

INS. CASE OWNER: Adm | CC 4/III1801 1209, 21 pbbg | LKK: 20/6/18 IDAC: 20/6/18

Surveyor: Rezul | DOB: 25/6/18 | Date / Time: 20/6/18 | Registered in Merimen: 20/6/18

Pre-assign / CCU / FTE



Insured Vehicle No.: SHA 24715
Name of Insured: LTPL
Insured Tel No.: _____ HP: _____

Claim No.: MT1806057
Policy No.: MT06015
Make / Model: Hyundai
Place of Accident: 410 Ulu Farras Rd

Excess Sec II : \$
Is driver the owner? (YES / NO) NO Nature of Accident: _____
If NO, Driver Name / Age: Low Kim Sen
Driver Tel No.: _____ (V/L: YES / NO) YES

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO
Insured Liability: % Final ? Yes / No



INSRS: WSP:
Tel: cl
Liability: _____
RMKS: _____



INSRS: WSP:
Tel: _____
Liability: _____
RMKS: _____



INSRS: WSP:
Tel: _____
Liability: _____
RMKS: _____



INSRS: WSP:
Tel: _____
Liability: _____
RMKS: _____

Date/Time	STAGE	DATE / PIC
21/6/18	Non-Reporting hr (1st):	
21/6/18	Non-Reporting hr (2nd):	
21/6/18	Non-Reporting hr (Final):	
21/6/18	Notification hr (if non-pickup):	
21/6/18	Call OI:	
21/6/18	After call hr to OI:	
21/6/18	Documentation Check List:	Handler Typist
21/6/18	Notification hr (if non-pickup):	
21/6/18	After call hr to OI:	
21/6/18	Authorisation To Act:	
21/6/18	Release Voucher:	
21/6/18	Final Repair Bill:	
21/6/18	Car Rental Invoice:	
21/6/18	Towing Invoice:	
21/6/18	LTA / GIA:	
21/6/18	Medical Bill:	
21/6/18	PIR:	
21/6/18	Mandate/Reject Instruction:	
21/6/18	LOD:	
21/6/18	Payment Breakdown Form:	
21/6/18	Post-Repair Photos:	
21/6/18	Others:	

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____

Repair Cost: \$6124.25 (days) Reduction: _____ % Email ☐ Call ☐

FINAL SETTLEMENT Date/Time: 13/11/18 Confirm with: B. Manda Email ☐ Call ☐

Final Liability: % 100 (Assessed) BOLA S/N No.: 21

Repair Cost: \$6124.25

Loss of Rental (LOR) W/16/18 \$545.70 (3 days) x \$170.23

Loss of Use (LOU): \$--- (5 x days)

Loss of Income (LOI): \$--- (5 x days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search: \$---

Medical: \$---

Disbursement: \$--- (e.g. Tow/ Independent)

Legal Cost: \$---

Total: \$6664.95 Global Sum \$---

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email ☐ Call ☐

Payee 1: \$6664.95 Name 1: Cycle k Carriage Industries Pte Ltd

Payee 2: (Strike if N.A.) \$--- Name 2: _____

Payee 3: (Strike if N.A.) \$--- Name 3: _____



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL		Ref : CC4/III18011209/pb3		
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711		Date : 20-06-2018		
		Code : III2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHA 2951S	Veh. Inspected	SJZ 267S	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	20/06/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	18/06/2018	Inspection Date		
Survey held at	CYCLE & CARRIAGE INDUSTRIES (1986) PL 188 PANDAN LOOP SINGAPORE 128378 (MERCEDES-BENZ)			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorized Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

ESTIMATE FOR SJZ267S

INDIA INTERNATIONAL INSURANCE P/L

ATTN: MOTOR CLAIM DEPARTMENT
64 CECIL STREET
#04/#05 IOB BUILDING
SINGAPORE 049711
63476100

WIP No

Reg No/Reg Date

Date In/Mileage

Chassis No

Engine No

Make/Model

Colour/Trim

Vehicle & Document Information

24490

SJZ267S / 28/06/2017

/ 0

WDD2221622A320961

27682430576975

MB/MB S 320 L SEDAN (V222)

021 197 Obsidian Bl/ 048 801 Nappa Leath

Account No	Terms	Date/Time Printed	CSE	Operator
W1000576	Credit	19/06/2018/ 16:30	AQ	305 / Alan Quek Ai Lun

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
M BPN5UN POLICY NO/ACC DATE :170020439 // 18-06-2018 DRIVE IN:19-06-2018 // TP CAR NO:SHA2951S (INDIA INTERNATIONAL INS) DATE IN/DATE SURVEY: BY/AUTHORIZED ON :				
A BPILAB USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS.NETT				480.00
A BPILAB REMOVE & REPLACE REAR BUMPER & REMOVE REAR SUPPORT ASSY COMPONENTS & REFINISH.				960 1440.00
A BPIRES RESPRAY REAR BUMPER				600 720.00
M REAR BUMPER	1.00	2040.41	00.00	2040.41
M LH/R BUMPER GARNISH	1.00	109.57	00.00	109.57
M RH/R BUMPER GARNISH	1.00	109.57	00.00	109.57
M CT/R PARKING SENSOR	4.00	172.07	00.00	688.28
M CT/R PARKING SENSOR SEAL	4.00	6.42	00.00	25.68
M CT/R BASIC MOUNTING FOR BUMPER	1.00	119.90	00.00	119.90
M LH/R BASIC MOUNTING FOR BUMPER	1.00	75.66	00.00	75.66
M REAR CROSS MEMBER	1.00	1093.57	00.00	1093.57

Confirmed & accepted by

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation

Third party survey is on a "Without Prejudice" basis
No legal modification(s) is allowed

Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Authorized signatory and company stamp

Date:

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



WE DRIVE FIRST CLASS



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorized Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

SUPPLEMENTARY

ESTIMATE FOR SJZ267S

INDIA INTERNATIONAL INSURANCE P/L

ATTN: MOTOR CLAIM DEPARTMENT
64 CECIL STREET
#04/#05 IOB BUILDING
SINGAPORE 049711
63476100

WIP No

Reg No/Reg Date

Date In/Mileage

Chassis No

Engine No

Make/Model

Colour/Trim

Vehicle & Document Information

24490

SJZ267S / 28/06/2017

25/06/2018 / 21420

WDD2221622A320961

27682430576975

MB/MB S 320 L SEDAN (V222)

021 197 Obsidian Bl / 048 801 Nappa Leath

Account No	Terms	Date/Time Printed	CSE	Operator			
WI000576	Credit	02/07/2018/ 22:05	AQ	305 / Alan Quek Ai Lun			
Description of Goods / Services				Qty	Unit Price	Disc%	Amount

M. BPNSUN

POLICY NO/ACC DATE : 70620439 / 18-06-2018

DRIVE IN 19-06-2018 // TP CAR NO: SHA2961S (INDIA INTERNATIONAL INS)

DATE IN/DATE SURVEY: 25-06-2018 // LKK RASUL

BY/AUTHORIZED ON : LKK HSIAO TONG // 21-06-2018

- X REAR BOTTOM PANEL
- X LH/R BUMPER REFLECTOR
- X LH/R EXHAUST TAIL PIPE BRACKET
- X EXPANSION RIVET
- X LH/R EXHAUST TAIL PIPE

1.00 524.50 00.00
1.00 26.16 00.00
1.00 72.41 00.00
6.00 1.97 00.00
1.00 763.48 00.00

524.50
26.16
72.41
11.82
763.48

THIS IS NOT AN OFFICIAL TAX INVOICE

ESTIMATE

SUPPLEMENTARY

Alan Quek
Cycle & Carriage Industries Pte Ltd
Body Care & Repair Center
DID: 6771 4377 HP: 9186 5112 Fax: 6872 1272
Email: alan.quek@cyclecarriage.com.sg

Confirmed & accepted by

Authorized signatory and company stamp

Nett 1,398.37
7% GST on 1398.37 97.89
Total Payable 1,496.26

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



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830601



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Pandan Loop Service Center
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Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-B500111-X

Finalization

ESTIMATE FOR SJZ267S

INDIA INTERNATIONAL INSURANCE P/L

ATTN: MOTOR CLAIM DEPARTMENT
64 CECIL STREET
#04/#05 IOB BUILDING
SINGAPORE 049711
63476100

Rasul

WIP No

Reg No/Reg Date

Date In/Mileage

Chassis No

Engine No

Make/Model

Colour/Trim

Vehicle & Document Information

24490

SJZ267S / 28/06/2017

25/06/2018 / 21420

WDD2221622A320961

27682430576975

MB/MB S 320 L SEDAN (V222)

021 197 Obsidian Bl/ 048 801 Nappa Leath

Account No	Terms	Date/Time Printed	CSE	Operator
W1000576	Credit	02/07/2018/ 22:05	AQ	305 / Alan Quek Ai Lun

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
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<p>M. BPNSUN POLICY NO/ACC DATE : 170020439 / 18-06-2018 DRIVE IN 19-06-2018 // TP CAR NO: SHA2951S (INDIA INTERNATIONAL INS) DATE IN/DATE SURVEY: 25-06-2018 // LKK RASUL BY/AUTHORIZED ON : LKK HSIAO TONG // 21-06-2018</p>				
A BPILAB USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS.NETT				480.00
A BPILAB REMOVE & REPLACE REAR BUMPER & REMOVE REAR SUPPORT ASSY COMPONENTS & REFINISH.				960.00
A BPIRES RESPRAY REAR BUMPER				600.00
X REAR BUMPER	1.00	2040.41	00.00	2040.41
X LH/R BUMPER GARNISH	1.00	109.57	00.00	109.57
X RH/R BUMPER GARNISH	1.00	109.57	00.00	109.57
X CT/R PARKING SENSOR SEAL	4.00	6.42	00.00	25.68
X REAR BOTTOM PANEL	1.00	524.50	00.00	524.50
X LH/R BUMPER REFLECTOR	1.00	26.16	00.00	26.16
X LH/R EXHAUST TAIL PIPE BRACKET	1.00	72.41	00.00	72.41
X EXPANSION RIVET	6.00	1.97	00.00	11.82
X LH/R EXHAUST TAIL PIPE	1.00	763.48	00.00	763.48

THIS IS NOT AN OFFICIAL TAX INVOICE

3 working Days

ESTIMATE

Alan Quek
Cycle & Carriage Industries Pte Ltd
Body Care & Repair Center
DID: 6771 4377 HP: 9186 5112 Fax: 6872 1272
Email: alan.quek@cyclecarriage.com.sg

Confirmed & accepted by

Nett 5,723.60
7% GST on 5723.60 400.65
Total Payable 6,124.25

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.

Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for renewal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



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Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg

Hsiao Tong (LKKAUTO)

From: Alan Quek Ai Lun <alan.quek@cyclecarriage.com.sg>
Sent: Monday, 2 July 2018 10:11 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; assignments; Vic (LKKAUTO)
Subject: RE: SJZ267S / SHA2951S Date of accident:18-06-2018 *LKK REF: CC4/III18011209/pb3
Attachments: img-702220655-0001.pdf

Hi Hsiao Tong,

Attached is the finalization for SJZ267S. Kindly forward to Rasul the attachment too. Thank you.

Hi Dennis,

Kindly forward any supplementary photo for SJZ267S. Thanks bro.

