

INS. CASE OWNER:

KC

CC 4, Asm 180

11196, U2034

LKK  
IDAC

52588

Surveyor:

M. Arnes

DOI:

25.6.18

Date / Time:

20/6/18

Registered in Merimen:

Pre-assign / CCU / FTE

SJS 1281E

S8m00LCL



Insured Vehicle No.:

Claim No.:

Name of Insured:

Rahm Mohijah

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II : \$5

D.O.A.:

8/5/18

Place of Accident:

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

S763266A



INSRS:

WSP:

Tel:

Liability:

RMKS:

Mrs. Enokas.



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

STAGE

DATE / PIC

S763266A - X: SJS 1281E - X

Non-Reporting ltr (1st): 20.6.18

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

11.9.18 2.45

CHILD AND NO RESPONSE.

13.7.18

HICORN WSP LIBRARY LANCASHIRE AS INSURED REPORTED NO DAMAGE.

17.4.19

WSP REPORT CLAIMANT YES TO SENT IN THE VEHICLE FOR REPAIR TILL COME  
THANKS AGAIN FOR REPORT AND REPAIR IF THERE IS MORE DEVELOPMENT.

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

\$5

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

\$5

Q: BOLA ENDED TP.

Loss of Rental (LOR):

\$5

(

days)

Loss of Use (LOU):

\$5

(5

x

days)

Loss of Income (LOI):

\$5

(5

x

days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐

[Tick only one]

GIA/LTA Search

\$5

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost

\$5

1) Claim status: Normal/Reject/Private Settle/ up

2) Report Format:

TP

3) Survey fee:

250

Total:

\$5

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5

Name 1:

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

COPY SENT 24/4/19

REF: ASM(MXA)

1191/12

(2)

## ASSIGNMENT

From: 25062018

Estimated Cost:

OD TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SJS 1281E  
Trans Junkers  
5 ubi lose

at Workshop m/s

of

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value:

100k.

IDAC Accident Rpt:

Consistent? - Yes or No

GIA / PR Seen:

Consistent? - Yes or No

Est. Repairs:

6 days

Res.: Yes or No

Lump Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

LIA 57975

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SYG 3266A

Yr Regn:

11 / 17

Type: M Car / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

maxda 5-

C.C.

1998

Colour:

white

A/C

Insured / Std / NI / NA

Sp. Reading:

12436

T/Radio:

Insured / Std / NI / NA

Eng No:

C/No:

JM6CW107/H0126688

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / A/Rim / STD A/Rim or

Tyre Size

F:

R:

205-155R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

YOYO / YOKO or

Front:

6

Rear:

6

R/Bal:

mm

R/Bal:

mm

L/Bal:

mm

L/Bal:

mm

D.O.A:

8/5/18

D.O.A:

25/6/18

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

V/P: +6.987.11 (RED-17/5/18) 44% EXCLUDE (CHECK ITUM + 170.10)

Date/Time: File Pass to:

☐

Prel. Report

II

☐

Final Report

Date/Time: File Return to:

III

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

1.2 = 100.00

1. Thesis

1. Other

Report Format:

Lump Sum / I.B.I. / S

Add Fee:

☐

Site Insp / S

☐

Interview / S

☐

Tech. Insp / S

☐

Weekend / S

TOTAL

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

|                            |  |
|----------------------------|--|
| Date Of Report             | 08/05/2018 13:12                                   |
| Date Of Accident           | 08/05/2018 08:20                                   |
| Exact Location Of Accident | LOWER DELTA ROAD, TIONG BAHRU ROAD TRAFFIC LIGHT ↘ |
| Country/State of Loss      | SINGAPORE  |

### DETAILS OF OWN VEHICLE

|                             |                      |
|-----------------------------|----------------------|
| Vehicle Registration Number | SJG3286A ✓           |
| <b>Insured/Policyholder</b> |                      |
| Name Of Registered Owner    | LUM YEN HAN          |
| NRIC No                     | S8186264H            |
| Email Address               | YENHAN64@GMAIL.COM   |
| Mobile Phone No             | (LOCAL) +65-90994328 |
| Alternative Phone No        | OTHERS-90994328      |

