

**AR REGISTERED**

SMRT AUTOMOTIVE SERVICES PTE LTD
6 Ang Mo Kio Street 62 Singapore 569140
Tel : 65 6556 3521
Fax : 65 6368 7421
www.smrt.com.sg

AXA INSURANCE
8 Shenton Way
#27-01/02 AXA Tower
Singapore 068811

Attention : Motor Claims Dept

Date : 16 AUGUST 2018
SMRT Ref. BUS/08/17/1020/AW

Dear Sirs,

ACCIDENT INVOLVING 12M BUS SG1031S AND SFU1773P ON 18/8/2017 ALONG YISHUN AVENUE 7

LETTER OF CLAIM

We claim on behalf of SMRT BUSES LTD, owner/hirer of the vehicle Reg. No.: SG1031S. Your driver's negligent driving has caused the above accident. As a result, my client has suffered the following losses:-

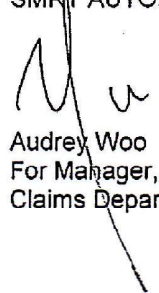
1. Cost of Repair	:	\$ 780.00
2. Loss of Use for 1 days @ S\$ 275 /day	:	\$ 275.00
3. Loss of Rental for days @ S\$ /day	:	
4. Loss of Income for days @ S\$ /day	:	
5. Police Report/ SAS Report/ LTA Search Fee	:	\$ 7.00
6. Survey Fee	:	
7. Others	:	
Total Claims	:	\$ 1,062.00

We enclose the following documents :

<input checked="" type="checkbox"/> Repair Invoice	<input type="checkbox"/> Letter of Authorisation
<input type="checkbox"/> Survey Report	<input checked="" type="checkbox"/> LTA Search result
<input checked="" type="checkbox"/> Photographs _____ pcs	<input type="checkbox"/> Others :
<input type="checkbox"/> Investigation results	1. _____
<input type="checkbox"/> Proof of Loss of Use/Rental/Income	2. _____
<input checked="" type="checkbox"/> Police / SAS report of _____	3. _____

We look forward to your confirmation to settle our claims within 15 days from the date of this letter. Payment by cheque shall be crossed and made payable to SMRT BUSES LTD

Yours sincerely,
SMRT AUTOMOTIVE SERVICES PTE LTD


Audrey Woo
For Manager, Claims
Claims Department



AUTHORISATION TO ACT

I/We, **SMRT BUSES LTD** ("the third party claimant") of **6 ANG MO KIO STREET 62 (S)569140** (address), owner of **SG 1031S** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. **SG 1031S** that was damaged pursuant to the accident which occurred on **18/08/2017** (date) along **YISHUN AVE 7** (location) involving vehicle no/s **SFU 1773P** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT BUSES LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 18 (day) of Jan (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SFU 1773P (Insd veh)	Model: MERCEDES BENZ
	SG 1031S (TP veh)	
Date of Accident/ Time:	18/08/2017	

Repair Estimate	: \$	792.00	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum	: \$	950.00	GLOBAL SUM (ALL-IN)

Payee Name : SMRT BUSES LIMITED

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: <u>Yes</u> No BOLA Scenario No: _____
	BOLA Liability: <u>80</u> (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.		
Remarks:		



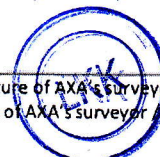
NOTE:

1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTEASOR IN ANY MANNER WHATSOEVER.
3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

 Signature of workshop representative / Workshop stamp Name of Representative: <u>Patrick Tan</u> Date: <u>18/1/2021</u>	 Signature of Witness / Workshop stamp (if applicable) Name of Witness: <u>Karen Chan</u> Date: <u>18.01.2021</u>
 Signature of AXA's surveyor/representative: Name of AXA's surveyor/representative: Date: <u>19/1/2021</u>	



Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV180700688
Date : 30.07.2018
Vehicle No. : SG1031S
Your Ref No. : BUS/08/17/1020
Our Ref No. : 24096566
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount		Amount
Labour						
TO REPAIR LH REAR PORTION	1.00	\$ 530.00	0.00	\$ 0.00	\$	530.00
Others						
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	1.00	\$ 250.00	0.00	\$ 0.00	\$	250.00

GRAND TOTAL \$ 780.00

Remark :

Make/Model : MB CITARO O530
Accident Date : 18.08.2017

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd

Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Tuesday, 23 April, 2019 6:55 PM
To: dk76.ong@gmail.com
Subject: ACCIDENT INVOLVING SFU 1773P & SG 1031S ALONG YISHUN AVE 7 ON 18/08/2017

Dear Sir/Mdm,

YOUR REF : CC4/ASM18011118/Vwb3
OUR REF : SFU 1773P

ACCIDENT INVOLVING SFU 1773P & SG 1031S ALONG YISHUN AVE 7 ON 18/08/2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SMRT BUSES PTE** acting on behalf of the owner of SG 1031S against your motor insurance policy.

Based on the accident report and accident scenario, we are of the opinion that this is a case of conflicting version kindly forward to us with any evidence/information to proof.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy. We also wish to advise that there is an excess of **S\$1,500.00** attached with Third Party Claims.

AXA shall keep you informed of when to make the excess payment, which cheque is to be made in favor of "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

As Insurers, AXA shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to Vivianlau@lkkauto.com **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep AXA informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to AXA immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA's Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 8625 or email us at Vivianlau@lkkauto.com. Please quote our claim reference when you contact us that we can assist you more effectively.

Yours sincerely,



Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Re:RE: Re:RE: Re:RE: Re:RE: Re:RE: Re:RE: Re:<MANDATE> -
S8M00JXA {ACCIDENT INVOLVING SFU 1773P (OI) & SG
1031S (TP) ON 18/08/2017}

Type

🔗 Question

Message

Mandate approved global \$950 (all in)

Reply