Warmest Regards,
Alan Quek

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Thursday, 21 June 2018 3:37 PM
To: Alan Quek Ai Lun
Cc: Admin A; assignments; Vic (LKKAUTO)
Subject: RE: SJZ267S / SHA2951S Date of accident:18-06-2018 *LKK REF: CC4/III18011209/pb3

Without Prejudice

Hi Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Wednesday, 20 June, 2018 9:49 AM

To: 'Alan Quek Ai Lun' <alan.quek@cyclecarriage.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; 'ASSIGNMENTS@LKKAUTO.COM' <ASSIGNMENTS@LKKAUTO.COM>; 'sur@lkkauto.com' <sur@lkkauto.com>

Subject: RE: SJZ267S / SHA2951S Date of accident:18-06-2018

Dear Alan,

Noted with thanks.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alan Quek Ai Lun [<mailto:alan.quek@cyclecarriage.com.sg>]

Sent: Wednesday, June 20, 2018 9:36 AM

To: SUR <sur@lkkauto.com>; assign <assign@lks-auto.com>; Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Zayyer (LKKAuto) <zayyer@lkkauto.com>

Subject: RE: SJZ267S / SHA2951S Date of accident:18-06-2018

Dear Officer,

Kindly arrange survey for this coming Monday at 188 Pandan Loop Cycle & Carriage. Try to arrange morning, thank you.

Your Sincerely

Alan Quek

Service Advisor

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg



CYCLE & CARRIAGE

Exceptional Journeys



CERT

Com Excellence Respect

From: Alan Quek Ai Lun
Sent: Wednesday, 20 June 2018 9:34 AM
To: 'Motor Claim - III'
Subject: RE: SJZ267S / SHA2951S Date of accident:18-06-2018

Dear Officer,

We agree to us LKK, thank you.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



Exceptional Journeys



From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Wednesday, 20 June 2018 9:31 AM
To: Alan Quek Ai Lun
Subject: RE: SJZ267S / SHA2951S Date of accident:18-06-2018

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee
Motor Claims Dept.
India International Insurance Pte Ltd

From: Alan Quek Ai Lun [<mailto:alan.quek@cyclecarriage.com.sg>]
Sent: 19 June, 2018 4:51 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: SJZ267S / SHA2951S Date of accident:18-06-2018

India International Insurance

Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. **SJZ 267 S & SHA 2951 S**.
Along **HOUGANG AVE 6 / AVE 8 AREA**.

We have instructs by our client's of motor vehicle no:**SJZ 267 S**, which was involved in the above accident. Our client's vehicle was damaged and. We now claiming against you for costs of repair on property damage and loss of use.

In order that you are the insurer of vehicle no:**SHA 2951 S** are willing to DIRECT SETTLEMENT on property damage and loss of use. We shall be grateful if you could kindly settle the cost of repair directly with us. On this note we will be much appreciated and looking forward to your Confirmation of settlement.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



Exceptional Journeys



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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 21 June 2018 3:37 PM
To: 'alan.quek@cyclecarriage.com.sg'
Cc: Admin A; assignments; Vic (LKKAuto)
Subject: RE: SJZ2675 / SHA2951S Date of accident:18-06-2018 *LKK REF: CC4/III18011209/pb3

Without Prejudice

Hi Sirs,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chong (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Wednesday, 20 June, 2018 9:49 AM

To: 'Alan Quek Ai Lun' <alan.quek@cyclecarriage.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; 'ASSIGNMENTS@LKKAUTO.COM' <ASSIGNMENTS@LKKAUTO.COM>;

'sur@lkkauto.com' <sur@lkkauto.com>

Subject: RE: SJZ2675 / SHA2951S Date of accident:18-06-2018

Dear Alan,

Noted with thanks.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alan Quek Ai Lun [<mailto:alan.quek@cyclecarriage.com.sg>]

Sent: Wednesday, June 20, 2018 9:36 AM

To: SUR <sur@lkkauto.com>; assign <assign@lks-auto.com>; Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Zayyer (LKKAuto) <zayyer@lkkauto.com>

Subject: RE: SJ22675 / SHA2951S Date of accident:18-06-2018

Dear Officer,

Kindly arrange survey for this coming Monday at 188 Pandan Loop Cycle & Carriage. Try to arrange morning, thank you.

Your Sincerely

Alan Quek

Service Advisor

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg



Exceptional Journeys



From: Alan Quek Ai Lun

Sent: Wednesday, 20 June 2018 9:34 AM

To: 'Motor Claim - III'

Subject: RE: SJ22675 / SHA2951S Date of accident:18-06-2018

Dear Officer,

We agree to us LKK, thank you.

Your Sincerely

Alan Quek

Service Advisor

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272



Exceptional Journeys



From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Wednesday, 20 June 2018 9:31 AM
To: Alan Quek Ai Lun
Subject: RE: SJZ267S / SHA2951S Date of accident:18-06-2018

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee
Motor Claims Dept.
India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 248

From: Alan Quek Ai Lun [<mailto:alan.quek@cyclecarriage.com.sg>]
Sent: 19 June, 2018 4:51 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: SJZ267S / SHA2951S Date of accident:18-06-2018

India International Insurance
Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. **SJZ 267 S & SHA 2951 S.**
Along **HOUGANG AVE 6 / AVE 8 AREA.**

We have instructs by our client's of motor vehicle no:**SJZ 267 S**, which was involved in the above accident. Our client's vehicle was damaged and. We now claiming against you for costs of repair on property damage and loss of use.

In order that you are the insurer of vehicle no:**SHA 2951 S** are willing to DIRECT SETTLEMENT on property damage and loss of use. We shall be grateful if you could kindly settle the cost of repair directly with us. On this note we will be much appreciated and looking forward to your Confirmation of settlement.



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

Finalization

ESTIMATE FOR SJZ267S

INDIA INTERNATIONAL INSURANCE P/L

ATTN: MOTOR CLAIM DEPARTMENT
64 CECIL STREET
#04/#05 IOB BUILDING
SINGAPORE 049711
63476100

Rasul

Vehicle & Document Information
WIP No 24490
Reg No/Reg Date SJZ267S / 28/06/2017
Date In/Mileage 25/06/2018 / 21420
Chassis No WDD2221622A320961
Engine No 27682430576975
Make/Model MB/MB S 320 L SEDAN (V222)
Colour/Trim 021 197 Obsidian Bl / 048 B01 Nappa Leath

Account No	Terms	Date/Time Printed	CSE	Operator			
WI000576	Credit	02/07/2018/ 22:05	AQ	305 / Alan Quek Ai Lun			
Description of Goods / Services				Qty	Unit Price	Disc%	Amount

<p>M BPNSUN POLICY NO/ACC DATE : 70020439 // 18-06-2018 DRIVE IN/DATE SURVEY: 25-06-2018 // LKK RASUL DATE IN/DATE SURVEY: 25-06-2018 // LKK RASUL BY/AUTHORIZED ON : LKK HSIAO TONG // 21-06-2018</p>					
A BPILAB	USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS.NETT				480.00
A BPILAB	REMOVE & REPLACE REAR BUMPER & REMOVE REAR SUPPORT ASSY COMPONENTS & REFINISH.				960.00
A BPIRES	RESPRAY REAR BUMPER				600.00
X REAR BUMPER		1.00	2040.41	00.00	2040.41
X LH/R BUMPER GARNISH		1.00	109.57	00.00	109.57
X RH/R BUMPER GARNISH		1.00	109.57	00.00	109.57
X CT/R PARKING SENSOR SEAL		4.00	6.42	00.00	25.68
X REAR BOTTOM PANEL		1.00	524.50	00.00	524.50
X LH/R BUMPER REFLECTOR		1.00	26.16	00.00	26.16
X LH/R EXHAUST TAIL PIPE BRACKET		1.00	72.41	00.00	72.41
X EXPANSION RIVET		6.00	1.97	00.00	11.82
X LH/R EXHAUST TAIL PIPE		1.00	763.48	00.00	763.48

Alan Quek
Cycle & Carriage Industries Pte Ltd
Body Care & Repair Center
DID: 6771 4377 HP: 9186 5112 Fax: 6872 1272
Email: alan.quek@cyclecarrage.com.sg

Confirmed & accepted by

Nett 5,723.60
7% GST on 5723.60 400.65
Total Payable 6,124.25

Authorized signatory and company stamp

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for removal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



WE DRIVE FIRST CLASS



Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MB-8500111-X

SUPPLEMENTARY

ESTIMATE FOR SJZ267S

INDIA INTERNATIONAL INSURANCE P/L

ATTN: MOTOR CLAIM DEPARTMENT
64 CECIL STREET
#04/#05 IOB BUILDING
SINGAPORE 049711
63476100

Vehicle & Document Information
WIP No 24490
Reg No/Reg Date SJZ267S / 28/06/2017
Date In/Mileage 25/06/2018 / 21420
Chassis No WDD2221622A320961
Engine No 27682430576975
Make/Model MB/MB S 320 L SEDAN (V222)
Colour/Trim 021 197 Obsidian Bl / 048 801 Nappa Leath

Account No	Terms	Date/Time Printed	CSE	Operator
WI000576	Credit	02/07/2018/ 22:05	AQ	305 / Alan Quek Al Lun

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
---------------------------------	-----	------------	-------	--------

M BPNSUN
POLICY NO: ACC DATE: 18-06-2018
DRIVE IN: 19-06-2018 // TP CAR NO: SHK29635 (INDIA INTERNATIONAL INS)
DATE IN/DATE SURVEY: 25-06-2018 // LKK RASUL
BY/AUTHORIZED ON: LKK HSIAO TONG // 21-06-2018

X REAR BOTTOM PANEL	1.00	524.50	00.00	524.50
X LH/R BUMPER REFLECTOR	2.00	26.16	00.00	26.16
X LH/R EXHAUST TAIL PIPE BRACKET	1.00	72.41	00.00	72.41
X EXPANSION RIVET	6.00	1.97	00.00	11.82
X LH/R EXHAUST TAIL PIPE	1.00	763.48	00.00	763.48

ESTIMATE

SUPPLEMENTARY

Alan Quek
Cycle & Carriage Industries Pte Ltd
Body Care & Repair Center
DID: 6771 4377 HP: 9186 5112 Fax: 6872 1272
Email: alan.quek@cyclecarriage.com.sg

Confirmed & accepted by

	Nett	1,398.37
7% GST on	1398.37	97.89

Authorized signatory and company stamp

Total Payable	1,496.26
---------------	----------

Validity of this estimate is 14 days from date of quote. This is a computer generated document, no signature is required.
Estimated costs quoted are excluding GST. We would mention that the above estimate is based on our initial inspection and does not include any additional parts or labour which may be required after repair work has commenced. Occasionally worn or damaged parts are discovered after work has started and needed for repairs or replacement. However, should this occur, we would advise you. Please be informed that a deposit of 50% of the above estimate is payable before commencement of the work. Payment for this may be made in cash, credit card or cheque. You must also agree to pay full amount for removal of the windscreen in the event of inadvertent breakage in the course of renewing the rubber seal or other repair requiring the removal of the windscreen.