### Vehicle Particulars

|  |             |
|--|-------------|
| Manufacturer   | MAZDA       |
| Model  | MAZDA5      |
| Exact Purpose for which vehicle was being used at time of accident           | PRIVATE     |
| Are you claiming under your own insurance policy for repair to your vehicle? | NO          |
| If No, Please state action to be taken                                       | THIRD PARTY |
| Vehicle Category   | PRIVATE CAR |

### Insurance Company

|                           |                                      |
|---------------------------|--------------------------------------|
| Name of Insurance Company | AIG ASIA PACIFIC INSURANCE PTE. LTD. |
| Type Of Coverage          | COMPREHENSIVE                        |
| Fleet Policy              | NO                                   |
| Policy Number             | 1700079979                           |
| Cover Note Number         |                                      |

### Driver

|                      |                      |
|----------------------|----------------------|
| Name of Driver       | LUM YEN HAN          |
| NRIC No              | S8186264H            |
| Date Of Birth        | 17/03/1981           |
| Occupation           | INDOOR               |
| Date Of Driving Pass | 22/02/2013           |
| Driving Experience   | 5 YEARS AND 2 MONTHS |
| Gender               | MALE                 |
| Mobile Number        | (LOCAL) +65-90994328 |
| Fax Number           |                      |
| Contact Number       | OTHERS-90994328      |
| Email Address        | YENHAN64@GMAIL.COM   |

## SKETCH PLAN

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 9/6/2018

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name: Catherine Chua

NRIC/FIN No.: S1449251H

\* SURVEY JUNE 25, '18 @ 4 AM.



TRANS EUROKARS PTE LTD  
NO:5 UBI CLOSE, SINGAPORE 408605  
ESTIMATE COST OF REPAIRS

NOT Approved  
The 2nd Re-insp.  
EUROKARS GROUP  
6 days  
25/6/18

| AXA INSURANCE PTE LTD<br>8 SHENTON WAY<br>#24-01 AXA TOWER<br>SINGAPORE 068811<br>ATTN.: MOTOR CLAIMS<br>FAX: |                            | NAME: Mr Lum Yen Han<br>ADDRESS: 324 Serangoon Avenue 3<br>#04-282<br>Singapore 550324<br>TEL: 90994328 |                 | WIP: 19278<br>EXCESS:<br>DATE: 12-Jun-18 |                   |
|---|----------------------------|---|-----------------|--|-------------------|
| VEH NO:   | SJG3266A                   | DATE IN:  |                 | CONTACT PERSON:                          | JESS 62957874     |
| CHASSIS NO:   | JM6CW1071H0126686          | MILEAGE:  |                 | TYPE OF CLAIM:                           | THIRD PARTY CLAIM |
| MODEL:  | MAZDA5                     | DATE REG.:  | 8-Nov-17        | POLICY NO.:                              |                   |
| <b>NATURE OF WORKS</b>  |                            |   |                 |  |                   |
| <b>Parts Description</b>  |                            |   |                 |  |                   |
| NO  |                            | QTY   |                 | REVISED                                  | PRICES            |
| 1   | REAR BUMPER                | 1   | MC513-50-221EBB |  | \$ 915.40         |
| 2   | GUARD(LHS), REAR BUMPER    | 1   | MC513-50-371    |  | \$ 20.50          |
| 3   | GUARD(RHS), REAR BUMPER    | 1   | MC513-50-361    |  | \$ 20.50          |
| 4   | REAR REINFORCEMENT         | 1   | MC235-56-B9XC   |  | \$ 148.00         |
| 5   | TAPE, PROTECTOR            | 2   | MG043-62-864A   |  | \$ 6.60           |
| 6   | RIVET, REAR BUMPER         | 4   | MBN8F-50-355    |  | \$ 21.60          |
| 7   | GROMMET, REAR BUMPER       | 2   | MC235-50-ES1    |  | \$ 8.80           |
| 8   | GROMMET, REAR BUMPER       | 4   | MBHN1-50-021A   |  | \$ 10.00          |
| 9   | FASTENER, REAR BUMPER      | 2   | MGD7A-50-EA1    |  | \$ 6.00           |
| 10  | TAILGATE                   | 1   | MCGY3-62-02XF   |  | \$ 1,559.00       |
| 11  | TAILGATE LOCK              | 1   | MC513-62-310A   |  | \$ 244.00         |
| 12  | CLIP, TAILGATE             | 3   | MEG21-51-SJ3    |  | \$ 16.20          |
| 13  | ORNAMENT, MAZDA            | 1   | MCGY0-51-711    |  | \$ 43.10          |
| 14  | ORNAMENT, 5                | 1   | MCGY0-51-721    |  | \$ 34.50          |
| 15  | ORNAMENT, SKYACTIVE        | 1   | MC597-51-771    |  | \$ 76.10          |
| 16  | REAR WINDSCREEN MOULDING   | 1   | MC513-50-611    |  | \$ 57.60          |
| 17  | SPACER, REAR WINDSCREEN    | 1   | MDJ01-50-897    |  | \$ 6.80           |
| 18  | FASTENER, REAR WINDSCREEN  | 2   | MC273-50-896    |  | \$ 15.60          |
| 19  | SPACER, REAR WINDSCREEN    | 4   | MGJ6A-50-897    |  | \$ 48.40          |
| 20  | PIN, STUD, REAR WINDSCREEN | 1   | MG21E-63-938B   |  | \$ 10.50          |
| 21  | PROTECTOR, SPOILER         | 2   | MC514-51-979B   |  | \$ 10.40          |
| 22  | PROTECTOR, SPOILER         | 2   | MC514-51-972B   |  | \$ 26.80          |
| 23  | PROTECTOR, SPOILER         | 2   | MC514-51-982B   |  | \$ 22.80          |
| 24  | CLIP, SPOILER              | 3   | MC514-51-958A   |  | \$ 21.90          |
| 25  | CLIP, SPOILER              | 1   | MC525-51-958A   |  | \$ 8.20           |
| 26  | GASKET LAMP(LHS), BOOTLID  | 1   | MC513-51-3J8    |  | \$ 90.80          |
| 27  | GASKET LAMP(RHS), BOOTLID  | 1   | MC513-51-3H8    |  | \$ 90.80          |
| <b>TOTAL PARTS</b>  |                            |   |                 |  | \$ 3,540.90       |
| <b>LESS 10%</b>   |                            |   |                 |  | \$ 354.09         |

|                           |              |  |      |             |
|---------------------------|--------------|--|------|-------------|
| TOTAL PARTS COST          |              |  |      | \$ 3,186.81 |
| <u>Labour Description</u> |              |  |      |             |
| 1                         | MZ-BR-REAR04 | TO REPLACE REAR BUMPER, REAR REINFORCEMENT AND TAILGATE. REPAIR ALL AREAS AFFECTED BY THE ACCIDENT.<br>660 | 990  | \$ 2,640.00 |
| 2                         | MZ-SP-SREAR6 | TO RESPRAY REAR BUMPER, REAR REINFORCEMENT, REAR END PANEL AND TAILGATE.<br>630                            | 1260 | \$ 3,150.00 |
| 3                         |              | TO TRANSFER TAILGATE MECHANISM.  | 330  | \$ 660.00   |
| 4                         | MZ-BR-GLASS1 | TO REMOVE & REFIT THE WINDSCREEN GLASS.  | NETT | \$ 560.00   |
| 5                         | MZ-BR-GLASS2 | TO SUPPLY SEALER ON THE WINDSCREEN GLASS. <i>abc</i>   | NETT | \$ 120.00   |
| 6                         | MZ-BR-CAMERA | TO TRANSFER REVERSE CAMERA.  | 330  | \$ 660.00   |
| 7                         | MZ-BR-REVSEN | TO TRANSFER REVERSE SENSORS.   | 200  | \$ 660.00   |
| 8                         | MZ-BR-CAVITY | TO CARRY-OUT BODY CAVITY PRESERVATION.   | 100  | \$ 250.00   |
| 9                         | MZ-BR-ELECTR | TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.   | 120  | \$ 250.00   |
| 10                        | MZ-BR-REPROG | TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.  | 150  | \$ 350.00   |
| 11                        | MZ-BR-SUNDRI | SUNDRIES. <i>see 30</i>  | NETT | \$ 100.00   |

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

**REMARKS:**

THIS IS ONLY AN ESTIMATE FROM VISUAL INSPECTION AND SHOULD  
THERE BE MORE DAMAGES FOUND DURING THE PROCESS OF  
REPAIRING, YOU WILL BE INFORMED BEFORE THE REPAIRS ARE BEING  
CARRIED OUT. TAKE NOTE THAT SHOULD YOU DECIDE NOT TO PROCEED  
WITH THE REPAIRS, A **QUOTATION FEE OF \$400** WILL BE APPLIED  
ACCORDINGLY FOR MAN-HOURS INVOLVED IN SOURCING FOR PARTS  
PRICE AS WELL AS LABOUR CHARGES.

|                    |      |              |
|--------------------|------|--------------|
| TOTAL LABOUR       | \$ - | \$ 9,400.00  |
| TOTAL PARTS        | \$ - | \$ 3,186.81  |
| TOTAL              | \$ - | \$ 12,586.81 |
| LESS EXCESS        | \$ - | \$ -         |
| TOTAL AFTER EXCESS | \$ - |              |
| GST 7%             | \$ - | \$ -         |
| GRAND TOTAL        | \$ - | \$ -         |

**TRANS EUROKARS PTE LTD**

\_\_\_\_\_  
Authorised Signature



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

To : AXA Insurance Pte Ltd

Date: 26/6/2018

### Survey Details:

|                     |                        |
|---------------------|------------------------|
| Date of loss        | 8-May-18               |
| Date of appointment | 20-Jun-18              |
| Date of survey      | 25-Jun-18              |
| Location of survey  | Trans Eurokars Pte Ltd |

### Vehicle Details:

|                      |                                  |
|----------------------|----------------------------------|
| Claim Type:          | THIRD PARTY CLAIM                |
| Vehicle number       | SJG 3266A                        |
| Make and Model       | MAZDA5 WAGON 2.0 AT EU6 - 1998cc |
| Date of registration | 8-Nov-17                         |
| Excess               |                                  |
| Market Value         | \$ 100,000.00                    |
| Parf Rebate          | \$ 51,403.00                     |
| Nett Loss            | \$ 48,597.00                     |

### Repair details:

|                  |              |
|------------------|--------------|
| Initial Estimate | \$ 12,586.81 |
|------------------|--------------|

### Proposed/Revised repair cost:

|                         |             |
|-------------------------|-------------|
| Parts                   | \$ 2,797.11 |
| Check items (estimate)  | \$ 170.10   |
| Labour                  | \$ 4,190.00 |
| Total                   | \$ 7,157.21 |
| Lump Sum(if applicable) | \$ -        |

|                           |        |
|---------------------------|--------|
| Number of days for repair | 6 days |
|---------------------------|--------|



> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

|                                     |                                  |
|-------------------------------------|----------------------------------|
| <b>Vehicle Owner Particulars</b>    |                                  |
| Owner ID Type:                      | Singapore NRIC                   |
| Owner ID:                           | 6264H                            |
| <b>Vehicle Details</b>              |                                  |
| Vehicle No.:                        | SJG3266A                         |
| Vehicle to be Exported:             | No                               |
| Intended De-registration Date:      | 26 Jun 2018                      |
| Vehicle Make:                       | MAZDA                            |
| Vehicle Model:                      | MAZDA5 WAGON 2.0 AT EU6          |
| Primary Colour:                     | White                            |
| Manufacturing Year:                 | 2017                             |
| Engine No.:                         | PE10527264                       |
| Chassis No.:                        | JM6CW1071H0126686                |
| Maximum Power Output:               | 111.0 kW (148 bhp)               |
| Open Market Value:                  | \$17,222.00                      |
| Original Registration Date:         | 08 Nov 2017                      |
| First Registration Date:            | 08 Nov 2017                      |
| Transfer Count:                     | 0                                |
| Actual ARF Paid:                    | \$17,222.00                      |
| <b>Intended PARF Rebate Details</b> |                                  |
| PARF Eligibility:                   | Yes                              |
| PARF Eligibility Expiry Date:       | 07 Nov 2027                      |
| PARF Rebate Amount:                 | \$12,916.00                      |
| <b>Intended COE Rebate Details</b>  |                                  |
| COE Expiry Date:                    | 07 Nov 2027                      |
| COE Category:                       | E - Open - all except motorcycle |
| COE Period(Years):                  | 10                               |
| QP Paid:                            | \$49,000.00                      |
| COE Rebate Amount:                  | \$45,059.00                      |
| <b>Total Rebate Amount:</b>         | <b>\$57,975.00</b>               |

