

2



LETTER OF DEMAND

Your Ref: SDA 27775
Our Ref: SLD 9445C

To: Ally

Dear Sirs,

ACCIDENT INVOLVING SLD 9445C & SDA 27775 ON 17.06.2018

We are claiming on behalf of our client Lim Tow Nan owner of

vehicle number SLD 9445C involved in accident on 17.06.2018

with vehicle SDA 27775 along/at Yick Rd 4 Plantation Rd.

Description of claims:

Cost of Repairs \$ 22,699.76 + 7% GST = \$ 24,288.74

Body Kit = \$ 490.20

Loss of Use/Rental \$ 120 + 7% GST X 16 Days = \$ 1920

Medical Fee \$ 48.30 + 7% GST = \$ 51.60

Search Fee \$ 2 + 7% GST = \$ 2

TOTAL \$ 26,754.54

We are claiming in full and final settlement of \$ 26,754.54

Cost of repair & search fee \$ 24,290.74 to be payable to Volkswagen Group Singapore Pte Ltd.

Loss of use/Rental amount/Medical fee of \$ 2463.80 to be payable to

Lim Tow Nan

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to shushi.tang@vw.com.sg

Dated this 20 JUL 2018



Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Thursday, 21 June 2018 10:10 AM
To: 'yukoronfoo@gmail.com'; 'fckken@live.com.sg'
Cc: Admin A
Subject: ACCIDENT INVOLVING SDQ2777S / SLD9445C/ OTHERS ON 17/06/2018

Our ref: CC3/AIG18011131/T1jb3

FOO TAO JIN

Policy Holder

Dear Sir

ACCIDENT INVOLVING SDQ2777S / SLD9445C/ OTHERS ON 17/06/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, Lim Tow Nan (the third party claimant")
of Blk 480 Sembawang drive #07-457, (address), owner
of SLD 9445 C (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop")
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for
my vehicle no SLD 9445 C that was damaged pursuant to the accident which occurred
on 17/6/2018 (date) along YCK RD & PLANTATION ROAD (location)
involving vehicle no/s SDG 2777S ("the accident").

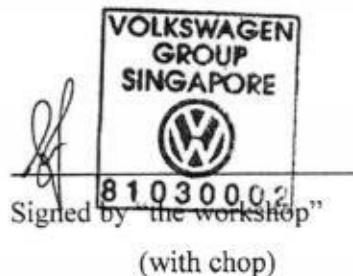
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 6 (day) of 7 (month) 2018 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, Volkswagen Group Singapore Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for SS24,288.74 (Repair Cost), SS1,712.00 (Loss of Use/Rental), SS545.80 (Disbursement) for vehicle no. SLD 9445C that was damaged pursuant to the accident which occurred on 17/6/2018 (date) along YCK RD & PLANTATION ROAD (location) involving vehicle no/s SD0 2775. This is pursuant to the inspection conducted on 19.6.18 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Lim Taw Nan ("the third party claimant") of vehicle no. SLD 9445C make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".



We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLD 9445C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21 (day) of MAY (month) 2018 (year)


Signed by appointed surveyor



Signed by "the workshop" (with chop)

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P27995

SERVICE ORDER NO: 18IP1553
 SERVICE CUSTOMER NO.: F01069R
 SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L
 TELEPHONE NO.:
 ADDRESS: 78 Shenton Way
 #07-16 AIG Building
 Singapore
 Post Code: 079120

VEH NO.:

SLD9445C

DATE:

26/06/18

VIN NO.:

WWWZZZAUZGW075252

GEARBOX CODE:

MODEL:

GOLF A7 1.4 CL 92 (DSG) EQP

SA:

Tang Shu Shi

Next Appointment Date:

Next Appointment Mileage: 0

Biz Reg. No. 53103069E
 GST No. M20098505-2

Pickup:

KM: 60,720

Engine No.:

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
	AIG DIRECT SETTLEMENT				
	DOA: 17/06/2018				
	TP VEHICLE: SDQ2777S				
	SURVEY BY: TAUFIK LKK				
	Labor	3.00	UNIT	840.00	2,520.00
1	LABOUR FRT	3.00	UNIT	840.00	2,520.00
2	LABOUR REAR	1.00	UNIT	840.00	840.00
3	R&R REAR W/SCREEN	0.50	UNIT	840.00	420.00
4	TRANSFER BOOT LID MECHANISM	1.00	UNIT	840.00	840.00
5	R&R FRT & REAR BODY KIT	3.00	UNIT	800.00	2,400.00
6	SPRAY PAINT FRT	3.00	UNIT	800.00	2,400.00
7	SPRAY PAINT REAR	2.00	ST	80.00	160.00
8	B&P NUMBER PLATE -NETT	1.00	UNIT		
9	Tow SVC- Quality Recovery Services	1.00	UNIT		480.00
10	Tow SVC- Quality Recovery Services	1.00	TU	480.00	280.00
11	PROGRAMMING & CALIBRATION- NETT	1.00	TU	280.00	195.00
12	CHECK WIRE HARNESS, ECU, SENSOR, SOCKET	158.00	TU	1.25	
13	B&P TOWING CHARGES				
	Item	1.00	PCS	40.21	40.21
14	BUMPER CENTRE BRACKET				

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P27995

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP1553

SERVICE CUSTOMER NO.: FD1089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-16 AIG Building
Singapore

Post Code: 079120

VEH NO.:

SLD9445C

DATE:

26/06/18

Pickup:

VIN NO.:

WVWZZZAUJZGW075252

KM : 60,720

GEARBOX CODE:

Engine No.:

MODEL:

GOLF A7 1.4 CL 92 (DSG) EQP

SA :

Tang Shu Shi

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
15	SPOILER	1.00	PCS	187.63	187.63
16	HILAMP TOP PANEL RH	1.00	PCS	34.83	34.83
17	BUMPER SIDE BRACKET RH	1.00	PCS	19.54	19.54
18	FRT BUMPER	1.00	PCS	1,152.82	1,152.82
19	REINFORCEMENT	1.00	PCS	725.80	725.80
20	BUMPER INNER BRACKET RH	1.00	PCS	27.60	27.60
21	RADIATOR GRILLE	1.00	PCS	509.37	509.37
22	NAME PLATE (TSI)	1.00	PCS	61.93	61.93
23	NAME PLATE (BLUEMOTION)	1.00	PCS	57.75	57.75
24	CENTRE LOWER GRILLE	1.00	PCS	134.01	134.01
25	NAME PLATE (GOLF)	1.00	PCS	69.99	69.99
26	SENSOR BRACKET	2.00	PCS	14.70	29.40
27	SENSOR BRACKET	1.00	PCS	14.70	14.70
28	SENSOR BRACKET	1.00	PCS	14.70	14.70
29	SENSOR BRACKET	1.00	PCS	14.70	14.70
30	SENSOR BRACKET	2.00	PCS	14.70	29.40
31	SENSOR BRACKET	1.00	PCS	14.70	14.70
32	RHS FOG LAMP	1.00	PCS	290.04	290.04

Volkswagen Centre Singapore

Service Tax Invoice No. SV18P27995



SERVICE ORDER NO: 18IP1553

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME: AIG ASIA PACIFIC INSURANCE PA.

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-16 AIG Building
Singapore

Post Code: 079120

VEH NO.:

SLD9445C

DATE:

26/06/18

Pickup:

VIN NO.:

WVWZZZAUZGW075252

KM: 60,720

GEARBOX CODE:

Engine No.:

MODEL:

GOLF A7 1.4 CL 92 (DSG) EQP

SA:

Tang Shu Shi

Next Appointment Date:

Next Appointment Mileage: 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
33	CAP	1.00	PCS	37.78	37.78
34	SENSOR BRACKET	1.00	PCS	32.19	32.19
35	SENSOR BRACKET	1.00	PCS	32.19	32.19
36	HEADLAMP RH	1.00	PCS	2,959.71	2,959.71
37	BUMPER SIDE BRACKET LH	1.00	PCS	36.45	36.45
38	BUMPER SIDE BRACKET RH	1.00	PCS	36.45	36.45
39	REAR BUMPER	1.00	PCS	1,149.75	1,149.75
40	REAR BOOT LID	1.00	PCS	1,355.49	1,355.49
41	SENSOR O-RING	1.00	PCS	1,355.49	1,355.49
42	2K GLUE	1.00	PCS	5.94	5.94
43	PRIMER	1.00	PCS	183.87	183.87
44	CLEANER	1.00	PCS	32.19	32.19
45	APPLICATOR	1.00	PCS	113.83	113.83
46	2KADHESIVE	1.00	PCS	22.36	22.36
47	ACTIVATOR	1.00	PCS	103.66	103.66
48	BONDAGENT	1.00	PCS	29.46	29.46
49	POP-RIVET	1.00	PCS	74.16	74.16
		6.00	PCS	1.69	10.14

Sub Total 22,899.76
GST (7%) AMOUNT 1,588.98
TOTAL AMOUNT 24,288.74

for Volkswagen Group Singapore Pte Ltd



Authorised Signatory

Customer

Phone : Fax :

SKYWAY MOTOR PTE LTD

400 ORCHARD ROAD #15-06 ORCHARD TOWER, SINGAPORE 238875
Tel: 6333 6333 Fax: 6416 8555

TAX INVOICE

RCB : 199904194N GST : 199904194N

LIM TOW NAN

BLOCK 480 SEMBAWANG DRIVE #07-457
SINGAPORE 750480

INVOICE : AR201806-000356

DATE : 18/06/2018

TERMS : C.O.D

SALESMAN : JENNIFER

PO NO : RA03247

NO.	DESCRIPTION	UNIT	AMOUNT (S\$)
1	Rental Billing From 18/06/2018 To 04/07/2018 (SLF9332J) Your Ref : SLD9445C Make and Model: VOLKSWAGEN JETTA 1.4 TSI (DSG) <div><div>RECEIVED 18 JUN 2018 BY: 408 CC \$360</div><div>RECEIVED 04 JUL 2018 BY: 408 CC \$1560</div></div>	16 day(s)	1,920.00

AMOUNT : S\$

ONE THOUSAND NINE HUNDRED AND TWENTY DOLLARS AND ZERO CENTS ONLY

Please issue cheque payable to SKYWAY MOTOR PTE LTD and send us a copy of cheque image then bank in to our DBS Bank Ltd. Current A/C No. 003-947-267-6.

SUB TOTAL	:	1,794.39
GST 7%	:	125.61
TOTAL S\$:	1,920.00

This is a computer generated invoice. No signature is required.



400 Orchard Road #15-06
Singapore 238875
Tel : 6333 6333 Email : rental@skyway.com.sg
Company Reg. No. 199904194N
GST Reg. No. 199904194N

NO. 03247

BILLING COPY

HIRER'S PARTICULARS	
Owner's Vehicle No.:	LD/1001/C
Model:	Volvo
Name:	Mr. J. T. N. N.
Address:	Flk 432 "Embassy Drive" H 77-467 (S) 740450
Office Tel:	Residence Tel:
Occupation	Hp/ Pgr No: 96-1033
P.P / I.C No.:	5632236
Nationality:	Indonesian
Date of Birth:	25/1/1969
Place of Birth:	
Dr. Licence No.	
Date of Issue:	
Country of Issue:	

ADDITIONAL DRIVER'S PARTICULARS	
Name:	
Address:	
Office Tel:	Residence Tel:
Occupation	Hp / Pgr No:
P.P / I.C No.:	Nationality:
Date of Birth:	Place of Birth:
Dr. Licence No.	
Date of Issue:	Country of Issue:
IMPORTANT: The vehicle will not be insured after the expiry of the hire period and in case of any accident the Hirer will be liable for all consequences.	

RENTAL VEHICLE PARTICULARS		
Rental Vehicle No.: 92193383		
Model: 304h		
Collection Out	Date & Time	Mileage Out
	17/11/2011 10AM	32346
Return In	Date & Time	Mileage In
	17/11/2011 10AM	32390

RENTAL CHARGES			
Months	@ \$	per month	
Weeks	@ \$	per week	
3 Days	@ \$ 120	per day	360
Hours	@ \$	per hour	

ADDITIONAL CHARGES		
PETROL TOP-UP CHARGES		
MISC		
TOTAL CHARGES (incl 7% GST)		

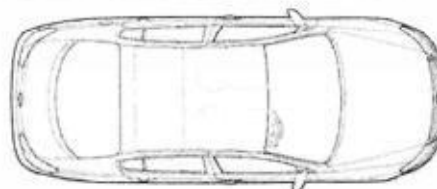
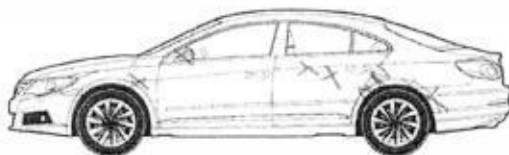
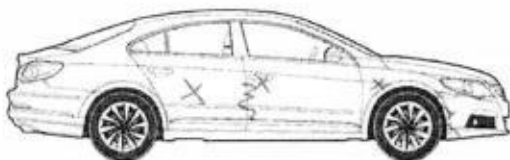
PAYMENT MODE

☐ Master : _____

☒ VISA : _____

☐ Cash : _____

☐ Others : _____



Remarks:

CHECKED OUT BY	CHECKED IN BY
----------------	---------------

I have read and agree to the terms and conditions on both sides of this agreement

SKYWAY MOTOR PTE LTD

CUSTOMER'S SIGNATURE _____



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-092287
Date of Request: 18/06/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 18/06/2018
Enquiry By Tang Shu Shi
TP Vehicle No. SDQ2777S
Accident Date 17/06/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SDQ2777S	AIG Asia Pacific Insurance Pte. Ltd.	16/01/2017-15/01/2019	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-092287
Date of Request: 18/06/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 18/06/2018
Enquiry By Tang Shu Shi
TP Vehicle No. SDQ2777S
Accident Date 17/06/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

MEDICAL CERTIFICATE

Date : 18/6/2018

Ref No. 012383175

This is to certify that **ONG POH KWAN (NRIC S71384511)** is UNFIT FOR DUTY for **1** day(s) from **18/6/2018** to **18/6/2018** inclusive.

Dr Yap Chern Jiang
MCR No: 08279A

DR YAP CHERN JIANG
Doctor

Not Valid for Absence from Court Attendance

PEACE FAMILY CLINIC & SURGERY
BLK 406 #01-820 SEMBAWANG DRIVE SINGAPORE 750406 TEL: 6555 6674
COMPANY SILVERCROSS HEALTHCARE PTE LTD | COMPANY REG: 199900040G | GST REG: 199900040G


HEALTHWAY
MEDICAL

OFFICIAL RECEIPT

Patient ID : 29201
Patient Name : ONG POH KWAN
Attending Dr : DR YAP CHERN JIANG

Invoice No. : IN129347
Payment Mode : Cash
Date Seen : 18/6/2018 (PSEM012383175)

CONSULTATION	\$24.30
5 TAB OF ARCOXIA 120MG TABLET	\$15.00
1 TUB OF WINTOGENO EXTRA CREAM (RED)	\$9.00
Total Charge :	\$48.30
GST @ 7% :	\$3.38
TOTAL AMOUNT :	\$51.68
Adjustment :	(\$0.08)
TOTAL AMOUNT : (After Adjustment)	\$51.60


HEALTHWAY
DENTAL

DENTAL SERVICES ALSO AVAILABLE.
Please call 6732 2237 for appointment or inquiry.
Visit www.healthwaydentalgroup.com for more details.

This is a computer generated document that does not require a signature.

Peace Family Clinic & Surgery
Blk 406 Sembawang Drive
#01-820, Singapore 750406
Tel: 6555 6674 Fax: 6555 6684



KGC WORKSHOP

Since 1967
Sincere • Secure • Satisfaction

KGC Workshop Pte.Ltd

Reg No: 201719986M

GST No: 201719986M

176 Sin Ming Drive Sin Ming Autocare #02-04 (S) 575721

Blk 7 Sin Ming Industrial Estate #01-78 Sector C (S) 575642

Phone no: 6453 6279 Fax no: 6456 5410

Email: Contact@kgcworkshop.com.sg Website: www.kgcbodykit.com.sg

Customer :

Mr Lim,
Singapore -
Phone no: 96817205

Tax Invoice No:

A 3596 R

Dated:

June 25, 2018

Make and Model :

Volkswagen Golf

Mode/Terms Of Payment:

Due upon receipt

Mileage :

Chassis/ Car Plate No :

SLD 9445 C / SLD 9445 C

PO Number:

PO Dated:

S.No	Product	Description	Chassis No	Qty	Price(SGD)	Tax	Amount (SGD)
1	Bodykits	FRONT BUMPER LIP		1	220.00	15.40	235.40
2	Bodykits	REAR BUMPER DIFFUSER		1	200.00	14.00	214.00
3	Delivery Charges			1	40.00	2.80	42.80
Sub Total (SGD)							460.00
GST (7%)							32.20
Total (SGD)							492.20

Amount in words :

Four Hundred Ninety Two and Twenty cents Singapore Dollar (SGD) Only

A-11.

Declaration:1

We declare that this Tax Invoice shows the actual price of the goods described and that all particulars are true and correct.

For KGC Workshop Pte.Ltd



KGC WORKSHOP

RDC No. 201719986M

Authorized Signatory

Remarks:

Terms

Notes:

Notes

Receiver Chop & Sign



RQC No.: 06096000X-PTE-01

KOH GUAN CHUA WORKSHOP

Blk 7 Sin Ming Industrial Estate #01-78 Sector C (S)575642 Tel: 6453 6279 Fax: 6456 5410
176 Sin Ming Drive, Sin Ming Autocare #02-04 (S)575721 Tel: 93210855 Fax: 6456 5410
GST Reg. No. M90370538C
Email: kgcworkshop@hotmail.com
www.kgcbodykit.com.sg

Invoice

Bill To:
Mr Lim

Date : 08-Jul-2016
Tax Invoice No. : CS2016-07-0370
Vehicle No. : SDL9445C
Vehicle Model : Volkswagen Golf
Mileage :

Tel: 96817205
Fax:
Attn:

S/N	Item Description / Generic Name	Quantity	Unit Price	Amount
1	Product - Bodywork Full Bodykit With Spoiler (4 pcs + 1 spoiler)	1.00 Unit	1,788.00	1,788.00
2	Bodyworks Diamond 9H Full Package (3 Years Warranty) 5 + 1	1.00 Unit	1,988.00	1,988.00
3	Product - Servicing Camera X550 Front X550 Rear (memory card 32 GB)	1.00 Unit	698.00	698.00
4	Product - Servicing Exhaust Tip	2.00 Unit	180.00	360.00

Remarks:

Singapore Dollar Five Thousand One Hundred Seventy Two and Thirty Eight cents only

Balance:	0.00	Total Amt. Payable without GST:SGD	4,834.00
Redeemed:	0.00	Discount:SGD	0.00
Balance:	0.00	KGC Credit Used:KGC	0.00
Earned:	0.00	7% GST:SGD	338.38
Final Balance:	0.00	Total Amt. Payable with GST:SGD	5,172.38

before

KOH GUAN CHUA WORKSHOP

Authorized Signature

Print Received Message

This mail is associated with :

***SLD9445C (0324102727SG)**

[SDQ2777S]

TP

LIM TOW NAN

Jun 17 2018 10:00AM

[FOO TAO JIN]

Volkswagen Centre Singapore

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 13/03/2019 15:05 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$26546.54) - SLD9445C - Claim Handler: Syed-Yusoff, Saliha

Approved:26546.54.