WE DRIVE FIRST CLASS



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Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



Exceptional Journeys



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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	20 Jun 2018 17:27	Clim Veh Model Changed	(201118) MERCEDES-BENZ S320 3.2 (A).	[A] Lau Shu Pei
2	20 Jun 2018 17:27	Clim Created	Reg No: SJZ267S. Acct Date: 2018/06/18. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd, (SG). Workshop: Cycle & Carriage Industries Pte Ltd (Pandan Loop)	[A] Lau Shu Pei
3	20 Jun 2018 17:27	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
4	20 Jun 2018 17:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/06/29	[A] Lau Shu Pei
5	20 Jun 2018 17:27	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.	[A] Lau Shu Pei
6	20 Jun 2018 17:27	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
7	20 Jun 2018 17:27	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
8	21 Jun 2018 10:08	Clim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
9	21 Jun 2018 10:08	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei
10	21 Jun 2018 12:23	Adj Mandate Request	Cur.Reg:0.00;PODS Liability: 100% Remarks: Insured driver rear-ended third party.	[A] CHEW HSIAO TONG
11	21 Jun 2018 14:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/06/29	[I] Zuhaidah Bte Samsuri
12	21 Jun 2018 14:23	Adj Mandate Set	Approved:0.00.	[I] Zuhaidah Bte Samsuri
13	27 Jun 2018 12:34	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> MOHD RASUL	[A] Lau Shu Pei
14	26 Sep 2018 06:15	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	26 Sep 2018 06:15	Clim Dtl Modified	Claimant's ID: -> -.	[A] JOANNE LEE KHANG MIN
16	26 Sep 2018 06:15	Clim Dtl Modified	JPJ Reg. Date: -> 2017/06/28.	[A] JOANNE LEE KHANG MIN
17	26 Sep 2018 06:15	Clim Details Notified		[A] JOANNE LEE KHANG MIN
18	01 Oct 2018 08:04	Adj Mandate Request	Cur.Reg:6669.95;PODS Liability: 100% Quantum: (a)CORw/GST: \$6,124.25 + (b)LOR w/GST(3days x \$170.00): \$545.70= Total: \$6,669.95 Vehicle-Model: Mercedes Benz S 320L (2996cc). For your approval please.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Cur Name (Branch)	Ref 1	Ref 2	Amount
1927081	26/09/2018 06:15	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJZ267S	SHA2951S	10.70

Print Received Message

This mail is associated with :

***SJZ267S (MCT18060557)**

[SHA2951S]

TP

KEE HENG LEE

Jun 18 2018 9:00PM

[COMFORT TRANSPORTATION PTE LTD]

Cycle & Carriage Industries Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 01/10/2018 17:00 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$6669.95) - SJZ267S - Claim Handler: Zuhaidah Bte Samsuri

Approved:6669.95.

REPUBLIC OF SINGAPORE DRIVING LICENCE



Licence Number: **S 2670145 G**
Name

KEE HENG LEE

Birth Date: **30 Apr 1962**

Issue Date: **28 Apr 2003**



FOR C&C USE ONLY

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

Class 2B	Motorcycles not exceeding 200 cc
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

PASS DATE

05 Jun 1991

05 Jun 1991

FOR C&C USE ONLY

NP 428A



Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 13 October 2018 2:07 PM
To: 'Amanda Ang Ying Chun'
Cc: Admin A
Subject: RE: Accident involving SJZ267S & SHA2951S on 18/06/2018 *LKK REF: CC4/III18011209/R1pb3
Attachments: DV_SJZ267S.pdf

Without Prejudice

Hi Amanda,

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 6,124.25
2. Loss of Rental (3days x \$170.00)(w/GST)	\$ 545.70
TOTAL	<u>\$ 6,669.95</u>

Please duly sign the DV enclosed and return together with the following document to us(LKK) for our necessary action: -

- Original Authorisation to Act signed by your client, Kee Heng Lee

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 25 September 2018 4:33 PM
To: 'Amanda Ang Ying Chun' <amanda.ang@cyclecarriage.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Accident involving SJZ267S & SHA2951S on 18/06/2018

Without Prejudice

Hi Amanda,

Apologised for late reply.

We are preparing report in order to seek mandate from Ill.

We will expedite the matter and get back to you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Amanda Ang Ying Chun <amanda.ang@cyclecarriage.com.sg>

Sent: Thursday, 13 September 2018 5:57 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: Accident involving SJZ267S & SHA2951S on 18/06/2018

Dear Hsiao Tong,

We refer to the above mentioned.

Please be inform that until today we have not receive any updates from your side.

We would appreciate it if you could look into this claim and revert back to us ASAP.

Look forward to receiving your latest outcome.

Attached supporting documents for your reference.

Thank you.

Your Sincerely

Amanda Ang

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Tel: 6777 8388 | DID: 6771 4304 | Fax: 6779 5383

Website: www.mercedes-benz.com.sg

From: Amanda Ang Ying Chun

Sent: Monday, 27 August, 2018 2:54 PM

To: Hsiao Tong (chewht@lkkauto.com)

Cc: Team A (admin-a@lkkauto.com)

Subject: Accident involving SJZ267S & SHA2951S on 18/06/2018

Dear Hsiao Tong,

We refer to the above mentioned.

Please be inform that until today we have not receive any updates from your side.
We would appreciate it if you could look into this claim and revert back to us ASAP.

Look forward to receiving your latest outcome.

Attached supporting documents for your reference.

Thank you.

