




WE DRIVE FIRST CLASS

**Cycle & Carriage Automotive Pte Ltd**

Mitsubishi Service Centre  
209 Pandan Gardens  
Singapore 609339  
Tel: 6568 4555 Fax: 6569 1056  
Company no. 197701469G

 A member of the Jardine Cycle & Carriage Group

Our ref : SLF3942M  
Your ref: CC4/ASM18011190/ha3

Date : 17<sup>th</sup> October 2018

Mr. Vic Alpeh (Case Handler)  
LKK Auto Consultants Pte. Ltd.  
Blk. 51 Paya Ubi Industrial Park  
Ubi Avenue 1 #02-25  
Singapore 408933

Dear Sir,

**RE: SUBMISSION OF DOCUMENTS FOR SLF3942M**

Kindly be informed that our customer, Mr. Sim Hock Chuan, owner of vehicle registration no. SLF3942M (insured with AIG) holds vehicle registration no. YP8231S which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below :

Repair cost	:	\$ 4,619.19
Loss of rental	:	\$ 800.00 (\$100.00 x 8 days)
GIA search fee	:	\$ 2.00
		-----
Total	:	\$ 5,421.19

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at [andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg) **within 7 working days** from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be made payable to Cycle & Carriage Automotive Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully,  
CYCLE & CARRIAGE AUTOMOTIVE PTE LTD

  
\_\_\_\_\_  
**MANAGER**  
**SERVICE OPERATIONS - PG**



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

06 JULY 2018

**MONZONE AIR-CONDITIONING PTE LTD  
41 SENOKO DRIVE  
SINGAPORE 758249  
ATTN: THE MANAGEMENT**

**By Post and By Email**

Dear Sir/Madam,

**OUR REF : CC4/ASM18011190/ha3**

**YOUR REF : YP 8231S**

**ACCIDENT INVOLVING YP 8231S AND SLF 3942M ALONG SENOKO DRIVE ON  
18.06.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from M/s CYCLE AND CARRIAGE AUTOMOTIVE PTE LTD, acting on behalf of the owner of SLF 3942M against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had collided to the Third-Party vehicle SLF 3942M while reversing. As such, liability may not be on your favour unless proven otherwise.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vic Alpeh  
Case Handler  
DID: 6841 2096  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)

[monzone@singnet.com.sg](mailto:monzone@singnet.com.sg) / [nicole@monzone-aircon.com](mailto:nicole@monzone-aircon.com)  
(Email)

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Friday, 6 July, 2018 2:34 PM  
**To:** monzone@singnet.com.sg; nicole@monzone-aircon.com  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** YOUR REF: YP 8231S\_ACCIDENT INVOLVING YP 8231S AND SLF 3942M ALONG SENOKO DRIVE ON 18.06.2018



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315  
06 JULY 2018

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Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



AUTO  
CONSULTANTS  
PTE LTD

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.


## AUTHORIZATION TO ACT


I, Sim Hock chuan ("the third party claimant")  
of BLK 564 Ang Mo Kio Avenue 3 #07-3471 5560564 (address), owner of  
SLF 3942M (vehicle no.) hereby authorize  
Cycle & Carriage Automotive Pte Ltd  
("the workshop") to act for me with respect to my claim for repair costs  
and/or rental and/or loss of use ("claim") for my vehicle no. SLF 3942M.  
that was damaged pursuant to the accident which occurred on 18/06/2018.  
(date) along Senoko Drive  
(location) Involving vehicle no/s Y/P 8231 S.  
(\*the accident\*).

I further authorized the workshop to settle my above mentioned claim in a  
manner that they deem fit and the workshop is further authorized to receive  
payment further to settlement of my claim with payment cheque/s being  
made in favour of the workshop.

I further acknowledge that any settlement the workshop any reach on my  
behalf is on a without prejudice and without admission of liability basis insofar  
as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 18 day of Jun (month) 20 18 (year)

  
Signed by "the third party claimant"

  
Signed by "the workshop"



redefining / insurance

CLAIM REF : S8M00L78  
INSURED : MONZONE AIR-CONDITIONING PTE LTD

**DISCHARGE VOUCHER**


We/I, SIM HOCK CHUAN, NRIC NO. S7007958E hereby agree to accept the sum of dollars **FIVE THOUSAND TWO HUNDRED TWENTY ONE AND CENTS NINETEEN ONLY (\$5,221.19)** paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. YP 8231S as a result of an accident along SENOKO DRIVE on 18.06.2018 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SLF 3942M.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. YP 8231S in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. YP 8231S.

