

## Vic (LKKAUTO)

---

**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 7 August, 2018 1:12 PM  
**To:** Tay Jian Ye  
**Cc:** Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Yusof Bin Hashim; Coco Lu Ting; Hsiao Tong (LKKAUTO); Admin A; assignments; Mei Kwan (LKKAUTO); Vic (LKKAUTO)  
**Subject:** RE: TP CLAIM AXA SLF3942M AGAINST YOUR INSURE YP8231S \*\*\* LKK REF: CC4/ASM18011190/ha3

WITHOUT PREJUDICE

Dear Jian Ye,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Tay Jian Ye [mailto:[jianye.tay@cyclecarriage.com.sg](mailto:jianye.tay@cyclecarriage.com.sg)]

**Sent:** Friday, 3 August, 2018 9:21 AM

**To:** Vic (LKKAUTO)

**Cc:** Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Yusof Bin Hashim; Coco Lu Ting; Hsiao Tong (LKKAUTO); Admin A; assignments; Mei Kwan (LKKAUTO)

**Subject:** RE: TP CLAIM AXA SLF3942M AGAINST YOUR INSURE YP8231S \*\*\* LKK REF: CC4/ASM18011190/ha3

**Importance:** High

Dear Vic,

Can I have the liability

Best Regards,

**Tay Jian Ye**  
Advisor- Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 81680997 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

 A member of the Jardine Cycle & Carriage Group

---

**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Friday, 20 July, 2018 9:45 AM

**To:** Tay Jian Ye

**Cc:** Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Yusof Bin Hashim; Coco Lu Ting; Hsiao Tong (LKKAuto); Admin A; assignments; Mei Kwan (LKKAuto); Vic (LKKAuto)

**Subject:** RE: TP CLAIM AXA SLF3942M AGAINST YOUR INSURE YP8231S \*\*\* LKK REF: CC4/ASM18011190/ha3

Without Prejudice

Dear Jian Ye,

We refer to your below email.

Please be informed that we are still pending for instructions from our principal.

We will continue to follow up and will get back for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Tay Jian Ye [<mailto:jianye.tay@cyclecarriage.com.sg>]

**Sent:** Thursday, 19 July, 2018 6:10 PM

**To:** Vic (LKKAuto)

**Cc:** Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Yusof Bin Hashim; Coco Lu Ting; Hsiao Tong (LKKAuto); Admin A; assignments; Mei Kwan (LKKAuto)

**Subject:** RE: TP CLAIM AXA SLF3942M AGAINST YOUR INSURE YP8231S \*\*\* LKK REF: CC4/ASM18011190/ha3

**Importance:** High

Dear Vic,

Can I have the liability

Best Regards,

**Tay Jian Ye**  
**Advisor- Customer Service**



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339

T: +65 6568 4501 • F: +65 6565 1240 • H: +65 81680997 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

 A member of the Jardine Cycle & Carriage Group

---

**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Friday, 6 July, 2018 2:15 PM

**To:** Tay Jian Ye

**Cc:** Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Yusof Bin Hashim; Coco Lu Ting; Hsiao Tong (LKKAuto); Admin A; assignments; Mei Kwan (LKKAuto); Vic (LKKAuto)

**Subject:** RE: TP CLAIM AXA SLF3942M AGAINST YOUR INSURE YP8231S \*\*\* LKK REF: CC4/ASM18011190/ha3

Without Prejudice

Dear Jian Ye,

We refer to your below email.

Please be informed that we are still pending for our principal's instruction.

**Meanwhile, kindly arrange vehicle survey.**

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Tay Jian Ye [<mailto:jianye.tay@cyclecarriage.com.sg>]

**Sent:** Friday, 6 July, 2018 2:06 PM

**To:** Vic (LKKAuto)

**Cc:** Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Yusof Bin Hashim; Coco Lu Ting; Hsiao Tong (LKKAuto); Admin A; assignments; Mei Kwan (LKKAuto)

**Subject:** RE: TP CLAIM AXA SLF3942M AGAINST YOUR INSURE YP8231S \*\*\* LKK REF: CC4/ASM18011190/ha3

1<sup>st</sup> reminder

Dear Vic,

Can I have the Liability

Best Regards,

**Tay Jian Ye**  
**Advisor- Customer Service**



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339

T: +65 6568 4501 • F: +65 6565 1240 • H: +65 81680997 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)



A member of the Jardine Cycle & Carriage Group

---

**From:** Tay Jian Ye

**Sent:** Tuesday, 26 June, 2018 3:26 PM

**To:** 'Vic (LKKAuto)'

**Cc:** Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Yusof Bin Hashim; Coco Lu Ting; 'Hsiao Tong (LKKAuto)'; 'Admin A'; 'assignments'; 'Mei Kwan (LKKAuto)'

**Subject:** RE: TP CLAIM AXA SLF3942M AGAINST YOUR INSURE YP8231S \*\*\* LKK REF: CC4/ASM18011190/ha3

**Importance:** High

Dear Vic,

Can I have the liability

Best Regards,

**Tay Jian Ye**  
**Advisor- Customer Service**



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 81680997 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

 A member of the Jardine Cycle & Carriage Group

---

**From:** Tay Jian Ye  
**Sent:** Wednesday, 20 June, 2018 4:44 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Yusof Bin Hashim; Coco Lu Ting; Hsiao Tong (LKKAUTO); Admin A; assignments; Mei Kwan (LKKAUTO)  
**Subject:** RE: TP CLAIM AXA SLF3942M AGAINST YOUR INSURE YP8231S \*\*\* LKK REF: CC4/ASM18011190/ha3  
**Importance:** High

Dear Vic,

Can I have the liability

Best Regards,

**Tay Jian Ye**  
**Advisor- Customer Service**



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 81680997 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

 A member of the Jardine Cycle & Carriage Group

---

**From:** Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Wednesday, 20 June, 2018 3:07 PM  
**To:** Tay Jian Ye  
**Cc:** Andre Chow En De; Don Bong Kiong Hua; Edwin Abcede Caina; Yusof Bin Hashim; Coco Lu Ting; Vic (LKKAUTO); Hsiao Tong (LKKAUTO); Admin A; assignments  
**Subject:** RE: TP CLAIM AXA SLF3942M AGAINST YOUR INSURE YP8231S \*\*\* LKK REF: CC4/ASM18011190/ha3

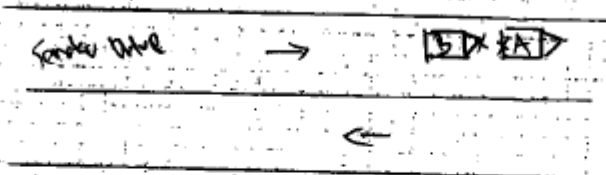
Dear Sir / Madam,

We refer to the above matter.

Please be informed that we are currently **pending verification for direct settlement.**

Fyi, OI has reported. Please refer to the below OI's sketch plan and statement.

**SKETCH PLAN**



A: YP8231S  
B: SLF3942M

**DESCRIBE CIRCUMSTANCES OF THE ACCIDENT**

At the mentioned date and time, I was reversing my lorry
YP8231S at Seneca Drive. I accidentally hit on the vehicle
behind when I was reversing.

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

**Meanwhile, please arrange for TP survey.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Tay Jian Ye [<mailto:jianye.tay@cyclecarriage.com.sg>]

Sent: Tuesday, 19 June, 2018 2:30 PM

To: SG AXA Insurance SM Claims Service Team <[cst@axa.com.sg](mailto:cst@axa.com.sg)>; SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>

Cc: Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>; Don Bong Kiong Hua

<[kionghua.bong@cyclecarriage.com.sg](mailto:kionghua.bong@cyclecarriage.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>; Yusof Bin

Hashim <[yusof.hashim@cyclecarriage.com.sg](mailto:yusof.hashim@cyclecarriage.com.sg)>; Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>

Subject: TP CLAIM AXA SLF3942M AGAINST YOUR INSURE YP8231S

Importance: High

To Officer In charge,

My client who is driving SLF3924M want to claims against YP8231S which was insured by you.

Attach is the SAS report and repair quotation for your reference.

Please let me know the liability

Best Regards,

Tay Jian Ye  
Advisor- Customer Service

Cycle & Carriage Singapore \* 209 Pandan Gardens, Singapore 609339  
T: +65 6568 4501 \* F: +65 6565 1240 \* H: +65 81680997 \* [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

-----Original Message-----

From: PGMFP06 [mailto:[pgmfp6@cyclecarriage.com.sg](mailto:pgmfp6@cyclecarriage.com.sg)]

Sent: Tuesday, 19 June, 2018 1:56 PM

To: Tay Jian Ye

Subject:

DISCLAIMER:-

This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message.

Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.

DISCLAIMER:- This email and any attachment to it is confidential and intended only for the use of the individual or entity named above and may contain information that is privileged. If you are not the intended recipient, you are notified that any dissemination, distribution or copying of this email or any attachment is strictly prohibited. If you have received this email in error, please notify us immediately by return email and

destroy the original message. Any views expressed are those of the individual sender, and not necessarily the views of Cycle Carriage Industries Pte Ltd and/or any of its related corporations.