Your Sincerely

Amanda Ang
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6777 8388 | DID: 6771 4304 | Fax: 6779 5383
Website: www.mercedes-benz.com.sg

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Our ref: STZ 2675
Your ref: _____

Date: 12 JUL 2018

Direct Settlement

To: India International Insurance

Singapore 049711

Attn: Motor Claims Department

Re: **Accident Involving Motor Vehicle Nos.** STZ 2675 & SHA29515
At/Along Hongkong Ave 6 / Ave 8 **On** 18/06/18 **@** 21:50

I am the owner of vehicle no. STZ 2675 that was involved in an accident with your insured vehicle no. SHA29515 of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs	\$ <u>6,124.25</u>
2. Loss of Use / Rental (<u>3</u> days @ \$ <u>170</u> per day)	\$ <u>545.70</u>
3. LTA/GIA Search Fee	\$ _____
4. GIA Report Fee	\$ _____
5. Others	\$ _____
Total:	\$ <u>6,669.95</u>

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: 67714377 (Mr Alan Quek) / 67714304 (Ms Amanda Ang).

I hereby give full authority to CYCLE & CARRIAGE INDUSTRIES PTE LTD and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully



Name & Signature

Address: C/o. 188 Pandan Loop Singapore 128378

Cc: Mr Alan Quek/ Ms Amanda Ang

E-mail: alan.quek@cyclecarriage.com.sg / amanda.ang@cyclecarriage.com.sg

Fax No. 67795383

LETTER OF AUTHORIZATION

To: India International Insurance

Singapore 049711

Attn.: Motor Claims Department

Dear Sir / Mdm,

MOTOR ACCIDENT INVOLVING SJZ 2675 (OWNER'S
VEHICLE NO.) AND SHA 29515 (3RD PARTY'S VEHICLE NO.)
ON 18/06/18 (DATE) AT 21:50 (TIME)
AT/ALONG Hougang Ave 6 / Ave 8 (ROAD)

I am the registered owner of SJZ 2675 (Vehicle No.).

I hereby authorise CYCLE & CARRIAGE INDUSTRIES PTE LIMITED and its agents or any person(s) authorised by Cycle & Carriage Industries Pte Limited to do all or any of the following:-

- Submit, resolve and make any claims which I may have against the 3rd party insurers; and/or
- Execute and sign discharge voucher, indemnity forms and all necessary documents in connection with and arising from the above claim.

All payment towards settlement of my claim should be made in favour of CYCLE & CARRIAGE INDUSTRIES PTE LIMITED.



Registered Owner's Signature

(Company stamp & authorized signature if it is a company-registered vehicle)

Name : M. KEE HAY LEE

NRIC No. : S26701455G

Date : 28/06/18



INDIA INTERNATIONAL INSURANCE PTE LTD
Co. Reg. No. 198703792k | GST Reg. No. M2-0078806-X
64 | Cecil Street | #04 | #05 | #06-02 | 10B Building | Singapore 049711
Office (65) 63476100 Email: insured@iil.com.sg
Fax (65) 62244174 Website: www.iil.com.sg

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT18060557
Claimant Ref: SJZ267S

We/I, Cycle & Carriage Industries Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 5,124.25 (repair cost), S\$ 545.70 (loss of use/rental), S\$ — (search fee), vehicle no. SJZ 267S, that was damaged pursuant to the accident which occurred on 18/06/2018 (date) at Hougang Ave 6/ Ave 8 (location) involving vehicle no. SHA 2951S (insured vehicle). This is pursuant to the inspection conducted on 25/06/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner KEE HENG LEE ("the third party claimant") of vehicle no. SJZ 267S, to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SJZ 267S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 5,669.95 to Cycle & Carriage Industries Pte Ltd

Dated this 18 day of OCT 20 18

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

AMANDA ANG
OFFICER - ADMIN

NRIC:

BODYCARE & REPAIR CENTER

Address:

DID: 6771 4304

FAX: 6779 6383

EMAIL: amanda.ang@cyclocarriage.com.sg

Nationality:

Occupation:

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:



MAR



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 190400367W
GST Reg No. MR-8500111-X

TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
INDIA INTERNATIONAL INSURANCE P/L	Cust No/Name /Kee Heng Lee
ATTN: MOTOR CLAIM DEPARTMENT	Reg No/Reg Date SJZ267S / 28/06/2017
64 CECIL STREET	Date In/Mileage 25/06/2018/ 21420
#04/#05 IOB BUILDING	Chassis No WDD2221622A320961
SINGAPORE 049711	Engine No 27682430576975
Contact No 63476100	Make/Model MB/MB S 320 L SEDAN (V222)
	Colour/Trim 021 197 Obsidian Bl/ 048 801 Nappa Leath



Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
WI000576	Credit	02/07/2018/ 22:05	AQ	305 / Alan Quek Ai Lun	24490	28143858

Description of Goods / Services	Qty	Unit Price S\$	Amount S\$
M BPNSUN			F.O.C.
POLICY NO/ACC DATE :170020439 // 18-06-2018			
DRIVE IN:19-06-2018 // TP CAR NO:SHA2951S (INDIA INTERNATIONAL INS)			
DATE IN/DATE SURVEY:25-06-2018 // LKK RASUL			
BY/AUTHORIZED ON :LKK HSIAO TONG // 21-06-2018			480.00
A BPILAB			
USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS.NETT			960.00
A BPILAB			
REMOVE & REPLACE REAR BUMPER & REMOVE REAR SUPPORT ASSY COMPONENTS & REFINISH.			600.00
A BPIRES			
RESPRAY REAR BUMPER	1.00	2040.41	2040.41
X REAR BUMPER	1.00	109.57	109.57
X LH/R BUMPER GARNISH	1.00	109.57	109.57
X RH/R BUMPER GARNISH	4.00	6.42	25.68
X CT/R PARKING SENSOR SEAL	1.00	524.50	524.50
X REAR BOTTOM PANEL	1.00	26.16	26.16
X LH/R BUMPER REFLECTOR	1.00	72.41	72.41
X LH/R EXHAUST TAIL PIPE BRACKET	6.00	1.97	11.82
X EXPANSION RIVET	1.00	763.48	763.48
X LH/R EXHAUST TAIL PIPE			

