tyr	e 205/60R16	YOKOHAMA	8 mm
L/H Front Tyr	e 205/60R16	YOKOHAMA	8 mm
R/H Rear Tyre	205/60R16	YOKOHAMA	8 mm
L/H Rear Tyre	205/60R16	YOKOHAMA	8 mm
4.	Desc	cription of Damages	
THE VEHICLE	SUSTAINED DAMAGES AT TH	E O/S FRONT PORTION.	
DAMAGES SEE	DETAILS.		
5.	Ge	eneral Information	
Accident Date	12/06/2018	Inspection Date	25/06/2018
Survey held a	t ESTEEM PERFORMANCE	E PTE LTD	
	BLK 5033 ANG MO KIO IN	IDUSTRIAL PARK 2 #01-259 S	SINGAPORE 569536
5a.		Remarks	
A)THE INSPEC B)IN ACCORDA	TION WAS CONDUCTED ON A	A"WITHOUT PREJUDICE" BAS NS, WE HAVE NOT AUTHORIS	SIS. SED REPAIRS.
5b.	Esti	mate Days of Repair	

3 Working Days

ESTIMATED NORMAL PERIOD FOR REPAIR:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLZ 931J

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS		0	
1	RH WING MIRROR (BACK) (CONSISTENT) }	CRACKED	983.60	983.60
1	RH WING MIRROR (SIGNAL LAMP) (CONSISTENT) }			
1	RH WING MIRROR (COVER) (CONSISTENT)	SERVICEABLE	95.02	
1	RH FRONT DOOR (CONSISTENT)	TO REPAIR SEE LABOUR	1,447.60	a d
1	RH FRONT DOOR HINGE TOP (CONSISTENT)	TO REPAIR SEE LABOUR	78.34	
1	RH FRONT DOOR HINGE BOTTOM (CONSISTENT)	TO REPAIR SEE LABOUR	78.34	
1	RH FRONT DOOR WEATHERSTRIP (CONSISTENT)	SERVICEABLE	201.79	
1	RHF DOOR GLASS OUTER MOULDING (CONSISTENT)	SERVICEABLE	145.70	
	LESS 25% DISCOUNT		-757.60	-245.90
			2,272.79	737.70
	LABOUR			
	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA. (RH SIDE MIRROR, RHF DOOR). INCLUSIVE OF THE REPAIR OF RH FRONT DOOR, RH FRONT DOOR HINGE TOP AND RH FRONT DOOR HINGE BOTTOM.		400.00	200.00
	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCICDENT REPAIR AREA. (RH SIDE MIRROR, RHF DOOR)		400.00	400.00
	TO CHECK WIRING.		50.00	20.00
	TO REMOVE & REFIT DOOR TRIM, DOOR GLASS, WINDOW REGULATOR, DOOR LOCK TO ASSIST WORK LOAD.	NOT NECESSARY	150.00	
	TO TUFF COAT.	NOT NECESSARY	50.00	2
			1,050.00	620.00
	GRAND TOTAL		3,322.79	1,357.70

Report Ref No. CC4/ASM18011224/Kjb3s2



Page No.:2 of 2

RECOMMENDED COST OF LUMP SUM REPAIRS	1,050.00
(TO ITS PRE-ACCIDENT CONDITION)	

Report Ref No. CC4/ASM18011224/Kjb3s2

KSC

KONG SENG CHEONG

Licensed Appraiser