

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 6 July, 2018 2:15 PM
To: Tay Jian Ye
Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Yusof Bin Hashim; Coco Lu Ting; Hsiao Tong (LKKAUTO); Admin A; assignments; Mei Kwan (LKKAUTO); Vic (LKKAUTO)
Subject: RE: TP CIAIM AXA SLF3942M AGAINEST YOUR INSURE YP8231S *** LKK REF: CC4/ASM18011190/ha3

Without Prejudice

Dear Jian Ye,

We refer to your below email.

Please be informed that we are still pending for our principal's instruction.

Meanwhile, kindly arrange vehicle survey.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Tay Jian Ye [mailto:jianye.tay@cyclecarriage.com.sg]

Sent: Friday, 6 July, 2018 2:06 PM

To: Vic (LKKAUTO)

Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Yusof Bin Hashim; Coco Lu Ting; Hsiao Tong (LKKAUTO); Admin A; assignments; Mei Kwan (LKKAUTO)

Subject: RE: TP CIAIM AXA SLF3942M AGAINEST YOUR INSURE YP8231S *** LKK REF: CC4/ASM18011190/ha3

1st reminder

Dear Vic,

Can I have the Liability

Best Regards,

Tay Jian Ye
Advisor- Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 81680997 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Tay Jian Ye
Sent: Tuesday, 26 June, 2018 3:26 PM
To: 'Vic (LKKAUTO)'
Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Yusof Bin Hashim; Coco Lu Ting; 'Hsiao Tong (LKKAUTO)'; 'Admin A'; 'assignments'; 'Mei Kwan (LKKAUTO)'
Subject: RE: TP CLAIM AXA SLF3942M AGAINST YOUR INSURE YP8231S *** LKK REF: CC4/ASM18011190/ha3
Importance: High

Dear Vic,

Can I have the liability

Best Regards,

Tay Jian Ye
Advisor- Customer Service



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T: +65 6568 4501 • F: +65 6565 1240 • H: +65 81680997 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

From: Tay Jian Ye
Sent: Wednesday, 20 June, 2018 4:44 PM
To: Vic (LKKAUTO)
Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Yusof Bin Hashim; Coco Lu Ting; Hsiao Tong (LKKAUTO); Admin A; assignments; Mei Kwan (LKKAUTO)
Subject: RE: TP CLAIM AXA SLF3942M AGAINST YOUR INSURE YP8231S *** LKK REF: CC4/ASM18011190/ha3
Importance: High

Dear Vic,

Can I have the liability

Best Regards,



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 A member of the Jardine Cycle & Carriage Group

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Wednesday, 20 June, 2018 3:07 PM

To: Tay Jian Ye

Cc: Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Yusof Bin Hashim; Coco Lu Ting; Vic (LKKAUTO); Hsiao Tong (LKKAUTO); Admin A; assignments

Subject: RE: TP CLAIM AXA SLF3942M AGAINST YOUR INSURE YP8231S *** LKK REF: CC4/ASM18011190/ha3

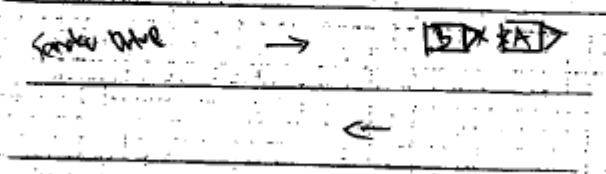
Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement**.

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN



At the mentioned date and time, I was reversing my lorry
YP8231S at Senko Drive. I accidentally hit on the vehicle
behind when I was reversing.

AS: YP8231S
B: SLF3942M

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange for TP survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Tay Jian Ye [<mailto:jianye.tay@cyclecarriage.com.sg>]

Sent: Tuesday, 19 June, 2018 2:30 PM

To: SG AXA Insurance SM Claims Service Team <cst@axa.com.sg>; SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Don Bong Kiong Hua

<kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Yusof Bin

Hashim <yusof.hashim@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>

Subject: TP CLAIM AXA SLF3942M AGAINST YOUR INSURE YP8231S

Importance: High

To Officer In charge,

My client who is driving SLF3924M want to claims against YP8231S which was insured by you.

Attach is the SAS report and repair quotation for your reference.

Please let me know the liability

Best Regards,

Tay Jian Ye

Advisor- Customer Service

Cycle & Carriage Singapore * 209 Pandan Gardens, Singapore 609339

T: +65 6568 4501 * F: +65 6565 1240 * H: +65 81680997 * www.cyclecarriage.com.sg

-----Original Message-----

From: PGMFP06 [<mailto:pgmfp6@cyclecarriage.com.sg>]

Sent: Tuesday, 19 June, 2018 1:56 PM

To: Tay Jian Ye

Subject:

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