Parts	3,683.60	7% GST on	5723.60	5,723.60
Labour	2,040.00			400.65
Standard Menu	0.00			
Specialist Job	0.00			
Diagnostics Job	0.00			
Sundry/Others	0.00			
Total(w/o GST)	5,723.60			
			Nett	5,723.60
			Total Payable	6,124.25
			Paid	0.00
			Total Due	6,124.25

Payment should be made strictly by cash, NETS or credit cards. Thank you.
Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



WE DRIVE FIRST CLASS

Mercedes-Benz - are registered trademarks of Daimler, Stuttgart, Germany

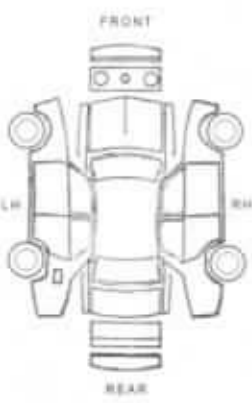
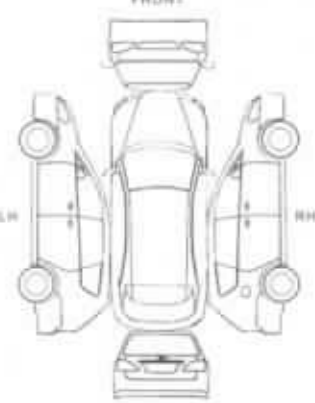
Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg

FLEXI-DRIVE ENTERPRISE

Blk 8 Kaki Bukit Avenue 4 Premier@kaki bukit gate 2 #06-33 lobby C Singapore 415875
Tel: (65) 6292 5455 Fax: (65) 6292 2866 e-mail: sales@wellscope.com.sg
H/Phone : 9667 5455 (24 Hrs)

INVOICE

RA : 08506 *ALAN*

V. A. No.	Vehicle Regn. No. <i>SJY 5919S</i>	Model Type <i>Camry</i>	Renting Location <i>188 Pandan Loop CCL</i>
Reference:	Agreed Return Date		5 Hours = 1 Day Rental (1 Day Rental ÷ 5 = 1 Hour Extension)
\$ <i>181.90</i> per Day	\$ per	KM In	Time / Date In <i>28 JUNE 18 12:00pm</i>
\$ per Week	\$ per	KM Out	Time / Date Out <i>25/06/18 11:50am</i>
\$ per Month	Cts per Kilometre	KM Drvn	Total / Time Chargeable
Hirer's Name <i>Mr Kee Heng Lee</i>	Rental Charges		Dollars Cents
Address <i>Blk 508 Bedok North Ave3 #10-38</i>	Total <i>3</i> Days Rental		<i>\$181.90 X 3day</i>
IC No. <i>526701456</i>			
Reference Contact	Tel. No. <i>91779333</i>		
Driver's Name	Passport / IC No. / Country		
Address			
Driving Licence No.	Expiry	Issued by	
Additional Driver	Tel. No. (Home)		
Address	Passport / IC No. / Country		
Driving Licence No.	Expiry	Issued by	
Method of Payment			
<i>BAL TO: CYCLE & CARRIAGE IND PTE LTD 188 PANDAN LOOP.</i>			
- RATES QUOTED ARE FOR USE IN SINGAPORE ONLY. - THE HIRER IS SOLELY RESPONSIBLE FOR BREACH OF TRAFFIC LAWS AND ANY PARKING FINES OR SURCHARGES DURING PERIOD OF HIRE. Hirer's signature signifies acceptance of agreement			
X <i>[Signature]</i> Hirer's Signature / Company Stamp		Refund Received \$ _____ by receiver X _____ Out by <i>2</i> In by <i>2</i>	
Remarks		Amount Due / Refundable Sub-Total Others Grand Total <i>\$ 545.70</i> Prepayment Received \$ _____ By: (Name in Block Letters) CASH CHEQUE Amount Due / Refundable	
 CAR		 MPV	

NB: Please notify our office should there be any accident involving this hired vehicle as soon as possible.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement






































CLAIM SUBFOLDER TRACKING












Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Jun 2018 Edit Reg		20 Jun 2018 00:00 Edit Adj Rpt	S\$5,723.60 Edit Estimates	S\$5,723.60 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -								
Main Claimant:	KEE HENG LEE, ID: S2670145G								
Vehicle Reg. No.:	SJZ267S	Date of Loss:	18/06/2018 21:00 - :59 [11 Months and 21 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18060557	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHA29515	Policy No. (Claimant):	170020439						
		Excess:							
Repairer:	Cycle & Carriage Industries Pte Ltd (Pandan Loop) 188 Pandan Loop, 128378 West Coast - Tel: 91865300								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 29/06/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (01/10/2018): Alert - Adj Mandate Approved (S\$6669.95) - SJZ267S - Claim Handler: Zuhaidah Bte... III_SG (21/06/2018): Alert - Adj Mandate Approved (S\$0.00) - SJZ267S - Claim Handler: Zuhaidah Bte Sa... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SJZ267S (MCT18060557)**
[SHA2951S]
TP
KEE HENG LEE
Jun 18 2018 9:00PM
[COMFORT TRANSPORTATION PTE LTD]
Cycle & Carriage Industries Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	31/08/18 10:19	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
2	31/08/18 10:19	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
3	31/08/18 10:19	General View	 Load JPG	<input checked="" type="checkbox"/>
4	31/08/18 10:19	General View	 Load JPG	<input checked="" type="checkbox"/>
5	31/08/18 10:19	General View	 Load JPG	<input checked="" type="checkbox"/>
6	31/08/18 10:19	General View	 Load JPG	<input checked="" type="checkbox"/>
7	31/08/18 10:19	General View	 Load JPG	<input checked="" type="checkbox"/>
8	31/08/18 10:19	General View	 Load JPG	<input checked="" type="checkbox"/>
9	31/08/18 10:19	General View	 Load JPG	<input checked="" type="checkbox"/>
10	31/08/18 10:19	General View	 Load JPG	<input checked="" type="checkbox"/>
11	31/08/18 10:19	General View	 Load JPG	<input checked="" type="checkbox"/>
12	31/08/18 10:19	General View	 Load JPG	<input checked="" type="checkbox"/>
13	31/08/18 10:19	General View	 Load JPG	<input checked="" type="checkbox"/>
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18	31/08/18 10:19	General View	 Load JPG	<input checked="" type="checkbox"/>
19	31/08/18 10:19	General View	 Load JPG	<input checked="" type="checkbox"/>
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24	31/08/18 10:19	General View	 Load JPG	<input checked="" type="checkbox"/>
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27	31/08/18 10:19	General View	 Load JPG	<input checked="" type="checkbox"/>
28	31/08/18 10:19	General View	 Load JPG	<input checked="" type="checkbox"/>
29	31/08/18 10:19	General View	 Load JPG	<input checked="" type="checkbox"/>
30	31/08/18 10:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
31	31/08/18 10:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
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34	31/08/18 10:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
35	31/08/18 10:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
36	31/08/18 10:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
37	31/08/18 10:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
38	31/08/18 10:20	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/06/18 17:28	EMAIL FROM III DD 20062018	 Load PDF	
2	20/06/18 17:28	TP ESTIMATE	 Load PDF	
3	20/06/18 17:28	TP GIA REPORT	 Load PDF	
4	27/06/18 19:21	TP ESTIMATE- MARKED	 Load PDF	
5	27/09/18 10:49	WORKSHOP INVOICE	 Load PDF	
6	27/09/18 10:49	RENTAL RECEIPT	 Load PDF	
7	27/09/18 10:49	LOD	 Load PDF	
8	22/10/18 11:01	DISCHARGE VOUCHER	 Load PDF	
9	22/10/18 11:01	AUTHORISATION TO ACT FORM	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	21/06/18 08:36	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18011209/R1PB3Q2

Date: 22/10/2018

REFERENCE

Handling Insurer:	India International Insurance Pte Ltd	Policy No:	MCOM0015
Claimant Vehicle No :	SJZ267S	Insured Vehicle No :	SHA2951S
Date of Loss:	18/06/2018	Nature of Claim:	TP
		Claim No:	MCT18060557

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJZ267S	Engine No:	27682430576975
Make & Model:	MERCEDES-BENZ S320, 3.2 (A)	Chassis No:	WDD2221622A320961
Reg. Date:	28/06/2017 (Man. Year: 2017)	Odometer:	21420 km
Colour:	Black		
Engine Capacity:	2996 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	245/45 R19	Rear Tyre Size:	245/45 R19
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,661.01	3,683.60	1,977.41	34.93
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,640.00	2,040.00	600.00	22.73
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	8,301.01	5,723.60	2,577.41	31.05
+ GST 7.00/7.00% (S\$)	581.07	400.65	180.42	31.05
Nett Amount (S\$)	8,882.08	6,124.25	2,757.83	31.05
+ Car Rental (3.0 x S\$170.00/day + 7.00% GST) (S\$)		545.70		
	Nett Liability (S\$)	6,669.95		

INSPECTION

Date of Assignment:	20/06/2018	
Date Inspected:	25/06/2018 Inspected At:	Cycle & Carriage Industries Pte Ltd (Pandan Loop) 188 Pandan Loop Singapore 128378
Estimated Period of Repair:	3.0 days	

Adjuster: MOHD RASUL**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 26 Sep 2018)
Parts: 143	MERCEDES-BENZ S320 3.2 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SJZ267S)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	2,040.41 FS	*2,040.41 FS
2	1		*LH/R BUMPER GARNISH	Necessary	109.57 FS	*109.57 FS
3	1		*RH/R BUMPER GARNISH	Necessary	109.57 FS	*109.57 FS
4	4		*CT/R PARKING SENSOR	Serviceable	688.28 FS	*- FS
5	4		*CT/R PARKING SENSOR SEAL	Necessary	25.68 FS	*25.68 FS
6	1		*CT/R BASIC MOUNTING FOR BUMPER	Serviceable	119.90 FS	*- FS
7	1		*LH/R BASIC MOUNTING FOR BUMPER	Serviceable	75.66 FS	*- FS
8	1		*REAR CROSS MEMBER	Serviceable	1,093.57 FS	*- FS
9	1		*REAR BOTTOM PANEL	Bent	524.50 FS	*524.50 FS
10	1		*LH/R BUMPER REFLECTOR	Cracked	26.16 FS	*26.16 FS
11	1		*LH/R EXHAUST TAIL PIPE BRACKET	Bent	72.41 FS	*72.41 FS
12	6		*EXPANSION RIVET	Necessary	11.82 FS	*11.82 FS
13	1		*LH/R EXHAUST TAIL PIPE	Bent	763.48 FS	*763.48 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$)	5,661.01	3,683.60
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	USE XENTRY TO CHECK CONTROL UNITS & RESET MEMORY TO STANDARD SETTINGS	New	480.00	480.00
2	REMOVE & REPLACE REAR BUMPER & REMOVE REAR SUPPORT ASSY COMPONENTS & REFINISH	New	1,440.00	960.00
3	RESPRAY REAR BUMPER	New	720.00	600.00
Gross Labour Cost (S\$)			2,640.00	2,040.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >