Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Thursday, 5 July 2018 10:04 AM **To:** 'peiying@smemotor.com.sg'

Cc: Admin A

Subject: RE: YOUR REF: SJH5176H, OUR REF: SLV6903Y ACCIDENT ON 17/06/2018

DMPU1800056H/CT

WTHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: ECICS Claims [mailto:claims@ecics.com.sg]

Sent: Wednesday, 20 June 2018 10:34 AM

To: peiying@smemotor.com.sg; assignments@lkkauto.com

Cc: ECICS Claims < claims@ecics.com.sg>

Subject: RE: YOUR REF: SJH5176H, OUR REF: SLV6903Y ACCIDENT ON 17/06/2018

Without Prejudice

Dear PeiYing

Thank you for your email. We will appoint LKK for the TP PRI.

Aside to LKK

Please assist to arrange TP PRi and propose direct settlement with SME based on BOLA s28.

Thank you.

Regards, Janice Goh Claims Division DID: +65 6303 0182 FAX: +65 6338 9267

ECICS Limited

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to motorsurvey@ecics.com.sg directly.

**Please bear with us should we take longer to response as we are currently experiencing a high volume of claims.

Thank you for your kind patience and understanding.**

From: peiying@smemotor.com.sq [mailto:peiying@smemotor.com.sq]

Sent: Tuesday, 19 June, 2018 3:20 PM

To: ECICS Claims

Subject: YOUR REF: SJH5176H, OUR REF: SLV6903Y ACCIDENT ON 17/06/2018

Hi,

Forward all relevant documents to you. Kindly arrange your surveyor to inspect our client's vehicle.

Kindly advise liability.

Thanks.

Regards, PeiYing

From: ptr2@smemotor.com.sq

Sent: Tuesday, June 19, 2018 2:03 PM

To: <u>SME Motor-Chia Pei Ying</u> **Subject:** Attached Image



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