

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 6 June, 2019 10:02 AM
To: Chong Boon Sen
Cc: Claims Dept of CTI; Alfred Toh; Admin A; Vic (LKKAUTO)
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving SLV2850S (OI : SNM18D02721C02/0) AND SJU2929D (TP : LKK REF -CC6/CTI18011217/Ahb3) on 28.05.2018
Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; LKK AFTER REPAIR PHOTOS.pdf; TP LOD.pdf; Email to OI dd 060619.pdf; LETTER TO OI.pdf
Importance: High

[CTI REF – SNM18D02721C02/0](#)
[LKK REF – CC6/CTI18011217/Ahb3](#)

Dear Boon Sen,

ACCIDENT INVOLVING VEHICLES SLV 2850S (OI) / SJU 2929D (TP) OTHERS ON 28/05/2018

We refer to the above matter. Please be informed that I am taking over this matter.

It was reported that the Insured vehicle swerved lane to avoid a vehicle coming out from the minor road when collided to the TP vehicle.

We had spoken to the Insured Mr Jeffrey and he was informed of the TP claim and liability issues. PIR received and was against Insured (per attached LOD).

In view of the above, we are of the view that liability is not to our Insured's favour and the damages sustained to TP vehicle were consistent to the nature of the accident.

Summary to offer to repairer [KANG CAR REPAIRERS PTE LTD](#) is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 34,546.02	\$ 14,980.00
Loss of Use (\$150 x 10 days)	\$ 1,500.00	\$ 800.00 (\$80 x 10 days)
GIA Search Fee	\$ 31.00	\$ 31.00
TOTAL	\$ 36,077.02	\$ 15,811.00

Breakdown of days is as follows:

Recommended Days	9 days
Weekends / Downtime	1 day
TOTAL	10 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Sent: Monday, 27 May 2019 1:50 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLV2850S (OI : SNM18D02721C02/0) AND SJU2929D (TP : LKK REF -CC6/CTI18011217/Apb3) on 28.05.2018

Importance: High

Dear HsiaoTong,

Appreciate you can provide the final report as soon as possible as we need to settle third party claim based on surveyor recommendation or third party claimant will go to GIA.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Sunday, 31 March, 2019 10:22 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SLV2850S (OI : SNM18D02721C02/0) AND SJU2929D (TP : LKK REF -CC6/CTI18011217/Apb3) on 28.05.2018

Dear Sirs/Mdm,

We refer to our email dated 08/01/2019.

Kindly let us have your instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 8 January 2019 5:49 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh (alfred.toh@sg.cntaiping.com) <alfred.toh@sg.cntaiping.com>; 'Chee So Chow' <sochow.chee@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SLV2850S (OI : SNM18D02721C02/0) AND SJU2929D (TP : LKK REF -CC6/CTI18011217/Apb3) on 28.05.2018

CTI REF – SNM18D02721C02/0 (SLV2850S)

LKK REF -CC6/CTI18011217/Apb3

Dear Sirs/Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

We were informed by our insured that his car video footage had corrupted. No video footage is available. We have informed our insured on third party claim. However insured disputed liability. He said that SJN 2341K who came out from the minor road is the proximate cause of accident.

In addition, third party had submitted a copy of Police Investigation Result to show that the driver of SJN 2341K had committed an offence of Inconsiderate Driving.

In view of the PIR, kindly advise if we may proceed to re-direct the claim to SJN 2341K or else advise further instruction.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 11 July 2018 11:58 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: Direct Settlement - Accident Involving SLV2850S (OI : SNM18D02721C02/0) AND SJU2929D (TP : LKK REF - CC6/CTI18011217/Apb3) on 28.05.2018
Importance: High

LKK REF -CC6/CTI18011217/Apb
CTI REF – SNM18D02721C02/0 (SLV2850S)

Dear Hsiao Tong

We refer to Jowyn's email of 21 June 2018 pertaining to the above matter.

Attach herewith SJN2341K's SAS report for your attention and further assistance.

Understand that mutual client (SLV2850S) has video footage of the accident.

Please assist to retrieve same from Jason Tow.

Meanwhile, please let us have a copy of the Preliminary Advice and estimates.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: +65 6389 6183
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From: Jowyn Tay
Sent: Thursday, June 21, 2018 2:21 PM
To: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Angie Foo <angie.foo@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving SLV2850S (OI : SNM18D02721C02/0) AND SJU2929D (TP : LKK REF -CC6/CTI18011217/Apb3) on 28.05.2018
Importance: High

Dear Hsiao Tong &/or Shu Pei,

Please refer to the attachments and let us have the estimate and your preliminary advice once available.

Thank you.

Best Regards,

Jowyn Tay

Deputy Claims Executive
Claims Department – Motor Division

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6174

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Website: www.sg.cntaiping.com



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From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]
Sent: Wednesday, 20 June, 2018 8:52 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Angie Foo <angie.foo@sg.cntaiping.com>; Jowyn Tay <jowyn.tay@sg.cntaiping.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLV2850S (OI : CTI - TBA) AND SJU2929D (TP : LKK REF - CC6/CTI18011217/Apb3) on 28.05.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SJU 2929D M/s Kang Car Repairers Pte Ltd.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

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