

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 12 July, 2018 3:00 PM
To: vivian@monzone-aircon.com
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: YOUR REF: YP 8231S_ACCIDENT INVOLVING YP 8231S AND SLF 3942M ALONG SENOKO DRIVE ON 18.06.2018

Without Prejudice

Dear Vivian,

We refer to your below email the contents were noted.

Furthermore to our below email, please be informed that there is an excess of **\$2,000.00** on Third Party claims under your policy. Please make a cheque payment of **\$2,000.00** payable to "AXA Insurance Singapore Pte Ltd" with your vehicle registration number and the date of accident indicated on the back of your cheque and mail to AXA Insurance Singapore Pte Ltd.

We hope the above clarifies.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: vivian@monzone-aircon.com [mailto:vivian@monzone-aircon.com]
Sent: Wednesday, 11 July, 2018 1:45 PM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: YOUR REF: YP 8231S_ACCIDENT INVOLVING YP 8231S AND SLF 3942M ALONG SENOKO DRIVE ON 18.06.2018

Hi Vic,

Good day to you.

If you are short any document to proceed the claim, you can just email to me.

Please do not hesitate to contact me if you have any further queries.
Thank you.

Regards,
Vivian

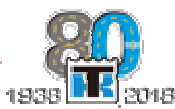
MONZONE AIR-CONDITIONING PTE LTD

41 Senoko Drive, Singapore 758249

Tel: 63651315 Fax: 63682063

Email: vivian@monzone-aircon.com

Web: www.refrigerated-truck.com



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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: 6 July 2018 2:34 PM

To: monzone@singnet.com.sg; nicole@monzone-aircon.com

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: YOUR REF: YP 8231S_ACCIDENT INVOLVING YP 8231S AND SLF 3942M ALONG SENOKO DRIVE ON 18.06.2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

06 JULY 2018

MONZONE AIR-CONDITIONING PTE LTD

41 SENOKO DRIVE

SINGAPORE 758249

ATTN: THE MANAGEMENT

By Post and By Email

Dear Sir/Madam,

OUR REF : CC4/ASM18011190/ha3

YOUR REF : YP 8231S

ACCIDENT INVOLVING YP 8231S AND SLF 3942M ALONG SENOKO DRIVE ON 18.06.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s CYCLE AND CARRIAGE AUTOMOTIVE PTE LTD, acting on behalf of the owner of SLF 3942M against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SLF 3942M while reversing. As such, liability may not be on your favour unless proven otherwise.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to vicalpeh@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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