

Thin Thin (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 12 September 2018 2:47 PM
To: Thin Thin (LKKAUTO)
Cc: Vivian Lau (LKKAUTO); Admin A; Mei Kwan (LKKAUTO)
Subject: RE: PRI REQUEST TO ACCIDENT ON 17.06.2018 INVOLVING SLA7444J & SKV9313S

Dear Thin Thin

Please proceed to reject third party claim first.

Insured is being represented by Legal Options LLC.
Kindly check with insured's lawyers before any settlement.

Meanwhile, below is policy holder's contact details:

Hitachi Capital Asia Pacific Pte Ltd
111 Somerset Road
#11-05 Tripleone Somerset
Singapore 238164
Tel: 67341222

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Thin Thin (LKKAUTO) [mailto:thinthin@lkkauto.com]
Sent: Wednesday, September 12, 2018 10:52 AM
To: Joel Goh
Cc: Vivian Lau (LKKAUTO); Admin A; Mei Kwan (LKKAUTO)
Subject: RE: PRI REQUEST TO ACCIDENT ON 17.06.2018 INVOLVING SLA7444J & SKV9313S

Dear Joel,

We refer to the below matter.

This is the case of conflicting version as both parties reported that changing lane. We have requested the evidence from TP and they provide us the scene photos. Please see the attached.

Meantime, we have tried to call insured driver Mr Teo to clarify the circumstances of accident, but not available.

In view of the above, kindly let us have your further instruction whether can we proceed to negotiate with TP at 50% liability due to conflicting version.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 3 July 2018 5:44 PM

To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>

Cc: Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRI REQUEST TO ACCIDENT ON 17.06.2018 INVOLVING SLA7444J & SKV9313S

WITHOUT PREJUDICE

Your ref: TBA

LKK ref: CC4/EQI18011152/T1ua3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLA 7444J

We have not authorized repairs.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Thin Thin and she can be contacted at DID 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Tuesday, 19 June, 2018 11:26 AM
To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: PRI REQUEST TO ACCIDENT ON 17.06.2018 INVOLVING SLA7444J & SKV9313S

Dear Joel,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer arrange survey on 26.06.2018.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]
Sent: Tuesday, 19 June, 2018 9:00 AM
To: Admin A <admin-a@lkkauto.com>
Subject: RE: PRI REQUEST TO ACCIDENT ON 17.06.2018 INVOLVING SLA7444J & SKV9313S

Dear LKK

Attached both parties accident report for your attention.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg



A handwritten signature in brown ink, appearing to be 'Joel Goh', is located in the bottom right corner of the email body.

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From: Joel Goh
Sent: Tuesday, June 19, 2018 8:59 AM
To: chrissy@primeautoclaims.com

Cc: Admin A

Subject: RE: PRI REQUEST TO ACCIDENT ON 17.06.2018 INVOLVING SLA7444J & SKV9313S

Without Prejudice

Dear Chrissy

Noted, we will arrange accordingly.

Dear LKK

Kindly assist on this PRS.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

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A handwritten signature in dark blue ink, appearing to be 'Joel Goh', is located on the right side of the page.

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From: Chrissy [<mailto:chrissy@primeautoclaims.com>]

Sent: Monday, June 18, 2018 4:10 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Cc: aliceleong@primeautoclaims.com; peiye@primeautoclaims.com

Subject: PRI REQUEST TO ACCIDENT ON 17.06.2018 INVOLVING SLA7444J & SKV9313S

Importance: High

Hi

The above referred.

Our client's GIA report enclosed for your retention. Please arrange PRI.

****We select: LKK Auto Consultants Pte. Ltd.**

****Please take note vehicle SLA7444J will check in to our workshop (6 Benoi Place Singapore 629927) on 26.06.2018 @ 1100 hrs.**

****Please inform surveyor to avoid 11.45 am – 12.45 pm lunch hour.**

Thank you.

Important Note: Our workshop is now located at No. 6 Benoi Place, Singapore 629927

Best regards,

Chrissy Teo

Prime Auto Claims Service Pte. Ltd.

Office : 5 Benoi Place Singapore 629926

Workshop : 6 Benoi Place Singapore 629927

Tel: 6861 0908 Fax: 6515 2948

A member of the Prime Group

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