

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Tuesday, 19 June, 2018 9:06 AM
To: 'Janet Tan'; assignments
Cc: Admin A
Subject: RE: DM18HO01370/JT Direct Settlement - Our Ref: SKS532B ; Your Insured SJX2154G DOA 31/05/2018

Follow Up Flag: Follow up
Flag Status: Completed

Categories: HMK

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [mailto:janet.tan@eqinsurance.com.sg]
Sent: Tuesday, 19 June 2018 8:02 AM
To: Catherine Chong (LKK Auto) <admin-d@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: DM18HO01370/JT Direct Settlement - Our Ref: SKS532B ; Your Insured SJX2154G DOA 31/05/2018

Dear all,

Please arrange to attend to the PRS.

Liability is cleared, proceed to direct settle if possible.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg

 A Member of Citystate

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From: Michelle Ong Siew Bee [<mailto:michelle.ong@wearnes.com>]

Sent: Monday, June 18, 2018 7:10 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Subject: RE: DM18HO01370/JT Direct Settlement - Our Ref: SKS532B ; Your Insured SJX2154G DOA 31/05/2018

Importance: High

Dear Janet,

We are agreeable to LKK Auto.

Best regards,

Michelle Ong

Service Consultant

Bodyshop & Paint



Wearnes Automotive Pte. Ltd.

249 Alexandra Road Singapore 159103

M (65) 9129 4556 F (65) 6264 7137

www.wearnes.com michelle.ong@wearnes.com

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From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Monday, June 18, 2018 6:50 PM

To: Michelle Ong Siew Bee <michelle.ong@wearnes.com>

Subject: DM18HO01370/JT Direct Settlement - Our Ref: SKS532B ; Your Insured SJX2154G DOA 31/05/2018

Importance: High

Without Prejudice

Save As To Costs

Dear Michelle

Liability is cleared. We can proceed with direct settlement.

For Pre repair survey request, please email to eqiprs@eqinsurance.com.sg

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539
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	Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Michelle Ong Siew Bee [<mailto:michelle.ong@wearnes.com>]
Sent: Monday, June 18, 2018 6:46 PM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Subject: RE: Direct Settlement - Our Ref: SKS532B ; Your Insured SKS532B DOA 31/05/2018
Importance: High

Dear Sirs,

We refer to our email dated 1st June 2018.

We have yet to hear from you.

Kindly revert on liability on urgent basis.

Best regards,

Michelle Ong
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte. Ltd.
249 Alexandra Road Singapore 159103
M (65) 9129 4556 F (65) 6264 7137
www.wearnes.com michelle.ong@wearnes.com

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From: Michelle Ong Siew Bee
Sent: Friday, June 1, 2018 6:28 PM
To: 'eqiprs@eqinsurance.com.sg' <eqiprs@eqinsurance.com.sg>
Subject: Direct Settlement - Our Ref: SKS532B ; Your Insured SKS532B DOA 31/05/2018
Importance: High

Dear Sirs,

We refer to the above matter.
Attached for Direct Settlement.
Kindly revert asap.

Best regards,

Michelle Ong
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte. Ltd.
249 Alexandra Road Singapore 159103
M (65) 9129 4556 F (65) 6264 7137
www.wearnes.com michelle.ong@wearnes.com

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