The information contained herein is correct as at 26 Jun 2018

OK





## NO DEVELOPMENT / SUBMIT W/P REPORT (S8M00LCL)

Type

🔔 Question

Message

Hi KC, repairer inform that claimant yet to send in the vehicle for repair till date. In view of above we will process to submit our w/p report and shall reopen if there is any new development. Thank you - (Asher Sng - 17.04.19)

Reply



## Service Request Details

Claim

S8M00LCL

Reference

None 

Loss Date

May 8, 2018

Request Date

June 20, 2018

Due Date

June 27, 2018

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

20062018 @ 10:13am  
Eric veh not in.

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SJG3266A

Make

TPVD MAZDA

Model

N ZDA5

Service Address

---

...

Primary Contact/Insured

---

ABHIJIT RAHA

1 HOLT ROAD, #11-03, THE HORIZON, 249441, Singapore

JUJU\_2503@HOTMAIL.COM

Claim Handler

---

CHAN Kian Chuan

6568804269

kianchuan.chan@axa.com.sg

Additional Instructions

INSD GIA NOT REPORTED

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

20 June, 2018

**RAHA ABHIJIT**  
1 HOLT ROAD  
#11-03, THE HORIZON  
SINGAPORE 249441

Dear Sir,

**OUR REF : CC4/ASM18011196/ea3 / S8M00LCL**  
**YOUR REF : SJS 1281E**  
**ACCIDENT INVOLVING SJS 1281E & SJG 3266A ON 08.05.2018 ALONG/ AT**  
**LOWER DELTA ROAD**

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) or deliver it by hand to 51 Ubi Avenue 1, #01-25 Paya Ubi Ind. Park S(408933).

You should also IMMEDIATELY forward us by hand any letters or Courts Summons received from the other party involved in the accident. You should not negotiate, admit liability or offer payment to them.

We would like to bring to your attention that under Policy Condition, your insurer shall have full discretion in the process and settlement of the said third party claim subject to the merits of the case and according to the rights afforded under the policy.

Your NCD (No Claim Discount) will be reduced by 30% (20% for motorcycle/commercial vehicles) if a claim is made under your policy.

To enable us to look into the matter immediately, please let us hear from you within seven (7) days from date of this letter. In accordance with the policy conditions, your insurer reserve the right to repudiate the said claim to you should you not give proper notice to us of any occurrence which may give rise to it.

Kindly contact us at 6841 6051 if you have any further enquiries.

Yours sincerely,  
Claim Department

This is a computer generated letter and no signature is required.

CC : AXA INSURANCE PTE LTD  
Motor Claim Department



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18011196/Uea3q2

8 SHENTON WAY #24-01  
AXA TOWERSINGAPORE 068811  
ATTN:KIAN CHUAN

Date : 08-05-2019



Code : ASM

## 1. Policy Particulars :- THIRD PARTY CLAIM

|              |           |                |            |
|--------------|-----------|----------------|------------|
| Insured Veh. | SJS 1281E | Veh. Inspected | SJG 3266A  |
| Policy No.   | GA029867  | Coverage (\$)  | 0.00       |
| Claim No.    | S8M00LCL  | Excess (\$)    | 0.00       |
| Assign From  |           | Assign Date    | 20/06/2018 |

## 2. Vehicle Particulars & Condition

|              |                   |              |            |
|--------------|-------------------|--------------|------------|
| Make & Model | MAZDA 5 (A)       | c.c          | 1998       |
| Engine No.   | HIDDEN            | Year of Reg. | 2017       |
| Chassis No.  | JM6CW1071H0126686 | Colour       | WHITE      |
| Odometer     | 12436             | Steering     | IN ORDER   |
| Brakes       | IN ORDER          | Modification | SPORTS RIM |
| General      | GOOD              |              |            |

## 3. Conditions of Tyres

|                | Size       | Make | Balance |
|----------------|------------|------|---------|
| R/H Front Tyre | 205/55 R16 | TOYO | 6 mm    |
| L/H Front Tyre | 205/55 R16 | TOYO | 6 mm    |
| R/H Rear Tyre  | 205/55 R16 | TOYO | 6 mm    |
| L/H Rear Tyre  | 205/55 R16 | TOYO | 6 mm    |

## 4. Description of Damages

|  |
|--|
| THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.<br>DAMAGES SEE DETAILS. |
|--|

## 5. General Information

|                |  |                 |            |
|----------------|--|-----------------|------------|
| Accident Date  | 08/05/2018   | Inspection Date | 25/06/2018 |
| Survey held at | TRANS EUROKARS PTE LTD<br>NO 5 UBI CLOSE<br>SINGAPORE 408605 |                 |            |

## 5a. Remarks

|  |
|--|
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.<br>B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |
|--|

## 5b. Estimate Days of Repair

|                                     |                |
|-------------------------------------|----------------|
| ESTIMATED NORMAL PERIOD FOR REPAIR: | 6 Working Days |
|-------------------------------------|----------------|



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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SJG 3266A

| Qty | Description of Parts                    | Condition         | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|---|-------------------|---------------------------|-------------------|
|     | <b>REPLACEMENT OF PARTS</b>             |                   |                           |                   |
| 1   | REAR BUMPER (CONSISTENT)                | DENTED / DEFORMED | 915.40                    | 915.40            |
| 1   | GUARD (LHS) ,REAR BUMPER (CONSISTENT)   | * CHECK           | 20.50                     | -                 |
| 1   | GUARD (RHS) ,REAR BUMPER (CONSISTENT)   | * CHECK           | 20.50                     | -                 |
| 1   | REAR REINFORCEMENT (CONSISTENT)         | * CHECK           | 148.00                    | -                 |
| 2   | TAPE ,PROTECTOR (CONSISTENT)            | NECESSARY         | 6.60                      | 6.60              |
| 4   | RIVET ,REAR BUMPER (CONSISTENT)         | NECESSARY         | 21.60                     | 21.60             |
| 2   | GROMMET ,REAR BUMPER (CONSISTENT)       | NECESSARY         | 8.80                      | 8.80              |
| 4   | GROMMET ,REAR BUMPER (CONSISTENT)       | NECESSARY         | 10.00                     | 10.00             |
| 2   | FASTENER ,REAR BUMPER (CONSISTENT)      | NECESSARY         | 6.00                      | 6.00              |
| 1   | TAILGATE (CONSISTENT)                   | BADLY DENTED      | 1,559.00                  | 1,559.00          |
| 1   | TAILGATE LOCK (CONSISTENT)              | NOT NECESSARY     | 244.00                    | -                 |
| 3   | CLIP ,TAILGATE (CONSISTENT)             | NECESSARY         | 16.20                     | 16.20             |
| 1   | ORNAMENT ,MAZDA (CONSISTENT)            | NECESSARY         | 43.10                     | 43.10             |
| 1   | ORNAMENT ,5 (CONSISTENT)                | NECESSARY         | 34.50                     | 34.50             |
| 1   | ORNAMENT ,SKYACTIVE (CONSISTENT)        | NECESSARY         | 76.10                     | 76.10             |
| 1   | REAR WINDSCREEN MOULDING (CONSISTENT)   | NECESSARY         | 57.60                     | 57.60             |
| 1   | SPACER,REAR WINDSCREEN (CONSISTENT)     | NECESSARY         | 6.80                      | 6.80              |
| 2   | FASTENER ,REAR WINDSCREEN (CONSISTENT)  | NECESSARY         | 15.60                     | 15.60             |
| 4   | SPACER ,REAR WINDSCREEN (CONSISTENT)    | NECESSARY         | 48.40                     | 48.40             |
| 1   | PIN ,STUD ,REAR WINDSCREEN (CONSISTENT) | NECESSARY         | 10.50                     | 10.50             |
| 2   | PROTECTOR ,SPOILER (CONSISTENT)         | NECESSARY         | 10.40                     | 10.40             |
| 2   | PROTECTOR ,SPOILER (CONSISTENT)         | NECESSARY         | 26.80                     | 26.80             |
| 2   | PROTECTOR ,SPOILER (CONSISTENT)         | NECESSARY         | 22.80                     | 22.80             |
| 3   | CLIP ,SPOILER (CONSISTENT)              | NECESSARY         | 21.90                     | 21.90             |
| 1   | CLIP ,SPOILER (CONSISTENT)              | NECESSARY         | 8.20                      | 8.20              |
| 1   | GASKET LAMP (LHS),BOOTLID (CONSISTENT)  | NECESSARY         | 90.80                     | 90.80             |
| 1   | GASKET LAMP (RHS),BOOTLID (CONSISTENT)  | NECESSARY         | 90.80                     | 90.80             |
|     | LESS 10% DISCOUNT                       |                   | -354.09                   | -310.79           |
|     |   |                   | 3,186.81                  | 2,797.11          |

Report Ref No. CC4/ASM18011196/Uea3q2



**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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| Qty | Description of Parts   | Condition | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|--|-----------|---------------------------|-------------------|
|     | <b><u>SPECIAL NETT ITEMS</u></b>   |           |                           |                   |
| 1   | SUNDRIES (SN) (CONSISTENT)   | NECESSARY | 100.00                    | 30.00             |
|     |  |           | 100.00                    | 30.00             |
|     | <b><u>LABOUR</u></b>   |           |                           |                   |
|     | TO REPLACE REAR BUMPER, REAR REINFORCEMENT AND TAILGATE. REPAIR ALL AREAS AFFECTED BY THE ACCIDENT.        |           | 2,640.00                  | 990.00            |
|     | TO RESPRAY REAR BUMPER, REAR REINFORCEMENT, REAR END PANEL AND TAILGATE.                                   |           | 3,150.00                  | 1,260.00          |
|     | TO TRANSFER TAILGATE MECHANISM.  |           | 660.00                    | 330.00            |
|     | TO REMOVE & REFIT THE WINDSCREEN GLASS.  |           | 560.00                    | 560.00            |
|     | TO SUPPLY SEALER ON THE WINDSCREEN GLASS.  |           | 120.00                    | 120.00            |
|     | TO TRANSFER REVERSE CAMERA.  |           | 660.00                    | 330.00            |
|     | TO TRANSFER REVERSE SENSORS.   |           | 660.00                    | 200.00            |
|     | TO CARRY -OUT BODY CAVITY PRESERVATION.  |           | 250.00                    | 100.00            |
|     | TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING.   |           | 250.00                    | 120.00            |
|     | TO REPROGRAMME AFTER THE ACCIDENT REPAIR WORKS.  |           | 350.00                    | 150.00            |
|     |  |           | 9,300.00                  | 4,160.00          |
|     | <b>GRAND TOTAL</b>   |           | <b>12,586.81</b>          | <b>6,987.11</b>   |
|     | <b>RECOMMENDED COST OF REPAIRS<br/>(REPAIR COST NOT CONCLUDE)<br/>(EXCLUDE CHECK ITEMS S\$170.10 NETT)</b> |           |                           | <b>6,987.11</b>   |

Report Ref No. CC4/ASM18011196/Uea3q2

CHUA KANG SENG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

56M00LCL

Reference

CCA/ASM18011196/Usa3c2

Loss Date

8 May 2018

Report Date

20 Jun 2018 9:32:13 AM

Request Date

20 June 2018

Due Date

Vendor Name

LKX AUTO CONSULTANTS PTE LTD (TPP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Additional Instructions

INSD GIA NOT REPORTED

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

Document Type

Document SubType

+ Upload Documents

| NAME               | TYPE                | SUB-TYPE | AUTHOR  | DATE UPLOADED |
|--------------------|---------------------|----------|---------|---------------|
| Accident Statement | Reports & Statement |          | Merimen |               |

Vehicle Information

Incident Vehicle Registration #

5JG3266A

Make

TRVD MAZDA

Model

MAZDAS

Service Address

Primary Contact/Insured

ABHIJIT RAHA

1 HOLT ROAD, #11-03, THE HORIZON, 249441, Singapore

JUJU\_2503@HOTMAIL.COM

Claim Handler

CHAN Kian Chuan

6568804269

kianchuan.chan@axa.com.sg

Actions

Next Step

Wait for Approve Invoice

Print Invoice