Dated this 08<sup>TH</sup> day of JANUARY 2018

Claimant's Signature : 

NRIC no./ Company Stamp : S7007958E

Occupation/ Business : Sales Manager / Soft Furnishings

Address : Blk 564 Ang Mo Kio Ave 3 #07-3471 S'560564

Telephone No. : Mobile: 98581155

Witness's Name : LARRY SONGUAN

Witness's Signature : 

Witness's NRIC No. : S2735168I





CYCLE &amp; CARRIAGE

**CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED**  
**PANDAN GARDENS CUSTOMER SERVICE CENTRE**

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

**TAX INVOICE**

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
MR SIM HOCK CHUAN	Cust No/Name /MR SIM HOCK CHUAN
C/O AXA INSURANCE PTE LTD	Reg No/Reg Date SLF3942M / 25/08/2016
MOTOR CLAIM DEPARTMENT	Date In/Mileage 15/08/2018/ 38917
8 SHENTON WAY #24-01	Chassis/Package MMBSTA13AHH001117 /DC17PP
SINGAPORE 068811	Engine No 3A92UDG7533
Contact No	Make/Model MIT/17MY ATTRAGE 1.2 CVT
14/08/	Colour/Trim A06 COOL SILVER MET/ BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CSA00001	Cash	04/10/2018/ 17:01	TLT	884 / Lauro Songcuan	27360	41421294

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 RENEW FRONT BUMPER , HOOD				1100.00
E PNT98000 SPRAY PAINT FRONT BUMPER , HOOD				840.00
A 54900099 CHECK WIRING & CHASSIS ELECTRICAL SYSTEM				30.00
A 10028901 TO CARRY OUT DIAGNOSTIC CHECK USING HI-SCAN PRO TEST USING HI-SCAN PRO TEST				200.00
M SUNDRY APPLY BODY SEALANT ON AFFECTED PORTIONS				40.00
M SUNDRY SUNDRIES				20.00
M SUNDRY APPLY ANTI COROSSION ON AFFECTED PORTIONS				40.00
X FACE,FR BUMPER	1.00	696.00	00.00	696.00
X MARK,THREE-DIA	1.00	51.00	00.00	51.00
X GRILLE,RADIATOR	1.00	548.00	00.00	548.00
X CLIP,FR BUMPER	10.00	3.00	00.00	30.00
X HOOD	1.00	722.00	00.00	722.00
Z TEXT TP AXA CLAIM AGAINST YP8231S DOA: 18.06.2018 SURVEYOR: RASUL (LKK) 14.8.2018				
<i>"Guarantee your warranty, maintain with Cycle &amp; Carriage."</i>				

Parts	2,047.00	Nett	4,317.00
Labour	2,170.00	7% GST on	302.19
Standard Menu	0.00		
Specialist Job	0.00	Total Payable	4,619.19
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	100.00	Total Due	4,619.19
Total(w/o GST)	4,317.00		

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



# CHAN'S & SONS ENTERPRISE

363 Sembawang Road  
Singapore 758379  
Tel 67532536 Fax:67567565  
GST Reg No: 51-936900-M

# chan's

www.chans.com.sg

## TAX INVOICE

**SIM HOCK CHUAN**

SINGAPORE

ATTN : ACCOUNTS PAYABLE

INVOICE : AR1808-0371  
DATE : 23/08/2018  
TERMS : C.O.D  
STAFF ID : ELAINE  
AGREEMENT NO. : HA201808-0166

DESCRIPTION	AMOUNT (SGD)
-------------	--------------

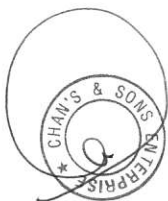
Vehicle Reg No : SJQ1975Y 747.66  
Make / Model : TOYOTA VIOS 1.5 AUTO  
Rental Dates : Rental Billing From 14/08/2018 To 21/08/2018  
Period : 8 days  
Rental Rate : S\$ 100.00 Per Day (Including GST)  
Reference No : SLF3942M

AMOUNT : S\$  
EIGHT HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : 0.00  
TAXABLE VALUE : 747.66  
GST 7% : 52.34

**TOTAL S\$ : 800.00**

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	



HA2018 08 - 0166

IMPORTANT NOTES:-

- |                           | UNIT | RATE (\$) | TOTAL (\$) |
|---------------------------|------|-----------|------------|
| RATE                      | 8 @  | 100 Net   | 747.66     |
| DISCOUNT                  |      |           |            |
| GST @ 7%                  |      |           | 52.34      |
| TOTAL                     |      |           | 800.00     |
| EXTENSION                 |      |           |            |
| Cycle/Tax                 |      |           |            |
| SLF 394ZM                 |      |           |            |
| DEPOSIT (refundable) \$\$ |      |           |            |
| CHANGED OVER FROM VEH.    |      | DATE      |            |

*I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.  
I/We declare that all information given on this form is true and accurate.*

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S &amp; SONS ENTERPRISE

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5.30PM. SATURDAY 8.30AM TO 12.30PM. CLOSED ON SUNDAY & PUBLIC HOLIDAY

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

### Third Party Insurer Enquiry

Our Ref No: GR-18-092768

Date of Request: 18/06/2018

Your Ref No:

Online Purchase

Cycle & Carriage Automotive Pte Ltd  
241 Alexandra Road  
Singapore 159931

Dear Sir/Madam,

Enquiry Date 18/06/2018

Enquiry By Tay Jian Ye

TP Vehicle No. YP8231S

Accident Date 18/06/2018

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YP8231S	AXA Insurance Pte Ltd	06/09/2017-28/08/2018	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-18-092768  
Date of Request: 18/06/2018

Your Ref No: Online Purchase

Cycle & Carriage Automotive Pte Ltd  
241 Alexandra Road  
Singapore 159931

Dear Sir/Madam,

Enquiry Date 18/06/2018  
Enquiry By Tay Jian Ye  
TP Vehicle No. YP8231S  
Accident Date 18/06/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque